# **Sparkify Project Workspace**

This workspace contains a tiny subset (128MB) of the full dataset available (12GB). Feel free to use this workspace to build your project, or to explore a smaller subset with Spark before deploying your cluster on the cloud. Instructions for setting up your Spark cluster is included in the last lesson of the Extracurricular Spark Course content.

You can follow the steps below to guide your data analysis and model building portion of this project.

```
In [1]: |
        # import libraries
        import pyspark
        from pyspark.sql import SparkSession
        from pyspark.sql.functions import isnan, when, count, col, isnull, avg
        from pyspark.sql.functions import udf
        from pyspark.sql.types import StringType
        from pyspark.sql.types import IntegerType
        from pyspark.ml import Pipeline
        from pyspark.ml.feature import StringIndexer, OneHotEncoder, VectorAs
        sembler
        from pyspark.ml.regression import LinearRegression
        from pyspark.ml.classification import LogisticRegression
        import datetime
        import numpy as np
        import pandas as pd
        %matplotlib inline
        import matplotlib.pyplot as plt
        import seaborn as sns
        from seaborn import barplot,countplot
        from pyspark.sql.functions import percent rank
        from pyspark.sql import Window
        from pyspark.ml.evaluation import BinaryClassificationEvaluator
        from pyspark.ml.evaluation import MulticlassClassificationEvaluator
        from pyspark.ml.tuning import CrossValidator, ParamGridBuilder
        from pyspark.mllib.evaluation import MulticlassMetrics
        from pyspark.ml.classification import GBTClassifier
        from pyspark.ml.classification import LinearSVC
        from pyspark.ml.classification import OneVsRest
        from pyspark.ml.classification import RandomForestClassifier
        from pyspark.ml.regression import LinearRegression
        from pyspark.ml.classification import LogisticRegression
```

```
In [2]: # create a Spark session
spark = SparkSession \
    .builder \
    .appName("ZeizerChurnProject") \
    .getOrCreate()
```

### **Load and Clean Dataset**

In this workspace, the mini-dataset file is mini\_sparkify\_event\_data.json . Load and clean the dataset, checking for invalid or missing data - for example, records without userids or sessionids.

# Loading the data

```
In [3]: path = "mini_sparkify_event_data.json"
  data_churn = spark.read.json(path)
```

# Cleaning the data

```
In [4]:
        data_churn.printSchema()
        root
          |-- artist: string (nullable = true)
          |-- auth: string (nullable = true)
          |-- firstName: string (nullable = true)
          |-- gender: string (nullable = true)
          |-- itemInSession: long (nullable = true)
          -- lastName: string (nullable = true)
          |-- length: double (nullable = true)
          |-- level: string (nullable = true)
          |-- location: string (nullable = true)
          |-- method: string (nullable = true)
          -- page: string (nullable = true)
          |-- registration: long (nullable = true)
          |-- sessionId: long (nullable = true)
          |-- song: string (nullable = true)
          |-- status: long (nullable = true)
          |-- ts: long (nullable = true)
          |-- userAgent: string (nullable = true)
         |-- userId: string (nullable = true)
```

In [5]: data\_churn.take(3)

Row(artist='Five Iron Frenzy', auth='Logged In', firstName='Micah', gender='M', itemInSession=79, lastName='Long', length=236.09424, leve l='free', location='Boston-Cambridge-Newton, MA-NH', method='PUT', pa ge='NextSong', registration=1538331630000, sessionId=8, song='Canad a', status=200, ts=1538352180000, userAgent='"Mozilla/5.0 (Windows NT 6.1; WOW64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/37.0.2062.1 03 Safari/537.36"', userId='9'),

Row(artist='Adam Lambert', auth='Logged In', firstName='Colin', gend er='M', itemInSession=51, lastName='Freeman', length=282.8273, level ='paid', location='Bakersfield, CA', method='PUT', page='NextSong', r egistration=1538173362000, sessionId=29, song='Time For Miracles', st atus=200, ts=1538352394000, userAgent='Mozilla/5.0 (Windows NT 6.1; W 0W64; rv:31.0) Gecko/20100101 Firefox/31.0', userId='30')]

```
In [6]:
     data churn.describe().show()
     |summary|
                    artist|
                             auth|firstName|gender|
                                               itemInSe
                       length| level|
                                       location|method|
     ssion|lastName|
              registration|
                            sessionId
                                              songl
     statusl
                       tsl
                                userAgent
                      --+----+----
      count|
                    228108|
                           2865001
                                  278154 | 278154 |
                                        278154 | 286500 | 286
     86500|
           278154
                       228108 | 286500 |
     5001
                  278154
                              2865001
                                             2281081
     286500|
                    286500 l
                                  2781541
                                               2865001
        mean | 551.0852017937219 |
                                   null|
                                        null | 114.414212914
                             null|
            null|249.1171819778458| null|
                                          null| null|
     ull|1.535358834084427...|1041.526554973822|
                                           Infinity | 210.0
     5459685863875 | 1.540956889810483...|
                                        null|59682.0227859
     38721
     | stddev|1217.7693079161374|
                                        null | 129.767262011
                             null|
                                   null|
            null | 99.23517921058361 |
                                          null|
                                               null|
     409941
                             null|
     ull| 3.291321616327586E9|726.7762634630741|
                                               NaN| 31.5
     0507848842214|1.5075439608226302E9|
                                        null | 109091.949999
     1047|
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     1538352117000|"Mozilla/5.0 (Mac...|
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                   3024.66567| paid|Winston-Salem, NC|
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           1543247354000|
     e|
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     404|
             1543799476000|Mozilla/5.0 (comp...|
     -----+----+-----
```

### **Number of lines and Columns**

### tem o DropDuplicates

# **Searching for NaN's**

from: <a href="https://stackoverflow.com/questions/44627386/how-to-find-count-of-null-and-nan-values-for-each-column-in-a-pyspark-dataframe">https://stackoverflow.com/cuestions/44627386/how-to-find-count-of-null-and-nan-values-for-each-column-in-a-pyspark-dataframe</a>)



In [10]: data\_churn.select(['artist','length','song']).collect()

```
Out[10]: [Row(artist='Martha Tilston', length=277.89016, song='Rockpools'),
          Row(artist='Five Iron Frenzy', length=236.09424, song='Canada'),
          Row(artist='Adam Lambert', length=282.8273, song='Time For Miracle
         s'),
          Row(artist='Enigma', length=262.71302, song='Knocking On Forbidden D
         oors'),
          Row(artist='Daft Punk', length=223.60771, song='Harder Better Faster
         Stronger'),
          Row(artist='The All-American Rejects', length=208.29995, song="Don't
         Leave Me"),
          Row(artist='The Velvet Underground / Nico', length=260.46649, song
         ='Run Run Run'),
          Row(artist='Starflyer 59', length=185.44281, song='Passengers (Old A
         lbum Version)'),
          Row(artist=None, length=None, song=None),
          Row(artist='Frumpies', length=134.47791, song='Fuck Kitty'),
          Row(artist='Britt Nicole', length=229.8771, song='Walk On The Wate
         r'),
          Row(artist=None, length=None, song=None),
          Row(artist='Edward Sharpe & The Magnetic Zeros', length=223.58159, s
         ong='Jade'),
          Row(artist='Tesla', length=201.06404, song="Gettin' Better"),
          Row(artist=None, length=None, song=None),
          Row(artist='Stan Mosley', length=246.69995, song='So-Called Friend
         s'),
          Row(artist='Florence + The Machine', length=168.64608, song="You've
         Got The Love"),
          Row(artist='Tokyo Police Club', length=166.1122, song='Citizens Of T
         omorrow'),
          Row(artist='Orishas', length=222.22322, song='Represent'),
          Row(artist='Ratatat', length=229.77261, song='Swisha'),
          Row(artist='Manolo Garcia', length=283.74159, song='Carbon Y Ramas S
         ecas'),
          Row(artist='Downhere', length=223.92118, song='Here I Am'),
          Row(artist='Modjo', length=250.93179, song='What I Mean'),
          Row(artist='MA\x83A\frac{9}{1}tley CrA\x83A\frac{1}{4}e', length=231.26159, song='Sticky
         Sweet'),
          Row(artist='David Bowie', length=174.41914, song='Sorrow (1997 Digit
         al Remaster)'),
          Row(artist='Skillet', length=233.32526, song='Rebirthing (Album Vers
         ion)'),
          Row(artist='Edwyn Collins', length=216.842, song="You'll Never Know
         (My Love) (Bovellian 07 Mix)"),
          Row(artist='Telepopmusik', length=241.60608, song='Smile'),
          Row(artist='Kings Of Leon', length=307.46077, song='I Want You'),
          Row(artist='Florence + The Machine', length=219.66322, song='Dog Day
         s Are Over (Radio Edit)'),
          Row(artist='Coldplay', length=343.32689, song='For You'),
          Row(artist='Nine Inch Nails', length=373.2371, song='Closer'),
          Row(artist='Nick Drake', length=222.92853, song='Tomorrow Is A Long
         Time'),
          Row(artist='Campo', length=429.50485, song='Mi CorazÃ\x83Â<sup>3</sup>n'),
          Row(artist='Kix', length=246.25587, song='Girl Money'),
          Row(artist=None, length=None, song=None),
          Row(artist='Lambert_ Hendricks & Ross', length=139.04934, song='Hall
         oween Spooks'),
          Row(artist='Edgar Oceransky', length=309.62893, song='Demasiado Buen
```

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ο'),
Row(artist='Kanye West', length=311.84934, song='Stronger'),
Row(artist='Eminem', length=269.03465, song='My Name Is'),
Row(artist='Charttraxx Karaoke', length=225.17506, song='Fireflie
s'),
Row(artist='The Acacia Strain', length=178.15465, song='Whoa! Shut I
t Down'),
Row(artist='Hate Eternal', length=207.67302, song='Spiritual Holocau
st'),
Row(artist='Vampire Weekend', length=243.04281, song='The Kids Don\x
19t Stand A Chance (Album)'),
Row(artist=None, length=None, song=None),
Row(artist='Redman / Ready Roc', length=217.91302, song='Dis Iz Bric
k City'),
Row(artist='Scars On Broadway', length=196.12689, song='World Long G
one'),
Row(artist=None, length=None, song=None),
Row(artist='Bram Vermeulen', length=251.42812, song='Mamma'),
Row(artist='The All-American Rejects', length=238.86322, song='Move
Along'),
Row(artist='Lily Allen', length=185.83465, song='22'),
Row(artist=None, length=None, song=None),
Row(artist='The Last Goodnight', length=189.85751, song='Pictures Of
You'),
Row(artist=None, length=None, song=None),
Row(artist='Death Cab for Cutie', length=290.29832, song='I Will Pos
sess Your Heart (Radio Edit)'),
Row(artist='Kings Of Leon', length=204.2771, song='Manhattan'),
Row(artist=None, length=None, song=None),
Row(artist='Tub Ring', length=233.69098, song='Invalid'),
Row(artist='Bj\tilde{A}\x83\hat{A}qrk', length=348.57751, song='Undo'),
Row(artist='Half Pint', length=218.5922, song='Don\x19t Close The Do
or'),
Row(artist='Otis Redding', length=151.61424, song='These Arms Of Min
e'),
Row(artist='Radiohead', length=141.322, song='I Will (Los Angeles Ve
rsion)'),
Row(artist='Boston', length=357.72036, song="Don't Look Back"),
Row(artist='The Prodigy', length=260.07465, song='The Big Gundown'),
Row(artist='Future Rock', length=239.90812, song='Gears'),
Row(artist='Evan Rachel Wood', length=184.92036, song='Black Bird'),
Row(artist=None, length=None, song=None),
Row(artist='Phoenix', length=184.73751, song='Long Distance Call'),
Row(artist='Antonio Vivaldi', length=302.8371, song="L'automne : Pre
sto _Tempo impetuoso d'estate"),
Row(artist='Dwight Yoakam', length=239.3073, song="You're The One"),
Row(artist=None, length=None, song=None),
Row(artist=None, length=None, song=None),
Row(artist=None, length=None, song=None),
Row(artist=None, length=None, song=None),
Row(artist='Ultra Vivid Scene', length=196.93669, song='Nausea'),
Row(artist='Breakage', length=42.03057, song='If'),
```

