

Re: Car Damage

From: Info Hertz (info@hertz.com.ge)

To: vzavizion@yahoo.com; info@hertz.com.ge

Date: Friday, November 22, 2019, 06:19 a.m. EST

Dear Vasile,

Hope you are keeping well,

And sorry for delayed response, as I was waiting for an answer from our police and wanted to send requested report, but I did not get any news from them.

We have sent request once again and hope it will be ready soon, thank you for understanding in advance.

Respectfully,

Ana Rekhviashvili

Customer Service Manager

Hertz Georgia| Radisson Blu Iveria Hotel G Floor, Tbilisi, Georgia

Phone: +995 577021077

info@hertz.com.ge | www.hertz.com.ge

On 20-Nov-19 2:37 AM, Vasile Zavizion wrote:

Hi, Ana

Hope you are doing great

Do you have any news about police report re; this accident with TOYOTA COROLLA DD 234 DC?
I understand that this takes time - but do you know how long it usually takes?

Thank you and all the best,
Vasile

On Thursday, October 31, 2019, 02:02:41 a.m. EDT, Info Hertz <info@hertz.com.ge> wrote:

Dear Vasile,

Hope you are keeping well!

Kindly be informed that we will send request to the police for report, but it will take time, as soon as I will get information and news from them I will inform/send to you directly.

Have a nice day.

With best regards,

Ana Rekhviashvili

Customer Service Manager

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On 31-Oct-19 1:17 AM, Vasile Zavizion wrote:

Hi, Ana

Thank you for the update

I talked to my insurance and they are asking for Incident (damage) report and/or Police report (possibly with information on the other party of the accident)

I would really appreciate if you could send me this information and any other information that could help with insurance claim

Thanks again and have a great day,
Vasile

On Friday, October 25, 2019, 04:58:58 a.m. EDT, Info Hertz <info@hertz.com.ge> wrote:

Dear Vasile,

Hope you are keeping well and sorry for delayed response!

And hope you had an unforgettable time in Georgia.

We have got invoice from center for TOYOTA COROLLA DD 234 DC

Please be informed that there is a charge of 987.66 GEL (including VAT).

But, we would like to inform you that just 800 GEL will be withheld from your deposit and remaining amount will be reduced for you.

For more information sending you center invoice.

With best regards,

Ana Rekhviashvili

Customer Service Manager

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