



# QA Weekly Report

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January 17, 2026 — January 23, 2026

# QA Team Overview

99

Total Pending with QA

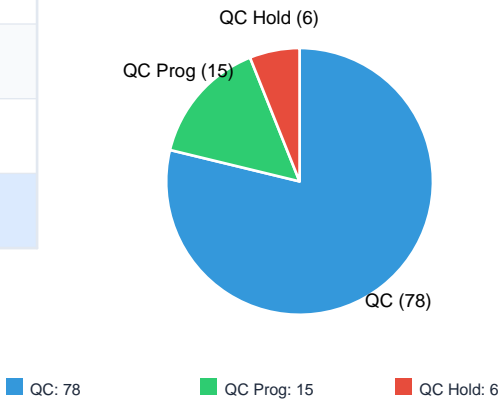
16

Moved to BIS Testing

## QA Team Pending - Status Breakdown

Status	Count	Percentage
QC Testing	78	78.8%
QC Testing in Progress	15	15.2%
QC Testing Hold	6	6.1%
Total Pending with QA	99	100%

Status Distribution



## QA Team Achievement This Period

**Tickets Moved to BIS Testing:** 16 tickets

*These tickets have been successfully tested by QA team and handed over to BIS-QA/Client team.*

## Moved to BIS Testing - Module-wise Distribution

Module	Tickets Moved
Online Course	2
User Administration	2
Forms	1
Excel Reports	1
Classroom Calendar	1
Company Setup	1
General	1
Discounts	1

## Moved to BIS Testing - Feature-wise Distribution

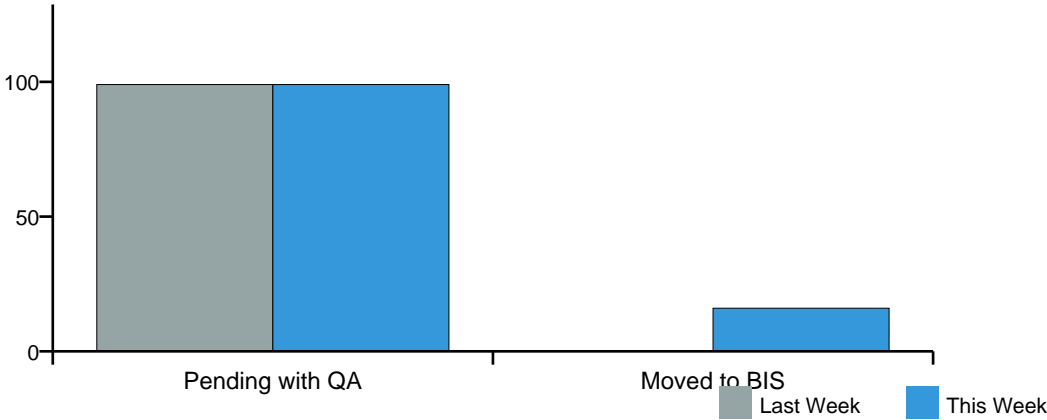
Feature	Tickets Moved
General	5
Offline	1
OC - User Assignment	1
OC - New Element Creation	1
AI - Synonym Map	1
UA - Primary Role	1

# Weekly Comparison

Current Week vs Previous Week Performance

Metric	Last Week	This Week	Change	Trend
Pending with QA	99	99	+0	→
Moved to BIS Testing	0	16	+16	↑ Better

Week-over-Week Comparison



## Workload Analysis

Net QA Workload Change: +0 tickets

The QA workload has unchanged compared to last week. 16 tickets were moved to BIS Testing during this period.

# Tickets Moved to BIS Testing

Total: 16 tickets this week

16

Tickets

770

Total Bugs

7042

Test Cases

71.8%

Avg Pass Rate

Module-wise Distribution



## Ticket Summary

Ticket ID	Status	QA Tester	Bugs	Tests	Pass Rate
#9861	BIS Testing	Arya U S	12/94	665/720	92.4%
#12760	BIS Testing	Suby Baby	4/5	14/14	100.0%
#14290	Testing In Progres	Reshma Madhavan	34/638	4525/5916	76.5%
#16339	BIS Testing	Kavyagayathry S	0/6	20/20	100.0%
#17021	BIS Testing	Vincy JP	0/0	18/18	100.0%
#17228	BIS Testing	Julie Varghese	0/2	40/42	95.2%
#18112	BIS Testing	Reshma Madhavan	0/4	20/24	83.3%
#18224	BIS Testing	Amalraj R	2/17	70/96	72.9%
#18319	BIS Testing	Vincy JP	0/0	16/16	100.0%
#18325	BIS Testing	Julie Varghese	0/2	16/16	100.0%
#18558	Testing In Progres	Subhash S V Nai	0/0	45/118	38.1%

