



QA Weekly Report

January 17, 2026 — January 23, 2026

QA Team Overview

99

Total Pending with QA

16

Moved to BIS Testing

606

Closed (QA)

QA Team Pending - Status Breakdown

Status	Count	Percentage
QC Testing	78	78.8%
QC Testing in Progress	15	15.2%
QC Testing Hold	6	6.1%
Total Pending with QA	99	100%

QA Team Achievement This Period

Tickets Moved to BIS Testing: 16 tickets

These tickets have been successfully tested by QA team and handed over to BIS-QA/Client team.

Quality Metrics

1260

Total Bugs

201

Open Bugs

898

Fixed

13998

Test Cases

Module-wise Distribution

Module	Tickets
Forms	4
User Administration	4
Classroom Calendar	3
Excel Reports	3

Folders	1
Online Course	1
Subscription	1
General	1

Weekly Comparison

Current Week vs Previous Week Performance

Metric	Last Week	This Week	Change	Trend
QA Tickets	99	99	+0	→
Moved to BIS Testing	0	16	+16	↑ Better
Closed Tickets	0	606	+606	↑ Better

Workload Analysis

Net QA Workload Change: +0 tickets

The QA workload has unchanged compared to last week. 16 tickets were moved to BIS Testing and 606 tickets were closed during this period.

Tickets Moved to BIS Testing

Total: 16 tickets this week

16

Tickets

770

Total Bugs

7042

Test Cases

71.8%

Avg Pass Rate

Ticket Summary

Ticket ID	Status	QA Tester	Bugs	Tests	Pass Rate
#9861	BIS Testing	Arya U S	12/94	665/720	92.4%
#12760	BIS Testing	Suby Baby	4/5	14/14	100.0%
#14290	Testing In Progres	Reshma Madhavan	34/638	4525/5916	76.5%
#16339	BIS Testing	Kavyagayathry S	0/6	20/20	100.0%
#17021	BIS Testing	Vincy JP	0/0	18/18	100.0%
#17228	BIS Testing	Julie Varghese	0/2	40/42	95.2%
#18112	BIS Testing	Reshma Madhavan	0/4	20/24	83.3%
#18224	BIS Testing	Amalraj R	2/17	70/96	72.9%
#18319	BIS Testing	Vincy JP	0/0	16/16	100.0%
#18325	BIS Testing	Julie Varghese	0/2	16/16	100.0%
#18558	Testing In Progres	Subhash S V Nai	0/0	45/118	38.1%
#18680	BIS Testing	Not Assigned	1/1	20/22	90.9%
#18846	BIS Testing	Reshma Madhavan	0/1	20/20	100.0%
#18919	Testing In Progres	Not Assigned	0/0	0/0	0%
#19027	BIS Testing	Not Assigned	0/0	0/0	0%
#19216	Testing In Progres	Not Assigned	0/0	0/0	0%

Ticket #9861

When adding a text field and save, then remove the text field and save again, th

Status: BIS Testing

Module: Forms

ETA: Not Set

Developers: Sreedevi KK, Vidhyasree TS | QA: Arya U S

720

Total Tests

665

Passed

51

Failed

92.4%

Pass Rate

Bug Summary

94

Total Bugs

12

Open

79

Fixed

3

Deferred

By Severity: Major: 68 | Critical: 17 | Minor: 4 | Crash: 5

Bug Details

ID	Subject	Status	Severity	Assignee
1310	When adding a text field and save, ...	Closed	Major	Ajay Francis
1308	Videos and images changed from the ...	Closed	Critical	Prajwal V K
1307	When opening a form from a folder t...	Closed	Major	Prajwal V K
1315	Opening a 3-stage form from the ass...	Closed	Major	Prajwal V K
1280	For large forms showing wrong UI	Closed	Major	Aymeric Pila
1912	A form is marked as available offli...	Closed	Minor	Prajwal V K
2165	Unable to open a form with media co...	Closed	Major	Prajwal V K
2158	Enmax Tailboard form submitting Iss...	Closed	Critical	Saifudheen P
2157	Auto download is getting stuck	Rejected	Major	Vidhyasree T
2153	File Widget showing validations whi...	Closed	Major	Prajwal V K

Ticket #12760

Avail until i button filed is not translated for French language in users home t

Status: BIS Testing

Module: Online Course

ETA: Not Set

Developers: Ebin Shaji | QA: Suby Baby

14

Total Tests

14

Passed

0

Failed

100.0%

Pass Rate

Bug Summary

5

Total Bugs

4

Open

1

Fixed

0

Deferred

By Severity: Minor: 2 | Major: 3

Bug Details

ID	Subject	Status	Severity	Assignee
2021	Avail until i button filed is not t...	Released to QA	Minor	Ebin Shaji
2140	the note is not left on User Edit ...	New	Minor	Ebin Shaji
2053	Language translation for the info (...)	Released to QA	Major	Ebin Shaji
2008	Language entry is missing in the in...	Closed	Major	Ebin Shaji
2007	Notes session is missing in assignm...	Released to QA	Major	Ebin Shaji

Ticket #14290

Adaptive Video Fails to Play During Course Completion After Editing Course Eleme

Status: Testing In Progress

Module: Online Course

ETA: 2026-02-16

Developers: Abhijith A | QA: Reshma Madhavan Nair

5916

Total Tests

4525

Passed

121

Failed

76.5%

Pass Rate

Bug Summary

638

Total Bugs

34

Open

491

Fixed

113

Deferred

By Severity: Critical: 31 | Major: 570 | Minor: 31 | Crash: 6

Bug Details

ID	Subject	Status	Severity	Assignee
1313	Adaptive Video Fails to Play During...	Closed	Critical	Abhijith A
1428	Title missing when editing Document...	Closed	Major	Abhijith A
1296	"Unable to Add Activity Element" Er...	Closed	Major	Abhijith A
1292	"Unable to Add Video Element" Error...	Closed	Major	Abhijith A
1287	Asset is not getting displayed unde...	Closed	Critical	Abhijith A
1314	Unable to Edit Adaptive Video Eleme...	Closed	Major	Abhijith A
1088	Regular Course- Slide - Display but...	Closed	Major	Abhijith A
1286	When user embed assets in multiple ...	Rejected	Major	Aswin Sanjit
869	When selecting the Training Course ...	Closed	Major	Abhijith A
1212	On the final page after user attend...	Deferred	Major	Abhijith A

