

Your Account Summary



Vasile Zavizion
924-22 Southport St
Toronto ON M6S 4Y9

Account No. DBC000-6986-6028
Bill No. 415421264
Billing Period Aug 15 - Sep 14
Date Issued Sep 15, 2019

PREVIOUS BALANCE	CURRENT CHARGES	AMOUNT DUE	DUE DATE
(\$151.26)	+ \$137.38	= (\$13.88)	Sep 29, 2019

Pay your bill online or set it and forget it with pre-authorized payment at freedommobile.ca/myaccount

Bill Summary

CURRENT CHARGES

416-434-0154 **\$95.08**

Freedom LTE+3G Promo	(Sep 15 to Oct 14)	\$48.00
World Traveller	(Aug 28 to Sep 14)	\$4.58
World Traveller	(Sep 15 to Oct 14)	\$8.00
Bring Your Own Phone Promo	(Sep 15 to Oct 14)	(\$5.00)
Pay-Per-Use Charges	(Aug 15 to Sep 14)	\$42.00
Better Together Savings	Sep 14	(\$2.50)

416-433-9844 **\$26.50**

Back To School (2012)	(Sep 15 to Oct 14)	\$29.00
Better Together Savings	Sep 14	(\$2.50)

TOTAL CURRENT CHARGES **\$137.38**

Current Charges Sub-total		\$121.58
HST-ON 13%	Sep 14	(\$0.33)
HST-ON 13%	Sep 14	(\$0.33)
HST-ON 13% 822527412		\$16.46

The easiest way
to pay your bill is
by registering for
preauthorized
payment.

For more info visit freedommobile.ca

IMPORTANT INFO:

We've made some great network enhancements, offering you stronger coverage in more places than ever. Learn about Extended Range LTE, VoLTE and new service areas by visiting us online at www.frdm.mobi/coverage

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YOUR PREVIOUS BILL

Previous Balance	(\$151.26)
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Previous Amount Due	(\$151.26)
Payment Received	\$0.00

Payment received after Sep 10, 2019 may not be reflected on this bill

AMOUNT DUE

Total	(\$13.88)
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Current Invoice	\$137.38
Your Previous Balance	(\$151.26)

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416-434-0154 - USAGE SUMMARY

Usage covered by your plan - Freedom LTE+3G Promo

Services Included	Units	Used	Total
Data	MB	449.028	\$0.00
Freedom-to-Freedom calling	Min	59	\$0.00
International calling	Min	10	\$0.00
International Roaming - Calling	Min	0	\$0.00
International texting	Text	12	\$0.00
Local calling	Min	146	\$0.00
Total			\$0.00

Usage covered or discounted by the cost of your add-ons - these charges are included in your current total

Add-on	Cost of Add-on	Units	Used	Total
World Traveller	\$8.00	Min	14	\$7.00
Total				\$7.00

Pay-Per-Use services, overage and charges - these charges are included in your current total

In some cases, international roaming charges may take up to 30 days to process in your account. As a result, some charges below may have occurred in your previous billing cycle, resulting in charges of more than \$100. You can review the dates and times of this usage in the Usage Details section on the next page.

Service	Units	Used	Charge	Source	Credit	Total
International Roaming - Calling	Min	10	\$35.00			\$35.00
Total						\$35.00

Premium services usage and charges - these charges are included in your current total

Service	Units	Used	Charge	Source	Credit	Total
SMS Special	Text	3	\$0.00			\$0.00
Voice Special	Min	94	\$0.00			\$0.00

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Premium services usage and charges - these charges are included in your current total

Service	Units	Used	Charge	Source	Credit	Total
Total						\$0.00

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416-433-9844 - USAGE SUMMARY

Usage covered by your plan - Back To School (2012)

Services Included	Units	Used	Total
Data	MB	1,670.220	\$0.00
Freedom-to-Freedom calling	Min	29	\$0.00
International calling	Min	1	\$0.00
International texting	Text	3	\$0.00
Local calling	Min	124	\$0.00
Texting	Text	1	\$0.00
Total			\$0.00

Premium services usage and charges - these charges are included in your current total

Service	Units	Used	Charge	Source	Credit	Total
SMS Special	Text	1	\$0.00			\$0.00
Voice Special	Min	8	\$0.00			\$0.00
Total						\$0.00

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416-434-0154 - USAGE DETAILS

Freedom - Data **\$0.00**

Data

Date	Usage	Charge	Source	Credit	Total
Aug 15	59.004 MB	\$0.00			\$0.00
Aug 16	60.059 MB	\$0.00			\$0.00
Aug 18	11.240 MB	\$0.00			\$0.00
Aug 19	32.603 MB	\$0.00			\$0.00
Aug 20	37.715 MB	\$0.00			\$0.00
Aug 22	32.046 MB	\$0.00			\$0.00
Aug 23	22.744 MB	\$0.00			\$0.00
Aug 25	0.044 MB	\$0.00			\$0.00
Aug 26	90.908 MB	\$0.00			\$0.00
Aug 27	3.735 MB	\$0.00			\$0.00
Aug 28	22.461 MB	\$0.00			\$0.00
Aug 29	9.443 MB	\$0.00			\$0.00
Aug 30	67.026 MB	\$0.00			\$0.00

Nationwide & Roaming **\$42.00**

Nationwide & Roaming charges kick in when you use your phone outside a Freedom zone or in a foreign country. We're constantly improving our reach across Canada so we can give you the best service possible. For an up-to-date map of the Freedom & Nationwide Network visit freedommobile.ca or call us toll free 1-877-946-3403.

