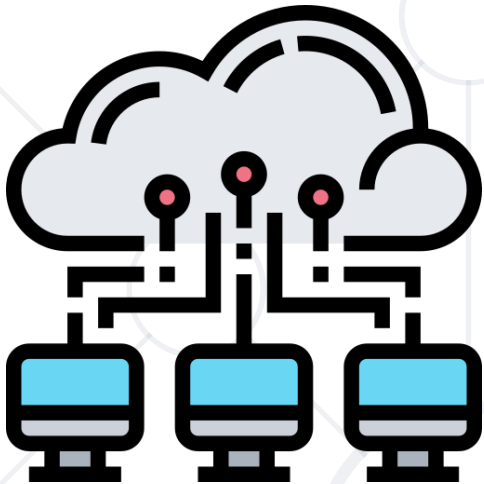


Networks, Internet and Protocols

Network Fundamentals, Network Services



SoftUni Team

Technical Trainers



SoftUni



Software University

<https://about.softuni.bg>

Have a Question?

sli.do

#qa-fund

1. Basic **Networking Concepts**: Networks, Communication and Protocols
2. The **OSI Model**, Layers of Networking, MAC Address, IP Address, TCP and Ports
3. **Domains and DNS**, WWW
4. **HTTP**: Request, GET, POST, Response
5. Browser **DevTools**
6. **Email Protocols**



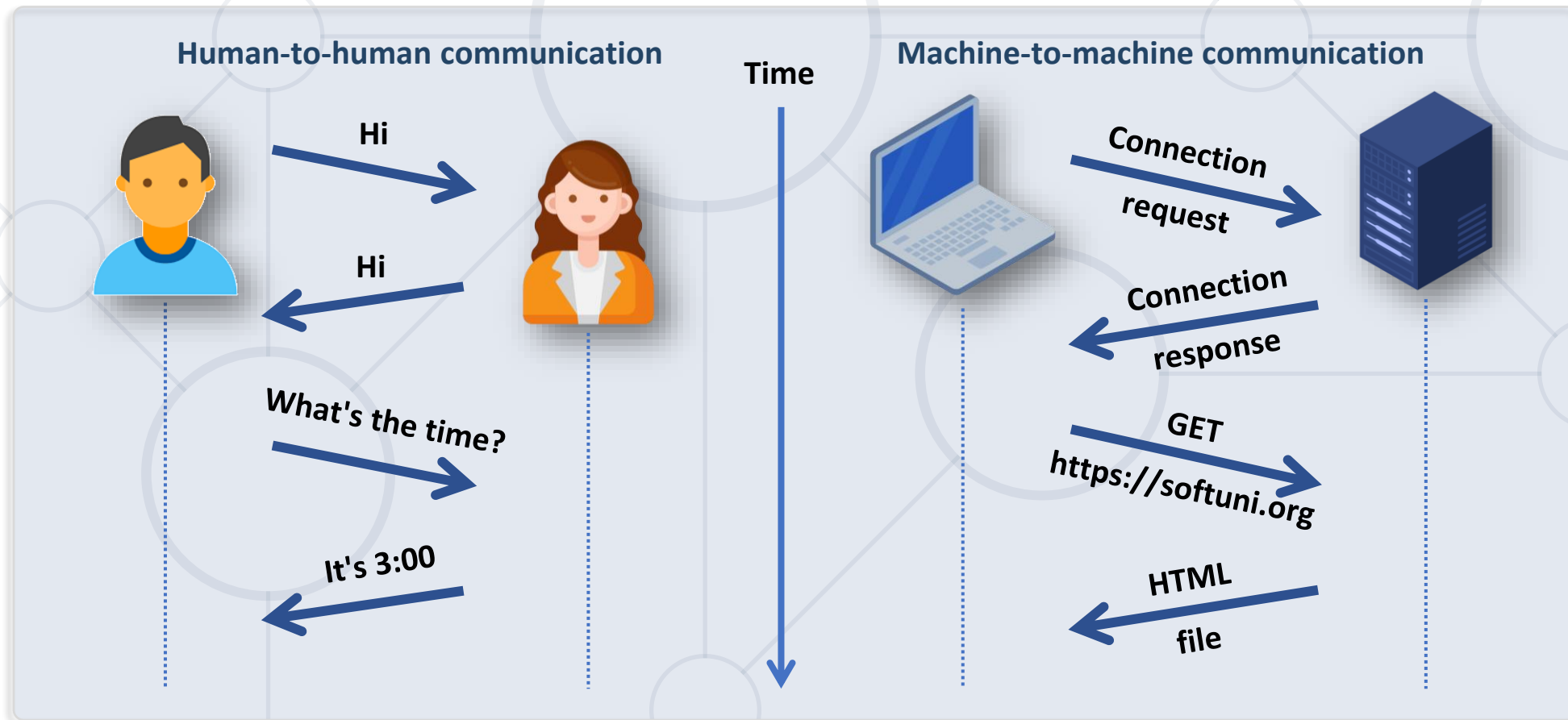


Network Fundamentals

OSI Model, MAC Address, IP Address, TCP and Ports

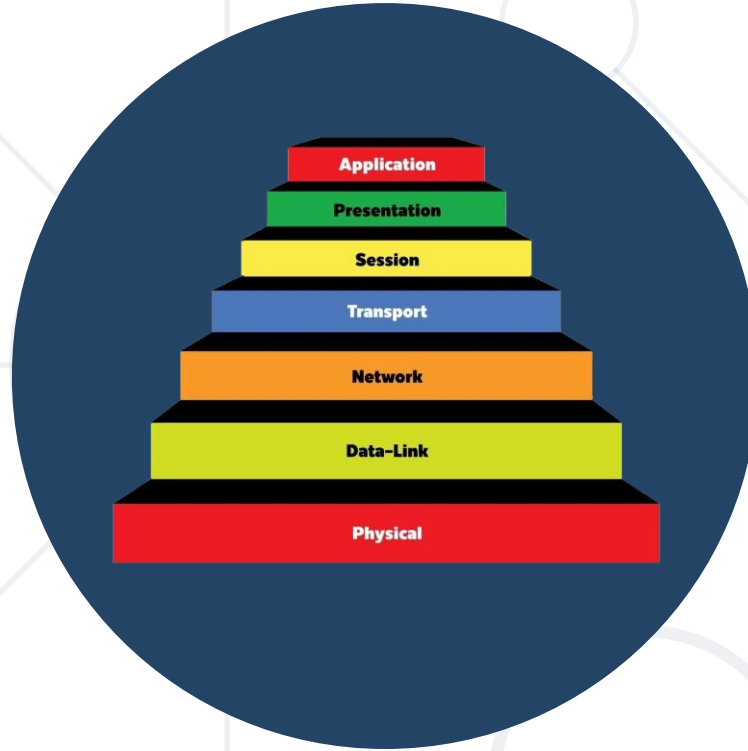
What is a Network Protocol?

- **Network protocol** - a **set of rules** that determine how data is transmitted between different devices on the same network



- **Network protocols** enable **standardized communication** between devices / programs
 - Typically, one party sends a **request** (command / question / other) and receives a **response** from the other party
- **Network protocols** govern aspects of **data transmission**, **addressing**, **routing**, **flow-control**, and **error handling**
- Most protocols are described in **public documents**
 - Example: <https://www.rfc-editor.org/rfc/rfc5321>

- **Layers** organize networking into a **structured framework**
 - Facilitate the understanding, design, and management of **complex networks**
 - **Simplifies** network communication and troubleshooting
 - Encourages protocol **interoperability** and **modularity**
- Examples:
 - **OSI** model (7 layers)
 - **TCP/IP** model (4 layers)

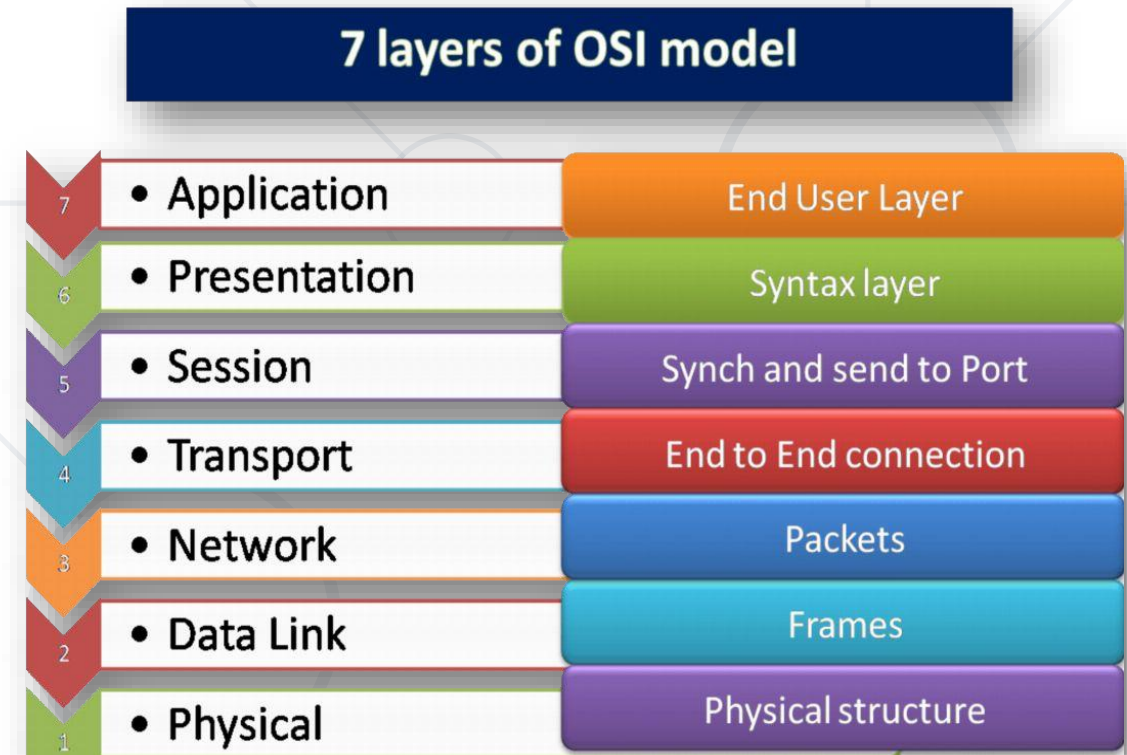


The OSI Model

Understanding the 7 Network Communication Layers

OSI Model Overview

- The **OSI Model** (Open Systems Interconnection Model)
- Developed by the International Organization for Standardization (ISO) in the **1970s**
- **Framework** for understanding and designing network protocols and communication
- **7 layers** – each layer stacks on the previous and **adds functionality** to the data transmitted