#18680	BIS Testing	Not Assigned	1/1	20/22	90.9%
#18846	BIS Testing	Reshma Madhavan	0/1	20/20	100.0%
#18919	Testing In Progres	Not Assigned	0/0	0/0	0%
#19027	BIS Testing	Not Assigned	0/0	0/0	0%
#19216	Testing In Progres	Not Assigned	0/0	0/0	0%

# Ticket #9861

When adding a text field and save, then remove the text field and save again, th

Status: BIS Testing

Module: Forms

ETA: Not Set

Developers: Vidhyasree TS, Sreedevi KK | QA: Arya U S

720

Total Tests

665

Passed

51

Failed

92.4%

Pass Rate

## Bug Summary

94

Total Bugs

12

Open

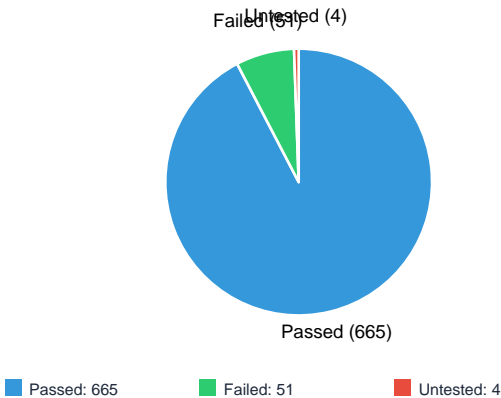
79

Fixed

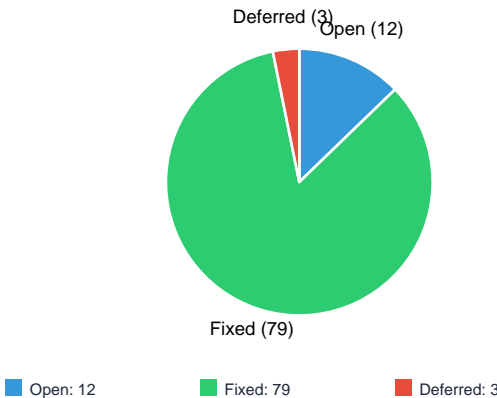
3

Deferred

Test Results



Bug Status



By Severity: Major: 68 | Critical: 17 | Minor: 4 | Crash: 5

# Ticket #12760

Avail until i button filed is not translated for French language in users home t

Status: BIS Testing

Module: Online Course

ETA: Not Set

Developers: Ebin Shaji | QA: Suby Baby

14

Total Tests

14

Passed

0

Failed

100.0%

Pass Rate

## Bug Summary

5

Total Bugs

4

Open

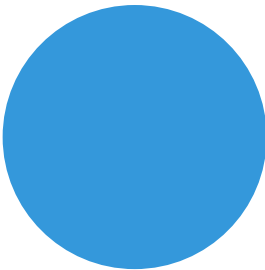
1

Fixed

0

Deferred

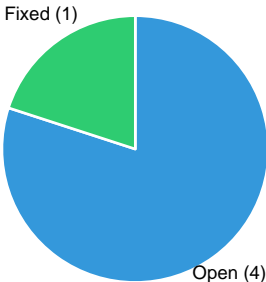
Test Results



Passed (14)

■ Passed: 14

Bug Status



Open (4)

Fixed (1)

■ Open: 4

■ Fixed: 1

By Severity: Minor: 2 | Major: 3

## Open Bugs

ID	Subject	Status	Severity	Assignee
2021	Avail until i button filed is not t...	Released to QA	Minor	Ebin Shaji
2140	the note is not left on User Edit ...	New	Minor	Ebin Shaji
2053	Language translation for the info (...)	Released to QA	Major	Ebin Shaji
2007	Notes session is missing in assignm...	Released to QA	Major	Ebin Shaji