Ticket #16339

Birth date adding | User Edit Page

Status: BIS Testing

Module: Excel Reports

ETA: Not Set

Developers: Ebin Shaji | QA: Kavyagayathry S

20

Total Tests

20

Passed

0

Failed

100.0%

Pass Rate

Bug Summary

6

Total Bugs

0

Open

4

Fixed

2

Deferred

By Severity: Major: 6

Bug Details

ID	Subject	Status	Severity	Assignee
2195	Birth date adding User Edit Page ...	Closed	Major	Ebin Shaji
2075	Birth date field Participant deta...	Closed	Major	Ebin Shaji
2074	Unexpected error pop-up Event det...	Deferred	Major	Ebin Shaji
2073	Birthdate field Participant Addin...	Closed	Major	Ebin Shaji
2072	Birth date Classroom Calendar eve...	Deferred	Major	Ebin Shaji
2060	Birth date security key User Acco...	Closed	Major	Ebin Shaji

Ticket #17021

Ticket #17021

Status: BIS Testing

Module: N/A

ETA: Not Set

Developers: Gosal Ram S G | QA: Vincy JP

18

Total Tests

18

Passed

0

Failed

100.0%

Pass Rate

Bug Summary

0

Total Bugs

0

Open

0

Fixed

0

Deferred

Ticket #17228

Classroom Calendar | The Upload Participant template shows duplicate Employee ID

Status: BIS Testing

Module: User Administration

ETA: Not Set

Developers: Amritha A R | QA: Julie Varghese

42

Total Tests

40

Passed

1

Failed

95.2%

Pass Rate

Bug Summary

2

Total Bugs

0

Open

1

Fixed

1

Deferred

By Severity: Major: 2

Bug Details

ID	Subject	Status	Severity	Assignee
2088	Classroom Calendar The Upload Par...	Deferred	Major	Amritha A R
2087	User Administration The UserMoved...	Closed	Major	Amritha A R

Ticket #18112

Discount amount is getting displayed in the payment page even if the user remove

Status: BIS Testing

Module: Classroom Calendar

ETA: Not Set

Developers: Tony Jose | QA: Reshma Madhavan Nair

24

Total Tests

20

Passed

4

Failed

83.3%

Pass Rate

Bug Summary

4

Total Bugs

0

Open

4

Fixed

0

Deferred

By Severity: Major: 4

Bug Details

ID	Subject	Status	Severity	Assignee
2203	Discount amount is getting displaye...	Closed	Major	B Anoop Ben
447	Incorrect tax split is getting disp...	Closed	Major	Tony Jose
446	Pay Now section in participant edit...	Closed	Major	Tony Jose
338	Getting URL not found error page wh...	Closed	Major	B Anoop Ben

Ticket #18224

Synonym Add popup loads without field labels and proper UI elements.

Status: BIS Testing

Module: Company Setup

ETA: Not Set

Developers: Jonathan Aruliah | **QA:** Amalraj R

96

Total Tests

70

Passed

26

Failed

72.9%

Pass Rate

Bug Summary

17

Total Bugs

2

Open

13

Fixed

2

Deferred

By Severity: **Critical:** 5 | **Major:** 12

Bug Details

ID	Subject	Status	Severity	Assignee
2154	Synonym Add popup loads without fie...	Closed	Critical	Jonathan Aru
1978	Ask Amy continues to return results...	Closed	Critical	Jonathan Aru
1976	Ask Amy returns unrelated Knowledge...	Deferred	Major	Jonathan Aru
1975	Ask Amy returns inconsistent result...	Closed	Critical	Jonathan Aru
1889	Duplicate and Inconsistent Notes En...	Closed	Major	Jonathan Aru
1738	AskMe fails to fetch KB content whe...	Closed	Major	Jonathan Aru
1733	Chatbot returns content from only o...	Deferred	Major	Jonathan Aru
1725	System allows Base Word and Synonym...	Closed	Major	Jonathan Aru
1724	System incorrectly accepts a single...	New	Major	Jonathan Aru
1723	System saves Base Word and Synonyms...	New	Critical	Jonathan Aru

Ticket #18319

Ticket #18319

Status: BIS Testing

Module: N/A

ETA: Not Set

Developers: Adarsh U S | QA: Vincy JP

16

Total Tests

16

Passed

0

Failed

100.0%

Pass Rate

Bug Summary

0

Total Bugs

0

Open

0

Fixed

0

Deferred

Ticket #18325

User Administration | The tooltip is missing when hovering over the Primary Role

Status: BIS Testing	Module: User Administration	ETA: 2026-01-31
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Developers: Jibin Varghese | QA: Julie Varghese

16 Total Tests	16 Passed	0 Failed	100.0% Pass Rate
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Bug Summary

2 Total Bugs	0 Open	2 Fixed	0 Deferred
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By Severity: Major: 2

Bug Details

ID	Subject	Status	Severity	Assignee
2176	User Administration The tooltip i...	Closed	Major	Jibin Varghe
2079	User Administration The 'Primary ...	Closed	Major	Jibin Varghe

Ticket #18558

Ticket #18558

Status: Testing In Progress

Module: N/A

ETA: Not Set

Developers: Lallu Prakash | QA: Subhash S V Nair

118

Total Tests

45

Passed

8

Failed

38.1%

Pass Rate

Bug Summary

0

Total Bugs

0

Open

0

Fixed

0

Deferred

Ticket #18680

The user is not not redirecting back to app for the when loggedin for the second

Status: BIS Testing

Module: General

ETA: 2025-11-20

Developers: Not Assigned | QA: Not Assigned

22

Total Tests

20

Passed

2

Failed

90.9%

Pass Rate

Bug Summary

1

Total Bugs

1

Open

0

Fixed

0

Deferred

By Severity: Minor: 1

Bug Details

ID	Subject	Status	Severity	Assignee
1442	The user is not not redirecting bac...	New	Minor	Udayan Sasid