- **Physical Layer (Layer 1)** – cables and radio
 - **Converts digital data** into electrical impulses, radio signals, or optical signals for transmission
 - **Devices:** hubs, repeaters, antennas
 - **Protocols:** Ethernet, Wi-Fi, Bluetooth, USB, RS-232
- **Data Link Layer (Layer 2)** – MAC address, frames
 - **Manages data transmission**, error detection / correction
 - **MAC address:** unique identifier for network interfaces
 - **Devices:** switches, bridges, network interface cards (NICs)
 - **Protocols:** Ethernet, Point-to-Point Protocol (PPP)



- **Network Layer (Layer 3)** – hosts and IP address, packets
 - **Packet routing:** host → router → router → ... → end host, Shortest Path First (SPF), Distance Vector (DV), Link State (LS)
 - **Devices:** routers, layer 3 switches
 - **Protocols:** Internet Protocol (IP), IPv6, Internet Control Message Protocol (ICMP), IPsec (IP security), ARP
- **Transport Layer (Layer 4)** – ports
 - **Error checking,** flow control, congestion control, multiplexing
 - **TCP** – session-based bi-directional, reliable communication
 - **UDP** – fast, best-effort single packet delivery (connectionless)
 - **QUIC** – modern session-based protocol, multiplexed, low-latency

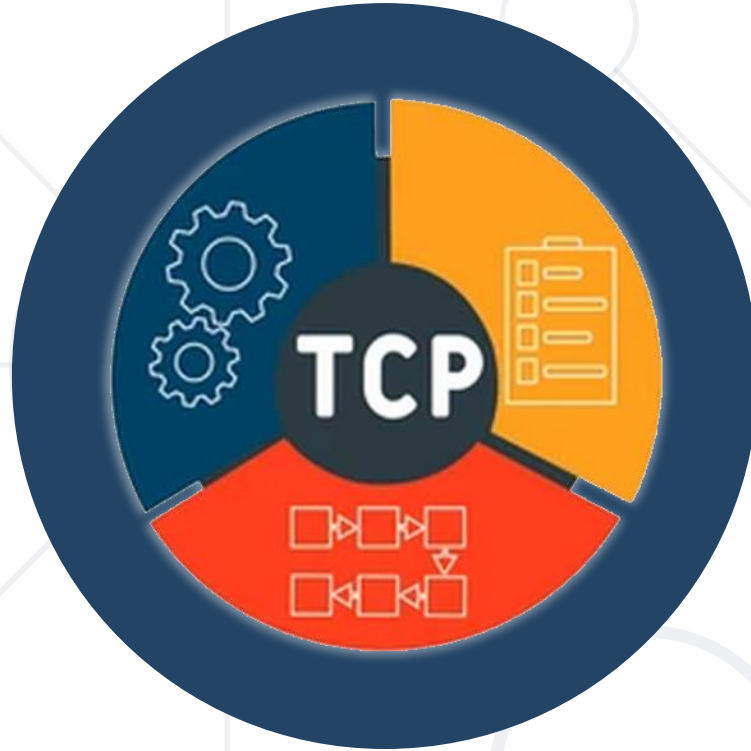


- **Session Layer (Layer 5)** – sessions
 - **Functions:** dialog control, token management, synchronization
 - **Protocols:** Secure Sockets Layer (**SSL**), Transport Layer Security (**TLS**), Remote Procedure Call (**RPC**), Session Initiation Protocol (**SIP**), Network File System (**NFS**)
- **Presentation Layer (Layer 6)** – data formats
 - **Functions:** data representation, encryption, decryption, compression, decompression
 - **Standards:** **ASCII**, **UTF-8**, **JPEG**, **MPEG**



- **Application Layer (Layer 7)** – applications
 - **Networking for applications**, e. g. Web browsers use DNS, HTTP and HTTPS to open a Web site
 - **Layer 7 protocols**
 - Hypertext Transfer Protocol (**HTTP**) and **HTTPS** (secure HTTP over SSL)
 - File Transfer Protocol (**FTP**) – transfer files
 - Simple Mail Transfer Protocol (**SMTP**) and **IMAP** (mailbox access)
 - Domain Name System (**DNS**) – host to IP address
 - Telnet and Secure Shell (**SSH**) – session to a remote host

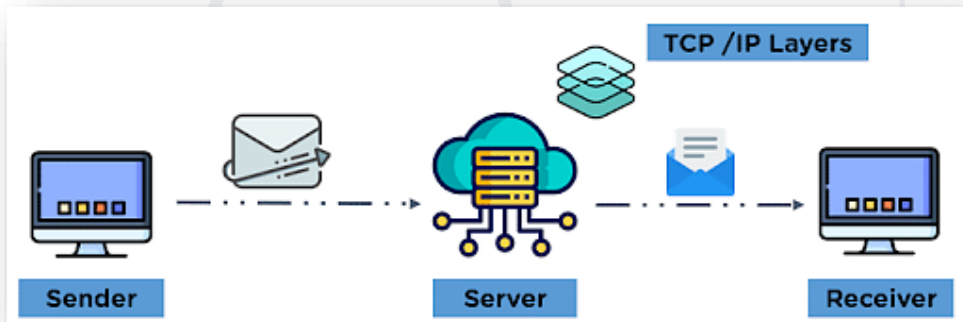
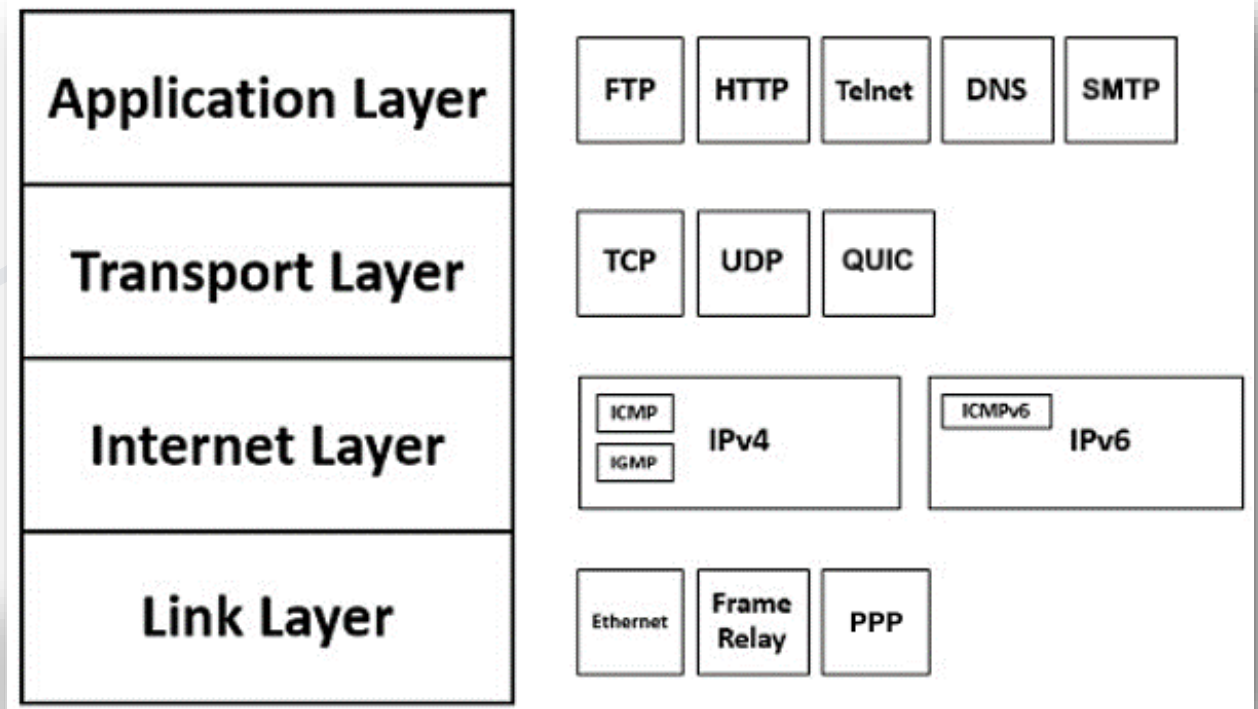




TCP/IP Model

The 4 Layers in the TCP/IP Protocol Suite

- TCP/IP Protocol Suite (TCP/IP Model) == **Transmission Control Protocol / Internet Protocol**
 - Simplified version of OSI, with only 4 layers
 - Easier for developers, QAs and IT professionals



- **Link Layer**

- Combines the **functionalities of OSI Physical and Data Link layers**
- Transmission and reception of data packets over a physical medium
- Management of data link connections

- **Internet Layer**

- **Corresponds to the OSI Network Layer**
- Handling the logical addressing and routing of data packets

- **Transport Layer**
 - Closely resembles the **OSI Transport Layer**
- **Application Layer**
 - Merges the functionalities of **OSI Session, Presentation, and Application layers**



MAC, IP, Netmask, Gateway

Physical (MAC) Address, Network (IP) Address,
Subnet Mask, Network Address and Gateway

Media Access Control (MAC) Address

- **MAC address** is a unique hardware identifier assigned to network interface cards (NICs)
 - **Format:** 48-bit (6 hex numbers), e. g. **9c-93-4e-3f-14-f7**
 - **Ethernet, WiFi and Bluetooth** devices have **MAC address**
- **Generally hardcoded** by the manufacturer
 - Decode a MAC address:
<https://dnschecker.org/mac-lookup.php>
- Can be manually **changed** (depends)



Result for: 9C-93-4E-3F-14-F7	
Address Prefix	9C:93:4E
Vendor / Company	Xerox Corporation
Start Address	9C934E000000
End Address	9C934EFFFFFF
Company Address	Mail Stop 0214 - 7e Webster Ny 14580 Us