# Ticket #14290

Adaptive Video Fails to Play During Course Completion After Editing Course Eleme

Status: Testing In Progress

Module: Online Course

ETA: 2026-02-16

Developers: Abhijith A | QA: Reshma Madhavan Nair

5916

Total Tests

4525

Passed

121

Failed

76.5%

Pass Rate

## Bug Summary

638

Total Bugs

34

Open

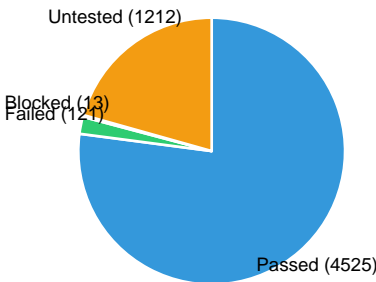
491

Fixed

113

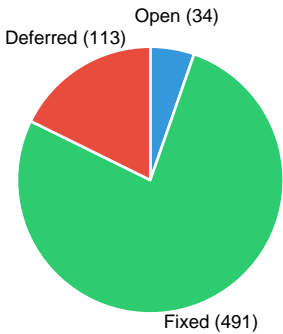
Deferred

Test Results



Passed: 4525 Failed: 121 Blocked: 13

Bug Status



Open: 34 Fixed: 491 Deferred: 113

By Severity: Critical: 31 | Major: 570 | Minor: 31 | Crash: 6

## Deferred Bugs

ID	Subject	Status	Severity	Assignee
1212	On the final page after user attend...	Deferred	Major	Abhijith A
1211	When a learner attends a course, th...	Deferred	Major	Abhijith A

# Ticket #16339

Birth date adding | User Edit Page

Status: BIS Testing

Module: Excel Reports

ETA: Not Set

Developers: Ebin Shaji | QA: Kavyagayathry S

20

Total Tests

20

Passed

0

Failed

100.0%

Pass Rate

## Bug Summary

6

Total Bugs

0

Open

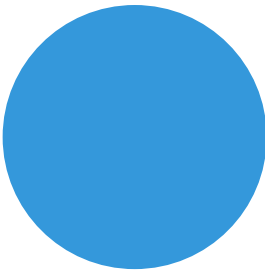
4

Fixed

2

Deferred

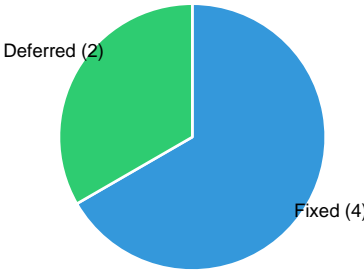
Test Results



Passed (20)

■ Passed: 20

Bug Status



■ Fixed: 4

■ Deferred: 2

By Severity: Major: 6

## Deferred Bugs

ID	Subject	Status	Severity	Assignee
2074	Unexpected error pop-up   Event det...	Deferred	Major	Ebin Shaji
2072	Birth date   Classroom Calendar eve...	Deferred	Major	Ebin Shaji

# Ticket #17021

Ticket #17021

Status: BIS Testing

Module: N/A

ETA: Not Set

Developers: Gosal Ram S G | QA: Vincy JP

18

Total Tests

18

Passed

0

Failed

100.0%

Pass Rate

## Bug Summary

0

Total Bugs

0

Open

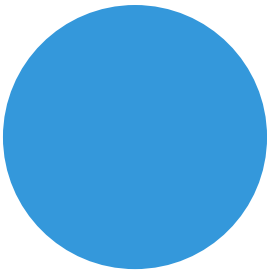
0

Fixed

0

Deferred

## Test Results



Passed (18)