```
Row(artist=None, length=None, song=None),
Row(artist='Charles Mingus', length=279.84934, song='Eat That Chicke
n (LP Version)'),
Row(artist='Parachute', length=221.67465, song='Ghost'),
Row(artist='Nevermore', length=320.57424, song='Matricide'),
Row(artist='Sea Wolf', length=241.76281, song='The Garden You Plante
d'),
Row(artist=None, length=None, song=None),
Row(artist='Electric Light Orchestra', length=274.88608, song='Roll
Over Beethoven (Single Version) (2003 Digital Remaster)'),
Row(artist=None, length=None, song=None),
Row(artist='Jason Mraz', length=218.40934, song='Geek In The Pink [P
hil Tan Remix]'),
Row(artist='Erin McKeown', length=242.59873, song='You Were Right Ab
out Everything'),
Row(artist=None, length=None, song=None),
Row(artist='Amy Winehouse', length=229.85098, song='Valerie'),
Row(artist='Mastodon', length=215.97995, song='The Wolf Is Loose (Al
bum Version)'),
Row(artist='Beyonce & Shakira', length=201.50812, song='Beautiful Li
Row(artist='Taylor Swift', length=192.73098, song='Crazier'),
Row(artist='Traveling Wilburys', length=196.51873, song='Margarit
Row(artist='Dead Can Dance', length=203.91138, song='The Promised Wo
mb (Remastered)').
Row(artist='Cristina Pato', length=337.8673, song='MiÃ\x83±a Nai LÃ
\x83ºa'),
Row(artist='The Killers', length=246.80444, song='Read My Mind'),
Row(artist='Jacky Terrasson', length=342.7522, song="Le Jardin d'Hiv
er"),
Row(artist=None, length=None, song=None),
Row(artist='En Voque', length=250.46159, song='Free Your Mind'),
Row(artist='Foo Fighters', length=235.28444, song='Learn To Fly'),
Row(artist='Galaxie 500', length=276.32281, song='Melt Away'),
Row(artist=None, length=None, song=None),
Row(artist='Faith Evans', length=324.28363, song='Soon As I Get Home
(Album Version)'),
Row(artist=None, length=None, song=None),
Row(artist='Linkin Park', length=268.61669, song='New Divide (Album
Version)'),
Row(artist='Owl City', length=230.81751, song='Umbrella Beach'),
Row(artist=None, length=None, song=None),
Row(artist='Paramore', length=198.76526, song='Franklin (Album Versi
on)'),
Row(artist=None, length=None, song=None),
Row(artist='Dwight Yoakam', length=239.3073, song="You're The One"),
Row(artist='Moose', length=384.23465, song='This River Will Never Ru
Row(artist='Righeira', length=218.53995, song='Vamos a la Playa'),
Row(artist='Klaus Schulze', length=1242.46159, song='North Of the Yu
kon'),
Row(artist='Miranda!', length=229.82485, song='Perfecta'),
Row(artist=None, length=None, song=None),
Row(artist='The Devil Wears Prada', length=69.69424, song='The Ascen
t (LP Version)'),
Row(artist='Justin Bieber', length=245.73342, song='Down To Earth'),
```

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Row(artist='Trivium', length=293.66812, song='Requiem'),
Row(artist=None, length=None, song=None),
Row(artist='The Cardigans', length=198.21669, song='Lovefool'),
Row(artist='OutKast', length=234.29179, song='The Way You Move'),
Row(artist='Collective Soul', length=273.47546, song='Run (LP Versio
n)'),
Row(artist='Foolish Things', length=266.86649, song='Who Can Compar
e'),
Row(artist=None, length=None, song=None),
Row(artist='Skunk Anansie', length=194.58567, song='Pickin On Me'),
Row(artist='Underworld', length=788.92363, song='mmm skyscraper...i
love you'),
Row(artist=None, length=None, song=None),
Row(artist='Dario Marianelli', length=146.99057, song='Cello Lesso
n'),
Row(artist='The Black Keys', length=1400.2673, song='240 Years Befor
e Your Time'),
Row(artist='Sick Puppies', length=198.94812, song='War'),
Row(artist='David Sanborn', length=217.73016, song='Little Flower'),
Row(artist='Alice In Chains', length=153.3122, song='We Die Young'),
Row(artist='Michael Franks', length=346.3571, song="When Sly Calls
[Don't Touch That Phone] (LP Version)"),
Row(artist='The Airborne Toxic Event', length=216.21506, song='This
Losing'),
Row(artist='Letzte Instanz', length=222.58893, song='Bittere Nach
t'),
Row(artist=None, length=None, song=None),
Row(artist='Atreyu', length=213.52444, song='Your Private War (LP Ve
rsion)'),
Row(artist='Florence + The Machine', length=258.55955, song='Cosmic
Love'),
Row(artist='Daft Punk', length=213.28934, song='Harder Better Faster
Stronger (Alive Radio Edit 2007)'),
Row(artist='Sick Puppies', length=200.75057, song='Too Many Words'),
Row(artist=None, length=None, song=None),
Row(artist=None, length=None, song=None),
Row(artist=None, length=None, song=None),
Row(artist=None, length=None, song=None),
Row(artist='Creed', length=295.3922, song='My Sacrifice'),
Row(artist='Shakira Featuring Wyclef Jean', length=217.36444, song
="Hips Don't Lie (featuring Wyclef Jean)"),
Row(artist='The Dingees', length=221.23057, song='Summer'),
Row(artist='Taylor Swift', length=245.36771, song='The Way I Loved Y
Row(artist=None, length=None, song=None),
Row(artist='Rick Astley', length=261.69424, song='Hold Me In Your Ar
ms'),
Row(artist='Shafiq Husayn', length=186.14812, song='No Moor'),
Row(artist='The Clientele', length=264.95955, song='House On Fire'),
Row(artist='Nelly / Jaheim', length=336.56118, song='My Place'),
Row(artist='A&E', length=239.69914, song='Shima Guni'),
Row(artist=None, length=None, song=None),
Row(artist='We The Kings', length=206.52363, song='Secret Valentin
e'),
Row(artist='Barry Tuckwell/Academy of St Martin-in-the-Fields/Sir Ne
ville Marriner', length=277.15873, song='Horn Concerto No. 4 in E fla
t K495: II. Romance (Andante cantabile)'),
```