Internet Protocol (IP) Address + Netmask

- **IP address** == 32-bit identifier (e. g. **192.168.0.61**) assigned to devices in a network for **addressing** and **routing** purposes
- **Netmask** (e. g. **255.255.255.0**) is a 32-bit number, used to mask out the **network part** of an IP address (IP bitwise AND mask == network address)
- **Network address + mask** (e. g. **192.168.0.0/24**) identifies the network
- **Gateway** (e. g. **192.168.0.1**) is the **router IP** used to access Internet
- **IPv6 address** == 128-bit address for the modern Internet (e. g. **2606:4700:0000:0000:0000:0000:6810:85e5**)
 - Not massively used, needs additional router configuration



Internet Protocol (IP) Address + Netmask

- **IP + netmask + gateway + DNS** are assigned:
 - **Statically** (manually by hand)
 - **Dynamically** (by the router using the **DHCP protocol**)

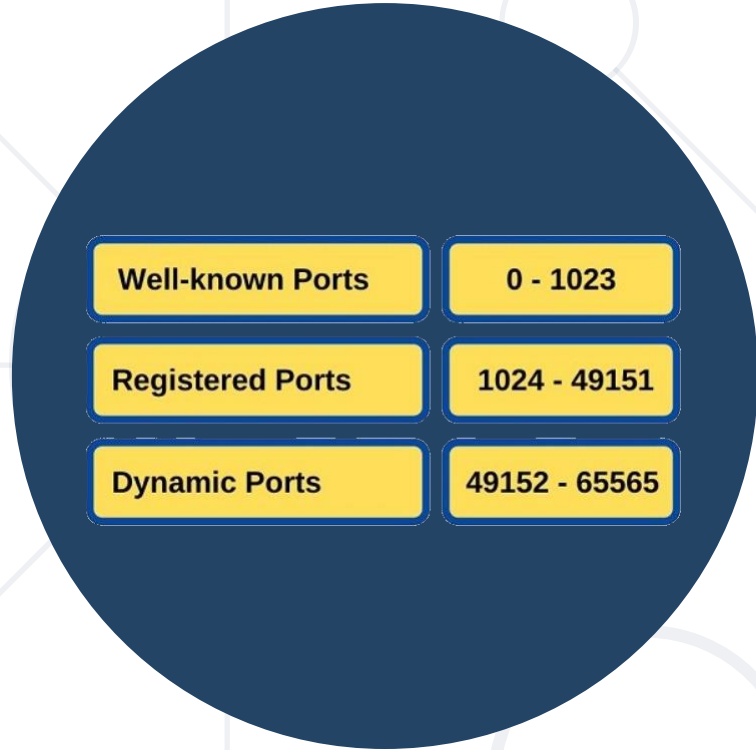


Wi-Fi properties

IP assignment:	Manual
IPv4 address:	192.168.0.144
IPv4 mask:	255.255.255.0
IPv4 gateway:	192.168.0.1

Wi-Fi properties

IP assignment:	Automatic (DHCP)
DNS server assignment:	Automatic (DHCP)



Ports

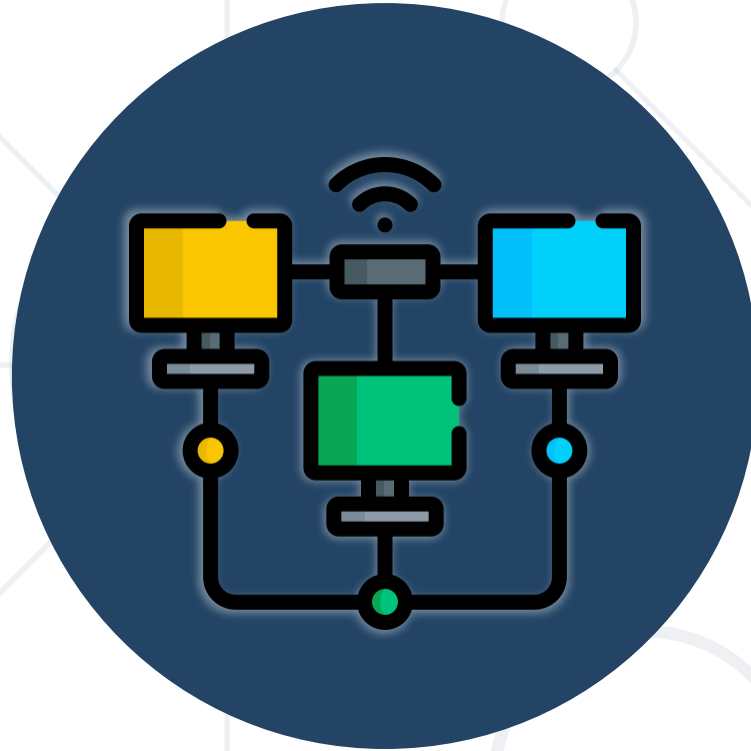
- **Numerical identifiers** used to distinguish specific processes or services running on a device within a network
- Facilitate end-to-end communication between applications on different devices
- **Types of Ports**
 - **TCP ports** - Used for connection-oriented communication, ensuring reliability and data integrity
 - **UDP ports** - Used for connectionless communication, providing faster data transmission with minimal overhead

Port Numbers

- Used to **identify** a network service
- Network services registry in **/etc/services**
- Some of them are:
 - **22** – SSH, **53** – DNS,
80 – HTTP, **110** – POP3,
123 – NTP, **143** – IMAP

```
tcpmux      1/tcp
echo        7/tcp
echo        7/udp
discard     9/tcp      sink null
discard     9/udp      sink null
systat      11/tcp     users
```

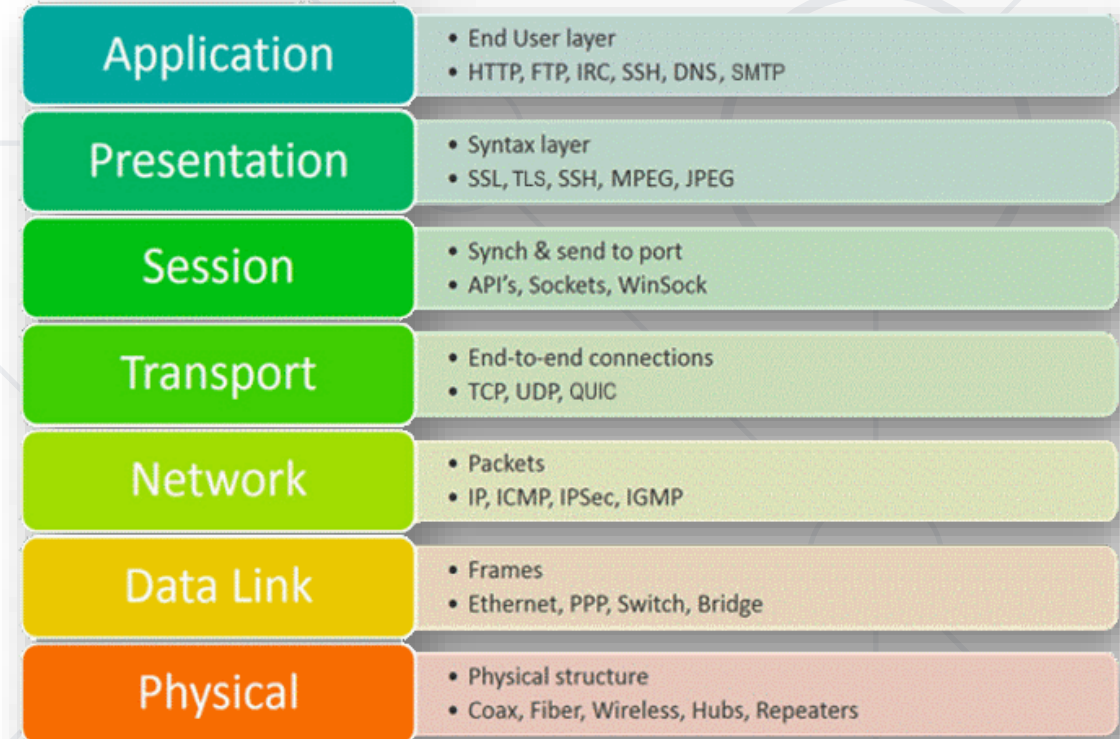
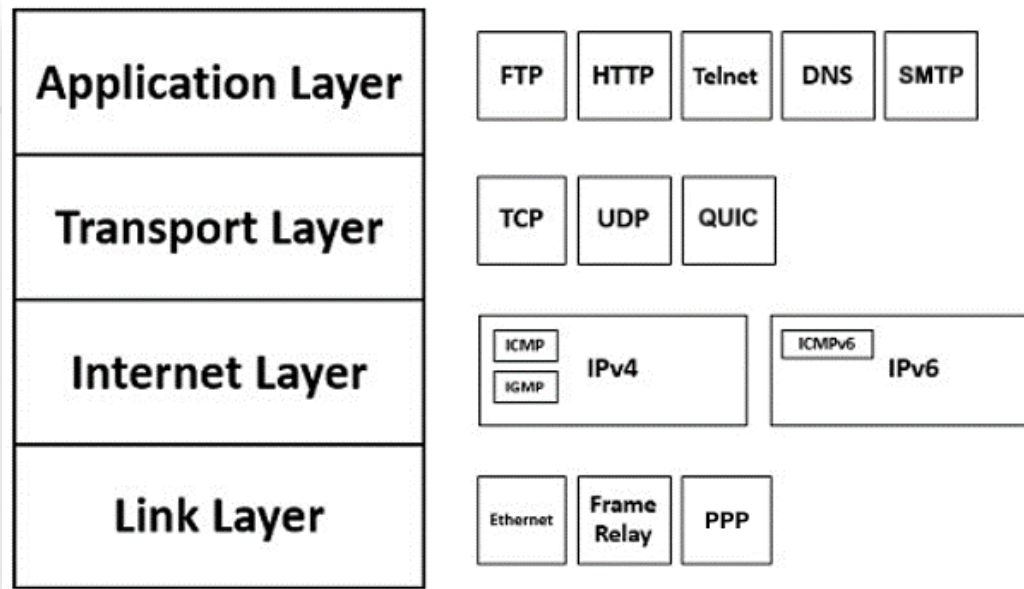
Ports	Port Numbers
Well-known (or system) ports	0 – 1023
Registered (or user) ports	1024 – 49151
Dynamic (and / or private) ports	49152 – 65535