■ Passed: 18

# Ticket #17228

Classroom Calendar | The Upload Participant template shows duplicate Employee ID

Status: BIS Testing

Module: User Administration

ETA: Not Set

Developers: Amritha A R | QA: Julie Varghese

42

Total Tests

40

Passed

1

Failed

95.2%

Pass Rate

## Bug Summary

2

Total Bugs

0

Open

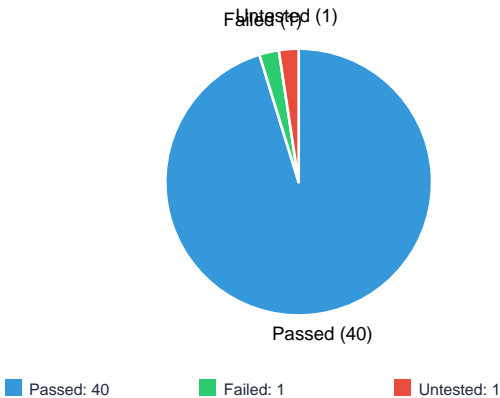
1

Fixed

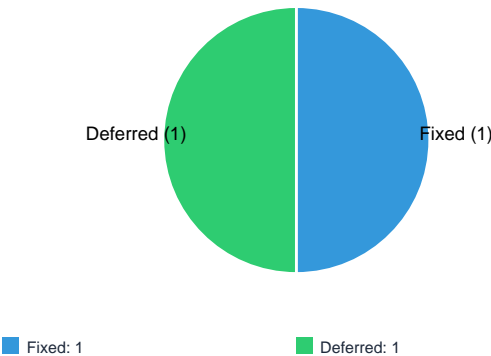
1

Deferred

Test Results



Bug Status



By Severity: Major: 2

## Deferred Bugs

ID	Subject	Status	Severity	Assignee
2088	Classroom Calendar   The Upload Par...	Deferred	Major	Amritha A R

# Ticket #18112

Discount amount is getting displayed in the payment page even if the user remove

Status: BIS Testing

Module: Classroom Calendar

ETA: Not Set

Developers: Tony Jose | QA: Reshma Madhavan Nair

24

Total Tests

20

Passed

4

Failed

83.3%

Pass Rate

## Bug Summary

4

Total Bugs

0

Open

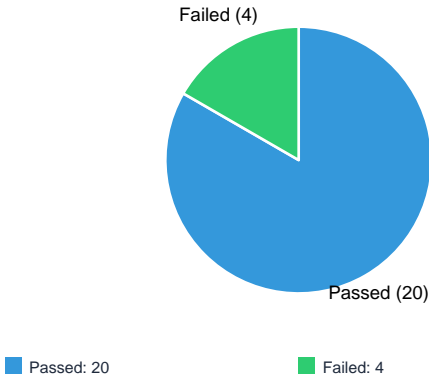
4

Fixed

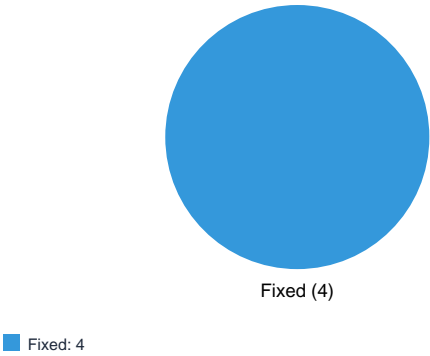
0

Deferred

Test Results



Bug Status



By Severity: Major: 4

# Ticket #18224

*Synonym Add popup loads without field labels and proper UI elements.*

Status: BIS Testing

Module: Company Setup

ETA: Not Set

Developers: Jonathan Aruliah | QA: Amalraj R

96

Total Tests

70

Passed

26

Failed

72.9%

Pass Rate

## Bug Summary

17

Total Bugs

2

Open

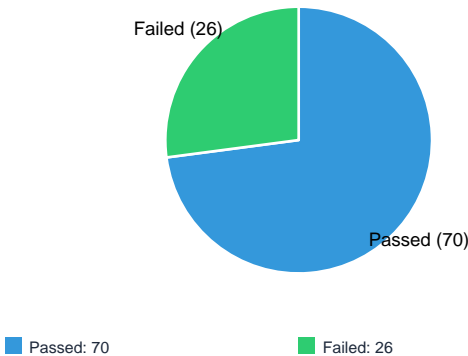
13

Fixed

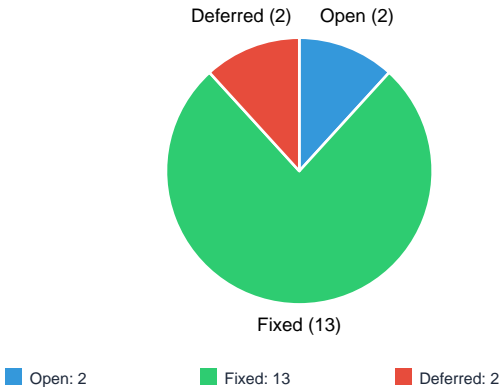
2

Deferred

Test Results



Bug Status



By Severity: Critical: 5 | Major: 12

## Open Bugs

ID	Subject	Status	Severity	Assignee
1724	System incorrectly accepts a single...	New	Major	Jonathan Aru
1723	System saves Base Word and Synonyms...	New	Critical	Jonathan Aru

