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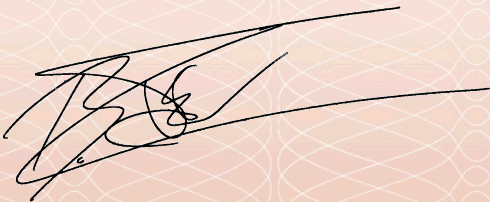
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This is to certify that
Vitor Teixeira De Melo

Has achieved the
ITIL® Foundation Certificate
in IT Service Management

Effective from
29 June 2012

Registration number
4527504.1118121



drs. Bernd W.E. Taselaar
Chief Executive Officer