Networking: Summary

OSI Model, TCP/IP, Network Protocols

- Communication in Internet uses **networking protocols**
 - The **OSI model** defines 7 layers of networking protocols
 - The **TCP/IP** model – 4 layers



Key Network Protocols

- **IP**: host-to-host communication in local networks and Internet
 - Uses **IP** address + **netmask** + **gateway** + **DNS**
- **TCP**: implements reliable transport of **data streams**; uses **ports** to distinguish connections
- **UDP**: transports **single packets**, connectionless, faster, has no error checking; uses **ports** to distinguish connections
- **QUIC**: modern fast transport for **multi-streams**, based on UDP + TLS; uses **ports** to distinguish connections
- **ICMP**: diagnostics protocol, used by **ping** and **traceroute**
- **DNS**: maps **hosts to IP** addresses (e. g. softuni.org → 172.67.168.4)
- **HTTP**: **request-response** text-based protocol for the **Web**



Web Fundamentals

WWW, Domains, DNS, URL

Domain Name System (DNS)

- A hierarchical, distributed system (part of Internet) that **translates domain names into IP addresses**
- Facilitates the resolution of human-readable **domain names** to machine-readable **IP addresses**

softuni.org

DNS
lookup



172.67.168.4

How DNS works



Computer browser
requests to visit
<https://whatis.com>



Company or local
DNS is checked,
and the requested
address is not
found



ISP DNS is checked
next and is also
unable to find
the address



Root DNS is checked,
and the IP address
is found. IP address
206.19.49.154
is returned to the
computer




Computer receives
IP address and
prompts the browser
to open the given
address

DNS Lookup – Example

Network Tools: DNS,IP,Email

mxtoolbox.com/SuperTool.aspx?action=a%3asoftuni.org&run=toolpage



PricingToolsDelivery CenterMonitoringProductsSupport

SuperTool Beta7

softuni.org

DNS Lookup

a:softuni.org

Find Problems

Type	Domain Name	IP Address
A	softuni.org	172.67.168.4 Cloudflare, Inc. (AS13335)
A	softuni.org	104.21.58.55 Cloudflare, Inc. (AS13335)

Command Prompt

C:\Users\nakov>nslookup softuni.org
Server: UnKnown
Address: 192.168.0.1


Non-authoritative answer:
Name: softuni.org
Addresses: 2606:4700:3032::6815:3a37
2606:4700:3030::ac43:a804
104.21.58.55
172.67.168.4

C:\Users\nakov>

DNS Configuration – Example

Records | nakov.com | Svetlin Nakov

https://dash.cloudflare.com/nakov.com/dns/records



+ Add site

Search

Support

English (US)

User

nakov.com

Overview

Analytics & Logs

DNS

Records

Settings

Email

SSL/TLS

Security

Access

Speed

DNS Records

Manage DNS records of your domain.

Type	Name	Content	Proxy status	TTL	Actions
A	nakov.com	172.67.168.4	Proxied	Auto	Edit
A	www	172.67.168.4	Proxied	Auto	Edit
A	blog	172.67.168.4	Proxied	Auto	Edit
CNAME	webmail	ghs.googlehosted.com	DNS only	Auto	Edit
CNAME	cryptobook	hosting.gitbook.io	DNS only	Auto	Edit
MX	nakov.com	aspmx.l.google.com	DNS only	Auto	Edit
MX	nakov.com	alt2.aspmx.l.google.com	DNS only	Auto	Edit
TXT	nakov.com	v=spf1 a include:_spf.goo...	DNS only	Auto	Edit
TXT	nakov.com	google-site-verification=...	DNS only	Auto	Edit

- **Domain name** == a **unique**, human-readable name for **Internet host** / machine / web site
 - Examples: softuni.org, www.cloudflare.com, students.softuni.bg
 - **Simplify navigation** to websites, easier to remember and share
- **Domain structure**
 - **Top-level domains (TLDs)** – .com, .net, .org, .info, .us, .uk, .de, .uk
 - **Second-level domains (SLDs)** – website's name, softuni.org
 - **Subdomains** – inner hosts, e. g. blog.nakov.com

What is a URL?

- A **URL** (Uniform Resource Locator) is a **unique address** pointing to a **website**, a **web page**, or a **document** on the Internet
 - Example: <https://java-book.softuni.org/home?lang=en>
- **Structure-wise**, a URL consists of multiple **elements**
 - Communication protocol, e. g. **https://**
 - Subdomain, e. g. **java-book**
 - Domain name, e. g. **softuni.org**
 - Path to the resource, e. g. **/home**
 - Parameters, e. g. **?lang=en**



Uniform Resource Locator (URL) Example

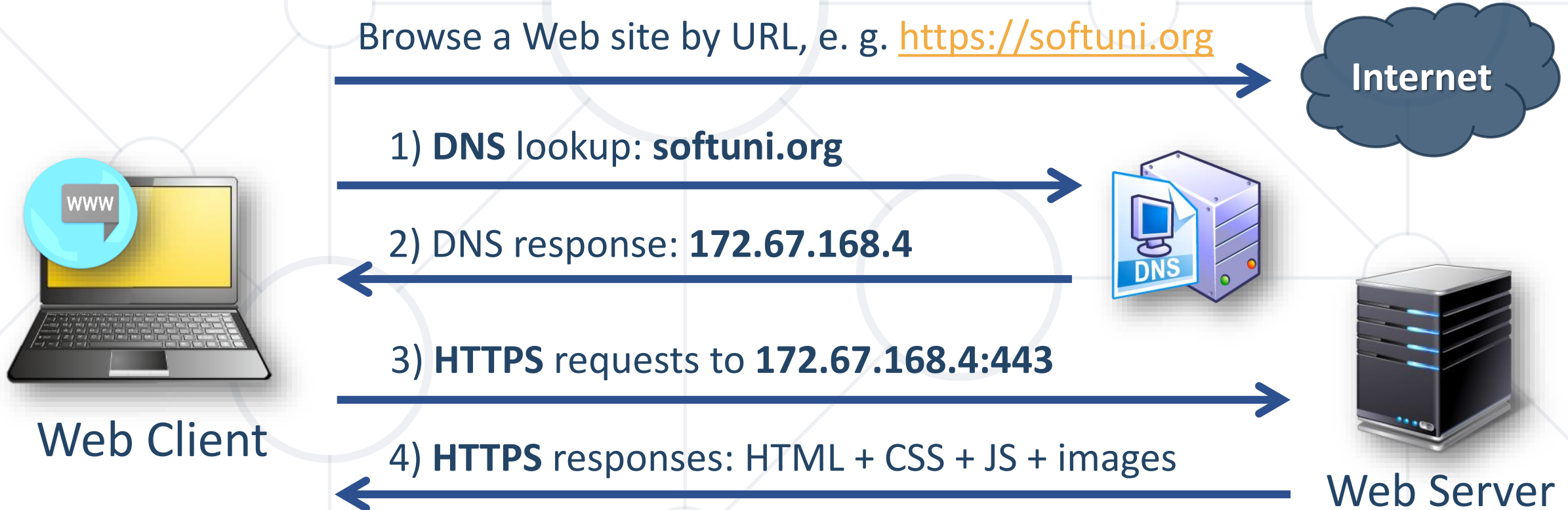
<code>https://mysite.com:8080/demo/index.php?id=27&lang=en#slides</code>					
Protocol	Host	Port	Path	Query string	Fragment

- **Network protocol** (`https`, `http`, `ftp`, ...) – HTTPS in most cases
- **Domain, host, or IP address** (`softuni.org`, `mail.yahoo.com`, `127.0.0.1`, `::1`, `[2606:4700::6810:85e5]`, `webmail`)
- **Port** (the default HTTPS port is `443`) – integer [0...65535]
- **Path** (`/forum`, `/path/index.php`) – a script / page on the Web server
- **Query string** (`?id=27&lang=en`) – parameters in format **key=value**
- **Fragment** (`#slides`) – navigate to certain section in the page

WWW (World Wide Web)

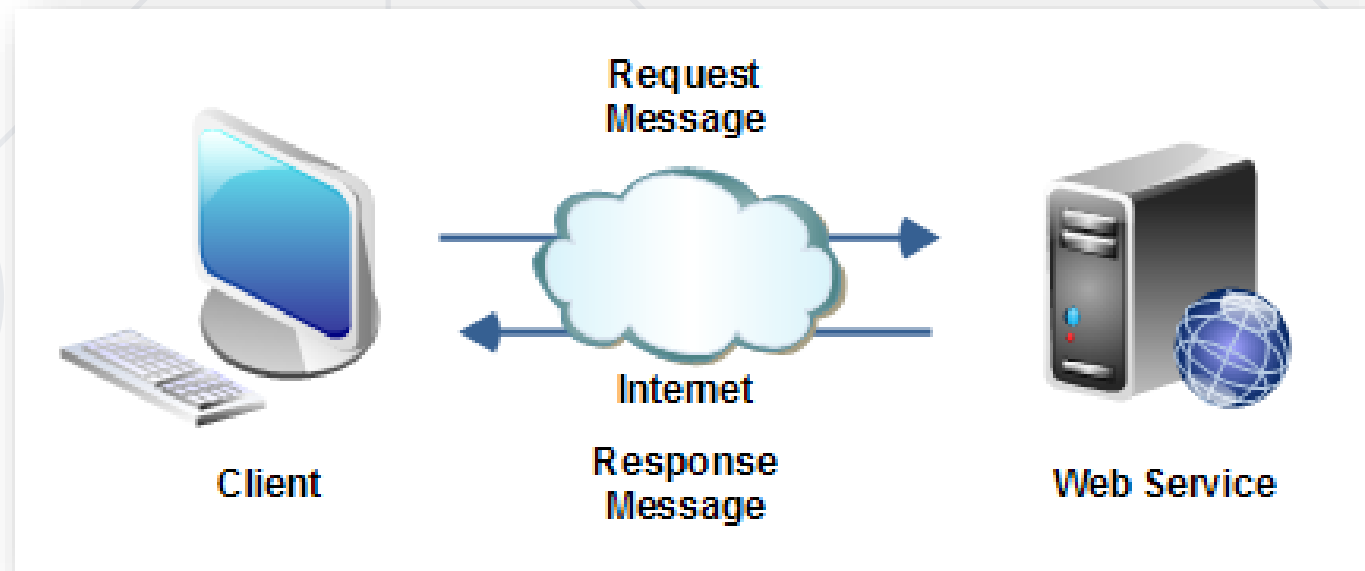
- A **global, interconnected system** of documents, images, and other resources, accessed through the Internet using **Web browsers**

Browse a Web site by URL, e. g. <https://softuni.org>



What is a Web Service?

