



QA Weekly Report

January 21, 2026 — January 27, 2026

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QA Team Overview

97

Total Pending with QA

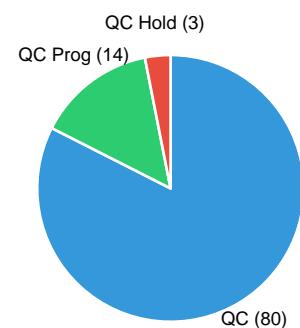
3

Moved to BIS Testing

QA Team Pending - Status Breakdown

| Status | Count | Percentage |
|------------------------------|-----------|-------------|
| QC Testing | 80 | 82.5% |
| QC Testing in Progress | 14 | 14.4% |
| QC Testing Hold | 3 | 3.1% |
| Total Pending with QA | 97 | 100% |

Status Distribution



QC: 80

QC Prog: 14

QC Hold: 3

QA Team Achievement This Period

Tickets Moved to BIS Testing: 3 tickets

These tickets have been successfully tested by QA team and handed over to BIS-QA/Client team.

Moved to BIS Testing - Module-wise Distribution

| Module | Tickets Moved |
|-------------------------|---------------|
| Physical Product Orders | 1 |

Moved to BIS Testing - Feature-wise Distribution

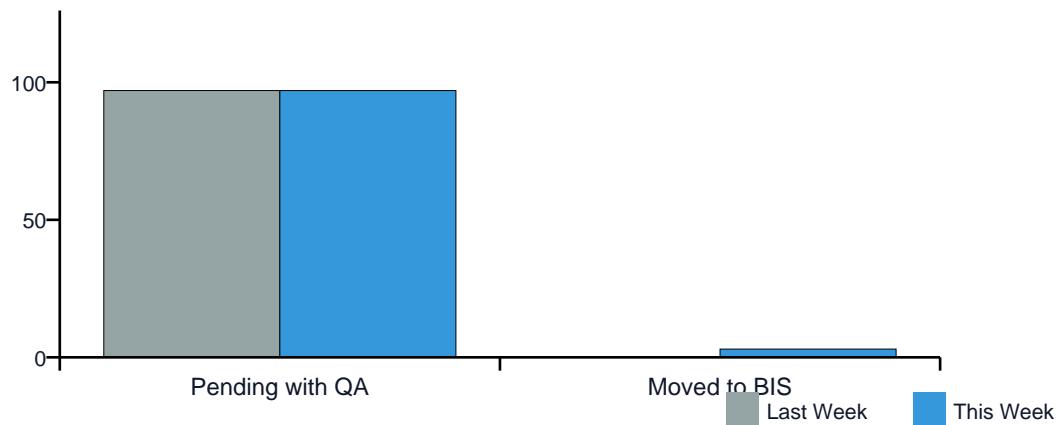
| Feature | Tickets Moved |
|-----------------------|---------------|
| ER - Physical Product | 1 |

Weekly Comparison

Current Week vs Previous Week Performance

| Metric | Last Week | This Week | Change | Trend |
|----------------------|-----------|-----------|--------|----------|
| Pending with QA | 97 | 97 | +0 | → |
| Moved to BIS Testing | 0 | 3 | +3 | ↑ Better |

Week-over-Week Comparison



Workload Analysis

Net QA Workload Change: +0 tickets

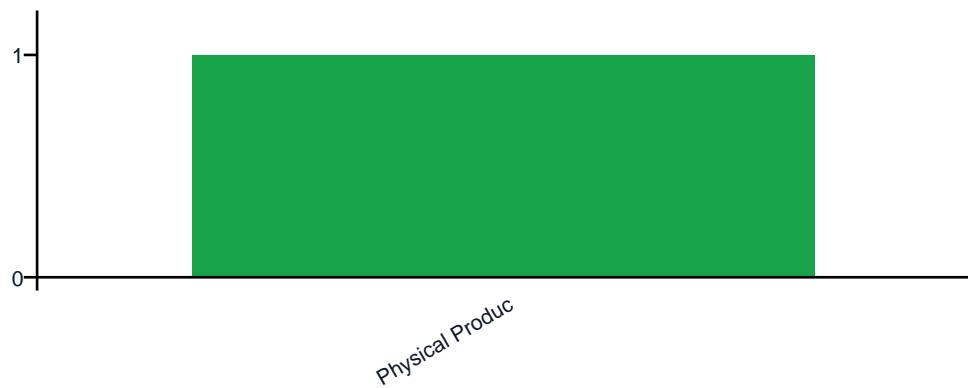
The QA workload has unchanged compared to last week. 3 tickets were moved to BIS Testing during this period.