Ticket #18846

Product list is not getting refreshed automatically when user try to remove the

Status: BIS Testing

Module: Discounts

ETA: Not Set

Developers: Jibin Varghese | QA: Reshma Madhavan Nair

20

Total Tests

20

Passed

0

Failed

100.0%

Pass Rate

Bug Summary

1

Total Bugs

0

Open

1

Fixed

0

Deferred

By Severity: Minor: 1

Bug Details

ID	Subject	Status	Severity	Assignee
2187	Product list is not getting refresh...	Closed	Minor	Jibin Varghe

Ticket #18919

Ticket #18919

Status: Testing In Progress

Module: N/A

ETA: Not Set

Developers: Not Assigned | QA: Not Assigned

0

Total Tests

0

Passed

0

Failed

0%

Pass Rate

Bug Summary

0

Total Bugs

0

Open

0

Fixed

0

Deferred

Ticket #19027

Ticket #19027

Status: BIS Testing

Module: N/A

ETA: Not Set

Developers: Tony Jose | QA: Not Assigned

0

Total Tests

0

Passed

0

Failed

0%

Pass Rate

Bug Summary

0

Total Bugs

0

Open

0

Fixed

0

Deferred

Ticket #19216

Ticket #19216

Status: Testing In Progress

Module: N/A

ETA: Not Set

Developers: Anujith S | QA: Not Assigned

0

Total Tests

0

Passed

0

Failed

0%

Pass Rate

Bug Summary

0

Total Bugs

0

Open

0

Fixed

0

Deferred

Tickets Closed This Period

QA Team Completed: 606 tickets

Ticket ID	Status	QA Tester	Bugs	Tests
#3506	Closed	Reshma R	0/0	0/0
#4299	Closed	Kavyagayathry S	0/2	20/20
#4496	Closed	Reshma R	5/7	55/67
#5386	Closed	Subhash S V Nai	2/2	26/26
#6069	Closed	Aravind K V	0/0	0/0
#7191	Closed	Reshma R	2/4	6/6
#8145	Closed	Julie Varghese	10/13	206/216
#8295	Closed	Vincy JP	2/3	0/0
#8353	Closed	Julie Varghese	0/1	20/21
#8521	Closed	Aravind K V	0/0	0/0
#8966	Closed	Julie Varghese	0/0	0/0
#9071	Closed	Subhash S V Nai	1/2	16/20
#9284	Closed	Amalraj R	0/0	27/27
#9335	Closed	Suby Baby	0/0	0/0
#9602	Closed	Suby Baby	0/0	17/17
#10411	Closed	Reshma R	10/11	62/65
#10857	Closed	Julie Varghese	6/7	744/744
#10936	Closed	Sreerag S	0/0	0/0
#11031	Closed	Reshma R	0/0	72/72
#11339	Closed	Vincy JP	4/9	0/0
#11570	Closed	Reshma R	0/2	13/14
#11590	Closed	Aravind K V	0/0	0/0
#11675	Closed	Aravind K V	5/5	0/0

#11706	Closed	Reshma R	0/8	37/37
#11939	Closed	Julie Varghese	1/1	23/24
#12067	Closed	Sreerag S	0/0	0/0
#12072	Closed	Julie Varghese	1/1	24/24
#12095	Closed	Amalraj R	0/0	12/13
#12120	Closed	Julie Varghese	0/0	0/0
#12158	Closed	Arya U S	0/0	0/0
#12177	Closed	Lijeesh S G	0/0	0/0
#12237	Closed	Reshma R	0/0	0/0
#12248	Closed	Reshma R	0/0	0/0
#12257	Closed	Lijeesh S G	0/0	0/0
#12437	Closed	Subhash S V Nai	0/0	0/0
#12489	Closed	Reshma R	0/0	0/0
#12696	Closed	Lijeesh S G	0/0	0/0
#12705	Closed	Suby Baby	0/0	0/0
#12728	Closed	Sreerag S	0/0	0/0
#12761	Closed	Reshma Madhavan	0/0	0/0
#12788	Closed	Arya U S	0/0	0/0
#12803	Closed	K Harish	0/0	0/0
#12831	Closed	Reshma R	0/0	0/0
#12858	Closed	Reshma R	0/0	0/0
#13097	Closed	Amalraj R	0/2	9/9
#13164	Closed	Aravind K V	0/0	0/0
#13170	Closed	Lijeesh S G	0/0	0/0
#13193	Closed	Reshma R	0/0	0/0
#13301	Moved to Live	Amala A	1/3	118/120
#13304	Closed	Reshma R	0/0	0/0

#13337	Closed	Lijeesh S G	0/0	0/0
#13350	Closed	K Harish	0/0	0/0
#13364	Closed	K Harish	0/0	0/0
#13372	Closed	Reshma R	0/0	0/0
#13373	Closed	Julie Varghese	0/0	0/0
#13444	Closed	Vincy JP	0/2	34/36
#13466	Closed	Shiji George	0/0	0/0
#13577	Closed	Reshma R	0/5	44/44
#13797	Closed	Shiji George	0/0	0/0
#13818	Closed	Suby Baby	0/0	0/0
#13862	Closed	Aravind K V	0/0	0/0
#13863	Closed	Suby Baby	0/0	0/0
#13884	Closed	Lijeesh S G	0/0	0/0
#13926	Closed	Reshma Madhavan	0/0	0/0
#13928	Closed	Reshma Madhavan	0/0	0/0
#13931	Closed	Julie Varghese	7/7	52/68
#13935	Closed	Subhash S V Nai	0/0	0/0
#14005	Closed	Suby Baby	0/0	0/0
#14055	Closed	Varsha Dcruz P	5/7	17/17
#14065	Closed	Reshma R	0/0	0/0
#14069	Closed	Aravind K V	0/0	0/0
#14093	Closed	Reshma R	0/0	0/0
#14094	Closed	Shiji George	0/0	0/0
#14151	Closed	Reshma Madhavan	0/0	0/0
#14213	Closed	Aravind K V	0/0	0/0
#14229	Closed	Suby Baby	0/0	0/0
#14245	Closed	Julie Varghese	0/1	20/22

