

4.1 CUSTOMER SUPPORT

WE ARE HAPPY TO ASSIST & HELP with information and answers to your queries/concerns.

Mindspark strives to make the user experience pleasant and smooth for the customers. Our dedicated Customer Service team is available to help with any issue/query/comment about Mindspark.

Details of our Customer Support team are stated below. Existing Mindspark customers are requested to mention the following when connecting with our Customer Support Team to solve the queries at the earliest–

- Student's User Name
- Student's Name and Class

We aim to resolve your query/issue/complaint within:

- Two business days

Mindspark Customer Support Details

Telephone - Please feel free to call on our toll free number: **1800-102-8885**, Monday to Friday between **09:30 to 17:30 IST**.

Email - You may also contact us at [**mindspark@ei-india.com**](mailto:mindspark@ei-india.com). We will try our best to respond within two business days.