# **Pradeep**

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| EXPERIENCE SUMMARY |

* Having **4.6 years** of IT experience with the relevant experience of **2.6 years** on **Robotic Process Automation** Development.
* Good Knowledge on **RPA Tools like Automation Anywhere 9.x,10.x and 11.x**
* Having significant experience with **Automation Anywhere Enterprise client** and **Automation AnywhereControl Room Operations** such as **User Access, Task Scheduling, Repository managemen**t etc.
* Having experience on **developing new processes/tasks** using core principles that are efficient, well structured, maintainable and easy to understand.
* Having good Experience in **Windows, Web, Main frame, SAP, E-mail Automation based Application Automations.**
* Knowledge on Developing **Taskbots**, **Metabot** and good practice in **Bot Development** such as Scope Management, Change Management, Delivering etc.
* Good knowledge on **Excel, PDF, Object Cloning, and Manage window controls, Database commands, Data Migrating, Terminal Emulator, E-mail Automation Commands** etc.
* Having good Experience on Development and Production support.
* Have excellent logical ability and systematic approach to problem solving analysis and ability to handle **Exception Handlings**.
* Having Knowledge of writing and executing the Macro’s.
* Configured automation processes as per **SDD**& Supporting delivery team during the **UAT and rollout phases.**
* Good understanding of **Software Development Life Cycle SDLC & Agile methodologies.**
* Experienced in Design, Develop, and Configure Robotic Process Automation (RPA) software systems to meet end-to-end requirement
* Demonstrated ability in problem solving and in learning modern technologies quickly and effectively.

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| PROFESSIONAL EXPERIENCE |

* Currently working as a Software Engineer at **Information Services Group, Bangalore** from June 2015 to till date.

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| SKILL SET |

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| RPA Tools | Automation Anywhere 9.x 10.x & 11.x |
| Technologies | C, Core java |
| Web Technologies | HTML, XML |
| Databases | SQL Server |
| Operating systems | Windows Family |

**TECHNICAL CERTIFICATIONS**

* Certified Advanced RPA Professional in Automation Anywhere and Control Room.

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| ACADEMIC PROFILE |

* Master of Computer Applications from Osmania University ,Hyderabad.
* B.Sc Computers from Sri Krishnadevaraya University,Anantapur, Andhrapradesh.

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| PROJECT PROFILE |

**Project # 01**

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| **Title** | **Parma chargeback**, **McKesson US** |
| **Role** | RPA Developer |
| **Applications Used** | **Excel, SAP, Outlook etc** |
| **Project**  **Description** | Parma sells product to end user customers for use in their specific facility.  When items are purchased on a supplier/Group Purchasing Organization contract, the end user receives  a cost lower than what McKesson originally paid for the item. For McKesson to be  whole on the purchase, the supplier will then give McKesson back the difference in the  Acquisition cost and the contract cost. This difference is called the chargeback. |
| **Responsibilities** | 1. Installed AA setup on new machines.  2. Prepared PDD & SDD documents.  3. Developed the automation Process as per SDD.  4. Developed and Implemented end to end processes.  5. Involved in Test data creation (test data setup) required for the project.  6. Attending the status calls and sharing the knowledge and thoughts with the team.  7. Coordinating with Process Owners and resolving the functional clarifications on day to day basis.  8. Worked on Database Commands where we performed Select, Insert, Update Operations on MS Access DB SQL Server and Teradata.  9. Configuring new automated process and objects using core workflow principles that are efficient well-structured maintainable and easy to understand. |
| **Environment** | Oracle Application R12, Automation Anywhere |

**Project # 02**

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| **Title** | **Weekly Resource Report Automation, ISG UK EMEA** |
| **Role** | RPA Developer |
| **Project**  **Description** | The purpose of this process is to notify ISG UK HR Team by listing the  Resources who are idle/Non-Billable to any project. The notification takes place via email and reminds  The ISG EMEA team to take necessary action by allocating to any project. |
| **Responsibilities** | • Understood the business requirements to assess technical feasibility for the processes and proposed high level solutions basis Automation Anywhere by defining the To-be processes for the same.  • Creating the Task Bots and Meta Bots (Assets and Logics)  • Worked on Outlook Automation through Metabot with the help of Outlook.  • Developed Error Handlers to handle the system related Exceptions.  • Perform Development User testing.  • Met goals and deadlines by prioritizing processing tasks.  • Supervised and mentored my fellow team members to make best optimum solutions. |
| **Environment** | Web(Onesys), Excel, Outlook Automation Anywhere |