#14272	Closed	Shiji George	0/0	0/0
#14284	Closed	Julie Varghese	1/1	27/27
#14296	Closed	Julie Varghese	0/0	0/0
#14303	Closed	Kavyagayathry S	4/6	72/75
#14335	Closed	Reshma R	0/0	0/0
#14341	Closed	Reshma R	0/0	0/0
#14343	Closed	Reshma R	0/0	0/0
#14352	Closed	Shiji George	0/0	0/0
#14367	Closed	Aravind K V	0/0	0/0
#14410	Closed	K Harish	0/0	0/0
#14415	Closed	Julie Varghese	0/0	0/0
#14446	Closed	Reshma R	3/3	12/12
#14452	Closed	Reshma R	0/0	0/0
#14456	Closed	Arya U S	0/0	0/0
#14458	Closed	Suby Baby	0/0	0/0
#14466	Closed	Reshma Madhavan	0/0	0/0
#14507	Closed	Suby Baby	0/0	0/0
#14509	Closed	Shiji George	0/0	0/0
#14522	Closed	K Harish	0/0	0/0
#14533	Closed	K Harish	0/0	0/0
#14541	Closed	Amalraj R	0/0	0/0
#14547	Closed	Sreerag S	0/0	0/0
#14553	Closed	Varsha Dcruz P	0/1	22/22
#14583	Closed	Shiji George	0/0	0/0
#14613	Closed	Kavyagayathry S	9/10	48/52
#14670	Closed	Reshma Madhavan	0/0	0/0
#14674	Closed	Subhash S V Nai	0/0	30/30

#14739	Closed	Shiji George	0/0	0/0
#14742	Closed	Julie Varghese	0/0	0/0
#14746	Closed	Shiji George	0/0	0/0
#14747	Closed	Suby Baby	13/18	41/42
#14752	Closed	Amalraj R	2/4	86/92
#14774	Closed	Aravind K V	1/3	0/0
#14823	Closed	Reshma Madhavan	0/0	0/0
#14855	Closed	Aravind K V	0/0	0/0
#14873	Closed	Aravind K V	0/0	0/0
#14902	Closed	Amalraj R	0/0	0/0
#14931	Closed	Arya U S	0/0	0/0
#14974	Closed	Shiji George	0/0	0/0
#14990	Closed	Reshma R	0/0	0/0
#14994	Closed	Reshma Madhavan	0/0	58/62
#15019	Closed	Lijeesh S G	0/0	0/0
#15026	Closed	Shiji George	0/0	0/0
#15031	Closed	Aravind K V	0/0	0/0
#15037	Closed	Sreerag S	0/0	0/0
#15046	Closed	Reshma R	0/0	0/0
#15064	Closed	Julie Varghese	0/0	0/0
#15085	Closed	Aravind K V	0/0	0/0
#15088	Closed	Aravind K V	0/0	0/0
#15089	Closed	Kavyagayathry S	2/2	0/0
#15103	Closed	Aravind K V	4/4	0/0
#15104	Closed	Julie Varghese	0/0	0/0
#15125	Closed	Shiji George	0/0	0/0
#15164	Closed	Amala A	0/0	0/0

#15178	Closed	Amalraj R	0/1	21/21
#15239	Closed	Julie Varghese	0/0	0/0
#15258	Closed	Aravind K V	0/0	0/0
#15268	Closed	Julie Varghese	0/0	0/0
#15271	Closed	Aravind K V	0/0	0/0
#15283	Closed	Reshma R	0/0	0/0
#15292	Closed	Aravind K V	0/0	0/0
#15302	Closed	Amalraj R	0/0	0/0
#15303	Closed	Subhash S V Nai	0/1	22/22
#15308	Closed	Vincy JP	2/3	35/35
#15311	Closed	Reshma R	0/0	0/0
#15312	Closed	K Harish	0/0	0/0
#15326	Closed	Shiji George	0/0	0/0
#15329	Closed	Reshma R	0/0	0/0
#15352	Closed	Suby Baby	0/1	9/9
#15366	Closed	Amala A	0/0	0/0
#15367	Closed	Suby Baby	0/0	0/0
#15370	Closed	Amalraj R	6/7	37/43
#15372	Closed	Aravind K V	0/0	0/0
#15375	Closed	Amala A	0/0	0/0
#15410	Closed	Reshma R	2/2	22/22
#15416	Closed	Julie Varghese	0/0	0/0
#15432	Closed	Amalraj R	0/0	0/0
#15454	Closed	Shiji George	0/0	0/0
#15452	Closed	Amalraj R	1/1	30/44
#15464	Closed	Shiji George	0/0	0/0
#15472	Closed	Aravind K V	0/0	13/13

#15492	Closed	Reshma Madhavan	0/0	0/0
#15511	Closed	Aravind K V	0/0	0/0
#15531	Closed	Shiji George	0/0	0/0
#15536	Closed	K Harish	0/0	0/0
#15557	Closed	Aravind K V	0/0	0/0
#15558	Closed	Lijeesh S G	0/0	0/0
#15568	Closed	Amalraj R	0/0	0/0
#15582	Closed	Lijeesh S G	0/0	0/0
#15626	Closed	Reshma Madhavan	0/1	49/51
#15637	Closed	Subhash S V Nai	0/0	0/0
#15643	Closed	Reshma R	0/0	0/0
#15645	Closed	Aravind K V	0/0	0/0
#15692	Closed	Varsha Dcruz P	0/0	0/0
#15697	Closed	Shiji George	0/0	0/0
#15703	Closed	Reshma R	0/0	0/0
#15707	Closed	Lijeesh S G	0/0	0/0
#15708	Closed	Shiji George	0/0	0/0
#15712	Closed	Aravind K V	0/0	0/0
#15719	Closed	Amalraj R	0/0	0/0
#15746	Closed	Reshma R	0/0	0/0
#15759	Closed	Reshma Madhavan	0/0	0/0
#15760	Closed	Amalraj R	7/14	43/56
#15774	Closed	Reshma Madhavan	0/0	0/0
#15772	Closed	Suby Baby	0/0	0/0
#15778	Closed	Kavyagayathry S	2/4	150/153
#15782	Closed	Varsha Dcruz P	1/5	0/0
#15783	Closed	Sreerag S	0/0	0/0

