

# VUE LEE

Phone: (651) 246-9562 | Email: [vueleee09@gmail.com](mailto:vueleee09@gmail.com) | Minneapolis, MN  
LinkedIn: <https://www.linkedin.com/in/vueleee0> | GitHub: <https://github.com/vueleee0>

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## SUMMARY OF QUALIFICATION

Full stack web developer with a background in Technical Support. Earned a certificate in MERN Full Stack Web Development from the University of Minnesota Coding Boot Camp. Extensive background in IT support and providing excellent service to diverse clients.

## SKILLS & LANGUAGES

ReactJS, JavaScript, jQuery, HTML5, CSS3, Bootstrap, Tailwind, API, Node.js, Express.js, Sequelize, MVC, Handlebars.js, Heroku, MySQL, NoSQL, MongoDB, GitHub, GitLab, Agile

## PROJECTS

**React Portfolio** | GitHub Repo: <https://github.com/vueleee0/vue-portfolio-with-react>

Deployed App: <https://vueleee0.github.io/vue-portfolio-with-react/>

- Summary: Refactored my personal advance CSS portfolio with React
- Role: Sole Developer
- Tools: HTML, CSS, React

**Gym Buddy** | GitHub Repo: <https://github.com/Wizzle13/gym-ecommerce>

Deployed App: <https://gym--buddy.herokuapp.com/>

- Summary: Personal training ecommerce website.
- Role: Back End Developer
- Tools: HTML, CSS, JavaScript, React, React Router, Node.js, Express.js, GraphQL, MongoDB, Heroku

**PokeBook** | GitHub Repo: <https://github.com/Wizzle13/pokebook>

Deployed App: <https://the-poke-book.herokuapp.com/>

- Summary: An application for the Pokemon enthusiast with a personality test and blog.
- Role: Front End Developer
- Tools: HTML, CSS, JavaScript, Handlebars.js, Node.js, Express.js, MySQL, Heroku, MVC

**Trip Planner** | GitHub Repo: <https://github.com/SnowLune/trip-planner>

Deployed App: <https://snowlune.github.io/trip-planner/>

- Summary: An application that returns relevant weather and attraction information based on the date and location.
- Role: Front End Developer
- Tools: HTML, CSS, JavaScript, TailwindCSS, Server-side API (OpenWeather, TicketMaster, PositionStack)

## EXPERIENCES

*Land O'Lakes* - Arden Hills, MN

**Desktop Technician** | September 2022-Present

**PC Deployment Technician** | January 2021-July 2021

- Responsible for deploying and retiring IT hardware involving physical installation, data/settings transfer, installation and configuration of software, training and providing post-install and troubleshooting support
- Record-keeping and asset management
- Provide quality support to end-users with limited supervision employing a high degree of customer service, technical expertise, timeliness and resolution

*Summit Orthopedics* - Woodbury, MN

**Desktop Technician** | February 2022 – April 2022

- Install, configure and troubleshoot computer systems and applications within the company
- Ask targeted questions to diagnose problems

*Bailiwick* - Chaska, MN

**Tech Support**, | August 2019 – April 2020

- Provided Second Level Technical support for Project Managers and Field Technicians at Target
- Engaged Target Engineers and Help Desk personnel as needed for IT/IS support
- Configured Analog and IP phones via Cisco Unified Communications Manager 10.5, and Cisco Voice Router VG224 with IOS 12.4T
- Troubleshoot installations and network connectivity for POS Registers, IP Cameras, Analog, IP Phones, store Mood Music and Paging Systems
- Managed and troubleshoot Cisco 3750 and 3850 Access Switch stack using Cisco CLI

*Virteva* - Golden Valley, MN

**Contractor/Consultant** | August 2018 – November 2018

**End User Computing Technician** | October 2016 – May 2018

**Service Desk Analyst** | November 2014 – October 2016

- Performed vulnerability scans on client workstations to ensure optimal performance and security
- Ensure systems are up to date and protected
- Provide second level support to end users
- Respond to tickets that are escalated from the Service Desk
- Perform computer builds and support, using SCCM, MDT and Intune
- Manage the inventory life cycle of Virteva's End User Computing clients
- Complete service request that centers around desktop support
- Provide first level service desk support by identifying, analyzing, and solving customer reported problems with systems/applications
- Monitor incoming tickets and alerts in the Service-Now system and respond accordingly
- Working as an effective team member with the Service Desk team, partners and internal staff

## EDUCATION

*University of Minnesota, MN*

August 2022

Certificate in Full Stack Web Development

*Hennepin Technical College, MN*

May 2014

Associate of Applied Science in Network Administrator