International Roaming - Calling

Date	Time	Number	Your Location	Called To	Min:Sec	Network	Charge	Source	Credit	Total
Sep 05	11:40 AM	19085634231	Spain	USA USA	1:00	Movistar S	\$3.50			\$3.50
Sep 05	11:41 AM	19085634231	Spain	USA USA	8:00	Movistar S	\$28.00			\$28.00
Sep 05	02:20 PM	19085632720	Spain	USA USA	1:00	Movistar S	\$3.50			\$3.50
Sep 05	02:41 PM	16463713341	Spain	Incoming	0:00	Movistar S	\$0.00			\$0.00
Sep 06	11:41 AM	4164321136	Spain	Incoming	0:00	Movistar S	\$0.00			\$0.00
Sep 06	01:37 PM	12127235439	Spain	Incoming	14:00	Movistar S	\$7.00			\$7.00
Sep 07	11:38 AM	4164381338	Spain	Incoming	0:00	Movistar S	\$0.00			\$0.00
Sep 09	03:50 PM	4164348660	Spain	Incoming	0:00	Movistar S	\$0.00			\$0.00
Sep 09	06:59 PM	2896700683	Spain	Incoming	0:00	Movistar S	\$0.00			\$0.00
Sep 10	12:30 PM	4164382339	Spain	Incoming	0:00	Movistar S	\$0.00			\$0.00
Sep 14	10:01 AM	4164368316	Spain	Incoming	0:00	Movistar S	\$0.00			\$0.00

Promo Summary

Promo	Description	Date Range	Amount
Big Binge Bonus Data	Get 10GB of fast LTE Home data to use above your monthly plan data amount	Jan 16-Apr 16	0 GB
Bring Your Own Phone Promo	Get \$5/mo. off your monthly rate plan for 12 months (credits start on 2nd bill).	Sep 15-Oct 14	\$5.00

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416-433-9844 - USAGE DETAILS

Freedom - Data **\$0.00**

Data

Date	Usage	Charge	Source	Credit	Total
Aug 14	84.185 MB	\$0.00			\$0.00
Aug 15	16.504 MB	\$0.00			\$0.00
Aug 16	99.644 MB	\$0.00			\$0.00
Aug 17	27.134 MB	\$0.00			\$0.00
Aug 18	16.992 MB	\$0.00			\$0.00
Aug 19	112.280 MB	\$0.00			\$0.00
Aug 20	1,262.813 MB	\$0.00			\$0.00
Aug 21	0.015 MB	\$0.00			\$0.00
Aug 22	0.020 MB	\$0.00			\$0.00
Aug 23	0.034 MB	\$0.00			\$0.00
Aug 24	0.015 MB	\$0.00			\$0.00
Aug 25	0.010 MB	\$0.00			\$0.00
Aug 26	0.015 MB	\$0.00			\$0.00
Aug 27	49.521 MB	\$0.00			\$0.00
Aug 28	0.020 MB	\$0.00			\$0.00
Aug 29	1.011 MB	\$0.00			\$0.00
Aug 30	0.010 MB	\$0.00			\$0.00

Highlighted items are over your plan

Details of your usage can be found at freedommobile.ca/myaccount

Quick Tips:

Dial *123# on your phone to check your balance and manage your add-ons at any time

WAYS TO PAY YOUR BILL

Set-up Preauthorized Payment (PAP)

Visit freedommobile.ca/myaccount and set it up now

Pay Online

Visit freedommobile.ca/myaccount to pay with VISA, MasterCard or American Express or pay online through your bank

Pay by Phone

Download the Freedom Mobile My Account app at freedommobile.ca/MobileApp

Important Information About 9-1-1

When calling 9-1-1 always provide your name, wireless phone number and the location you are calling from. Remember, it's important to speak clearly. Stay on the line for as long as the 9-1-1 operator requires. Calls to 9-1-1 are free so take all the time that you need. Leave your handset turned on after hanging up in case the 9-1-1 operator needs to call you back. Please do not program 9-1-1 into your speed dial. This can lead to accidental calls that take up valuable emergency resources.

Calling 9-1-1 on your wireless device is subject to the same limitations as all wireless calls. If you are underground or too far away from a wireless antenna, the quality of your call may be affected or you may not be able to connect to the network. For more information visit our website: <https://frdm.mobi/911-services>

Have additional questions? Need help?

FAQs are available online at www.freedommobile.ca/my-account/support, and you can login to My Account by visiting www.freedommobile.ca/myaccount for a variety of self-serve options. You can also give us a call at 1 (877) 946-3184. If your problem still isn't resolved, please mail the Office of the President at "Freedom Mobile 207 Queens Quay West, Suite 710, PO Box 114, Toronto, Ontario M5J 1A7".

If you still have unresolved issues, you may visit the Commission for Complaints for Telecom-television Services (CCTS), website at www.ccts-cprst.ca or call 1 (888) 221-1687.

The Canadian Radio-television and Telecommunications Commission (the "CRTC") has created a Wireless Code so that consumers of retail mobile wireless voice and data services will be better informed of their rights and obligations contained in contracts with wireless service providers. You can find out more about the Wireless Code on the CRTC website at <https://crtc.gc.ca/eng/phone/mobile/code.htm>