#15787	Closed	Vincy JP	2/3	75/75
#15802	Closed	Amala A	0/0	0/0
#15811	Closed	K Harish	0/0	0/0
#15817	Closed	Aadithya Mohan	0/0	0/0
#15820	Closed	Amalraj R	0/0	0/0
#15823	Closed	Suby Baby	0/0	0/0
#15830	Closed	Aravind K V	0/0	0/0
#15831	Closed	Julie Varghese	3/4	19/20
#15845	Closed	Kavyagayathry S	0/0	17/18
#15860	Closed	Julie Varghese	0/0	0/0
#15864	Closed	K Harish	0/0	0/0
#15871	Closed	Aravind K V	0/0	0/0
#15872	Closed	Reshma Madhavan	0/0	0/0
#15877	Closed	Aravind K V	0/0	0/0
#15876	Closed	Sreerag S	0/0	0/0
#15879	Closed	Suby Baby	0/0	0/0
#15901	Closed	Reshma R	0/0	0/0
#15908	Closed	Suby Baby	0/0	0/0
#15913	Closed	Reshma R	0/1	0/0
#15921	Closed	Aravind K V	0/1	0/0
#15922	Closed	Reshma R	0/0	15/15
#15932	Closed	Suby Baby	0/0	0/0
#15943	Closed	Subhash S V Nai	0/0	0/0
#15944	Closed	Reshma Madhavan	0/0	0/0
#15945	Closed	K Harish	0/0	0/0
#15946	Closed	Shiji George	0/0	0/0
#15956	Closed	Julie Varghese	0/0	0/0

#15954	Closed	Reshma Madhavan	0/0	0/0
#15962	Closed	K Harish	0/0	0/0
#15963	Closed	Kavyagayathry S	16/16	180/187
#15967	Closed	Reshma R	0/0	0/0
#15979	Closed	Reshma R	0/0	0/0
#15980	Closed	Amalraj R	0/0	0/0
#15986	Closed	Aravind K V	0/0	0/0
#15990	Closed	Shiji George	0/0	0/0
#15995	Closed	Subhash S V Nai	3/5	104/106
#15998	Closed	Vincy JP	0/0	36/36
#16009	Closed	Aravind K V	0/0	0/0
#16012	Closed	Aravind K V	0/0	0/0
#16019	Closed	Reshma R	0/0	0/0
#16033	Closed	Suby Baby	0/0	0/0
#16038	Closed	Suby Baby	0/0	0/0
#16044	Closed	K Harish	0/0	0/0
#16049	Closed	Reshma Madhavan	0/0	0/0
#16053	Closed	Lijeesh S G	0/0	0/0
#16061	Closed	Arya U S	0/0	0/0
#16098	Closed	Aravind K V	0/0	0/0
#16099	Closed	Aravind K V	0/0	0/0
#16111	Closed	Julie Varghese	0/0	0/0
#16114	Closed	Reshma R	0/0	0/0
#16113	Closed	Aravind K V	0/0	0/0
#16121	Closed	Reshma Madhavan	1/1	32/32
#16118	Closed	Aravind K V	0/0	0/0
#16126	Closed	Arya U S	0/0	0/0

#16131	Closed	Reshma R	0/0	0/0
#16142	Closed	Sreerag S	0/0	0/0
#16144	Closed	Suby Baby	0/0	0/0
#16149	Closed	Julie Varghese	0/0	0/0
#16153	Closed	K Harish	0/0	0/0
#16181	Closed	Suby Baby	0/0	0/0
#16189	Closed	Aravind K V	0/0	0/0
#16205	Moved to Live	Julie Varghese	5/6	78/78
#16208	Closed	Shiji George	0/0	0/0
#16218	Closed	Sreerag S	0/0	0/0
#16220	Closed	Suby Baby	0/0	0/0
#16227	Closed	Reshma R	0/0	0/0
#16235	Closed	Reshma Madhavan	0/0	0/0
#16243	Closed	Reshma Madhavan	0/0	0/0
#16248	Closed	K Harish	0/0	0/0
#16250	Closed	Amalraj R	0/0	0/0
#16252	Closed	Reshma Madhavan	0/0	14/14
#16254	Closed	Sreerag S	0/0	0/0
#16262	Closed	Aravind K V	0/1	151/151
#16272	Closed	Arya U S	0/0	0/0
#16280	Closed	K Harish	0/0	0/0
#16286	Closed	Suby Baby	0/0	0/0
#16291	Closed	Aravind K V	5/5	0/0
#16292	Closed	Aravind K V	0/1	0/0
#16296	Closed	Arya U S	0/0	0/0
#16300	Closed	Reshma R	0/0	0/0
#16304	Closed	Reshma R	0/0	5/5

#16303	Closed	Sreerag S	0/0	0/0
#16305	Closed	Reshma R	0/0	11/11
#16315	Closed	Suby Baby	0/0	0/0
#16323	Closed	Reshma R	0/0	0/0
#16326	Closed	Reshma R	0/0	0/0
#16340	Closed	Suby Baby	0/0	0/0
#16341	Closed	Reshma R	0/0	0/0
#16348	Closed	Amalraj R	0/0	18/18
#16352	Closed	Reshma R	0/0	8/8
#16356	Closed	Reshma R	0/0	0/0
#16365	Closed	Lijeesh S G	0/0	0/0
#16367	Closed	Julie Varghese	0/0	0/0
#16379	Closed	Reshma R	0/0	0/0
#16381	Closed	Subhash S V Nai	0/0	28/28
#16384	Closed	Shiji George	0/0	12/12
#16385	Closed	Reshma R	0/0	0/0
#16387	Closed	Aravind K V	0/0	0/0
#16392	Closed	Reshma R	0/0	0/0
#16393	Closed	Suby Baby	0/0	0/0
#16395	Closed	Reshma Madhavan	0/0	0/0
#16396	Closed	Shiji George	0/0	0/0
#16398	Closed	Aravind K V	0/0	0/0
#16400	Closed	Aravind K V	0/0	0/0
#16401	Closed	K Harish	0/0	0/0
#16402	Closed	Subhash S V Nai	0/2	16/16
#16407	Closed	Suby Baby	0/0	0/0
#16408	Closed	Sreerag S	0/0	0/0

