

BASIC TEST SCENARIOS

TC1 - Successful authorization:

To perform this TC, you need to make transaction with test card VISA 1. During payment process, you have to put all necessary card data from VISA 1 test card.

TC2 – Reversal (Void) (TC1):

The first TC1 transaction needs to be void. Perform this TC after TC1 than go to Merchant Centre > section Orders > select time range – Today > click on Submit > go to column Order number > find TC1 order number and click on it > you will see row Transaction detail > there is column Void > there will be option Click to Void:

Transaction Detail							
Transaction ID	Type	Status	Order Date	Total	Void	Bank Response Code	Bank Response Detail
23136QG9D13001	Sale	Successful	16-May-2023 16:06	18.00 EUR	Click To Void	00	

Click on it to complete TC2.

TC3 - Successful authorization:

To perform this TC, you need to make transaction with test card Mastercard 1. During payment process, you have to put all necessary card data from Mastercard 1 test card.

TC4 - Refund transaction (TC3):

In this TC you need to refund money. Perform this TC after TC3. After TC3 go to Merchant Centre > section Orders > select time range – Today > click on Submit > go to column Order number > find TC3 order number (in this case, its for example 934) > you will see a Refund column on the left with checkboxes:

[illegible]

Check the box:

Orders

2 items found, displaying all.

1

Refund	Approval	Order Number	Order Date	Name/Surname	Pos Entry Mode	Order Status	First Amount	Net Amount	Currency	Installments	Points	Transaction Security	Extra Info	Email	Payment Method
<input type="checkbox"/>		909	16-May-2023 16:06	****	3D_FULL	SALE	18.00	18.00	EUR		0.00	Full 3DSecure		****	
<input checked="" type="checkbox"/>		934	16-May-2023 16:02	****	3D_FULL	SALE	15.00	15.00	EUR		0.00	Full 3DSecure		****	

☐ Select All

Refund

Scroll down > there is a button Refund. Click on it to complete TC4. Following screen will appear:

The transactions of the chosen orders have been done.							
Transaction	Order ID	Transaction ID	Result	Reference Code	Approval Code	Error Code	Error Message
Credit/Refund	934	23136QkTA14213	Successful	313616026258	811705		

If you go to Merchant Centre > section Transactions > select time range – Today > click on Submit > you will see in column Transaction Type that transaction was refunded:

Extra Info	Transaction Type	Transaction Status	Transaction Number	Order Number	Transaction Date	Credit Card Number	Card Brand	Amount	Currency	Installments	Points	Authorization ID	Transaction Security	Name/Surname	Bank Response Code
	Refund	Successful	23136QkTA14213	934	16-May-2023 16:36	5892 29** **** 4181	MAESTRO	15.00	EUR			811705	Full 3DSecure	****	00

Another way how to do the refund is this:

After TC3 go to Merchant Centre > section Orders > select time range – Today > click on Submit > go to column Order number > find TC3 order number (in this case, it's for example 909):

Orders

One item found.

1

Refund	Approval	Order Number	Order Date	Name/Surname	Pos Entry Mode	Order Status	First Amount	Net Amount	Currency	Installments	Points	Transaction Security	Extra Info	Email	Payment Method
<input type="checkbox"/>		909	16-May-2023 16:06	****	3D_FULL	SALE	18.00	18.00	EUR		0.00	Full 3DSecure		****	

☐ Select All

Refund

Click on it. You can see a small “refund window” on the right. Type any amount of money you want to refund. This amount can't exceed the transaction amount, which in this case is 18,00.

Order Detail

Order Number	909
First Amount	18.00 EUR
Net Amount	18.00 EUR
Installments	
Transaction Security	3D Secure
E-Mail	****
Card Holder Name	****
Points	0.00
Customer Info	

After Typing the amount wanted to be refunded in the box below, press the Refund button.

Transaction Detail

Transaction ID	Type	Status	Order Date	Total	Void	Bank Response Code	Bank Response Detail
23136QG9D13001	Sale	Successful	16-May-2023 16:06	18.00 EUR	Click To Void	00	

Refund 5,00 EUR for example:

After Typing the amount wanted to be refunded in the box below, press the Refund button.

After we click on Refund button the following window will appear:

The transactions of the chosen orders have been done.

Transaction	Order ID	Transaction ID	Result	Reference Code	Approval Code	Error Code	Error Message
Credit/Refund	909	23136Q7NF15260	Successful	313616026264	596109		

You can click on Order ID (in this case 909) and you can see Transaction detail:

Transaction Detail

Transaction ID	Type	Status	Order Date	Total	Void	Bank Response Code	Bank Response Detail
23136Q7NF15260	Refund	Successful	16-May-2023 16:57	5.00 EUR	Click To Void	00	
23136QG9D13001	Sale	Successful	16-May-2023 16:06	18.00 EUR		00	

Now we refunded only 5,00 EUR from transaction, not the whole amount 18,00 EUR.

TC5 - Authorization with incorrect expiration date:

Use VISA 1 card. During payment process you have to put wrong CVV code. Concrete put code 208. Transaction will be declined with Bank Response code Q1.

If you go to Merchant Centre > section Transactions > select time range – Today > click on Submit > you will see in column Transaction Status was Failed with Bank Response Code Q1:

Extra Info	Transaction Type	Transaction Status	Transaction Number	Order Number	Transaction Date	Credit Card Number	Card Brand	Amount	Currency	Installments	Points	Authorization ID	Transaction Security	Name/Surname	Bank Response Code	Bank Response Detail	Card Country	Device Category	Merchant Code (MCC)
	Sale	Failed	231368DYG15449	9995	16-May-2023 17:03	4595 98** 2125 2763	VISA	11.00	EUR				Full 3DSecure	****	Q1		SLOVAKIA (Slovak Republic)	Personal computer	5812