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Row(artist='Belanova', length=185.88689, song='Rosa Pastel'),
Row(artist='JoA\x83Afo Gilberto', length=258.37669, song='Ave Maria
Row(artist=None, length=None, song=None),
Row(artist=None, length=None, song=None),
Row(artist='Ginuwine', length=243.30404, song='In Those Jeans'),
Row(artist='Cherie', length=202.13506, song="I'm Ready (Album Versio
n)"),
Row(artist=None, length=None, song=None),
Row(artist='Griffin House', length=195.7873, song='The Guy That Says
Goodbye To You Is Out Of His Mind'),
Row(artist='Stephen Marley / Damian Marley', length=220.52526, song
='The Traffic Jam'),
Row(artist='Ashley Tisdale/Lucas Grabeel', length=277.05424, song='I
Want It All'),
Row(artist='Colony 5', length=286.71955, song='Science'),
Row(artist='Starfield', length=265.7171, song='No Other Saviour'),
Row(artist='Queen', length=139.17995, song='Who Wants To Live Foreve
r (With Commentary)'),
Row(artist=None, length=None, song=None),
Row(artist='Bj\tilde{A}\x83\hat{A}\Prk', length=348.57751, song='Undo'),
Row(artist=None, length=None, song=None),
Row(artist='Stevie Ray Vaughan And Double Trouble', length=256.1562
8, song='Leave My Girl Alone'),
Row(artist='Black Eyed Peas', length=289.12281, song='I Gotta Feelin
g'),
Row(artist='JosÃ\x83Â\@ GonzÃ\x83Â;lez', length=168.98567, song='Hint
s'),
Row(artist=None, length=None, song=None),
Row(artist='Dario Marianelli', length=282.95791, song='With My Own E
yes'),
Row(artist=None, length=None, song=None),
Row(artist=None, length=None, song=None),
Row(artist=None, length=None, song=None),
Row(artist='Coldplay', length=268.38159, song='Yellow'),
Row(artist='DEATH', length=251.37587, song='Together as one'),
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Row(artist=None, length=None, song=None),
Row(artist='Coldplay', length=307.51302, song='Clocks'),
Row(artist='Firewind', length=222.22322, song='Before The Storm'),
Row(artist='The Kooks', length=203.96363, song='Naive'),
Row(artist=None, length=None, song=None),
Row(artist='Kurd Maverick', length=398.18404, song='Blue Monday'),
Row(artist='JET', length=213.81179, song='Are You Gonna Be My Girl
(Album Version)'),
Row(artist=None, length=None, song=None),
Row(artist='J Mascis', length=222.45832, song='Waistin'),
Row(artist='James Blunt', length=244.13995, song='High (Album Versio
n)'),
Row(artist=None, length=None, song=None),
Row(artist='Eagles', length=372.29669, song='Hotel California'),
Row(artist='Eric Church', length=164.362, song='Hell On The Heart'),
Row(artist='Los Rebujitos', length=226.61179, song='Un Bonito Fina
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l'),
Row(artist='Shooter Jennings', length=249.36444, song='Sweet Savanna
Row(artist='Nirvana', length=234.97098, song='Dive'),
Row(artist=None, length=None, song=None),
Row(artist='Harmonia', length=655.77751, song='Sehr kosmisch'),
Row(artist='Hootie And The Blowfish', length=217.67791, song='Runnin
g From An Angel (LP Version)'),
Row(artist=None, length=None, song=None),
Row(artist=None, length=None, song=None),
Row(artist=None, length=None, song=None),
Row(artist=None, length=None, song=None),
Row(artist='Magnolia Electric Co.', length=258.55955, song='Hard To
Love A Man'),
Row(artist=None, length=None, song=None),
Row(artist='Silverstein', length=197.3024, song='Already Dead (Album
Version)'),
Row(artist='Carpenters', length=218.85342, song='Jambalaya (On The B
ayou)'),
Row(artist=None, length=None, song=None),
Row(artist='BjÃ\x83¶rk', length=259.13424, song='Alarm Call'),
Row(artist='Devo', length=259.13424, song='The Super Thing'),
Row(artist='Phoenix', length=167.83628, song='Lasso'),
Row(artist=None, length=None, song=None),
Row(artist=None, length=None, song=None),
Row(artist=None, length=None, song=None),
Row(artist=None, length=None, song=None),
Row(artist='DJ Jazzy Jeff', length=295.02649, song='Supa Jean feat.
Jean Grae (Instrumental)'),
Row(artist=None, length=None, song=None),
Row(artist='Travis', length=295.23546, song='Luv'),
Row(artist=None, length=None, song=None),
Row(artist='Justin Timberlake', length=288.93995, song='Cry Me A Riv
er'),
Row(artist='Enrique Iglesias', length=208.5873, song='Escape'),
Row(artist='Donna Fargo', length=158.64118, song='Funny Face'),
Row(artist='Seine', length=173.66159, song='So far so long'),
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ine to Five)'),
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Row(artist='Onar', length=306.6771, song='Xehasmeni Melodia'),
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Row(artist='Emery', length=256.10404, song='Holding Out For A Her
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t Of Day (Radio Edit)'),
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Row(artist='Lifehouse', length=249.18159, song='By Your Side'),
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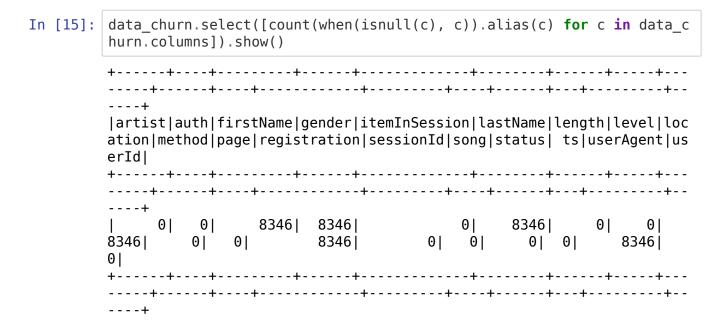
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```

```
Row(artist='Phish', length=642.42893, song='Demand'),
Row(artist='Ocote Soul Sounds & Adrian Quesada', length=306.07628, s
ong='La Reja'),
Row(artist='The Smiths', length=357.58975, song='Reel Around The Fou
ntain'),
Row(artist='Phil Collins', length=258.48118, song="You'll Be In My H
eart"),
Row(artist='LCD Soundsystem', length=327.96689, song='North American
Scum'),
Row(artist='Ut', length=313.86077, song='I.D.'),
Row(artist='Erin McKeown', length=338.46812, song='Fast As I Can'),
Row(artist='Kathy Mattea', length=302.96771, song="You'll Never Leav
e Harlan Alive"),
Row(artist='Booka Shade', length=324.44036, song='wasting time'),
Row(artist='Roberto Cardinali', length=226.08934, song='Maybe Toda
v'),
Row(artist=None, length=None, song=None),
Row(artist='Ministry', length=283.66322, song='Work For Love'),
Row(artist='Balkan Beat Box', length=352.60036, song='Bulgarian
cks'),
 Row(artist='Postal Service', length=261.25016, song='Sleeping In (Al
bum)'),
Row(artist='Josh Groban', length=249.46893, song='Let Me Fall (From
Cirque du Soleil) (Album Version)'),
Row(artist=None, length=None, song=None),
Row(artist='Elbow', length=221.85751, song='Grounds For Divorce'),
Row(artist=None, length=None, song=None),
Row(artist='The Police', length=287.81669, song='So Lonely'),
Row(artist='Sidewalk Prophets', length=260.62322, song='You Love Me
Anyway (Album)'),
Row(artist='Cut Copy', length=299.44118, song='Lights & Music'),
Row(artist=None, length=None, song=None),
Row(artist='Borodin String Quartet', length=694.282, song='Mahler: Q
uartet for Piano and Strings in A minor: Allegro'),
Row(artist='Radiohead', length=249.93914, song='Everything In Its Ri
ght Place'),
Row(artist='Eminem', length=250.8273, song='Mockingbird'),
Row(artist='Michael BublÃ\x83©', length=225.90649, song='Home (Albu
m Version)'),
Row(artist='Iron And Wine', length=229.90322, song='Dearest Forsaken
(Album)'),
Row(artist=None, length=None, song=None),
Row(artist='Jack Johnson', length=193.88036, song='Posters'),
Row(artist=None, length=None, song=None),
Row(artist='Afromental', length=196.20526, song='Bootycall'),
Row(artist='Los Bunkers', length=351.63383, song='Ahora Que No EstÃ
\x83Â;s'),
Row(artist=None, length=None, song=None),
Row(artist='M.A. Numminen', length=166.55628, song='TULENLIEKKI'),
Row(artist='Local H', length=223.00689, song='Bound For The Floor'),
Row(artist=None, length=None, song=None),
Row(artist='Il Divo', length=266.70975, song='Sei Parte Ormai Di M
e'),
Row(artist=None, length=None, song=None),
Row(artist=None, length=None, song=None),
Row(artist=None, length=None, song=None),
Row(artist=None, length=None, song=None),
```

```
Row(artist='Kevin Michael feat. Wyclef Jean', length=224.9922, song
="It Don't Make Any Difference To Me (1 Love) Feat. Wyclef (Radio Edi
t)"),
Row(artist=None, length=None, song=None),
Row(artist='Aloe Blacc', length=225.2273, song='Take Me Back'),
Row(artist=None, length=None, song=None),
Row(artist='The George Shearing Quintet with Nancy Wilson', length=1
37.06404, song='Ghost Of Yesterday (2001 Digital Remaster)'),
Row(artist=None, length=None, song=None),
Row(artist='Lonnie Gordon', length=181.21098, song='Catch You Baby
 (Steve Pitron & Max Sanna Radio Edit)'),
Row(artist='Zero 7', length=263.33995, song='Pop Art Blue'),
Row(artist=None, length=None, song=None),
Row(artist='Franz Ferdinand', length=237.89669, song='The Fallen (Ru
ined By Justice)'),
Row(artist=None, length=None, song=None),
Row(artist='Copywrite', length=224.80934, song='Jeah'),
Row(artist='CafÃ\x83© Tacvba', length=135.33995, song='Las flore
s'),
Row(artist='Jesse Cook', length=215.30077, song='Falling From Grac
e'),
Row(artist=None, length=None, song=None),
Row(artist='Soundgarden', length=345.83465, song='Blow Up The Outsid
e World'),
Row(artist='12 Stones', length=225.98485, song='The Way I Feel (Not
Our Master)').
Row(artist=None, length=None, song=None),
Row(artist='Daft Punk', length=472.05832, song='Phoenix (Basement Ja
xx Remix)'),
Row(artist='Brooklyn Bounce', length=359.13098, song='Get Ready To B
ounce Recall 08'),
Row(artist='Noisy Stylus', length=206.57587, song='Stand Back'),
Row(artist='Dead Kennedys', length=208.1171, song='California Ã\x83Â
\x9cber Alles'),
Row(artist='My Chemical Romance', length=231.10485, song="Honey Thi
s Mirror Isn't Big Enough For The Two Of Us"),
Row(artist='Peaches', length=215.17016, song='Shake Yer Dix'),
Row(artist='Ashley MacIsaac', length=222.14485, song='Captain Americ
 Row(artist='Tony Lucca/Jay Nash/Matt Duke', length=306.46812, song
='Pretty Things'),
Row(artist=None, length=None, song=None),
Row(artist=None, length=None, song=None),
Row(artist='10cc', length=267.98975, song='Dreadlock Holiday'),
Row(artist=None, length=None, song=None),
Row(artist='Theuns Jordaan', length=284.02893, song='Beautiful In Be
aufort Wes'),
Row(artist='Suzi Quatro', length=197.14567, song="Keep A Knockin'"),
Row(artist='Righteous Brothers', length=200.93342, song='Hung On Yo
u'),
Row(artist='En Vogue', length=289.01832, song="Don't Let Go (Lov
e)"),
Row(artist='Kate Ryan', length=220.83873, song='DÃ\x83©senchantÃ\x8
3©e'),
Row(artist=None, length=None, song=None),
Row(artist=None, length=None, song=None),
Row(artist='The Redwalls', length=213.81179, song='Universal Blue
```

```
s'),
 Row(artist='Muse', length=146.25914, song='Overdue'),
 Row(artist=None, length=None, song=None),
 Row(artist=None, length=None, song=None),
 Row(artist='the bird and the bee', length=181.02812, song='Heard It
 On The Radio'),
 Row(artist="Pandora's Box", length=164.25751, song='The Want Ad'),
 Row(artist='50 Cent / Lloyd Banks / Eminem', length=248.94649, song
="Don't Push Me"),
 Row(artist='Super Furry Animals', length=213.99465, song='Hello Suns
hine'),
 Row(artist='Incubus', length=263.60118, song='Are You In?'),
 Row(artist="Caribou (formerly Dan Snaith's Manitoba)", length=257.93
261, song='Bijoux'),
 Row(artist='The Presidents of the United States of America', length=
224.70485, song='Naked and Famous'),
 Row(artist='BBE', length=251.61098, song='Seven Days And One Week (R
adio Edit)'),
 Row(artist='Serj Tankian', length=263.60118, song='Praise The Lord A
nd Pass The Ammunition (Album Version)'),
 Row(artist=None, length=None, song=None),
 Row(artist='Willy Mason', length=146.02404, song='Still A Fly'),
 Row(artist='Bananarama', length=219.0624, song='Venus'),
 Row(artist='Color Me Badd', length=256.93995, song='The Earth_ The S
un The Rain (LP Version)'),
 Row(artist='Anthrax', length=200.07138, song='Refuse To Be Denied'),
 Row(artist='DENNIS EDWARDS FEAT. THE WEATHER GIRLS', length=240.1432
2, song="Don't Look Any Further - 13 Studio Extended Version"),
 Row(artist='Toasters', length=279.09179, song='Sitting on Top of the
World'),
 Row(artist='Iron And Wine', length=153.05098, song='Naked As We Ca
n'),
 Row(artist='Evanescence', length=236.12036, song='Bring Me To Lif
 Row(artist='The Thermals', length=141.47873, song='No Culture Icons
 (Album)'),
 Row(artist='Gramophonedzie', length=401.29261, song="Why Don't You
 (Original Mix)"),
 Row(artist='Violeta Parra', length=190.77179, song='La Inhumana'),
 Row(artist='Lucas Masciano', length=520.77669, song='Besos'),
 Row(artist='The Police', length=289.85424, song='So Lonely'),
 Row(artist='Luis Fonsi', length=250.53995, song='Vivo Muriendo'),
 Row(artist='Axwell_ Ingrosso_ Angello_ Laidback Luke feat. Deborah C
ox', length=161.72363, song='Leave The World Behind'),
 Row(artist=None, length=None, song=None),
 Row(artist='Juan Diego FlÃ\x83³rez / Daniel Binelli / Fort Worth Sy
mphony Orchestra / Miguel Harth-Bedoya', length=278.09914, song='El D
\tilde{A} \times 83\hat{A} \times ada Que Me Quieras'),
 Row(artist='Eminem', length=205.81832, song='FACK'),
 Row(artist='The Ordinary Boys', length=162.87302, song='Boys Will Be
Boys'),
 Row(artist='Five Iron Frenzy', length=236.09424, song='Canada'),
 Row(artist='Joan Baez', length=233.9522, song='John Riley'),
 Row(artist='Whiskeytown', length=168.12363, song='My Hometown'),
 Row(artist='Carpenters', length=238.39302, song='Yesterday Once Mor
e'),
 Row(artist='Yvonne Elliman', length=176.09098, song="If I Can't Have
```

```
You"),
          Row(artist='Hayko Cepkin', length=278.41261, song='Gelin Olmus'),
          Row(artist='Noisettes', length=210.88608, song='When You Were Youn
         q'),
          Row(artist='Hinder', length=262.05995, song='Lips Of An Angel'),
          Row(artist='Blink-182', length=246.12526, song="Adam's Song"),
          Row(artist='Busta Rhymes', length=220.78649, song='Everything Remain
         s Raw (Explicit Version)'),
          Row(artist='Foolish Things', length=266.86649, song='Who Can Compar
         e'),
          Row(artist=None, length=None, song=None),
          Row(artist='Morgan Page', length=235.54567, song='Strange Conditio
         n'),
          Row(artist='Kanye West', length=238.73261, song='Bad News'),
          Row(artist='DeGarmo & Key', length=166.79138, song='When The Son Beg
         ins To Reign (Degarmo And Key Album Version)'),
          Row(artist=None, length=None, song=None),
          Row(artist='The Dears', length=289.95873, song='Lost In The Plot'),
          Row(artist='Shakira ft. Wyclef Jean', length=215.90159, song="Hips D
         on't Lie"),
          Row(artist="Slash's Snakepit", length=294.63465, song='Lower'),
          Row(artist='Miley Cyrus', length=166.50404, song='Wake Up America'),
          Row(artist=None, length=None, song=None),
          Row(artist='The Black Keys', length=211.01669, song='Tighten Up'),
          Row(artist=None, length=None, song=None),
          Row(artist='Swans', length=365.24363, song='Love Will Save You'),
          Row(artist='Shriekback', length=290.84689, song='Underwaterboys'),
          Row(artist='Portishead', length=259.99628, song='It Could Be Swee
         t'),
          Row(artist=None, length=None, song=None),
          . . . ]
         avg len=data churn.agg(avg('length')).take(1)[0][0]
In [11]:
         to replace='missing val'
In [12]:
In [13]:
         data churn=data churn.fillna(to replace,subset=['artist','song'])
In [14]:
         data_churn=data_churn.fillna(avg_len,subset=['length'])
In [ ]:
```