#16410	Closed	Reshma R	0/0	0/0
#16411	Closed	Aravind K V	0/0	0/0
#16416	Closed	Aravind K V	0/0	0/0
#16418	Closed	Aravind K V	0/0	0/0
#16419	Closed	Aravind K V	0/0	0/0
#16427	Closed	Aravind K V	0/0	0/0
#16429	Closed	Aadithya Mohan	0/0	0/0
#16428	Closed	Reshma R	0/0	0/0
#16432	Closed	Shiji George	0/0	0/0
#16444	Closed	Reshma Madhavan	0/0	0/0
#16446	Closed	K Harish	0/0	0/0
#16451	Closed	Lijeesh S G	0/0	0/0
#16452	Closed	Reshma R	0/0	12/12
#16453	Closed	Suby Baby	0/0	0/0
#16458	Closed	Julie Varghese	0/0	0/0
#16459	Closed	Amala A	0/0	0/0
#16480	Closed	Reshma R	0/0	0/0
#16482	Closed	K Harish	0/0	0/0
#16483	Closed	K Harish	0/0	0/0
#16488	Closed	Kavyagayathry S	6/6	16/16
#16503	Closed	Shiji George	0/0	0/0
#16504	Closed	Reshma R	0/0	0/0
#16506	Closed	Sreerag S	9/9	0/0
#16510	Closed	Sreerag S	0/0	0/0
#16513	Closed	Reshma R	0/0	0/0
#16519	Closed	Sreerag S	0/0	0/0
#16521	Closed	Reshma Madhavan	0/0	0/578

#16524	Closed	Amalraj R	0/1	0/0
#16525	Closed	Reshma R	1/3	17/24
#16529	Closed	Reshma Madhavan	0/0	0/0
#16531	Closed	Reshma R	0/0	0/0
#16530	Closed	Aravind K V	0/0	0/0
#16539	Closed	Sreerag S	0/0	0/0
#16545	Closed	Reshma R	0/0	0/0
#16552	Closed	Reshma Madhavan	0/0	0/0
#16553	Closed	Lijeesh S G	0/0	0/0
#16555	Closed	Lijeesh S G	0/0	0/0
#16554	Closed	Amalraj R	0/0	0/0
#16559	Closed	Shiji George	0/0	0/0
#16566	Closed	Reshma R	0/0	0/0
#16571	Closed	Amala A	0/0	0/0
#16579	Closed	Aravind K V	0/0	0/0
#16585	Closed	Lijeesh S G	0/0	0/0
#16604	Closed	Reshma R	0/0	0/0
#16609	Closed	Suby Baby	0/0	14/16
#16620	Closed	K Harish	0/0	0/0
#16628	Closed	Shiji George	0/4	39/45
#16629	Closed	Julie Varghese	0/0	0/0
#16631	Closed	Shiji George	0/0	0/0
#16636	Closed	Suby Baby	0/0	0/0
#16632	Closed	Arya U S	0/0	0/0
#16637	Closed	Reshma R	0/0	0/0
#16648	Closed	Julie Varghese	0/0	0/0
#16651	Closed	Aravind K V	2/6	36/38

#16652	Closed	Sreerag S	0/0	0/0
#16664	Closed	Reshma R	0/0	0/0
#16666	Closed	Sreerag S	0/0	0/0
#16670	Closed	Reshma R	0/0	0/0
#16674	Closed	Reshma R	0/0	0/0
#16686	Closed	Suby Baby	3/4	30/34
#16694	Closed	Anjaly Dominic	0/0	0/0
#16697	Closed	Kavyagayathry S	0/0	0/0
#16700	Closed	Shiji George	0/0	0/0
#16707	Closed	Vincy JP	0/0	0/0
#16709	Closed	Aravind K V	0/0	0/0
#16711	Closed	Reshma R	0/0	0/0
#16712	Closed	Shiji George	0/0	0/0
#16714	Closed	Lijeesh S G	0/0	0/0
#16713	Closed	Reshma R	0/0	0/0
#16718	Closed	Amalraj R	0/0	0/0
#16721	Closed	Julie Varghese	0/0	0/0
#16722	Closed	Anjaly Dominic	0/0	0/0
#16728	Closed	Amalraj R	0/0	0/0
#16731	Closed	Reshma R	0/0	0/0
#16735	Closed	Aravind K V	0/0	0/0
#16741	Closed	K Harish	0/0	0/0
#16742	Closed	Reshma R	0/4	21/21
#16765	Closed	Aravind K V	0/0	0/0
#16769	Closed	Reshma R	0/0	0/0
#16771	Closed	Julie Varghese	0/0	0/0
#16772	Closed	Suby Baby	0/0	0/0

#16773	Closed	K Harish	0/0	0/0
#16780	Closed	Shiji George	0/0	0/0
#16783	Closed	Reshma R	0/0	0/0
#16785	Closed	Reshma Madhavan	0/0	0/0
#16789	Closed	Sreerag S	0/0	0/0
#16797	Closed	Subhash S V Nai	1/2	0/0
#16799	Closed	Aadithya Mohan	0/0	0/0
#16807	Closed	Lijeesh S G	0/0	0/0
#16811	Closed	Kavyagayathry S	2/4	81/81
#16816	Closed	Suby Baby	0/0	0/0
#16822	Closed	Subhash S V Nai	3/7	0/15
#16821	Closed	Reshma Madhavan	0/0	0/0
#16828	Closed	Arya U S	0/0	0/0
#16839	Closed	Aravind K V	0/0	0/0
#16853	Closed	Arya U S	0/0	0/0
#16855	Closed	Reshma R	0/0	0/0
#16857	Closed	Reshma R	0/0	0/0
#16858	Closed	Julie Varghese	0/0	0/0
#16870	Closed	Julie Varghese	0/0	0/0
#16879	Closed	Lijeesh S G	0/0	0/0
#16882	Closed	Anjaly Dominic	0/0	0/0
#16887	Closed	Amalraj R	3/4	21/32
#16889	Closed	Sreerag S	0/0	0/0
#16891	Closed	Reshma R	0/0	0/0
#16892	Closed	Aravind K V	0/0	0/0
#16911	Closed	Reshma Madhavan	0/0	0/0
#16927	Closed	Aravind K V	4/4	9/9