- **Web services** implement **communication** between software **systems** or **components** of over the **network**
 - Using standard **protocols**, such as HTTP, JSON and XML
 - Exchanging **messages**, holding data and operations



Web Service Call – Examples

← → ↻ api.zippopotam.us/us/90222

```
▼ {
  "post code": "90222",
  "country": "United States",
  "country abbreviation": "US",
  ▼ "places": [
    ▼ {
      "place name": "Compton",
      "longitude": "-118.2357",
      "state": "California",
      "state abbreviation": "CA",
      "latitude": "33.9099"
    }
  ]
}
```

← → ↻ api.github.com/users

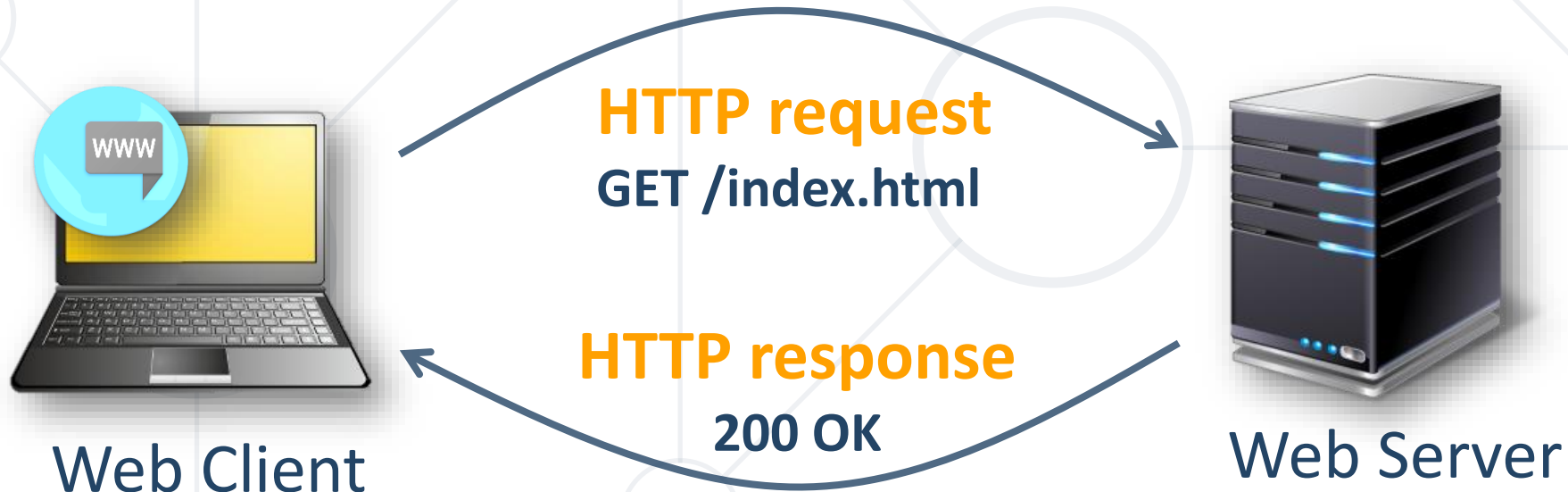
```
▼ [
  ▼ {
    "login": "mojombo",
    "id": 1,
    "node_id": "MDQ6VXNlcjE=",
    "avatar_url": "https://avatars.githubusercontent.com/u/1?v=4",
    "gravatar_id": "",
    "url": "https://api.github.com/users/mojombo",
    "html_url": "https://github.com/mojombo",
    "followers_url": "https://api.github.com/users/mojombo/followers",
    "following_url": "https://api.github.com/users/mojombo/following{/other_user}",
    "gists_url": "https://api.github.com/users/mojombo/gists{/gist_id}",
    "starred_url": "https://api.github.com/users/mojombo/starred{/owner}/{/repo}",
    "subscriptions_url": "https://api.github.com/users/mojombo/subscriptions",
    "organizations_url": "https://api.github.com/users/mojombo/orgs",
    "repos_url": "https://api.github.com/users/mojombo/repos",
    "events_url": "https://api.github.com/users/mojombo/events{/privacy}",
    "received_events_url": "https://api.github.com/users/mojombo/received_events",
    "type": "User",
    "site_admin": false
  },
  ▶ { ... }, // 18 items
  ▶ { ... }, // 18 items
  ▶ { ... }, // 18 items
  ▶ { ... }, // 18 items
]
```