Tickets Moved to BIS Testing

Total: 3 tickets this week



Module-wise Distribution



Ticket Summary

| Ticket ID | Status | QA Tester | Bugs | Tests | Pass Rate |
|-----------|-------------|-----------------|------|-------|-----------|
| #14766 | BIS Testing | Vincy JP | 3/7 | 60/60 | 100.0% |
| #18215 | BIS Testing | Kavyagayathry S | 0/0 | 0/6 | 0.0% |
| #18547 | BIS Testing | Vincy JP | 0/0 | 0/0 | 0% |

Ticket #14766

"Billing address same as shipping address" checkbox displayed for a free course

Status: BIS Testing

Module: Physical Product Orders

ETA: Not Set

Developers: Sreejith Mohan | **QA:** Vincy JP

60

Total Tests

60

Passed

0

Failed

100.0%

Pass Rate

Bug Summary

7

Total Bugs

3

Open

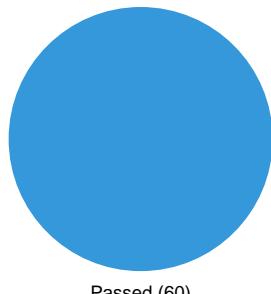
3

Fixed

1

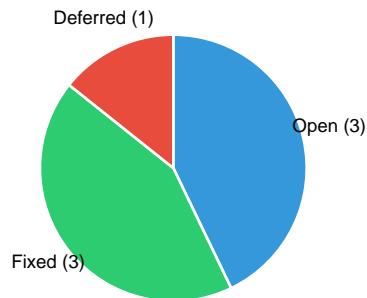
Deferred

Test Results



■ Passed: 60

Bug Status



■ Open: 3

■ Fixed: 3

■ Deferred: 1

By Severity: **Major:** 3 | **Minor:** 4

Open Bugs

| ID | Subject | Status | Severity | Assignee |
|------|--|--------|----------|--------------|
| 2218 | Billing Info is interrupted by Ship... | New | Minor | Forrest Wong |
| 2217 | Update the error messages wording a... | New | Major | Forrest Wong |
| 2216 | User must enter the province after ... | New | Major | Forrest Wong |

Deferred Bugs

| ID | Subject | Status | Severity | Assignee |
|------|--|----------|----------|--------------|
| 2063 | Product language is not reflected p... | Deferred | Minor | Forrest Wong |

Ticket #18215

Ticket #18215

Status: BIS Testing

Module: N/A

ETA: Not Set

Developers: Jibin Varghese | QA: Kavyagayathry S

6

Total Tests

0

Passed

0

Failed

0.0%

Pass Rate

Bug Summary

0

Total Bugs

0

Open

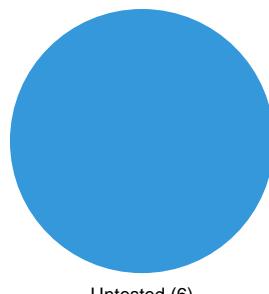
0

Fixed

0

Deferred

Test Results



■ Untested: 6

Ticket #18547

Ticket #18547

Status: BIS Testing

Module: N/A

ETA: Not Set

Developers: Sam Isaac S P | **QA:** Vincy JP

0

Total Tests

0

Passed

0

Failed

0%

Pass Rate

Bug Summary

0

Total Bugs

0

Open

0

Fixed

0

Deferred

Upcoming QA Plan

Week of January 30 - February 03, 2026

8 tickets planned for next week

Priority Queue

| Priority | Ticket ID | Status | ETA | QA Tester | Est. Hours |
|----------|-----------|-----------------|------------|--------------|------------|
| 1 | #18757 | QC Testing | 2026-01-31 | Not Assigned | 4.0h |
| 2 | #18752 | QC Testing in P | 2026-01-31 | Amalraj R | 100.0h |
| 3 | #18992 | In Progress | 2026-01-31 | Not Assigned | 27.0h |
| 4 | #18347 | In Progress | 2026-01-31 | Not Assigned | 0h |
| 5 | #18325 | BIS Testing | 2026-01-31 | Julie Varghe | 8.0h |
| 6 | #16803 | Start Code Revi | 2026-01-31 | Not Assigned | 5.0h |
| 7 | #15551 | Design Review | 2026-01-31 | Not Assigned | 0h |
| 8 | #13158 | Start Code Revi | 2026-01-31 | Not Assigned | 136.0h |

Total Estimated QA Hours: 280.0 hours