**Project # 03**

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| **Title** | **Pharmacy Benefit Management (PBM)** |
| **Role** | RPA Developer |
| **Project**  **Description** | A Pharmacy Benefit Manager (PBM) is a third-party administrator of prescription drug programs. It is a company that administers, or handles, the drug benefit program for an employer or a health plan. PBM’s are primarily responsible for processing and paying prescription drug claims. Due to their larger purchasing pool for prescription drugs, PBMs can negotiate rebates and discounts on behalf of their clients. Developing and maintaining the formulary, contracting with pharmacies. |
| **Responsibilities** | 1. Involved in various phases of RPA development.  2. Developed and Implemented end to end processes including automation of Web Portal, MS-Excel Operation, MS-Out Look.  3. Document changes pushed to all environments, ensure compliancy.  4. Configured automation Process as per PDD.  5. Involved in Test data creation (test data setup) required for the project.  6. Fixing the bugs raised by QA team.  7. Handled the development and support team and make sure for the right productive and accuracy of results.  8. Configuring new automated process and objects using core workflow principles that are efficient well-structured maintainable and easy to understand  9. Worked on Automating Windows, Web and Mainframe Applications.  10. Worked on OCR and Image recognition tools to access the un-readable text in different formats and different application. |
| **Environment** | Mainframe, .net frame work, SQL, Automation Anywhere |

**Project # 04**

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| **Title** | Insurance Policy Automation |
| **Role** | RPA Developer |
| **Project**  **Description** | The e-App solution facilitates the entering of new business Annuity or Life insurance applications. This Application will be used by the Agents of New York Life Insurance in USA for automating the details of Annuitants which includes the complete details and history of the Clients. The solution supports all life and annuity insurance products, from simple term products to more complex annuities, variable annuities, and variable life insurance products. |
| **Responsibilities** | 1Developed and configured automation processes as per the TDD and PDD to meet the defined requirements.  2. Feasibility analysis and understanding the business flow.  3. Used Excel Integration to export structured data into spread sheets.  4. Extensively worked with commands like object cloning, Database, scheduling triggering, send Email command to Email reports and errors  5.Develops new tasks using core workflow principles that are efficient, well structured, maintainable and easy to understand.  6.Experience in structure and pattern-based data extraction using Web Data Extraction and exports the data to Excel or database etc. |
| **Environment** | Web Applications, .net frame work, SQL, Automation Anywhere |

**Project # 05**

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| **Title** | **Time Reporting Automation , ISG US** |
| **Role** | RPA Consultant |
| **Description** | The automation will lunch Onesys and extract the staff Missing Actual time  Report. The automation will extract the report twice on every Friday and operate in the relevant time  zone for each region. During the first run at 10 am local time, the report will be downloaded by region  and the employees who have not yet submitted their time report for the week will be emailed a  Reminder. During the second run at 4pm local time, the report will be downloaded by region and the  employees who have not yet submitted their time report for the week will be emailed a reminder that is  also CC with their people care manager, and region lead. |
| **Responsibilities** | 1. Gathering user requirements and designed software solutions based on the requirements.  2. We used to analyze, understand and document the Business processes in detail where required.  3. Worked on different Environments like Windows, Microsoft Excel and Web Applications.  4. Analyzing the problems and implement the processes to improve.  5. Innovative ideas to reduce the time span of a process.  6. Create Prompts, Calculated Fields, Customize Calculations, Conditions and Filter for various analytical reports and Dashboards.  7. Understand the scope, build and design of the business process framework, as business processes of the client and develop a project design to implement the process. |
| **Environment** | Web Application, Excel, Outlook, Automation Anywhere |