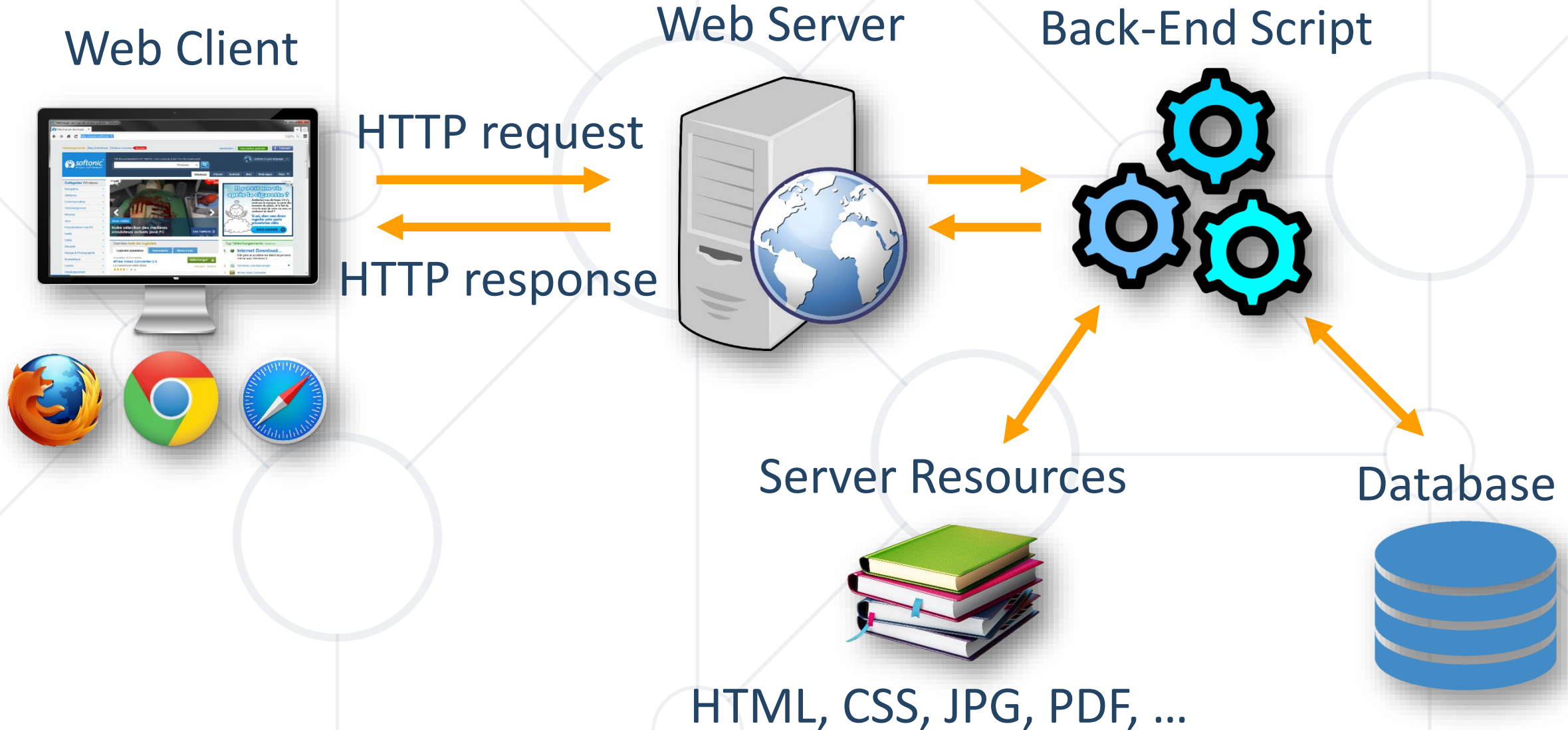
HTTP Protocol – Basics

Request-Response Text-Based Protocol for the Web

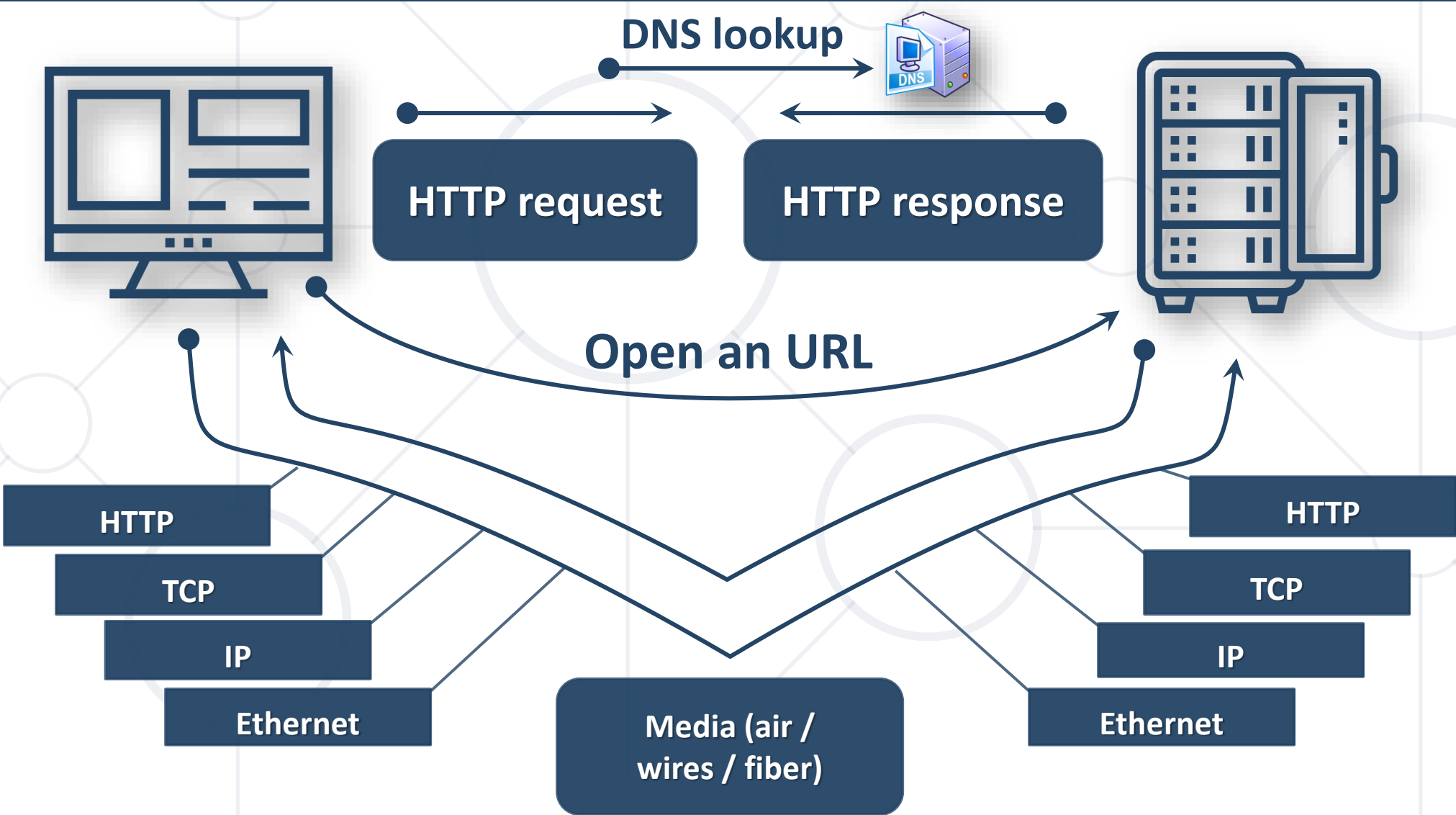
- **HTTP** (**H**yper**T**ext **T**ransfer **P**rotocol)
 - **Text-based** client-server protocol for the Internet
 - For transferring **Web resources** (HTML files, images, styles, etc.)
 - **Request-response** based



Web Server: How It Works?









Network Layers and HTTP



HTTP Request Methods

- **HTTP request methods** specify the desired **action** to be performed on the requested resource (identified by URL)

Method		Description	CRUD == the four main functions of persistent storage	Other Methods	
GET		Retrieve a resource		CONNECT	
POST		Create / store a resource		OPTIONS	
PUT		Update (replace) a resource		TRACE	
DELETE		Delete (remove) a resource			
PATCH		Update resource partially (modify)			
HEAD		Retrieve the resource's headers			

HTTP Response Status Codes

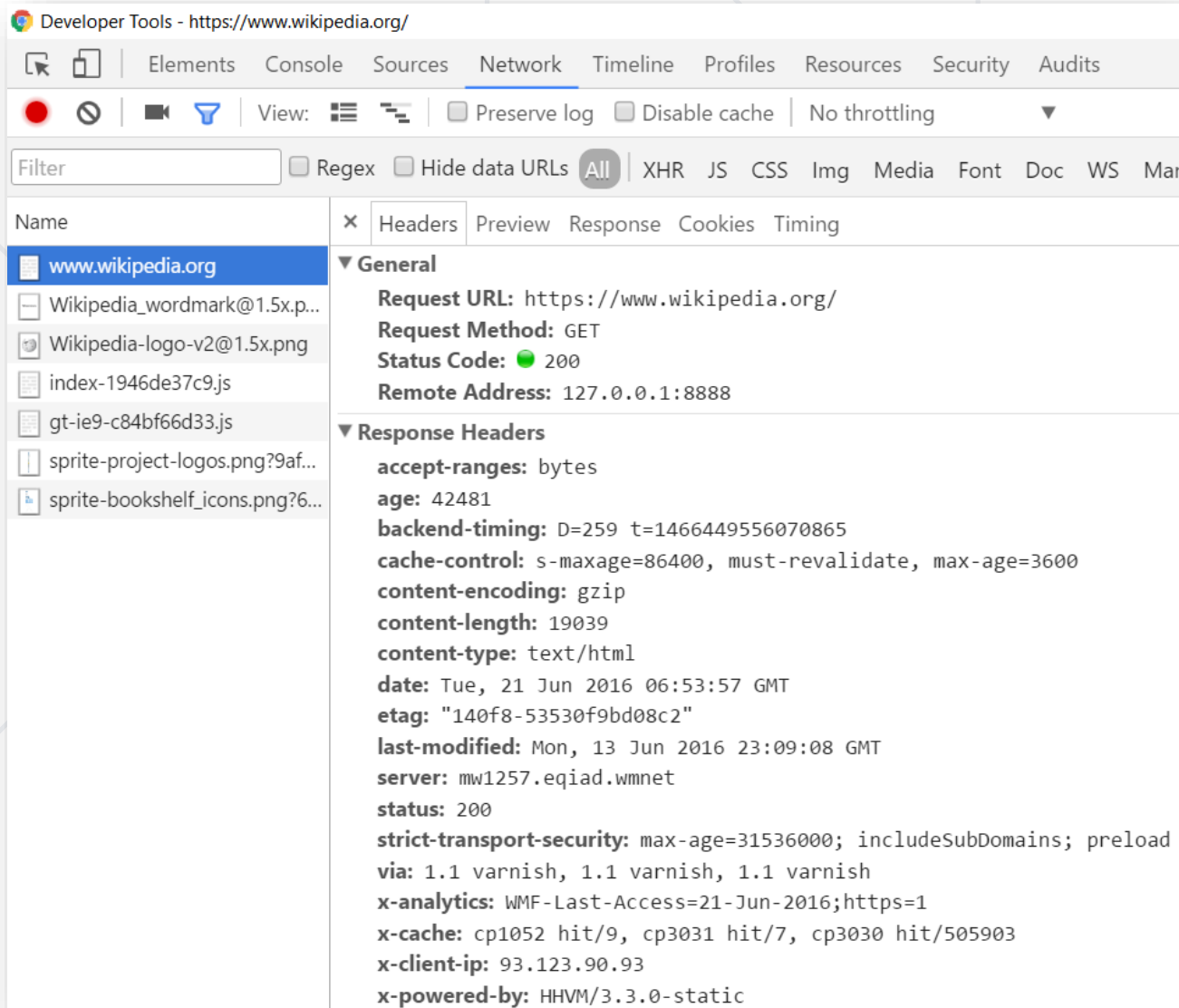
Status Code	Action	Description	
200	OK	Successfully retrieved resource	} Success
201	Created	A new resource was created	
204	No Content	Request has nothing to return	
301 / 302	Moved	Moved to another location (redirect)	} Redirect
400	Bad Request	Invalid request / syntax error	} Error
401 / 403	Unauthorized	Authentication failed / access denied	
404	Not Found	Invalid resource requested	
409	Conflict	Conflict detected, e.g. duplicated email	
500 / 503	Server Error	Internal server error / service unavailable	



HTTP Dev Tools

In-Browser Tools for Developers and QAs

HTTP Developer Tools: Network Inspector



- Chrome Developer Tools
 - Press **[F12]** in Chrome
 - Open the [Network] tab
 - Inspect the HTTP traffic

