**V. VIJAYARAGHAVAN**

(+65) 9424 1191 | [vijayaraghavan.varadarajan@gmail.com](mailto:vijayaraghavan.varadarajan@gmail.com)

**IT PROFESSIONAL**

Architect/Lead ▪ Analysis ▪ Design ▪ Development ▪ Maintenance ▪ Reports & Metrics ▪ Release Management

**Professional Snapshot**

A proactive person with over 13 years of experience in **Java/JEE** and related fields with dexterity in identifying & adopting emerging trends to achieve organizational objectives and profitability norms in the industry.

* Proficient on the concepts of Design Patterns, Web Services, EJB, REST
* Good knowledge in Core Java, Java Swing and Object-Oriented concepts
* Have good knowledge on CI/CD Processes, Oracle Forms and PL/SQL
* Experience in leading a team of 5-7 members
* Honed analytical, problem solving & adaptability skills

**Banking Industry Experience**

**Client Onboarding and Life-Cycle management** [SCB]

* Deals with due-diligence requirements for Client Onboarding.
* Application unifies the process of Prospect till Client Conversion with due-diligence process followed based on location/country specific policies and constraints pertaining to nature of Clients’ business and related attributes.
* This is mainly used by the Relationship Managers who manages client portfolio of accounts and transactions related to it.
* Has various workflow of events handled from Relationship Managers to Country of Business Head in the onboarding process.

**Customer Care Application for Credit Cards** [Citibank]

* Single application unifying all the different modules/systems related to Credit Card customer care users.
* All related applications used by Customer Care people are unified to a single platform, avoiding swivel chairing and enhancing Customer experience by enabling the users to handle Customer queries efficiently.

**Professional Dossier**

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| --- | --- | --- |
| **Duration** | **Company** | **Designation** |
| Since Dec-2015 | Optimum Solutions Pte. Ltd. (*for Standard Chartered Bank*) | Sr. IT Project Lead |
| Mar-2010 to Oct-2015 | Verizon Data Services India (P) Ltd., Chennai, India | Senior Architect |
| Sep-2008 to Mar-2010 | Emerio Globesoft Pte. Ltd., Singapore (*for Citibank*) | J2EE Consultant |
| Apr-2007 to Aug-2008 | Wipro Technologies, Chennai, India | Software Engineer |
| Feb-2004 to Apr-2007 | Kumaran Systems (P) Ltd., Chennai, India | Software Engineer |

*Worked as a Computer Science Instructor at Little Holy Angels’ Mat. Hr. Sec. School, Chennai. (Jul 2002 – Feb 2004) [Non-IT]*

**Key Deliverables across the Tenure**

**Architect/Lead**: Lead a team of 5 to 7 members on few of the Organization’s big initiatives involving the entire Software Engineering practices right from Design to Delivery.

* Interface and Application Design [SCB, Verizon, Citibank]
* Data Migration strategy, design and implementation [SCB]
* Development and Test Plans Plan & WBS: Prepared a detailed Development & Testing Plan, the Developer Capacity required month wise, for the Projects & Deliverables. [Verizon]
* Tracking of Metrics & Reporting, Traceability Matrix, Test Plan, Document & Release Management [SCB, Verizon, Citibank]

**Release Management**: Handling all the Release Management activities for the Application Go-Live [SCB]

* Took care of gathering and sequencing all the dependent systems and modules.
* Prepared implementation (and rollback) plans and handled the Technical and Dress Rehearsals.

**Analysis and Design:** Prepared WBS, Use case stories (and epics) in JIRA.

* Part of this process during Organisation’s Transformation of entire Order Management & Billing Systems. [Verizon]
* Data synchronisation framework across the Client Lifecycle Management Systems [SCB]
* Designed an Application Specific Health Check module for eCDD+. [SCB]
* Tool for application deployment, various development environments’ management. [SCB]
* Designed the interface components and message formats for ATF Framework. [SCB]
* Handled process and data upgrade of Customer Due Diligence data. [SCB]
* Order Management Dashboard (*Fronted & Backend*), Scheduler Application for Reports, Dynamic Cache Loader, site Metrics Calculator etc. [Verizon]
* Data Sync-Up routine for Citibank for inter-application communication, reducing MAINFRAME invocations. [Citibank]
* The jAC Task Director Module: Auto assigns Tickets to reps. [Kumaran Systems]

**Development and Maintenance:** As a developer, was involved all part(s) development of a module. *Some of the key items are*:

* Worked on Java SDK [On all projects so far], Java Swing [Kumaran Systems]
* Worked on application re-engineering from Oracle Forms to Java [Kumaran Systems]
* Developed Task Director Module [Kumaran Systems], Data Migration [SCB] using PL/SQL.
* Handled and handling maintenance of all projects so far.

**Development & Test Plans:**

* Prepared Development and Test Plans for SSP and Tech Tablet application modules [Verizon]
* Part of Test Plan team for Task Director Module [Kumaran Systems]

**Projects Summary**

|  |  |  |  |
| --- | --- | --- | --- |
| **Project/Product/Team** | **Client** | **Duration** | **Responsibilities** |
| eCDD+ (*Client Due Diligence – KYC*) | Standard Chartered Bank | Since Dec-2015 | Analyse, Design, Development, Testing, Maintenance & Support, Release Management |
| SSP, Tech Tablet | Verizon | Mar-2010 to Oct-2015 | Architect, Lead, Analyse, Design, Development, Testing, Maintenance & Support, reports & Metrics |
| Eclipse Rainbow | Citibank, APAC | Sep-2008 to Mar-2010 | Analyse, Design, Development, Testing, Maintenance |
| DSL Online & Workflow | Verizon Wireline | Jul-2007 to Aug-2008 | Development, Testing, Maintenance, Documentation |
| CEAS | CIBC | Jan-2007 to Apr-2007 | Requirement Analysis, Documentation & Review |
| Wrenchead Catalog Management System | Wrenchead Inc., New York | Sep-2006 to Jan-2007 | Development, Testing, Documentation, Maintenance & Support |
| Java Accesscare | Nortel Networks | Mar-2004 to Sep-2006 | Analyse, Design, Development, Testing, Documentation, Maintenance & Support |

**Key Achievements**

* Created a XML Patching Utility for post LIVE support for eCDD+ where *DB* & *XML Data* had to be kept in sync.
* Handled the Release Management process for multiple production releases.
* Created a **Java based Scheduler Application** for sending reports/metrics based on the configuration.
* Created the core feature of jAC Task Director, and project was completed ahead of schedule (*23% effort variance*).
* Created a utility in Java Swing for showing customized dialog messages in Wrenchead.

**Academic Credentials**

* MCA, IGNOU [First Class]
* B.Sc., Computer Science, University of Madras [First Class]

**IT Skills**

* Operating System: Windows®, UNIX (basics)
* Programming Languages & script: Java, JEE, PL/SQL
* Database: Oracle
* Tools: MS Office Suite, Ant, Maven, JProfiler, ClearCase Client, Git/Stash, SOAP UI, App Dynamics, Sonar, JIRA
* IDE: Eclipse, JDeveloper, IntelliJ, Oracle SQL Developer, PL/SQL Developer
* Web/App Servers: WebLogic 11*g*, WebSphere 7, JBoss Fuse (6.2.1), Tomcat
* Additional Stuffs: LSS Concepts, Design Patterns, Java Swing, Struts 2, Apache Camel (*basics*), JUnit, OSGi, REST, SOAP, Micro Services, nodejs (*basics*)

Personal Profile: Will be provided upon request