#16960	Closed	Lijeesh S G	0/0	0/0
#16986	Closed	Reshma R	0/0	0/0
#16987	Closed	Suby Baby	0/0	0/0
#16994	Closed	Reshma R	0/0	8/8
#16998	Closed	Reshma R	0/0	0/0
#16999	Closed	Reshma R	0/0	0/0
#17006	Closed	Lijeesh S G	0/0	0/0
#17005	Closed	Suby Baby	0/0	31/31
#17012	Closed	Reshma R	0/0	0/0
#17015	Closed	Reshma R	0/0	0/0
#17028	Closed	Aravind K V	0/0	0/0
#17033	Closed	Amala A	0/0	0/0
#17034	Closed	Aravind K V	0/0	0/0
#17042	Closed	K Harish	0/0	0/0
#17074	Closed	Amalraj R	0/0	0/0
#17087	Closed	Reshma R	0/0	12/25
#17099	Closed	Reshma Madhavan	5/5	45/50
#17100	Closed	Aravind K V	2/3	0/0
#17107	Closed	Subhash S V Nai	1/2	30/30
#17114	Closed	Reshma R	0/0	0/0
#17115	Closed	Lijeesh S G	0/0	0/0
#17132	Closed	Reshma R	0/0	0/0
#17133	Closed	Subhash S V Nai	1/1	22/22
#17135	Closed	Suby Baby	0/0	0/0
#17136	Closed	Anjaly Dominic	0/0	0/0
#17138	Closed	Amala A	0/0	0/0
#17147	Closed	Aravind K V	0/0	0/0

#17157	Closed	K Harish	0/0	0/0
#17158	Closed	Julie Varghese	4/6	102/107
#17160	Closed	Suby Baby	0/0	0/0
#17179	Closed	Arya U S	2/2	0/0
#17183	Closed	Reshma R	0/0	0/0
#17192	Closed	Reshma R	0/0	0/0
#17211	Closed	Lijeesh S G	0/0	0/0
#17215	Closed	Suby Baby	0/0	0/0
#17217	Closed	Aadithya Mohan	0/0	0/0
#17220	Closed	Reshma R	0/0	0/0
#17222	Closed	Varsha Dcruz P	0/0	6/6
#17229	Closed	Reshma R	0/0	0/0
#17234	Closed	Arya U S	0/0	0/0
#17236	Closed	Aravind K V	0/0	0/0
#17240	Closed	Reshma R	0/0	0/0
#17250	Closed	Kavyagayathry S	0/0	10/10
#17251	Closed	Kavyagayathry S	0/0	0/0
#17263	Closed	Amalraj R	0/0	0/0
#17265	Closed	Reshma R	0/0	0/0
#17267	Closed	Shiji George	0/0	0/0
#17290	Closed	Reshma R	0/0	0/0
#17291	Closed	Subhash S V Nai	0/0	18/18
#17294	Closed	Amalraj R	2/2	28/44
#17297	Closed	Sreerag S	0/0	0/0
#17300	Closed	Vincy JP	0/0	46/46
#17312	Closed	Suby Baby	0/0	0/0
#17323	Closed	Reshma R	0/0	0/0

#17330	Closed	Arya U S	0/0	0/0
#17337	Closed	Suby Baby	0/0	0/0
#17347	Closed	Arya U S	0/0	0/0
#17361	Closed	Reshma R	0/0	0/0
#17364	Closed	Arya U S	0/0	0/0
#17371	Closed	Aadithya Mohan	0/0	0/0
#17375	Closed	Reshma R	0/0	0/0
#17377	Closed	Reshma R	0/0	0/0
#17384	Closed	Shiji George	0/0	0/0
#17389	Closed	Reshma R	0/0	0/0
#17391	Closed	Suby Baby	0/0	0/0
#17418	Closed	Reshma Madhavan	0/0	0/0
#17444	Closed	Reshma R	0/0	0/0
#17449	Closed	Amalraj R	3/4	27/43
#17448	Closed	Aravind K V	0/0	0/0
#17461	Closed	Anjaly Dominic	0/0	0/0
#17476	Closed	Reshma R	0/0	0/0
#17481	Closed	Shiji George	0/0	0/0
#17482	Closed	Aadithya Mohan	0/0	0/0
#17491	Closed	Subhash S V Nai	2/5	20/20
#17518	Closed	Kavyagayathry S	2/4	0/0
#17520	Closed	Amala A	0/0	0/0
#17522	Closed	K Harish	0/0	0/0
#17526	Closed	Aravind K V	0/0	0/0
#17532	Closed	Shiji George	1/1	16/16
#17533	Closed	Shiji George	0/0	0/0
#17535	Closed	Shiji George	0/0	0/0

#17540	Closed	K Harish	0/0	0/0
#17548	Closed	Aravind K V	0/0	0/0
#17549	Moved to Live	Lijeesh S G	0/0	0/0
#17556	Closed	Shiji George	0/0	0/0
#17562	Closed	Lijeesh S G	0/0	0/0
#17563	Closed	Aravind K V	0/0	0/0
#17572	Closed	Suby Baby	0/1	0/0
#17601	Closed	Reshma R	0/0	31/31
#17604	Closed	K Harish	0/0	0/0
#17603	Closed	Aravind K V	0/0	0/0
#17608	Closed	Lijeesh S G	0/0	0/0
#17615	Closed	Reshma R	0/0	0/0
#17618	Closed	Julie Varghese	0/0	0/0
#17625	Closed	Amalraj R	0/0	0/0
#17632	Closed	Arya U S	0/0	0/0
#17634	Closed	Suby Baby	0/5	10/14
#17673	Closed	Reshma R	0/0	0/0
#17675	Closed	Reshma Madhavan	0/0	16/19
#17676	Closed	Sreerag S	0/0	0/0
#17688	Closed	Shiji George	0/0	0/0
#17694	Closed	Subhash S V Nai	0/0	24/24
#17706	Closed	Arya U S	0/0	0/0
#17710	Closed	Reshma R	0/0	14/14
#17711	Closed	Julie Varghese	0/0	0/0
#17728	Closed	Vincy JP	1/1	34/34
#17741	Closed	Aravind K V	0/0	11/11
#17767	Closed	Reshma R	0/0	8/8