## Deferred Bugs

ID	Subject	Status	Severity	Assignee
1976	Ask Amy returns unrelated Knowledge...	Deferred	Major	Jonathan Aru
1733	Chatbot returns content from only o...	Deferred	Major	Jonathan Aru

# Ticket #18319

Ticket #18319

Status: BIS Testing

Module: N/A

ETA: Not Set

Developers: Adarsh U S | QA: Vincy JP

16

Total Tests

16

Passed

0

Failed

100.0%

Pass Rate

## Bug Summary

0

Total Bugs

0

Open

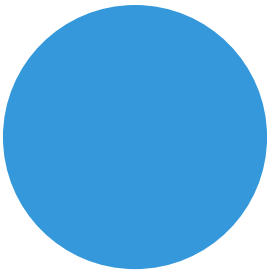
0

Fixed

0

Deferred

## Test Results



Passed (16)

■ Passed: 16

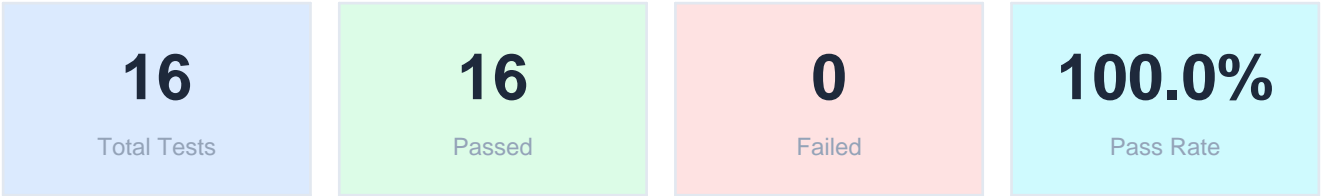


# Ticket #18325

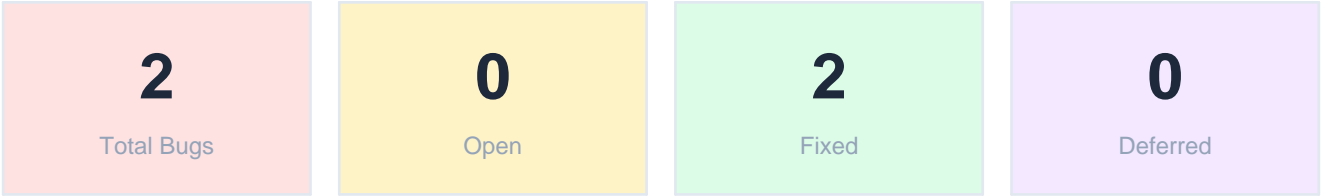
User Administration | The tooltip is missing when hovering over the Primary Role

Status: BIS Testing	Module: User Administration	ETA: 2026-01-31
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Developers: Jibin Varghese | QA: Julie Varghese

