Viet Nguyen

vhln.inbox@gmail.com
(801) 503-7856

WORK EXPERIENCE

Federal Sherpa — Salt Lake City, UT
Junior Software Analyst — *Jan 2022 – Present*
- Develop code and unit tests for interfacing with CRM by API endpoint automating processes and analyzing business data.
- Interact and collaborate directly with company executives to innovate technical solutions to business problems, including creating workflow automations, data visualizations, and analysis tools for company executive use.
- Plan, test, and implement the user interface of websites and web based applications according to client specifications and feedback.

Nordstrom — Salt Lake City, UT
Retail Sales Associate — *Nov 2021 – Present*
- Set and achieve sales goals, for both in-store and digital selling with effective use of selling tools.
- Collaborate with team to keep the department customer ready, entailing fulfilling orders, stocking, re-merchandising, price markdowns, and etc.

Grailed, Inc. — New York, NY
Administrator (Remote) — *Feb 2020 – Feb 2022*
- Ensured authenticity and fidelity of product listings.
- Reviewed flagged conversations to reduce offsite transactions.
- Communicated and collaborated with team members to provide verdicts on product listings.

Mr. Dry Cleaners — Draper, UT
Assistant Manager — *Jun 2019 – Nov 2021*
- Mitigated customer concerns and complaints.
- Offered advice and assistance to customers, paying attention to special requests or needs.
- Responsible for on-boarding and training new employees.

EDUCATION

University of Utah — Salt Lake City, UT
Bachelor of Science in Computer Science; GPA: 3.73 — *Spring 2017 – Fall 2021*
- Dean's List, New University Scholarship, Roquette Student Scholarship
- Relevant Coursework: Advanced Algorithms and Data Structures, Web Browser Internals, Computer Graphics, Computer Organization and Systems, Object Oriented Programming, Computer Security, Discrete Structures, Software Practice

PROJECTS

- **Workflow Browser Extension:** Google Chrome extension that aids in workflow by highlighting points of interest and calculates number of actions taken.
- **Recommendation System:** Music recommendation system, integrated with Spotify, utilizing collaborative filtering to suggest music based off the playlists and listening history on a user's account.
- **Messaging Bot:** Reddit messaging system to log in and message a list of given users based off user input.
- **Web Entry Automation:** Automation to enter items from .csv file to website's backend portal.
- **Multiplayer Game:** Recreation of Atari's *Asteroids* supporting local cooperative gameplay.

PROGRAMMING SKILLS

- **Languages:** Python, C++, C, C, Java, Javascript, SQL

- **Technologies:** AWS, React, Selenium, Git, REST APIs, CSS/HTML