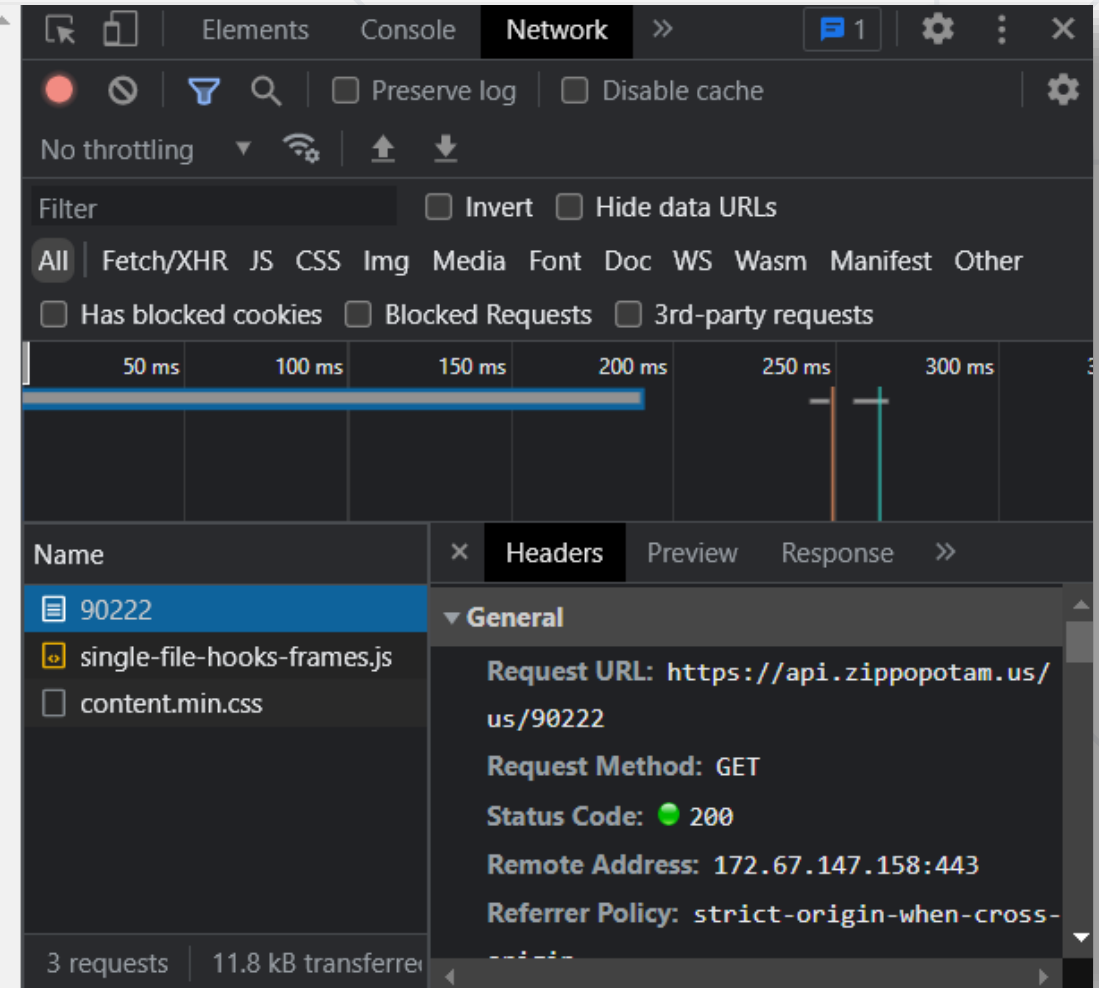
HTTP Requests and DevTools – Example

- <https://api.zippopotam.us/us/90222>

```
{
  "post code": "90222",
  "country": "United States",
  "country abbreviation": "US",
  "places": [
    {
      "place name": "Compton",
      "longitude": "-118.2357",
      "state": "California",
      "state abbreviation": "CA",
      "latitude": "33.9099"
    }
  ]
}
```

Raw

Parsed



The screenshot shows the Chrome DevTools Network tab. The top toolbar includes buttons for refreshing, opening the Elements panel, and toggling 'Preserve log' and 'Disable cache'. Below this is a filter section with 'All' selected and various resource types like Fetch/XHR, JS, CSS, etc. A timeline at the top shows a request duration of approximately 200ms. The main panel is divided into 'Name', 'Headers', 'Preview', and 'Response' tabs. The 'Name' tab shows a list of requests: '90222', 'single-file-hooks-frames.js', and 'content.min.css'. The '90222' request is selected, and the 'Headers' tab is active, displaying the following details:

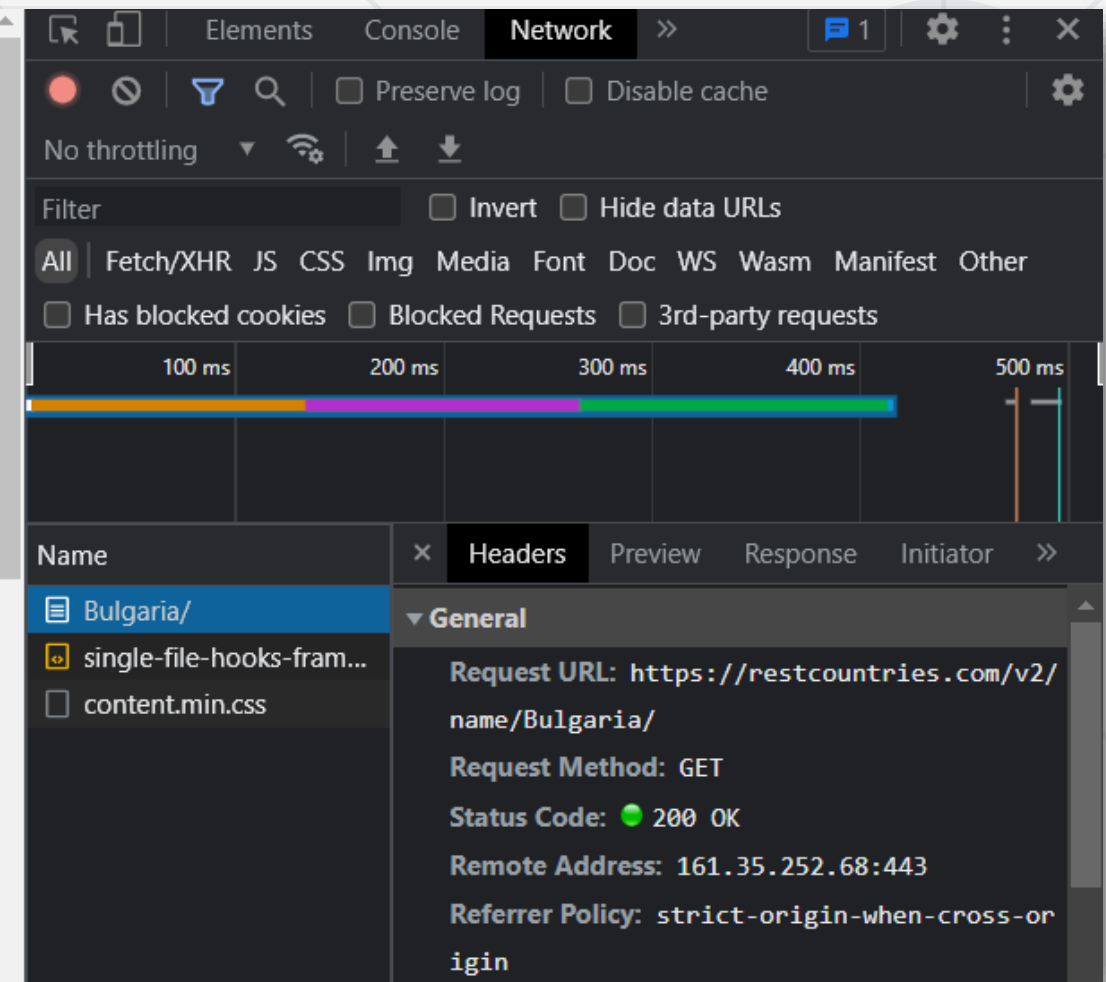
- Request URL:** `https://api.zippopotam.us/us/90222`
- Request Method:** GET
- Status Code:** 200
- Remote Address:** 172.67.147.158:443
- Referrer Policy:** strict-origin-when-cross-

At the bottom, it indicates '3 requests' and '11.8 kB transferred'.

HTTP Requests and DevTools – Example

- <https://restcountries.com/v2/name/Bulgaria>

```
[
  {
    "name": "Bulgaria",
    "topLevelDomain": [
      ".bg"
    ],
    "alpha2Code": "BG",
    "alpha3Code": "BGR",
    "callingCodes": [
      "359"
    ],
    "capital": "Sofia",
    "altSpellings": [
      "BG",
      "Republic of Bulgaria",
      "Република България"
    ],
    "subregion": "Eastern Europe",
    "region": "Europe",
    "population": 6927288,
    "latlng": [
      43,
```