# Let us drop the remainder rows with NaN's

```
to replace2='missing val2'
In [16]:
    data churn=data churn.fillna(to replace2,subset=['firstName','gender'
In [17]:
     ,'lastName','location','userAgent'])
    data churn.select([count(when(isnull(c), c)).alias(c) for c in data c
In [18]:
    hurn.columns]).show()
    |artist|auth|firstName|gender|itemInSession|lastName|length|level|loc
    ation|method|page|registration|sessionId|song|status| ts|userAgent|us
    erIdl
    0|
          0|
               0 |
    0|
        0|
          0|
                8346|
                      0 |
    ---+
```

```
In [19]:
      data churn.columns
Out[19]: ['artist',
       'auth',
       'firstName',
       'gender',
       'itemInSession',
       'lastName',
       'length',
       'level',
       'location',
       'method',
       'page',
       'registration',
       'sessionId',
       'song',
       'status',
       'ts',
       'userAgent',
       'userId'l
In [20]:
      #data churn.select('registration').collect()
      avg reg=int(data churn.agg(avg('registration')).take(1)[0][0])
      print(avg_reg)
      1535358834084
In [21]:
      data churn=data churn.fillna(avg reg,subset=['registration'])
In [22]:
      data churn.select([count(when(isnull(c), c)).alias(c) for c in data c
      hurn.columns]).show()
      |artist|auth|firstName|gender|itemInSession|lastName|length|level|loc
      ation|method|page|registration|sessionId|song|status| ts|userAgent|us
      erIdl
      0|
             0|
                   0|
                        0|
                                            0|
                             0|
                                01
                                     01 01
      0|
          0 | 0 |
      ---+
In [ ]:
```

# **Exploratory Data Analysis**

When you're working with the full dataset, perform EDA by loading a small subset of the data and doing basic manipulations within Spark. In this workspace, you are already provided a small subset of data you can explore.

#### **Define Churn**

Once you've done some preliminary analysis, create a column Churn to use as the label for your model. I suggest using the Cancellation Confirmation events to define your churn, which happen for both paid and free users. As a bonus task, you can also look into the Downgrade events.

### **Explore Data**

Once you've defined churn, perform some exploratory data analysis to observe the behavior for users who stayed vs users who churned. You can start by exploring aggregates on these two groups of users, observing how much of a specific action they experienced per a certain time unit or number of songs played.

```
In [23]: flag_churn_event = udf(lambda x: 1 if (x == "Submit Downgrade" or x==
    'Downgrade' or x=='Cancellation Confirmation' or x=='Cancel') else 0,
    IntegerType())
```

## Creating the churn variable

```
data churn = data churn.withColumn("churn", flag churn event("page"))
In [24]:
In [25]: data_churn.take(2)
Out[25]: [Row(artist='Martha Tilston', auth='Logged In', firstName='Colin', ge
         nder='M', itemInSession=50, lastName='Freeman', length=277.89016, lev
         el='paid', location='Bakersfield, CA', method='PUT', page='NextSong',
         registration=1538173362000, sessionId=29, song='Rockpools', status=20
         0, ts=1538352117000, userAgent='Mozilla/5.0 (Windows NT 6.1; WOW64; r
         v:31.0) Gecko/20100101 Firefox/31.0', userId='30', churn=0),
          Row(artist='Five Iron Frenzy', auth='Logged In', firstName='Micah',
         gender='M', itemInSession=79, lastName='Long', length=236.09424, leve
         l='free', location='Boston-Cambridge-Newton, MA-NH', method='PUT', pa
         ge='NextSong', registration=1538331630000, sessionId=8, song='Canad
         a', status=200, ts=1538352180000, userAgent='"Mozilla/5.0 (Windows NT
         6.1; WOW64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/37.0.2062.1
         03 Safari/537.36"', userId='9', churn=0)]
In [26]: | data churn.select('churn').distinct().collect()
Out[26]: [Row(churn=1), Row(churn=0)]
```

## Creating the hour variable

```
get hour = udf(lambda x: datetime.datetime.fromtimestamp(x / 3600.0).
In [27]:
     hour)
     data churn = data churn.withColumn("hour", get hour(data churn.ts))
In [29]:
     data churn.show(2)
     auth|firstName|gender|itemInSession|lastName|
           artist|
                              page| registration|sessi
     length|level|
                   location|method|
     onIdl
          song|status|
                       tsl
                               userAgent|userId|churn
     |hour|
     Martha Tilston|Logged In|
                       Colin|
                             ΜI
                                    50| Freeman|2
                           PUT | NextSong | 1538173362000 |
                Bakersfield, CAI
     77.89016| paid|
     29|Rockpools|
              200|1538352117000|Mozilla/5.0 (Wind...|
                                      30|
     20|
     |Five Iron Frenzy|Logged In|
                       Micahl
                             ΜI
                                    79|
                                        Long | 2
                           PUT | NextSong | 1538331630000 |
     36.09424 | free|Boston-Cambridge-...|
     8|
        Canada|
             200|1538352180000|"Mozilla/5.0 (Win...|
                                          0|
     201
     ------
     --+---+
     only showing top 2 rows
```

```
data churn.select(['page']).distinct().collect()
In [30]:
Out[30]: [Row(page='Cancel'),
          Row(page='Submit Downgrade'),
          Row(page='Thumbs Down'),
          Row(page='Home'),
          Row(page='Downgrade'),
          Row(page='Roll Advert'),
          Row(page='Logout'),
          Row(page='Save Settings'),
          Row(page='Cancellation Confirmation'),
          Row(page='About'),
          Row(page='Submit Registration'),
          Row(page='Settings'),
          Row(page='Login'),
          Row(page='Register'),
          Row(page='Add to Playlist'),
          Row(page='Add Friend'),
          Row(page='NextSong'),
          Row(page='Thumbs Up'),
          Row(page='Help'),
          Row(page='Upgrade'),
          Row(page='Error'),
          Row(page='Submit Upgrade')]
In [31]:
         data_churn.columns
Out[31]: ['artist',
           'auth',
           'firstName',
           'gender',
           'itemInSession',
           'lastName',
           'length',
           'level',
           'location',
           'method',
           'page',
           'registration',
           'sessionId',
           'song',
           'status',
           'ts',
           'userAgent',
           'userId',
           'churn',
           'hour']
```

