Nicholas Steventon
Information Technology Student

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Education

Vermont Technical College/Vermont State University, Randolph VT

Computer Information Technology, BS – Anticipated, May 2023

Computer Information Technology*, AS* – May 2021

Skills

- **Operating Systems**: Linux system administration and desktop configuration, Windows desktop configuration and administration
- **General**: Network setup and maintenance, confident working with users of all skill levels, system and process documentation, technical writing, photography
- **Hardware:** PC repair and maintenance, printer maintenance
- **Languages:** Comfortable with Java, Bash and SQL, serviceable with C, PHP, JavaScript, Python, and HTML/CSS

Work Experience

May-August 2022, May-August 2023

Rochester Hardware, Rochester VT– *Sales Associate*

- Collaborated with customers to find the supplies required to solve their problem.
- Worked with fellow associates to ensure customers were served effectively.
- Opened store and cashed out regularly.

May 2022- August 2022

Park House, Rochester VT– *Custodian*

- Worked with residents to ensure that cleaning disrupted their routine as little as possible and to ensure that they felt listened to.
- Assisted residents with maintenance of their rooms.
- Worked with fellow custodial staff to keep the building clean and presentable.

September 2020 - August 2021

Bethel Mills, Bethel VT– *IT Assistant*

- Worked with sales associates to fix their computer issues.
- Developed personal relationships with users to ease resolution of future issues.
- Developed record of all items in IT inventory and refurbished systems for redeployment.