

# Victor Zapata

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8 Wahaika Way, Tauranga

## Key skills

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- **Languages:** VB.NET, C#, JavaScript
- **Frameworks:** ReactJS, NodeJS, .NET Core
- **APIs:** REST, GraphQL
- **Testing:** xUnit
- **Databases:** SQL, MySQL
- **DevOps:** Azure DevOps, Git, Azure Pipelines
- **Project Management:** Jira, Trello
- **Methodologies:** Agile/Scrum

## Education

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DuocUC / Diploma in  
Information Technology –  
Programming  
[Graduated 2008](#)

## References

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Available upon request

## Summary

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Software Engineer with a strong background in C#, VB.NET, SQL, and ASP.NET. Skilled in developing web applications, APIs, and data integration solutions, with a focus on delivering practical and effective solutions to meet specific business needs.

## Career history

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### Software Developer / Learning Projects

[March 2023 – Present - Tauranga, New Zealand](#)

I worked on personal projects to build skills and stay updated with technology trends.

#### Key Achievements:

- Developed web applications using React with Vite and Node.js with TypeScript for the local market.
- Worked on .NET Core 8.0 and MVC projects to strengthen understanding of these technologies.

#### Highlights:

- Gained hands-on experience with new tools and frameworks.
- Focused on technical skill development and market-relevant projects.

### Itau Bank / Tech Lead Jr.

[October 2018 – December 2022 - Santiago, Chile](#)

I developed web applications for managing and processing data. This involved creating business logic, building ETL processes, and updating old systems to new platforms.

#### Key Responsibilities:

- Created logic and ETL processes in C#.NET to connect different data sources.
- Updated AS400 Cobol systems to SQL Server using SSIS, improving system performance.

#### Key Projects:

- **Online Payroll System:** Made payroll processing faster and more compliant with regulations.
- **Payment Certificate System:** Built a system with SQL Server and APIs to improve financial services.

### Kibernum S.A. / Software Engineer .NET

[September 2017 - October 2018 - Santiago, Chile](#)

I worked as an external contractor for Banco Itaú through Kibernum, focusing on improving system efficiency and performance.

**Key Responsibilities:**

- Collaborated with stakeholders to understand and develop system requirements.
- Implemented IT solutions to optimize banking processes.

**Key Projects:**

- **Online Payroll:** Improved payroll processing speed and user experience.
- **New Transaction Engines:** Developed new transaction engines to handle higher transaction volumes efficiently.

**MicroSystem S.A. / Software Engineer**

[June 2015 – September 2017 – Santiago, Chile](#)

Developed customized document management solutions using Pectra BPMS, enhancing operational efficiency and addressing client needs.

**Key Responsibilities:**

- Analyzed and developed client requirements in collaboration with stakeholders.
- Implemented document management solutions to improve client operations.

**Key Projects:**

- INACAP and DuocUC: Developed document management systems for the educational sector.
- ENAEX and SKC: Designed and deployed solutions to streamline business processes and improve efficiency.

**Sonda S.A. / Software Engineer**

[July 2011 – July 2015 – Santiago, Chile](#)

Developed and analyzed client requirements in the financial sector, supporting major banks in Chile.

**Key Responsibilities:**

- Analyzed and developed client requirements within the financial sector.
- Utilized SGC and CMMI Level 3 methodologies to ensure efficient processes and high-quality deliverables.

**Key Projects:**

- RealAis Banco: Enhanced financial data management and reporting systems.
- COMDER: Implemented solutions to optimize workflows and data integration.

**Global Security S.A. / Software Engineer**

[June 2008 – September 2011 – Santiago, Chile](#)

Focused on software development and technical support to enhance operational efficiency.

**Key Responsibilities:**

- Developed and maintained software solutions, including a bag tracking system using .NET technology.
- Provided technical support across the company, ensuring optimal performance and resolving issues.

**Key Projects:**

- Bag Tracking System: Implemented a system to track bag movements with wired barcode scanners, improving control over transactions between armored trucks and the treasury.