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Belgrade, Serbia



Unlock Al-powered website



♦‡ Al-powered Summary

I am a Data Scientist specializing in AI and machine learning, currently working at Yettel. My expertise includes datadriven personalization, ML model development, and LLM applications for marketing automation. Skilled in Python, PySpark, and SQL, I have a strong background in big data, distributed computing, and software/web development. My academic background includes a PhD in AI and LLM applications and a Master's in Marketing Analytics. I have experience in teaching, research, and building RAG systems for knowledge retrieval, Al-driven press clipping, and target customer segmentation, along with multiple certifications in ML, data science, and Python.

Professional Experience

2024 - Present Full-time

Data Scientist



Yettel Serbia

Optimized personalization and CRM strategies using Python and PySpark, developing and deploying ML models for targeted marketing and developing LLM-based applications.

2023 - 2024 Internship

Business Services Specialist

Yettel Serbia

Developed B2B solutions for IoT, Cloud, and Cyber Security, driving new opportunities. Researched Al for process improvements.

2021 - 2023 Internship

Junior Teaching Associate | Web Administrator



Taught and updated programming courses to align with industry standards while enhancing student engagement through hands-on learning and exams.

2022 Internship

Salesforce Developer

Intermino

Developed a custom Salesforce timesheet app using APEX and standard functionalities. * This internship is carried out as part of the mandatory internship in ungraduated studies.

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Education

2024 - Present PhD in Intelligent Software Engineering

Singidunum University

Researching AI and LLM applications for automation, ML optimization, and intelligent systems in software, business integration.

2023 - 2024 Master of Science, Marketing Analytics, MSc

Singidunum University

Researching data-driven marketing, Al applications, and Bl, with a focus on Generative Al for customer engagement and campaign optimization in a master's thesis.

2021 - 2023 International Student Program, Erasmus+

Baden-Wuerttemberg Cooperative State University (DHBW)

Selected for Erasmus+ exchange, gaining expertise in international business, market analysis, and strategic planning while collaborating on tech-business integration.

2022 Bachelor of Science, Information Technologies, BSc

Singidunum University

Graduated with honors, specializing in computer science and marketing analytics, with hands-on project experience. Held leadership roles as Student Vice-Dean and Parliament President.

Selected Projects

2025 Chatbuddy Assistant

Associated with Yettel, Serbia

Built a RAG pipeline for an internal knowledge platform, using vector search and reranking to provide accurate LLM-generated responses.

2024 Al PressClipping Tool

Associated with Yettel, Serbia

Developed an ML and LLM-powered system for real-time web scraping, classification, and summarization, enabling efficient competitor and industry tracking.

2024 Yettel Friday (Legacy Project)

Associated with Yettel, Serbia

Managed target customer lists, data transformations, and broadcast preparation for Yettel Friday, ensuring precise and timely offer delivery.

2024 Postpaid SS & LS Redesign

Associated with Yettel, Serbia

Developed and implemented new mobile tariff packages, target campaigns, and business rules <u>for the consumer sector.</u>

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Proffessional

Proficient in Python and SQL for data analysis and predictive modeling. Skilled in PySpark for handling large datasets, developing customer targeting models, and conducting machine learning analyses to optimize marketing and CRM efforts.

Researched and implemented Al-driven ML strategies, integrating generative Al to streamline internal processes and enhance customer engagement.

Computer Science

Expertise in full-stack development using Python, Java, JavaScript (Node.js) and SQL for backend development, along with HTML, CSS, and JavaScript for frontend applications. Proficient in CMS tools like WordPress and Magento.

Strong skills in relational and NoSQL databases, optimizing query performance and ensuring data integrity in large-scale applications.

Personality

Strong ability to identify challenges, analyze complex data, and develop innovative solutions, particularly in AI, data science, and business analytics.

Quickly adapts to emerging technologies and evolving industry trends. Passionate about learning new methodologies, particularly in Al, cloud computing, and generative technologies.

Languages

2025

Serbian - native

English - B2 Full professional proficiency French - Al Limited working proficiency



Enhancing Retrieval-Augmented Generation with Graph-Based **Retrieval and Generative Modeling**



Singidunum University International Scientific Conference

This paper presents a scalable RAG system combining dense retrieval (ChromaDB), keyword clustering (YAKE, KMedoids), graph-based methods (PageRank), and cross-encoder re-ranking to deliver precise, context-aware responses using Hugging Face models and Google API.

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