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# Assumptions, Open Questions and Dependencies

## Assumptions

This section highlights the Assumptions made, key dependencies and Open questions for this document.

**Table 1: Assumptions**

ASSUMPTIONIMPORT

|  |  |  |  |
| --- | --- | --- | --- |
| **SR#** | **Reference** | **Assumption** | **Description** |
| B2C-F1-CM01-A-001 | A | B | b |
| B2C-F1-CM01-A-002 | A | B | b |
| B2C-F1-CM01-A-003 | A | B | b |
| B2C-F1-CM01-A-003 | A | B | b |
| B2C-F1-CM01-A-004 | A | B | b |
| B2C-F1-CM01-A-004 | A | B | b |

ASSUMPTIONIMPORT

## Open Questions

**Table 2: Open Questions**

QUESTIONIMPORT

| **SR#** | **Req. Id** | **Open Question** | **Clarification / Answer / Remarks** | **Owner** | **Target Dt** | **Status** |
| --- | --- | --- | --- | --- | --- | --- |
| B2C-F1-CM01-O-001 |  |  |  |  |  |  |
| B2C-F1-CM01-O-002 |  |  |  |  |  |  |
| B2C-F1-CM01-O-003 |  |  |  |  |  |  |
| B2C-F1-CM01-O-004 |  |  |  |  |  |  |
| B2C-F1-CM01-O-004 |  |  |  |  |  |  |
| B2C-F1-CM01-O-005 |  |  |  |  |  |  |
| B2C-F1-CM01-O-003 |  |  |  |  |  |  |
| B2C-F1-CM01-O-002 |  |  |  |  |  |  |

QUESTIONIMPORT

## Dependencies

**Table 3: Dependencies**

DEPENDENCYIMPORT

|  |  |  |  |
| --- | --- | --- | --- |
| **S No** | **Reference** | **Dependency** | **Description** |
| B2C-F1-CM01-D-001 | B | B | B |
| B2C-F1-CM01-D-002 | B | B | B |
| B2C-F1-CM01-D-003 | B | B | B |
| B2C-F1-CM01-D-002 | B | B | B |

DEPENDENCYIMPORT

# Use Cases

USECASEIMPORT

TESTTABLEIMPORT

## B2C-F1-CM01 New Voice Provisioning on Fibre

### Process Flow – Capture Order

Below figure demonstrates the process block ‘**Capture Order**’ where the customer requests for a new connection. Customer can wish to walk in to any STC outlet or call 900 or use STC online portal to perform this activity.



**Figure 1: Voice - Capture Order**



### Functional Requirements – Capture Order

The following table describes the steps of the flow depicted in the figure above.

**Table 4: Voice - Capture Order**

| **Req #** | **Role** | **Requirements** | **Related IT System** | **Acceptance Criteria** | **Priority** | **Business Rules** |
| --- | --- | --- | --- | --- | --- | --- |
| B2C-F1-CM01 Step 1 - Capture customer order details |  |  |  |  |  |  |
| B2C-F1-CM01-001.0-V01 |  |  |  |  |  |  |
| B2C-F1-CM01 Step 2 - Select Package & VAS |  |  |  |  |  |  |
| B2C-F1-CM01-002.0-V01 |  |  |  |  |  |  |
| B2C-F1-CM01-003.0-V01 |  |  |  |  |  |  |
| B2C-F1-CM01-004.0-V01 |  |  |  |  |  |  |

### Process Flow – Capture Order

Below figure demonstrates the process block ‘**Capture Order**’ where the customer requests for a new connection. Customer can wish to walk in to any STC outlet or call 900 or use STC online portal to perform this activity.



**Figure 1: Voice - Capture Order**



### Functional Requirements – Manage Network Reservation

The following table describes the steps of the flow depicted in the figure above.

**Table 5: Voice - Manage Network Reservation**

| **Req #** | **Role** | **Requirements** | **Related IT System** | **Acceptance Criteria** | **Priority** | **Business Rules** |
| --- | --- | --- | --- | --- | --- | --- |
| B2C-F1-CM01 Step 1 – Initiate network feasibility |  |  |  |  |  |  |
| B2C-F1-CM01-005.0-V01 |  |  |  |  |  |  |
| B2C-F1-CM01 Step 2 - Check Plate ID |  |  |  |  |  |  |