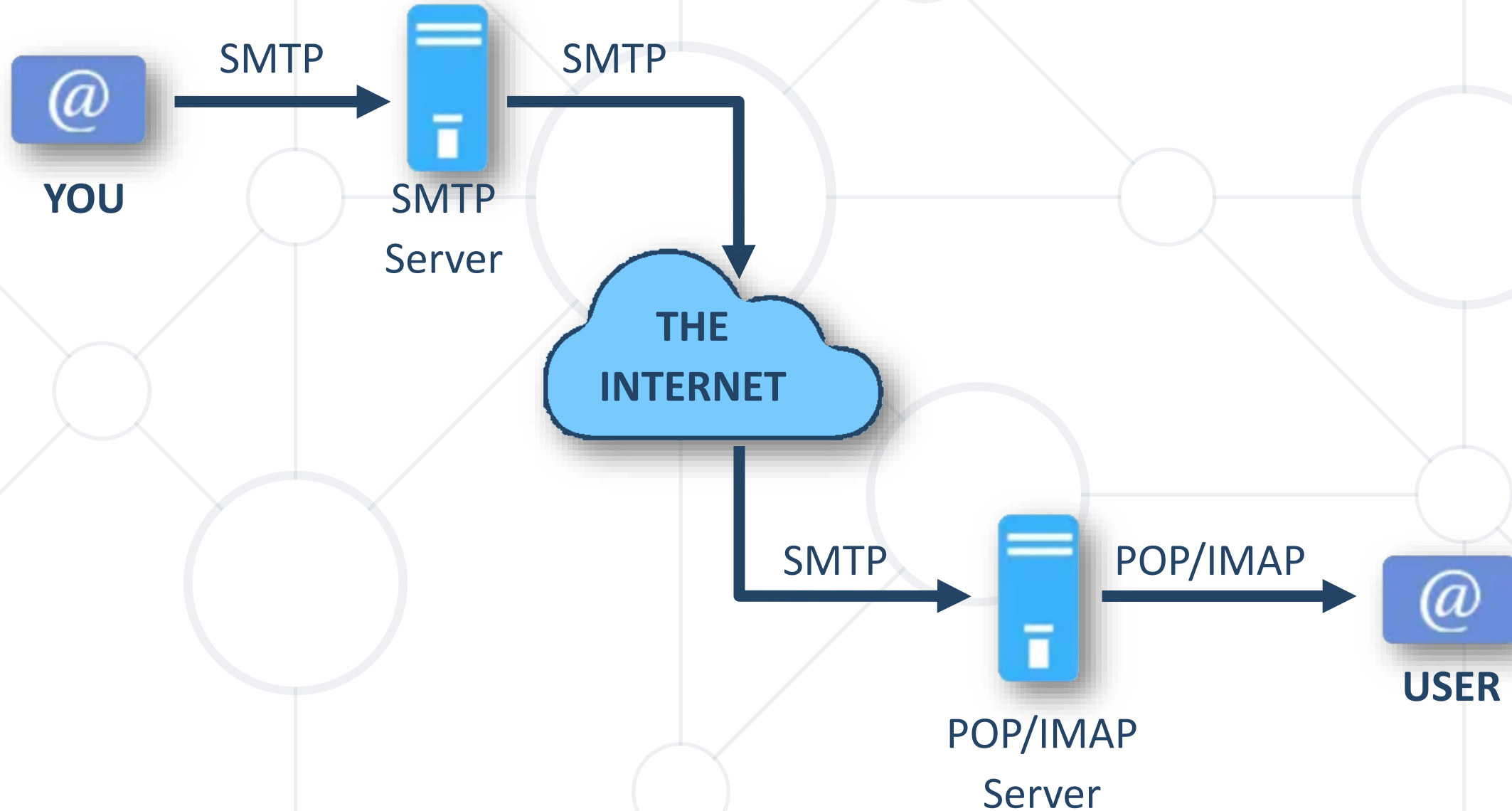




Email

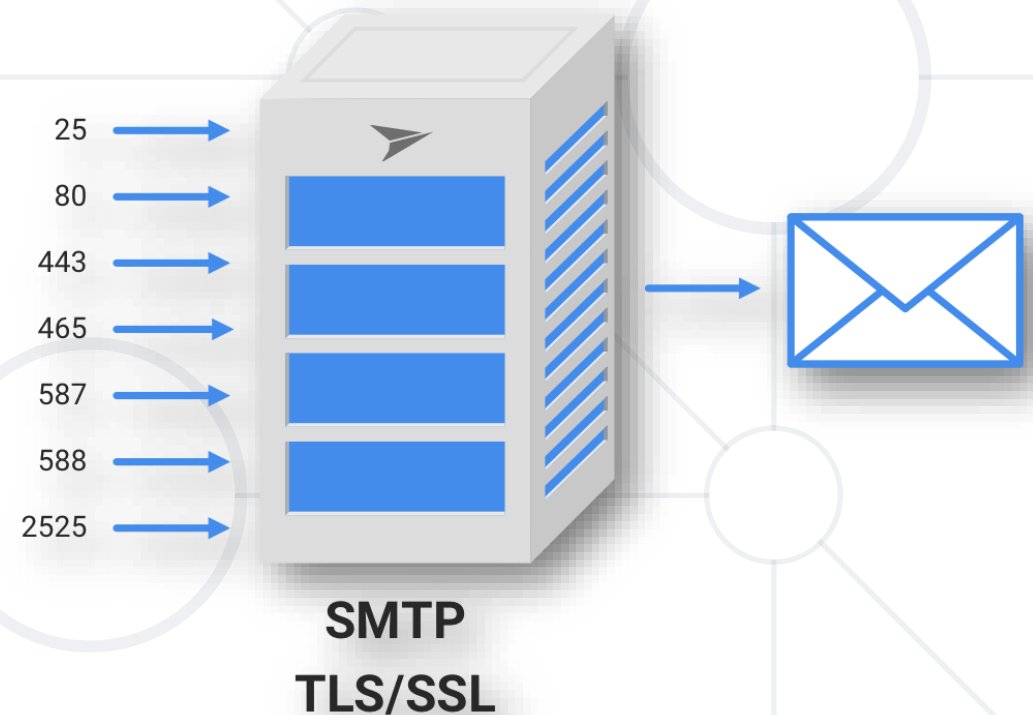
Email Protocols: SMTP and IMAP

How Does Email Work?

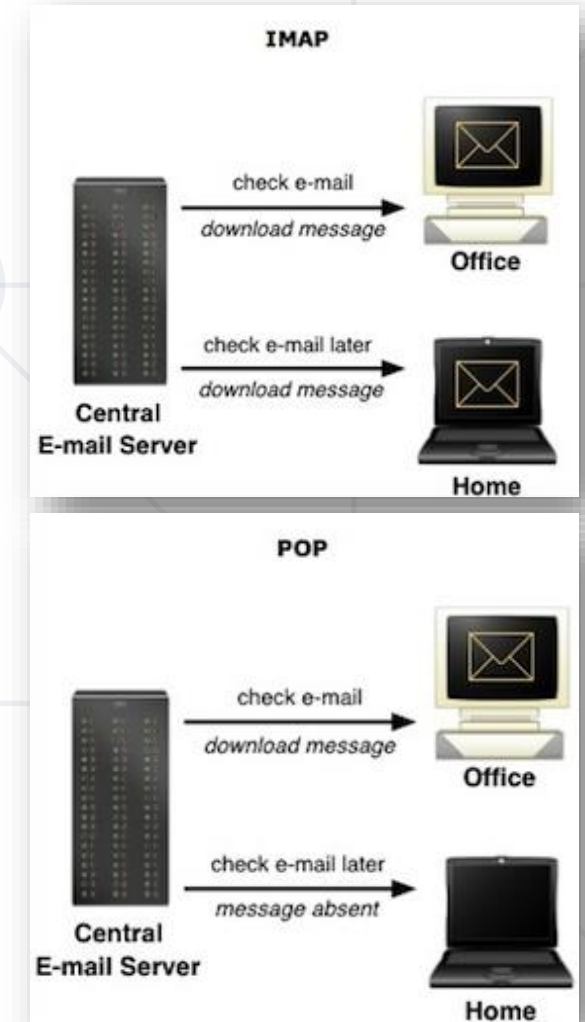


Sending Email: the SMTP Protocol


- **SMTP** (Simple Mail Transfer Protocol)
 - Send / receive email messages between mail servers
- Mail client apps (like Thunderbird) use SMTP to send emails
- **SMTPS** (secure SMTP) uses additional SSL for security
 - **SMTP** – port **25**, **SMTPS** – port **587**



- **IMAP** (Internet Message Access Protocol)
 - Retrieve email messages from server mailbox
 - Allows management of email messages on the server from different devices (**sync and delete**)
 - More popular and flexible
- **POP** (Post Office Protocol)
 - Once downloaded to a client, the message is removed from the server (**download and delete**)
 - Difficult to access email messages from different devices or locations




Configuring an Email Client





Search (/)

plothost



LOGOUT



Mail Client Manual Settings

If you do not see an auto-configuration script for your client in the list above, you can manually configure your mail client using the settings below:

Secure SSL/TLS Settings (Recommended)

Username:	robert@demo.plothost.com
Password:	Use the email account's password.
Incoming Server:	demo.plothost.com <u>IMAP</u> Port: 993 <u>POP3</u> Port: 995
Outgoing Server:	demo.plothost.com <u>SMTP</u> Port: 465
IMAP, POP3, and SMTP require authentication.	

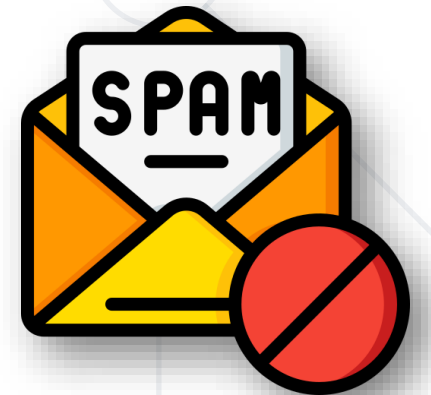
Non-SSL Settings (NOT Recommended)

Username:	robert@demo.plothost.com
Password:	Use the email account's password.
Incoming Server:	mail.demo.plothost.com <u>IMAP</u> Port: 143 <u>POP3</u> Port: 110
Outgoing Server:	mail.demo.plothost.com <u>SMTP</u> Port: 25
IMAP, POP3, and SMTP require authentication.	

- **Redirect** incoming emails to another email address
 - E. g. peter@softuni.org → peter1997@gmail.com
- Useful for managing multiple email accounts
 - **Server-based forwarding** – the mail server automatically forward incoming messages to another email address
 - **Client-based forwarding** – setting up email forwarding using the email client settings
 - **Email filters** – setting up filters to forward messages that match specific criteria



- **Detect** and **filter** out unwanted or harmful email messages
 - Typically, move spam emails to the "SPAM" folder
- **Rule-based** filtering and **Machine learning-based** filtering
- Some filtering is usually conducted automatically by an SMTP
- **Reject, redirect, or quarantine** based on the email content
- **Customizable** for individual needs and preferences
- Setting up rules to **block/allow** emails from specific senders or domains



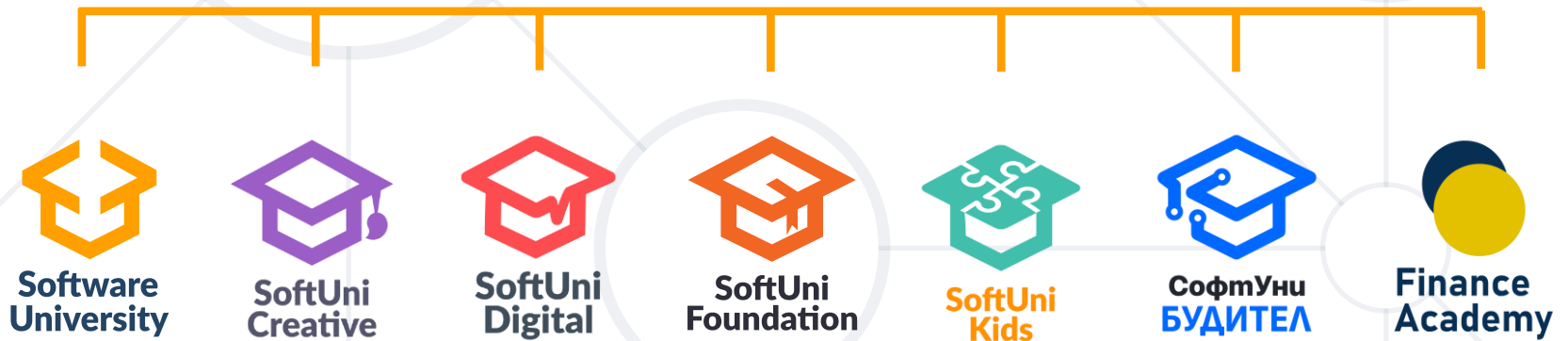
- **Networking protocols:** rules for communication
- **Network layer models:** OSI Model, TCP/IP
- **MAC** address, **IP** address, **netmask**, **ports**
- **Domains** and **DNS**, **WWW**
- **HTTP** request (GET, POST) + HTTP response
- Browser **Dev Tools:** in-browser debugging
- How does an email work? **SMTP** / **IMAP**



Questions?



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