#17770	Closed	Sreerag S	0/0	0/0
#17771	Closed	Aravind K V	0/0	0/0
#17778	Closed	Shiji George	0/0	8/8
#17791	Closed	Sreerag S	0/0	0/0
#17811	Closed	Reshma R	0/0	0/0
#17820	Closed	Reshma Madhavan	0/0	0/0
#17825	Closed	Kavyagayathry S	0/0	15/15
#17827	Closed	Reshma R	0/0	0/0
#17835	Closed	Reshma R	0/0	20/20
#17852	Closed	Amala A	0/0	0/0
#17859	Closed	Vincy JP	0/0	36/36
#17867	Closed	Lijeesh S G	0/0	0/0
#17864	Closed	Reshma R	0/0	21/21
#17877	Closed	Aravind K V	0/0	0/0
#17892	Closed	Anjaly Dominic	0/0	0/0
#17896	Closed	Reshma R	0/0	0/0
#17898	Closed	Kavyagayathry S	0/0	30/30
#17903	Closed	Reshma R	0/0	0/0
#17927	Closed	Shiji George	0/0	18/18
#17931	Closed	K Harish	0/0	10/10
#17934	Closed	Shiji George	0/0	0/0
#17938	Closed	Vincy JP	0/0	48/48
#17941	Closed	Shiji George	0/0	0/0
#17942	Closed	Julie Varghese	0/0	0/0
#17949	Closed	Shiji George	0/0	0/0
#17955	Closed	Kavyagayathry S	0/0	15/15
#17956	Closed	Suby Baby	0/0	0/0

#17963	Closed	Suby Baby	0/0	16/16
#17965	Closed	Reshma R	0/0	6/6
#17974	Closed	Aravind K V	0/0	0/0
#17981	Closed	Kavyagayathry S	0/0	21/21
#17983	Closed	Kavyagayathry S	0/0	23/23
#17985	Closed	Aravind K V	1/2	0/0
#17988	Closed	Suby Baby	1/1	51/51
#18004	Moved to Live	Aravind K V	5/7	29/30
#18016	Closed	Julie Varghese	0/0	0/0
#18018	Closed	Shiji George	0/0	0/0
#18019	Closed	Julie Varghese	0/0	0/0
#18023	Closed	Kavyagayathry S	1/1	48/48
#18027	Closed	Reshma R	0/0	0/0
#18028	Closed	K Harish	0/2	0/0
#18034	Closed	Suby Baby	0/0	0/0
#18037	Closed	Anjaly Dominic	0/0	0/0
#18038	Closed	Reshma R	0/0	0/0
#18040	Closed	Reshma Madhavan	1/2	21/24
#18057	Closed	Shiji George	0/0	22/22
#18060	Closed	Reshma R	0/0	0/0
#18089	Closed	Varsha Dcruz P	0/0	0/0
#18106	Closed	Kavyagayathry S	1/1	45/48
#18115	Moved to Live	Arya U S	10/10	130/130
#18145	Closed	Aravind K V	0/0	33/35
#18169	Closed	Kavyagayathry S	9/10	0/0
#18180	Closed	Arya U S	0/0	0/0
#18183	Closed	K Harish	0/0	0/0

#18196	Closed	Reshma R	0/0	10/10
#18221	Closed	Arya U S	1/1	0/0
#18232	Closed	Kavyagayathry S	3/5	30/30
#18246	Closed	Varsha Dcruz P	0/0	0/0
#18276	Closed	Julie Varghese	0/0	6/6
#18277	Closed	Reshma R	0/0	0/0
#18283	Closed	Kavyagayathry S	0/0	8/8
#18286	Closed	Arya U S	5/10	81/85
#18287	Closed	Subhash S V Nai	0/0	12/12
#18292	Closed	Reshma Madhavan	0/0	0/0
#18299	Closed	Kavyagayathry S	0/0	0/0
#18301	Closed	Aadithya Mohan	0/8	34/34
#18324	Closed	Suby Baby	0/1	24/24
#18360	Closed	Suby Baby	4/5	36/36
#18384	Closed	Julie Varghese	3/3	64/68
#18387	Closed	Kavyagayathry S	0/0	8/8
#18390	Closed	Suby Baby	0/1	11/11
#18393	Closed	Kavyagayathry S	0/0	8/8
#18401	Closed	Suby Baby	0/0	12/12
#18409	Closed	Arya U S	1/5	0/0
#18412	Closed	Amalraj R	2/3	33/33
#18424	Closed	Varsha Dcruz P	0/1	0/0
#18435	Closed	Aravind K V	0/0	0/0
#18468	Closed	Reshma R	1/2	12/12
#18476	Moved to Live	Arya U S	5/5	46/48
#18500	Closed	Kavyagayathry S	0/0	45/45
#18578	Closed	Subhash S V Nai	0/0	14/14

#18579	Closed	Julie Varghese	1/2	14/16
#18609	Closed	Suby Baby	0/0	0/0
#18652	Closed	Reshma R	0/0	21/21
#18667	Closed	Subhash S V Nai	1/1	18/18
#18676	Closed	Reshma R	0/0	40/40
#18686	Moved to Live	Anjaly Dominic	14/14	311/328
#18751	Closed	Reshma R	0/0	0/0
#18802	Closed	Subhash S V Nai	0/1	6/6
#18867	Closed	Aravind K V	0/0	0/0
#18871	Moved to Live	Anjaly Dominic	4/4	114/128
#18894	Closed	Reshma Madhavan	0/0	23/23
#18972	Closed	Suby Baby	0/0	18/18
#18985	Closed	Julie Varghese	0/0	8/8
#19062	Closed	Kavyagayathry S	0/1	0/0
#19070	Closed	Reshma R	0/0	2/2
#19083	Closed	Suby Baby	0/0	0/0

Upcoming QA Plan

Week of January 26 - January 30, 2026

2 tickets planned for next week

Priority Queue

Priority	Ticket ID	Status	ETA	QA Tester	Est. Hours
1	#19265	Start Code Revi	2026-01-28	Not Assigned	0h
2	#16558	In Progress	2026-01-30	Not Assigned	0h

Total Estimated QA Hours: 0 hours