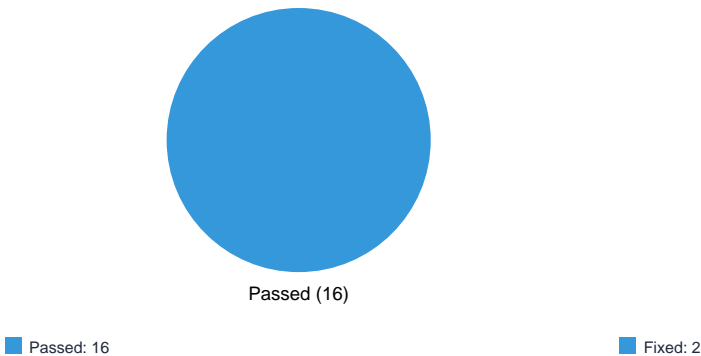


## Bug Summary



Test Results

Bug Status



By Severity: Major: 2

# Ticket #18558

Ticket #18558

Status: Testing In Progress

Module: N/A

ETA: Not Set

Developers: Lallu Prakash | QA: Subhash S V Nair

118

Total Tests

45

Passed

8

Failed

38.1%

Pass Rate

## Bug Summary

0

Total Bugs

0

Open

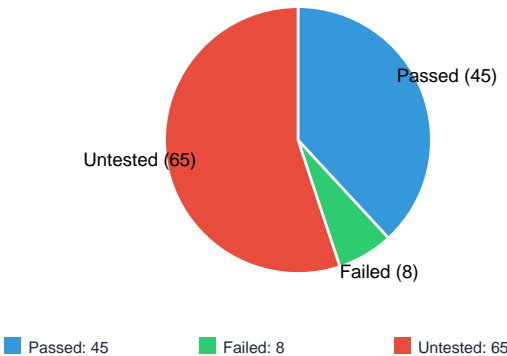
0

Fixed

0

Deferred

## Test Results



# Ticket #18680

The user is not not redirecting back to app for the when loggedin for the second

Status: BIS Testing

Module: General

ETA: 2025-11-20

Developers: Not Assigned | QA: Not Assigned

22

Total Tests

20

Passed

2

Failed

90.9%

Pass Rate

## Bug Summary

1

Total Bugs

1

Open

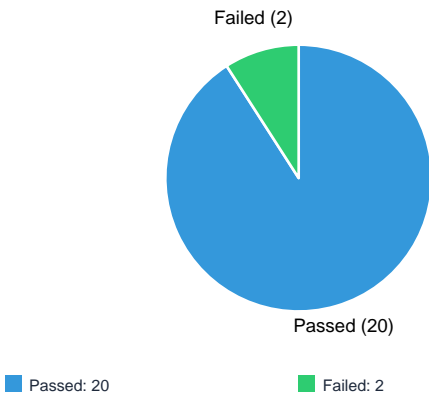
0

Fixed

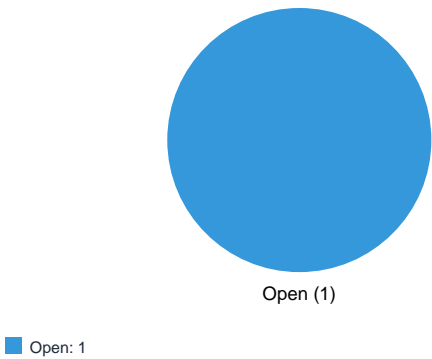
0

Deferred

Test Results



Bug Status



By Severity: Minor: 1

## Open Bugs

ID	Subject	Status	Severity	Assignee
1442	The user is not not redirecting bac...	New	Minor	Udayan Sasid

# Ticket #18846

Product list is not getting refreshed automatically when user try to remove the

Status: BIS Testing

Module: Discounts

ETA: Not Set

Developers: Jibin Varghese | QA: Reshma Madhavan Nair

20

Total Tests

20

Passed

0

Failed

100.0%

Pass Rate

## Bug Summary

1

Total Bugs

0

Open

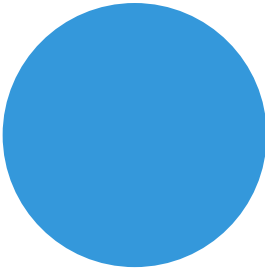
1

Fixed

0

Deferred

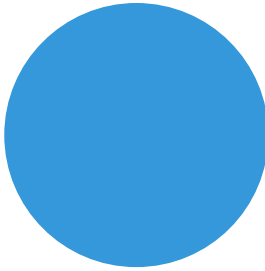
Test Results



Passed (20)

■ Passed: 20

Bug Status



Fixed (1)

■ Fixed: 1

By Severity: Minor: 1

# Ticket #18919

Ticket #18919

Status: Testing In Progress

Module: N/A

ETA: Not Set

Developers: Not Assigned | QA: Not Assigned

0

Total Tests

0

Passed

0

Failed

0%

Pass Rate

## Bug Summary

0

Total Bugs

0

Open

0

Fixed

0

Deferred

# Ticket #19027

Ticket #19027

Status: BIS Testing

Module: N/A

ETA: Not Set

Developers: Tony Jose | QA: Not Assigned

0

Total Tests

0

Passed

0

Failed

0%

Pass Rate

## Bug Summary

0

Total Bugs

0

Open

0

Fixed

0

Deferred

# Ticket #19216

Ticket #19216

Status: Testing In Progress

Module: N/A

ETA: Not Set

Developers: Anujith S | QA: Not Assigned

0

Total Tests

0

Passed

0

Failed

0%

Pass Rate

## Bug Summary

0

Total Bugs

0

Open

0

Fixed

0

Deferred

# Upcoming QA Plan

Week of January 26 - January 30, 2026

2 tickets planned for next week

## Priority Queue

Priority	Ticket ID	Status	ETA	QA Tester	Est. Hours
1	#19265	Start Code Revi	2026-01-28	Not Assigned	0h
2	#16558	In Progress	2026-01-30	Not Assigned	0h

Total Estimated QA Hours: 0 hours