In [32]: data\_churn.select(['userId','page']).distinct().collect()

```
Out[32]: [Row(userId='88', page='Home'),
           Row(userId='88', page='NextSong'),
           Row(userId='13', page='Add to Playlist'),
           Row(userId='87', page='Home'),
           Row(userId='131', page='Upgrade'),
           Row(userId='59', page='Add Friend'),
Row(userId='40', page='Help'),
           Row(userId='92', page='Settings'),
           Row(userId='12', page='Thumbs Up'),
           Row(userId='50', page='Error'),
           Row(userId='81', page='Upgrade'),
Row(userId='81', page='Submit Upgrade'),
           Row(userId='53', page='Submit Upgrade'),
           Row(userId='99', page='Downgrade'),
           Row(userId='200017', page='NextSong'),
           Row(userId='300015', page='Add Friend'),
Row(userId='300007', page='Roll Advert'),
           Row(userId='300005', page='Thumbs Up'),
           Row(userId='300014', page='Downgrade'),
           Row(userId='300019', page='Upgrade'),
           Row(userId='300002', page='Help'),
           Row(userId='300019', page='About'),
           Row(userId='131', page='Help'),
           Row(userId='88', page='Thumbs Up'),
           Row(userId='122', page='Home'),
           Row(userId='93', page='Upgrade'),
           Row(userId='4', page='Add Friend'),
           Row(userId='83', page='Error'),
           Row(userId='139', page='Downgrade'),
           Row(userId='155', page='Roll Advert'),
           Row(userId='100023', page='Downgrade'),
           Row(userId='100018', page='About'),
           Row(userId='200019', page='Submit Upgrade'),
           Row(userId='200019', page='Thumbs Up'),
           Row(userId='200020', page='Settings'),
Row(userId='200011', page='Add to Playlist'),
           Row(userId='200001', page='Save Settings'),
           Row(userId='300021', page='Downgrade'),
           Row(userId='40', page='Thumbs Down'),
           Row(userId='132', page='NextSong'),
           Row(userId='121', page='Logout'),
           Row(userId='70', page='Upgrade'),
           Row(userId='49', page='Thumbs Down'),
           Row(userId='42', page='Save Settings'),
           Row(userId='25', page='Settings'),
           Row(userId='57', page='Thumbs Down'),
           Row(userId='90', page='Home'),
           Row(userId='3', page='Roll Advert'),
           Row(userId='72', page='Thumbs Down'),
           Row(userId='200019', page='Roll Advert'),
           Row(userId='65', page='Thumbs Up'),
           Row(userId='136', page='Roll Advert'),
           Row(userId='35', page='Settings'),
           Row(userId='111', page='Logout'),
           Row(userId='141', page='Downgrade'),
           Row(userId='66', page='Add to Playlist'),
           Row(userId='104', page='NextSong'),
```

```
Row(userId='142', page='Save Settings'),
Row(userId='2', page='Logout'),
Row(userId='12', page='Thumbs Down'),
Row(userId='77', page='Add to Playlist'),
Row(userId='125', page='Cancel'),
Row(userId='147', page='Upgrade'),
Row(userId='100013', page='Roll Advert'),
Row(userId='100018', page='NextSong'),
Row(userId='100023', page='Roll Advert'),
Row(userId='200021', page='Save Settings'),
Row(userId='300001', page='Thumbs Up'),
Row(userId='300020', page='Settings'),
Row(userId='95', page='Logout'),
Row(userId='70', page='NextSong'),
Row(userId='100', page='Add to Playlist'),
Row(userId='105', page='Submit Upgrade'),
Row(userId='96', page='Thumbs Down'),
Row(userId='66', page='NextSong'),
Row(userId='127', page='Logout'),
Row(userId='104', page='Logout'),
Row(userId='145', page='Add Friend'),
Row(userId='10', page='Logout'),
Row(userId='51', page='Error'),
Row(userId='56', page='Save Settings'),
Row(userId='103', page='Submit Downgrade'),
Row(userId='126', page='Downgrade'),
Row(userId='21', page='Help'),
Row(userId='88', page='Settings'),
Row(userId='152', page='Error'),
Row(userId='147', page='Downgrade'),
Row(userId='139', page='Logout'),
Row(userId='84', page='Help'),
Row(userId='100009', page='Upgrade'),
Row(userId='100007', page='Save Settings'),
Row(userId='200022', page='Thumbs Down'),
Row(userId='200008', page='Add to Playlist'),
Row(userId='200017', page='Help'),
Row(userId='300008', page='NextSong'),
Row(userId='300016', page='Add Friend'),
Row(userId='54', page='Downgrade'),
Row(userId='102', page='Thumbs Up'),
Row(userId='29', page='Downgrade'),
Row(userId='8', page='Roll Advert'),
Row(userId='138', page='Help'),
Row(userId='23', page='NextSong'),
Row(userId='153', page='Add to Playlist'),
Row(userId='29', page='Cancel'),
Row(userId='100025', page='Cancellation Confirmation'),
Row(userId='200019', page='Home'),
Row(userId='200018', page='Add Friend'),
Row(userId='300016', page='NextSong'),
Row(userId='300006', page='About'),
Row(userId='39', page='Roll Advert'),
Row(userId='132', page='Home'),
Row(userId='106', page='Add Friend'),
Row(userId='58', page='Upgrade'),
Row(userId='66', page='Home'),
```

```
Row(userId='117', page='Settings'),
Row(userId='129', page='NextSong'),
Row(userId='120', page='Thumbs Down'),
Row(userId='43', page='NextSong'),
Row(userId='43', page='Thumbs Down'),
Row(userId='70', page='About'),
Row(userId='71', page='About'),
Row(userId='94', page='Add Friend'),
Row(userId='128', page='Save Settings'),
Row(userId='300023', page='Downgrade'),
Row(userId='300025', page='Upgrade'),
Row(userId='93', page='Thumbs Up'),
Row(userId='132', page='Help'),
Row(userId='52', page='Upgrade'),
Row(userId='28', page='Thumbs Down'),
Row(userId='37', page='Roll Advert'),
Row(userId='114', page='Roll Advert'),
Row(userId='75', page='About'),
Row(userId='152', page='Roll Advert'),
Row(userId='152', page='Thumbs Up'),
Row(userId='52', page='Downgrade'),
Row(userId='100014', page='Roll Advert'),
Row(userId='200014', page='Thumbs Down'),
Row(userId='300013', page='Add Friend'),
Row(userId='118', page='Add to Playlist'),
Row(userId='145', page='Thumbs Up'),
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Row(userId='145', page='About'),
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Row(userId='97', page='Add to Playlist'),
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Row(userId='67', page='About'),
Row(userId='13', page='Help'),
Row(userId='154', page='Add to Playlist'),
Row(userId='55', page='Submit Upgrade'),
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Row(userId='200022', page='Roll Advert'),
Row(userId='300015', page='Submit Upgrade'),
Row(userId='78', page='Home'),
Row(userId='44', page='Add Friend'),
Row(userId='104', page='About'),
Row(userId='73', page='About'),
Row(userId='', page='Error'),
Row(userId='96', page='Help'),
Row(userId='72', page='Upgrade'),
Row(userId='86', page='Save Settings'),
Row(userId='100025', page='Help'),
Row(userId='200011', page='Roll Advert'),
Row(userId='200010', page='Add Friend'),
Row(userId='200006', page='Save Settings'),
Row(userId='300006', page='Roll Advert'),
Row(userId='51', page='Thumbs Up'),
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Row(userId='35', page='Help'),
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Row(userId='69', page='Roll Advert'),
Row(userId='50', page='Logout'),
Row(userId='42', page='Logout'),
Row(userId='89', page='Add to Playlist'),
Row(userId='66', page='Add Friend'),
Row(userId='123', page='Logout'),
Row(userId='26', page='Logout'),
Row(userId='28', page='Submit Upgrade'),
Row(userId='155', page='NextSong'),
Row(userId='100018', page='Logout'),
Row(userId='100003', page='Home'),
Row(userId='300009', page='Upgrade'),
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Row(userId='113', page='Thumbs Up'),
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Row(userId='80', page='About'),
Row(userId='85', page='Home'),
```

```
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Row(userId='56', page='Thumbs Down'),
Row(userId='13', page='Downgrade'),
Row(userId='100003', page='Thumbs Up'),
Row(userId='100014', page='Logout'),
Row(userId='200001', page='Roll Advert'),
Row(userId='300016', page='Error'),
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Row(userId='300014', page='Save Settings'),
Row(userId='92', page='Thumbs Down'),
Row(userId='129', page='Downgrade'),
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Row(userId='77', page='Thumbs Down'),
Row(userId='43', page='Settings'),
Row(userId='139', page='Help'),
Row(userId='50', page='Submit Upgrade'),
Row(userId='200003', page='Submit Upgrade'),
Row(userId='300002', page='Upgrade'),
Row(userId='113', page='Thumbs Down'),
Row(userId='58', page='Thumbs Up'),
Row(userId='92', page='Submit Upgrade'),
Row(userId='111', page='Add Friend'),
Row(userId='56', page='Help'),
Row(userId='132', page='Downgrade'),
Row(userId='3', page='Downgrade'),
Row(userId='63', page='Thumbs Down'),
Row(userId='153', page='Settings'),
Row(userId='84', page='Add to Playlist'),
Row(userId='86', page='Downgrade'),
Row(userId='7', page='Save Settings'),
Row(userId='100025', page='Home'),
Row(userId='100008', page='Add to Playlist'),
Row(userId='200010', page='Error'),
Row(userId='300009', page='Home'),
Row(userId='300023', page='Submit Upgrade'),
Row(userId='95', page='Downgrade'),
Row(userId='54', page='Add to Playlist'),
Row(userId='53', page='Logout'),
Row(userId='53', page='Error'),
Row(userId='58', page='Add Friend'),
Row(userId='121', page='Add to Playlist'),
Row(userId='73', page='Logout'),
Row(userId='86', page='Settings'),
Row(userId='15', page='Thumbs Up'),
Row(userId='5', page='Roll Advert'),
Row(userId='114', page='Submit Upgrade'),
Row(userId='100005', page='Roll Advert'),
Row(userId='100001', page='Cancel'),
Row(userId='100024', page='Cancel'),
Row(userId='97', page='Roll Advert'),
Row(userId='32', page='Cancellation Confirmation'),
Row(userId='43', page='Add Friend'),
```

```
Row(userId='65', page='Thumbs Down'),
Row(userId='122', page='Submit Upgrade'),
Row(userId='21', page='Downgrade'),
Row(userId='100016', page='NextSong'),
Row(userId='100012', page='Help'),
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Row(userId='39', page='About'),
Row(userId='61', page='Add to Playlist'),
Row(userId='87', page='Logout'),
Row(userId='106', page='Logout'),
Row(userId='35', page='Save Settings'),
Row(userId='76', page='Home'),
Row(userId='93', page='Thumbs Down'),
Row(userId='77', page='Settings'),
Row(userId='66', page='Help'),
Row(userId='77', page='Roll Advert'),
Row(userId='37', page='Save Settings'),
Row(userId='134', page='Thumbs Down'),
Row(userId='147', page='Submit Upgrade'),
Row(userId='100', page='Submit Upgrade'),
Row(userId='200016', page='Add to Playlist'),
Row(userId='200018', page='Cancellation Confirmation'),
Row(userId='300006', page='Upgrade'),
Row(userId='29', page='Add to Playlist'),
Row(userId='39', page='Settings'),
Row(userId='39', page='Error'),
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Row(userId='60', page='Logout'),
Row(userId='64', page='Roll Advert'),
Row(userId='98', page='Save Settings'),
Row(userId='100009', page='NextSong'),
Row(userId='100008', page='Help'),
Row(userId='100004', page='Submit Upgrade'),
Row(userId='200015', page='Add to Playlist'),
Row(userId='200017', page='Thumbs Up'),
Row(userId='300005', page='Upgrade'),
Row(userId='300005', page='Submit Upgrade'),
Row(userId='300021', page='Help'),
Row(userId='39', page='Add Friend'),
Row(userId='15', page='Help'),
Row(userId='44', page='About'),
Row(userId='122', page='Upgrade'),
Row(userId='', page='Register'),
Row(userId='25', page='Submit Downgrade'),
Row(userId='117', page='Save Settings'),
Row(userId='300003', page='NextSong'),
Row(userId='300021', page='Upgrade'),
Row(userId='140', page='Thumbs Up'),
Row(userId='127', page='Home'),
Row(userId='8', page='NextSong'),
Row(userId='27', page='Save Settings'),
Row(userId='128', page='Upgrade'),
```

```
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Row(userId='129', page='Cancellation Confirmation'),
Row(userId='63', page='Upgrade'),
Row(userId='110', page='Add Friend'),
Row(userId='100007', page='Help'),
Row(userId='100021', page='About'),
Row(userId='100015', page='Cancellation Confirmation'),
Row(userId='200004', page='Thumbs Down'),
Row(userId='200003', page='Thumbs Down'),
Row(userId='200016', page='NextSong'),
Row(userId='200001', page='Cancellation Confirmation'),
Row(userId='300007', page='Home'),
Row(userId='27', page='NextSong'),
Row(userId='132', page='Upgrade'),
Row(userId='129', page='Home'),
Row(userId='96', page='Thumbs Up'),
Row(userId='67', page='Thumbs Up'),
Row(userId='143', page='Upgrade'),
Row(userId='42', page='Add Friend'),
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Row(userId='128', page='Submit Upgrade'),
Row(userId='126', page='Submit Upgrade'),
Row(userId='138', page='Submit Upgrade'),
Row(userId='54', page='Submit Upgrade'),
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Row(userId='100017', page='Cancellation Confirmation'),
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Row(userId='200016', page='Cancel'),
Row(userId='300002', page='Logout'),
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Row(userId='300020', page='Thumbs Up'),
Row(userId='9', page='Upgrade'),
Row(userId='127', page='Downgrade'),
Row(userId='105', page='Settings'),
Row(userId='7', page='NextSong'),
Row(userId='114', page='Home'),
Row(userId='129', page='Save Settings'),
Row(userId='2', page='Thumbs Down'),
Row(userId='109', page='Add to Playlist'),
Row(userId='86', page='Help'),
Row(userId='49', page='Roll Advert'),
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Row(userId='200009', page='NextSong'),
Row(userId='200006', page='About'),
Row(userId='200025', page='Submit Downgrade'),
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Row(userId='300011', page='Upgrade'),
Row(userId='300007', page='Add Friend'),
Row(userId='300004', page='Downgrade'),
Row(userId='29', page='Add Friend'),
Row(userId='105', page='Home'),
Row(userId='96', page='Add Friend'),
Row(userId='49', page='Downgrade'),
Row(userId='115', page='Downgrade'),
```

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Row(userId='89', page='Logout'),
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Row(userId='29', page='Roll Advert'),
Row(userId='38', page='Submit Downgrade'),
Row(userId='16', page='Settings'),
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Row(userId='150', page='Help'),
Row(userId='147', page='Thumbs Down'),
Row(userId='111', page='Help'),
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Row(userId='56', page='Error'),
Row(userId='137', page='Thumbs Down'),
Row(userId='100022', page='About'),
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Row(userId='200004', page='Add Friend'),
Row(userId='300013', page='Add to Playlist'),
Row(userId='300018', page='Home'),
Row(userId='300022', page='Thumbs Down'),
Row(userId='300004', page='Save Settings'),
Row(userId='300010', page='Thumbs Down'),
Row(userId='15', page='Add Friend'),
Row(userId='92', page='About'),
Row(userId='99', page='Thumbs Down'),
Row(userId='10', page='Thumbs Up'),
Row(userId='76', page='Roll Advert'),
Row(userId='60', page='Submit Upgrade'),
Row(userId='113', page='About'),
Row(userId='76', page='Add to Playlist'),
Row(userId='114', page='Downgrade'),
Row(userId='100015', page='Save Settings'),
Row(userId='200011', page='Help'),
Row(userId='200009', page='Thumbs Up'),
Row(userId='300018', page='Downgrade'),
Row(userId='300011', page='Submit Downgrade'),
Row(userId='141', page='Home'),
Row(userId='131', page='Settings'),
Row(userId='73', page='Submit Upgrade'),
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Row(userId='112', page='Add Friend'),
Row(userId='139', page='Submit Upgrade'),
Row(userId='155', page='About'),
Row(userId='136', page='Error'),
Row(userId='55', page='Help'),
Row(userId='100013', page='Save Settings'),
Row(userId='200008', page='Thumbs Up'),
Row(userId='300017', page='Save Settings'),
Row(userId='300024', page='Add to Playlist'),
```

