

# CRM Training Schedule

Created by: Tan Tran  
Development Services – R&D Department



❑ This training program provides a new comer to acquaint with knowledge, skills and competencies needed to join into CRM project or other .NET web projects.

❑ After this program, the new comer will have these following things:

- Fully familiarize the new comer with the architecture of the .NET Framework, as well as the use of the core classes for Web user interfaces, form processing, form validation, session and application management, database connectivity.
- Understand some technologies like ASP.NET MVC2 model, JQuery, LINQ, JSON, AJAX...
- Use Visual Studio .NET to develop, debug, and deploy Web applications
- Work on SQL Server database
- Understand .NET Coding conventions
- Improve unit test & code review
- Ability to work on CRM project or other web projects
- ...

- ❑ **Day 1:** Install softwares, “warm up”
- ❑ **Day 2:** Coding conventions, code review and unit test check list
- ❑ **Day 3:** Overview of CRM project (techniques, framework, database...)
- ❑ **Day 4 – 5 – 6 – 7 – 8:** Start with module CUSTOMER MANAGEMENT
- ❑ **Day 9:** Peer-to-peer test and code review, advance feedbacks, complete the module.



## ❑ Needed softwares:

-Visual Studio.NET 2010

\\data-server\LogiGearVN\Software\Developer\_Tools\Visua Studio 2010

- SQL Server 2005 (Personal version)

\\data-server\LogiGearVN\Software\Developer\_Tools\SQL\_Server\SQL\_Server\_2005\Sql\_2005\_developer

- SVN source control

\\lgvn11725\Develop\TortoiseSVN-1.6.1.16129-win32-svn-1.6.1.msi

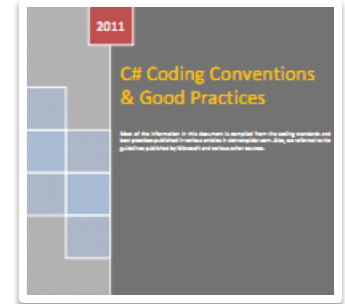
- Skype, Office, Web browsers...



Make sure that you can  
connect to a database,  
arrange your SVN  
source folder, check-out  
the resources from SVN



- Checkout the resources from SVN:  
`svn://lgvn12704/Library/Training/ASP_NET`



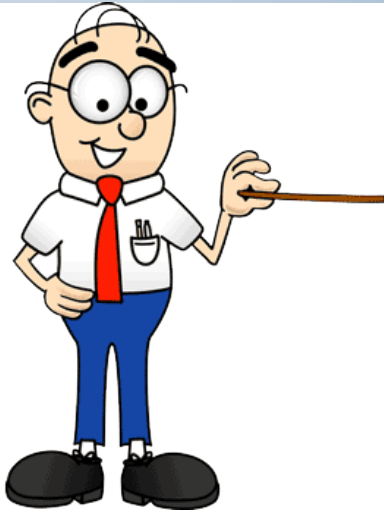
- Read and understand Coding conventions, the check list of Unit Test and Code Review.



Explain the important of Coding convention, the process and check list of Unit test and Code review

Time: 1 hour





Introduce the CRM project: techniques, framework, database, source code structure, requirements...

**Time: 2 hours**



-Time to review and research about the technologies: ASP.NET, MVC2 model, JQuery, LINQ, HTML, CSS....

- Understand the CRM framework

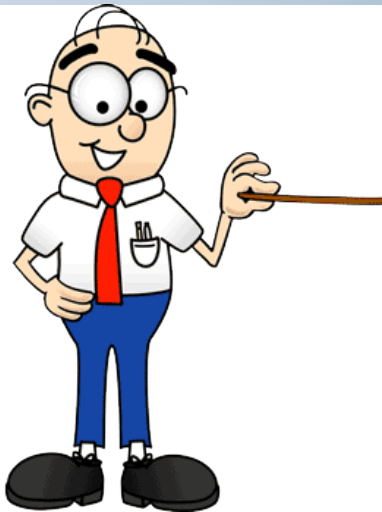
**Source Code:** `svn://lgvn12704/Projects - Internal/CRM/SourceCode/Training`

**Database information:**

Server name: LGVN10389

DB name: CRM\_Training

Username & pass: dev\_dev



-Start the first task of CRM: Customer Management  
(svn://lgnv12704/Library/Training/ASP\_NET/System Design)

- Present the requirements, answer questions, get estimation for the task (max of this task is **40 hours**)

- Support on coding

**-Time: 2 hours**

Ready! I can  
do this in 30  
hours

Management » Customer » Customer List

Add New Delete Export Refresh

Customer Name or Phone or Address Customer Type Filter

ID	Name	Type	Phone Number	Email	Address	Active
<input type="checkbox"/> <a href="#">111</a>	Nguyen Van A	Mr.	0987654321	a.nguyen@gmail.com	120 Phan Xich Long F.2 Phu Nhuan	✓
<input type="checkbox"/> <a href="#">112</a>	Tran Thi B	Mrs.	0987654321	b.tran@gmail.com	121 Phan Xich Long F.2 Phu Nhuan	⊗
<input type="checkbox"/> <a href="#">113</a>	Pham Van C	Company	0987654321	c.pham@gmail.com	122 Phan Xich Long F.2 Phu Nhuan	✓

(Tooltip)  
Customer Name: Pham Van C  
DOB: 05/05/1980  
Tax Code: 12345  
Remark: ...





- Follow the task, support the new comer on coding, requirement, check status.
- Add more requirements on the Day 7 or 8: authentication function, update data concurrently, sql injection...
- Time: 1 hour / day



Management » Customer » Customer List

Customer Name or Phone or Address  Customer Type

ID	Name	Type	Phone Number	Email	Address	Active
<input type="checkbox"/> <a href="#">111</a>	Nguyen Van A	Mr.	0987654321	a.nguyen@gmail.com	120 Phan Xich Long F.2 Phu Nhuan	✓
<input type="checkbox"/> <a href="#">112</a>	Tran Thi B	Mrs.	0987654321	b.tran@gmail.com	121 Phan Xich Long F.2 Phu Nhuan	✗
<input type="checkbox"/> <a href="#">113</a>	Pham Van C	Company	0987654321	c.pham@gmail.com	122 Phan Xich Long F.2 Phu Nhuan	✓

(Tooltip)  
Customer Name: Pham Van C  
DOB: 05/05/1980  
Tax Code: 12345  
Remark: ...

Customer list, insert, update, delete, filter, paging, sort, export



- Check the result, peer-to-peer test & review the result, coding standard, unit test & code review
- Update source code to complete the module.



Time: 2 hours

Management » Customer » Customer List

ID	Name	Type	Phone Number	Email	Address	Active
<input type="checkbox"/> <a href="#">111</a>	Nguyen Van A	Mr.	0987654321	a.nguyen@gmail.com	120 Phan Xich Long F.2 Phu Nhuan	✓
<input type="checkbox"/> <a href="#">112</a>	Tran Thi B	Mrs.	0987654321	b.tran@gmail.com	121 Phan Xich Long F.2 Phu Nhuan	✗
<input type="checkbox"/> <a href="#">113</a>	Pham Van C	Company	0987654321	c.pham@gmail.com	122 Phan Xich Long F.2 Phu Nhuan	✓

(Tooltip)

Customer Name: Pham Van C

DOB: 05/05/1980

Tax Code: 12345

Remark: ...





I'm not a new  
comer. I can  
do this... do  
that...