```
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          Row(userId='112', page='Roll Advert'),
          Row(userId='54', page='Settings'),
          Row(userId='103', page='Home'),
          Row(userId='37', page='Upgrade'),
          Row(userId='43', page='Thumbs Up'),
          Row(userId='97', page='Upgrade'),
          Row(userId='94', page='Save Settings'),
          Row(userId='151', page='Logout'),
          Row(userId='100011', page='NextSong'),
          Row(userId='100013', page='NextSong'),
          Row(userId='100014', page='Downgrade'),
          Row(userId='200022', page='Home'),
          Row(userId='200021', page='Add Friend'),
          Row(userId='200004', page='Downgrade'),
Row(userId='200003', page='Roll Advert'),
          Row(userId='200021', page='Cancel'),
          Row(userId='27', page='Add to Playlist'),
          Row(userId='65', page='Home'),
          Row(userId='77', page='Home'),
Row(userId='70', page='Submit Upgrade'),
          Row(userId='66', page='Logout'),
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          Row(userId='109', page='Add Friend'),
          Row(userId='12', page='Submit Downgrade'),
          Row(userId='20', page='Error'),
          Row(userId='127', page='About'),
          Row(userId='111', page='Thumbs Up'),
          . . . 1
In [ ]:
```

#### **Writting in Pandas**

```
In [33]: churn_pd=data_churn.toPandas()
```

#### There are no NaN's

```
churn_pd.isna().sum()
In [34]:
Out[34]: artist
                             0
          auth
                             0
                             0
          firstName
          gender
                             0
          itemInSession
                             0
          lastName
                             0
          length
                             0
                             0
          level
          location
                             0
                             0
          method
                             0
          page
          registration
                             0
                             0
          sessionId
                             0
          song
                             0
          status
                             0
          ts
          userAgent
                             0
                             0
          userId
          churn
                             0
                             0
          hour
          dtype: int64
In [35]:
          churn_pd.isnull().sum()
Out[35]: artist
                             0
          auth
                             0
          firstName
                             0
                             0
          gender
          itemInSession
                             0
          lastName
                             0
          length
                             0
          level
                             0
          location
                             0
                             0
          method
                             0
          page
          registration
                             0
          sessionId
                             0
                             0
          song
          status
                             0
                             0
                             0
          userAgent
          userId
                             0
          churn
                             0
          hour
          dtype: int64
```

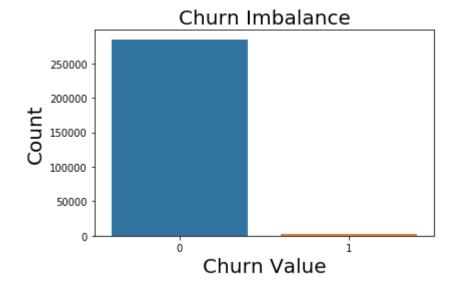
#### There are no duplicates

```
In [36]: churn_pd.duplicated().sum()
Out[36]: 0
```

```
churn_pd.shape
In [37]:
Out[37]: (286500, 20)
In [38]: | df=churn_pd.copy()
In [39]: |#df.dropna(inplace=True)
In [40]: | df.isna().sum()
Out[40]: artist
                            0
          auth
                            0
          firstName
                            0
          gender
                            0
          itemInSession
                            0
          lastName
                            0
                            0
          length
          level
                            0
          location
                            0
          method
                            0
          page
                            0
                            0
          registration
                            0
          sessionId
                            0
          song
                            0
          status
                            0
          ts
                            0
          userAgent
          userId
                            0
                            0
          churn
          hour
                            0
          dtype: int64
In [41]: | df.duplicated().sum()
Out[41]: 0
 In [ ]:
```

### **Churn Imbalance**

```
In [43]: import seaborn as sns
    from seaborn import barplot
    #plt.hist(df['churn'].value_counts())
    sns.countplot(x="churn",data=df)
    plt.title('Churn Imbalance',size=20)
    plt.xlabel('Churn Value',size=20)
    plt.ylabel('Count',size=20)
    plt.tight_layout()
    plt.savefig('churn_imbalance.jpeg')
    plt.show()
```





### Creating the churn dataframe

```
In [44]: df_churn=df[df['churn']==1]#['hour'].hist(bins=20);
df_churn
```

#### Out[44]:

	artist	auth	firstName	gender	itemInSession	lastName	length	level
35	missing_val	Logged In	Alexi	F	4	Warren	249.117182	paid
357	missing_val	Logged In	Faigy	F	29	Howe	249.117182	paid
879	missing_val	Logged In	Faigy	F	115	Howe	249.117182	paid
929	missing_val	Logged In	Kael	М	46	Baker	249.117182	paid
930	missing_val	Logged In	Kael	М	47	Baker	249.117182	paid
932	missing_val	Logged In	Faigy	F	125	Howe	249.117182	paid
984	missing_val	Logged In	Grant	М	119	Flores	249.117182	paid
993	missing_val	Logged In	Grant	М	121	Flores	249.117182	paid
1079	missing_val	Logged In	Elizabeth	F	17	Washington	249.117182	paid
1149	missing_val	Logged In	Panav	М	41	Myers	249.117182	paid
1174	missing_val	Logged In	Grant	М	139	Flores	249.117182	paid
1461	missing_val	Logged In	Ethan	М	36	Johnson	249.117182	paid
1613	missing_val	Logged In	Ethan	М	55	Johnson	249.117182	paid

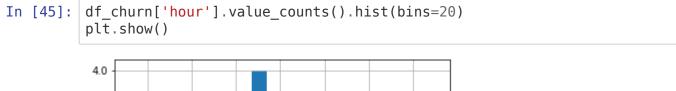
	artist	auth	firstName	gender	itemInSession	lastName	length	level
1649	missing_val	Logged In	Panav	М	88	Myers	249.117182	paid
1651	missing_val	Logged In	Panav	М	89	Myers	249.117182	paid
1701	missing_val	Logged In	Alexi	F	58	Warren	249.117182	paid
1885	missing_val	Logged In	Nicole	F	28	Beck	249.117182	paid
2346	missing_val	Logged In	Alexi	F	113	Warren	249.117182	paid
2537	missing_val	Logged In	Nicole	F	74	Beck	249.117182	paid
3011	missing_val	Logged In	Kael	М	229	Baker	249.117182	paid
3220	missing_val	Logged In	Ethan	М	209	Johnson	249.117182	paid
3221	missing_val	Logged In	Ethan	М	210	Johnson	249.117182	paid
3341	missing_val	Logged In	Ethan	М	246	Johnson	249.117182	paid
3929	missing_val	Logged In	Autumn	F	44	Martin	249.117182	paid
3946	missing_val	Logged In	Ethan	М	357	Johnson	249.117182	paid
4045	missing_val	Logged In	Aurora	F	6	Humphrey	249.117182	paid
4146	missing_val	Logged In	Aurora	F	21	Humphrey	249.117182	paid

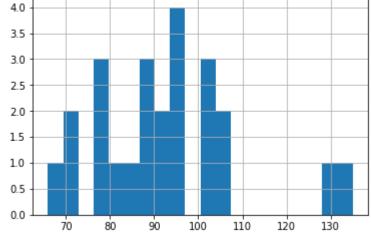
	artist	auth	firstName	gender	itemInSession	lastName	length	level
4905	missing_val	Logged In	Ethan	М	520	Johnson	249.117182	paid
5071	missing_val	Logged In	Ethan	М	544	Johnson	249.117182	paid
5507	missing_val	Logged In	Calvin	М	16	Marshall	249.117182	paid
		•••	***					
280929	missing_val	Logged In	Emilia	F	31	House	249.117182	paid
280978	missing_val	Logged In	Chloe	F	36	Deleon	249.117182	paid
281026	missing_val	Logged In	Emilia	F	11	House	249.117182	paid
281262	missing_val	Logged In	Emilia	F	41	House	249.117182	paid
281479	missing_val	Logged In	Antonina	F	310	Kennedy	249.117182	paid
281480	missing_val	Cancelled	Antonina	F	311	Kennedy	249.117182	paid
281544	missing_val	Logged In	Chloe	F	63	Deleon	249.117182	paid
281678	missing_val	Logged In	Noah	М	59	Whitehead	249.117182	paid
281766	missing_val	Logged In	Noah	М	147	Whitehead	249.117182	paid
281974	missing_val	Logged In	Chloe	F	81	Deleon	249.117182	paid
282008	missing_val	Logged In	Jade	F	8	Stewart	249.117182	paid

	artist	auth	firstName	gender	itemInSession	lastName	length	level
282342	missing_val	Logged In	Bryson	М	5	Watson	249.117182	paid
282364	missing_val	Logged In	Joseph	М	91	Green	249.117182	paid
282409	missing_val	Logged In	Emma	F	4	Allen	249.117182	paid
282436	missing_val	Logged In	Chloe	F	235	Deleon	249.117182	paid
283228	missing_val	Logged In	Carter	М	206	Tanner	249.117182	paid
283483	missing_val	Logged In	Carter	М	274	Tanner	249.117182	paid
283798	missing_val	Logged In	Lindyn	F	504	Patel	249.117182	paid
284465	missing_val	Logged In	Chloe	F	120	Deleon	249.117182	paid
284467	missing_val	Logged In	Chloe	F	121	Deleon	249.117182	paid
284468	missing_val	Logged In	Chloe	F	122	Deleon	249.117182	paid
284484	missing_val	Logged In	Alyssia	F	96	Campbell	249.117182	paid
284692	missing_val	Logged In	Lauren	F	7	Boone	249.117182	paid
285180	missing_val	Logged In	Emilia	F	93	House	249.117182	paid
285197	missing_val	Logged In	Emilia	F	101	House	249.117182	paid

	artist	auth	firstName	gender	itemInSession	lastName	length	level	
285266	missing_val	Logged In	Emilia	F	138	House	249.117182	paid	
285312	missing_val	Logged In	Emilia	F	161	House	249.117182	paid	
285552	missing_val	Logged In	Chloe	F	84	Deleon	249.117182	paid	
285652	missing_val	Logged In	Joshua	М	44	White	249.117182	paid	
286059	missing_val	Logged In	Joshua	М	81	Warner	249.117182	paid	
2222 rov	2222 rows × 20 columns								

## **Histogram of Churns by hour**



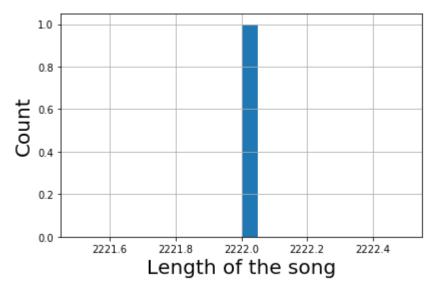


In [ ]:

## **Churn Length**

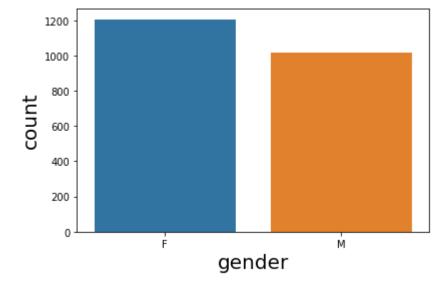
The below histogram shows the length of the song for customers who churned. Interestingly, they all had the same length!! This is related to the fact that the artists and songs of customers that churned were all NaN's in the original given mini dataset.

```
In [46]: df_churn['length'].value_counts().hist(bins=20)
    plt.ylabel('Count',size=20)
    plt.xlabel('Length of the song',size=20)
    plt.tight_layout()
    #plt.savefig('./churn_length.jpeg')
    plt.show()
```



#### Churn by gender

```
In [49]: countplot(x='gender',data=df_churn)
    plt.xlabel('gender',size=20)
    plt.ylabel('count',size=20)
    plt.tight_layout()
    #plt.savefig('./churn_gender.jpeg')
    plt.show()
```



As it can be seen, more females churned than males. It seems appropriate for Sparkify to announce a discount for females in order to diminish this pronounced "female churn".

```
In [ ]:
```

### **Churn by location**

```
In [ ]:
```

```
df churn['location'].value counts()[:10]
           #plt.tight layout()
           #plt.show()
Out[50]: Los Angeles-Long Beach-Anaheim, CA
                                                                     226
           New York-Newark-Jersey City, NY-NJ-PA
                                                                     208
           Boston-Cambridge-Newton, MA-NH
                                                                     127
           Houston-The Woodlands-Sugar Land, TX
                                                                      77
           Charlotte-Concord-Gastonia, NC-SC
                                                                      70
           Dallas-Fort Worth-Arlington, TX
                                                                      62
           Philadelphia-Camden-Wilmington, PA-NJ-DE-MD
                                                                      55
           Louisville/Jefferson County, KY-IN
                                                                      53
           Phoenix-Mesa-Scottsdale, AZ
                                                                      45
           Spokane-Spokane Valley, WA
                                                                      44
           Name: location, dtype: int64
 In [ ]:
In [51]:
           plt.figure(figsize=[10,6])
           (df churn['location']).value counts()[:10].sort values().plot(kind='b
           arh');
           plt.tight layout()
           #plt.savefig('./churn location.jpeg')
           plt.show()
                  Los Angeles-Long Beach-Anaheim, CA
                 New York-Newark-Jersey City, NY-NJ-PA
                    Boston-Cambridge-Newton, MA-NH -
                Houston-The Woodlands-Sugar Land, TX
                   Charlotte-Concord-Gastonia, NC-SC
                      Dallas-Fort Worth-Arlington, TX -
            Philadelphia-Camden-Wilmington, PA-NJ-DE-MD
                     Louisville/Jefferson County, KY-IN
                       Phoenix-Mesa-Scottsdale, AZ
                       Spokane-Spokane Valley, WA
                                                                          150
```

#### Offer a discount in the top ten place with more churn!

From this figure, it can be seen that Los Angeles, New York, and Boston have the highest churn numbers. Therefore, it is appropriate to offer a discount for Sparkify's plans in order to minimize customer churns in these places (the best it would be to apply this discount in the top 10 places shown in the figure).

```
In [ ]:
```

#### Churn by userAgent

```
In [52]: df_churn['userAgent'].nunique()

Out[52]: 51

In [53]: plt.figure(figsize=[10,6])
    (df_churn['userAgent']).value_counts()[:10].sort_values().plot(kind=
'barh');
    #plt.tight_layout()
    #plt.savefig('./churn_useragent.jpeg')
    plt.show()

**Moullus 0 (Wordows NT 6.1 WOW4) AppleWebRX0537 36 (SPITMs. like Gextol Chrome()6.0 1985.143 Safur()537 36*

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**Moullus 0 (Wordows NT 6.1 WOW4) AppleWebRX0537 36 (SPITMs. like Gextol Chrome()6.0 1985.143 Safur()537 36*

**Moullus 0 (Wordows NT 6.1 WOW4) AppleWebRX0537 36 (SPITMs. like Gextol Chrome()6.0 1985.143 Safur()537 36*

**Moullus 0 (Wordows NT 6.1 WOW4) AppleWebRX0537 36 (SPITMs. like Gextol Chrome()6.0 1985.143 Safur()37 36*

**Moullus 0 (Wordows NT 6.1 WOW4) AppleWebRX0537 36 (SPITMs. like Gextol Chrome()6.0 1985.143 Safur()37 36*

**Moullus 0 (Wordows NT 6.1 WOW4) AppleWebRX0537 36 (SPITMs. like Gextol Chrome()6.0 1985.143 Safur()37 36*

**Moullus 0 (Wordows NT 6.1 WOW4) AppleWebRX0537 36 (SPITMs. like Gextol Chrome()6.0 1985.143 Safur()37 36*

**Moullus 0 (Wordows NT 6.1 WOW4) AppleWebRX0537 36 (SPITMs. like Gextol Chrome()6.0 1985.143 Safur()37 36*

**Moullus 0 (Wordows NT 6.1 WOW4) AppleWebRX0537 36 (SPITMs. like Gextol Chrome()6.0 1985.143 Safur()37 36*

**Moullus 0 (Wordows NT 6.1 WOW4) AppleWebRX0537 36 (SPITMs. like Gextol Chrome()6.0 1985.143 Safur()37 36*

**Moullus 0 (Wordows NT 6.1 WOW4) AppleWebRX0537 36 (SPITMs. like Gextol Chrome()6.0 1985.143 Safur()37 36*

**Moullus 0 (Wordows NT 6.1 WOW4) AppleWebRX0537 36 (SPITMs. like Gextol Chrome()6.0 1985.143 Safur()37 36*

**Moullus 0 (Wordows NT 6.1 WOW4) AppleWebRX0537 36 (SPITMs. like Gextol Chrome()6.0 1985.143 Safur()37 36*

**Moullus 0 (Wordows NT 6.1 WOW4) AppleW
```

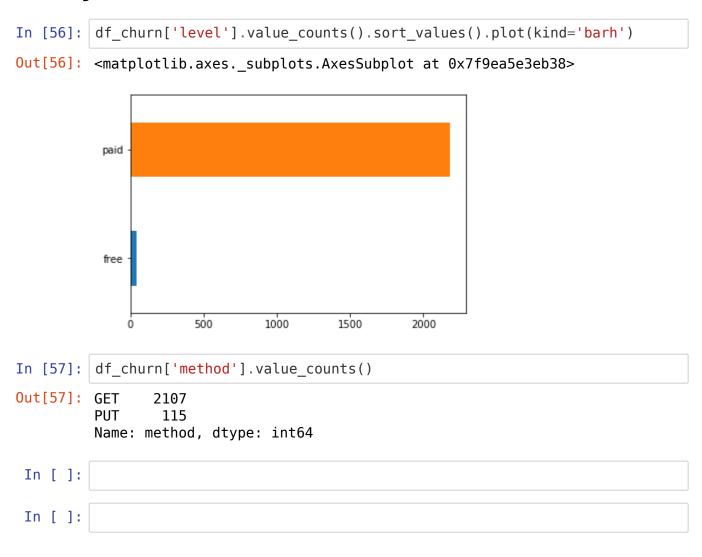
# As previously discussed, we can work on the top 10 userAgent and try to minimize the customer churns.

```
In [ ]:
In [54]: df_churn['artist'].unique()
Out[54]: array(['missing_val'], dtype=object)
```

```
In [55]: df_churn['song'].unique()
Out[55]: array(['missing_val'], dtype=object)
```

# \*\*\* as in the churn the 'song' and 'artist' columns are just the missing values, we will drop these columns

### Churn by level



## The same analysis, but for customers who did not churn

[n [ ]:			
---------	--	--	--

```
In [58]: df_nochurn=df[df['churn']==0]#['hour'].hist(bins=20);
df_nochurn
```

#### Out[58]:

	artist	auth	firstName	gender	itemInSession	lastName	lengt
0	Martha Tilston	Logged In	Colin	М	50	Freeman	277.89016
1	Five Iron Frenzy	Logged In	Micah	М	79	Long	236.09424
2	Adam Lambert	Logged In	Colin	М	51	Freeman	282.82730
3	Enigma	Logged In	Micah	М	80	Long	262.71302
4	Daft Punk	Logged In	Colin	М	52	Freeman	223.60771
5	The All- American Rejects	Logged In	Micah	М	81	Long	208.29995
6	The Velvet Underground / Nico	Logged In	Micah	М	82	Long	260.46649
7	Starflyer 59	Logged In	Colin	М	53	Freeman	185.44281
8	missing_val	Logged In	Colin	М	54	Freeman	249.11718
9	Frumpies	Logged In	Colin	М	55	Freeman	134.47791
10	Britt Nicole	Logged In	Micah	М	83	Long	229.87710
11	missing_val	Logged In	Micah	М	84	Long	249.11718
12	Edward Sharpe & The Magnetic Zeros	Logged In	Colin	М	56	Freeman	223.58159

			36	aritiny			
	artist	auth	firstName	gender	itemInSession	lastName	lengt
13	Tesla	Logged In	Micah	М	85	Long	201.06404
14	missing_val	Logged In	Micah	М	86	Long	249.11718
15	Stan Mosley	Logged In	Colin	М	57	Freeman	246.69995
16	Florence + The Machine	Logged In	Micah	М	87	Long	168.64608
17	Tokyo Police Club	Logged In	Ashlynn	F	0	Williams	166.11220
18	Orishas	Logged In	Colin	М	58	Freeman	222.22322
19	Ratatat	Logged In	Micah	М	88	Long	229.77261
20	Manolo Garcia	Logged In	Ashlynn	F	1	Williams	283.74159
21	Downhere	Logged In	Colin	М	59	Freeman	223.92118
22	Modjo	Logged In	Alexi	F	0	Warren	250.93179
23	Mötley Crüe	Logged In	Micah	М	89	Long	231.26159
24	David Bowie	Logged In	Ashlynn	F	2	Williams	174.41914
25	Skillet	Logged In	Colin	М	60	Freeman	233.32526

	artist	auth	firstName	gender	itemInSession	lastName	lengt
26	Edwyn Collins	Logged In	Alexi	F	1	Warren	216.84200
27	Telepopmusik	Logged In	Micah	М	90	Long	241.60608
28	Kings Of Leon	Logged In	Ashlynn	F	3	Williams	307.46077
29	Florence + The Machine	Logged In	Colin	М	61	Freeman	219.66322
286470	Shaggy	Logged In	Emilia	F	16	House	201.37751
286471	Natiruts	Logged In	Emilia	F	17	House	210.88608
286472	In Flames	Logged In	Emilia	F	18	House	217.65179
286473	Eminem	Logged In	Emilia	F	19	House	250.82730
286474	Blink-182	Logged In	Emilia	F	20	House	173.76608
286475	missing_val	Logged In	Emilia	F	21	House	249.11718
286476	Jason Mraz	Logged In	Emilia	F	22	House	218.40934

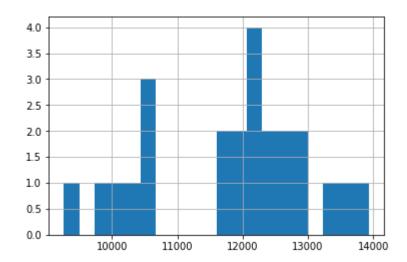
	artist	auth	firstName	gender	itemInSession	lastName	lengt
286477	Jessica Lea Mayfield	Logged In	Emilia	F	23	House	180.74077
286478	Jimi Hendrix	Logged In	Emilia	F	24	House	380.68200
286479	missing_val	Logged In	Emilia	F	25	House	249.11718
286480	Jamie Foxx featuring Twista	Logged In	Emilia	F	26	House	258.79465
286481	Aaliyah	Logged In	Emilia	F	27	House	228.28363
286482	missing_val	Logged In	Emilia	F	28	House	249.11718
286483	Hermano	Logged In	Emilia	F	29	House	115.90485
286484	Saliva	Logged In	Emilia	F	30	House	222.56281
286485	Lupe Fiasco	Logged In	Emilia	F	31	House	273.94567
286486	Harmonia	Logged In	Emilia	F	32	House	655.77751
286487	The Rolling Stones	Logged In	Emilia	F	33	House	225.30567

			36	artiny			
	artist	auth	firstName	gender	itemInSession	lastName	lengt
286488	Alejandro Sanz	Logged In	Emilia	F	34	House	241.52771
286489	Valley of the Giants	Logged In	Emilia	F	35	House	420.46649
286490	missing_val	Logged In	Emilia	F	36	House	249.11718
286491	Olive	Logged In	Emilia	F	37	House	264.12363
286492	Iron Maiden	Logged In	Emilia	F	38	House	258.66404
286493	missing_val	Logged In	Emilia	F	39	House	249.11718
286494	missing_val	Logged Out	missing_val2	missing_val2	40	missing_val2	249.11718
286495	missing_val	Logged Out	missing_val2	missing_val2	41	missing_val2	249.11718
286496	missing_val	Logged Out	missing_val2	missing_val2	42	missing_val2	249.11718
286497	missing_val	Logged In	Emilia	F	43	House	249.11718
286498	missing_val	Logged In	Emilia	F	44	House	249.11718
286499	Camera Obscura	Logged In	Emilia	F	45	House	170.89261

284278 rows × 20 columns

In [59]: df\_nochurn['hour'].value\_counts().hist(bins=20)

Out[59]: <matplotlib.axes.\_subplots.AxesSubplot at 0x7f9ea3a59668>



In [60]: df\_nochurn['length']

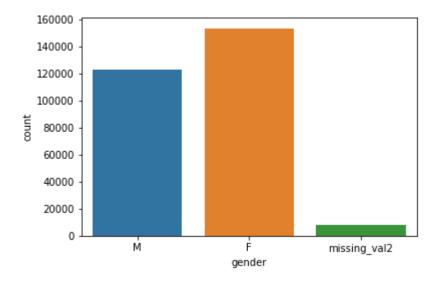
Out[60]:	0 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29	277.890160 236.094240 282.827300 262.713020 223.607710 208.299950 260.466490 185.442810 249.117182 134.477910 229.877100 249.117182 223.581590 201.064040 249.117182 246.699950 168.646080 166.112200 222.223220 229.772610 283.741590 223.921180 250.931790 231.261590 174.419140 233.325260 216.842000 241.606080 307.460770 219.663220
	286470 286471 286472 286473 286474 286475 286476 286477 286478 286480 286481 286482 286483 286484 286485 286486 286487 286488 286489 286490 286491 286491 286492 286493 286494 286495	201.377510 210.886080 217.651790 250.827300 173.766080 249.117182 218.409340 180.740770 380.682000 249.117182 258.794650 228.283630 249.117182 115.904850 222.562810 273.945670 655.777510 225.305670 241.527710 420.466490 249.117182 264.123630 258.664040 249.117182 249.117182

```
286496 249.117182
286497 249.117182
286498 249.117182
286499 170.892610
```

Name: length, Length: 284278, dtype: float64

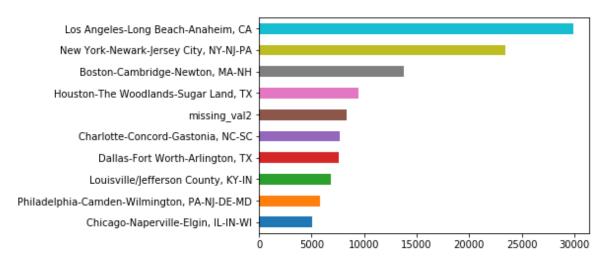
```
In [61]: df_nochurn['gender'].value_counts()
    countplot(x='gender',data=df_nochurn)
```

Out[61]: <matplotlib.axes.\_subplots.AxesSubplot at 0x7f9ea37ae438>



In [ ]:

Out[62]: <matplotlib.axes.\_subplots.AxesSubplot at 0x7f9ea2af6390>



In [63]: df\_nochurn['location'].nunique()

Out[63]: 115

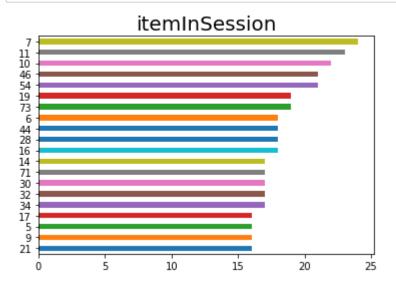
```
In [64]: | df_nochurn['level'].value_counts().sort_values().plot(kind='barh')
Out[64]: <matplotlib.axes._subplots.AxesSubplot at 0x7f9ea0a11b00>
           paid
                     50000
                              100000
                                       150000
                                                200000
 In [ ]:
 In [ ]:
In [65]:
         df_nochurn['method'].unique()
Out[66]: array(['PUT', 'GET'], dtype=object)
         df_nochurn['method'].value_counts().sort_values().plot(kind='barh')
Out[67]: <matplotlib.axes._subplots.AxesSubplot at 0x7f9e9fd37898>
           PUT
           GET
                    50000
                           100000
                                   150000
                                           200000
                                                   250000
 In [ ]:
```

#### No Churn by status

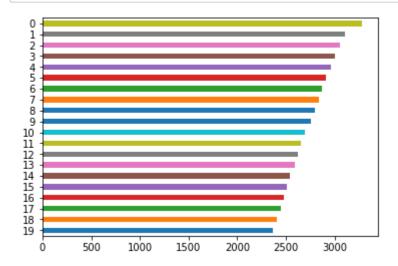
```
In [68]: | df_nochurn['status'].nunique()
Out[68]: 3
          df_nochurn['status'].value_counts().sort_values().plot(kind='barh');
           200
           307
           404
                    50000
                            100000
                                    150000
                                            200000
                                                    250000
In [70]: df_nochurn['status'].value_counts()
Out[70]:
          200
                 257705
          307
                  26315
          404
                     258
          Name: status, dtype: int64
```

#### auth not useful at all

### **Coming back to Churns!**



```
In [73]: df_nochurn['itemInSession'].value_counts()[:20].sort_values().plot(ki
nd='barh');
```



# It changes from customers who churn to customers which did not churn!!

In [ ]:	
In [ ]:	

#### Temporal EDA

```
df churn.head(2)
In [74]:
Out[74]:
                                      firstName gender itemInSession lastName
                       artist
                                auth
                                                                                      length level
                                                                                                      loca
                                                                                                     Społ
                              Logged
              35 missing val
                                           Alexi
                                                      F
                                                                          Warren 249.117182
                                                                                                      Spo
                                                                                              paid
                                                                                                    Valley
                                                                                                      Pho
                              Logged
                 missing val
                                          Faigy
                                                      F
                                                                    29
                                                                           Howe 249.117182
                                                                                                    Scotts
```

#### Let us set the initial date as 1970-01-01

```
df_churn['date']=pd.to_timedelta(df_churn['ts'],unit="ms")+ pd.Timest
In [75]:
         amp('1970-01-01')
         /opt/conda/lib/python3.6/site-packages/ipykernel launcher.py:1: Setti
         ngWithCopyWarning:
         A value is trying to be set on a copy of a slice from a DataFrame.
         Try using .loc[row indexer,col indexer] = value instead
         See the caveats in the documentation: http://pandas.pydata.org/pandas
         -docs/stable/indexing.html#indexing-view-versus-copy
           """Entry point for launching an IPython kernel.
         df nochurn['date']=pd.to timedelta(df nochurn['ts'],unit="ms")+ pd.Ti
In [76]:
         mestamp('1970-01-01')
         /opt/conda/lib/python3.6/site-packages/ipykernel_launcher.py:1: Setti
         ngWithCopyWarning:
         A value is trying to be set on a copy of a slice from a DataFrame.
         Try using .loc[row indexer,col indexer] = value instead
         See the caveats in the documentation: http://pandas.pydata.org/pandas
         -docs/stable/indexing.html#indexing-view-versus-copy
           """Entry point for launching an IPython kernel.
```

```
df churn.tail(2)
In [77]:
Out[77]:
                                   auth firstName gender itemInSession lastName
                          artist
                                                                                        length level
                                Logged
             285652 missing_val
                                           Joshua
                                                        Μ
                                                                      44
                                                                             White 249.117182
                                                                                                paid
                                                                                                      Е
                                                                                                      S
                                Logged
                                                                                                      Sι
             286059 missing val
                                                                      81
                                                                            Warner 249.117182
                                                                                                paid
                                           Joshua
                                                        Μ
                                                                                                       (
            2 rows × 21 columns
```

#### Creating the column 'day'

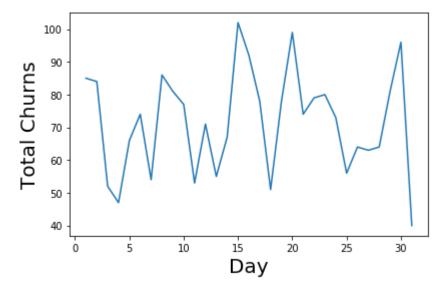
```
In [78]: df_churn['day']=df_churn.date.dt.day
```

/opt/conda/lib/python3.6/site-packages/ipykernel\_launcher.py:1: Setti
ngWithCopyWarning:

A value is trying to be set on a copy of a slice from a DataFrame. Try using .loc[row\_indexer,col\_indexer] = value instead

See the caveats in the documentation: http://pandas.pydata.org/pandas -docs/stable/indexing.html#indexing-view-versus-copy """Entry point for launching an IPython kernel.

```
In [79]: df_churn.groupby(['day']).sum()['churn'].plot()
    plt.ylabel('Total Churns',size=20)
    plt.xlabel('Day',size=20)
    plt.tight_layout()
    #plt.savefig('./churn_totalchurnbyday.jpeg')
    plt.show()
```



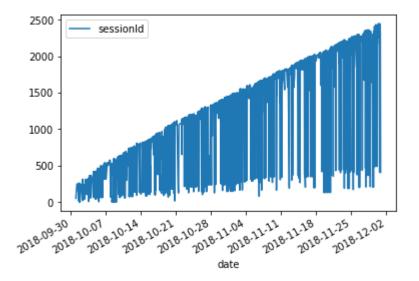
This time series is interesting, it has an almost well-defined pattern, with the number of total churns reaching maximums and minimums almost periodically.

In [ ]:	
In [ ]:	

### Plotting sessionId by date

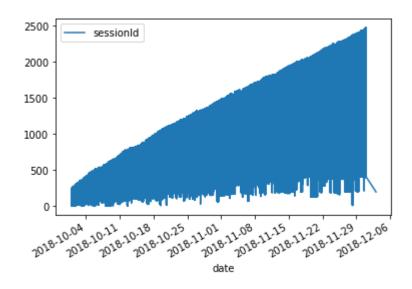
```
In [80]: df_churn.plot(x='date',y='sessionId')
```

Out[80]: <matplotlib.axes.\_subplots.AxesSubplot at 0x7f9e9aa73e48>



```
In [81]: df_nochurn.plot(x='date',y='sessionId')
```

Out[81]: <matplotlib.axes.\_subplots.AxesSubplot at 0x7f9ea589ecc0>



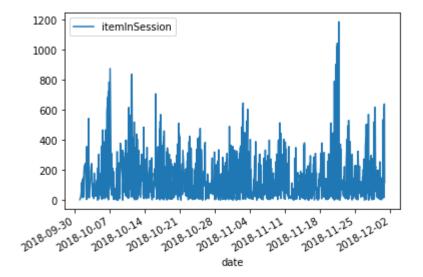
### It is ok for churn and no-churn

In [ ]:

### Plotting itemInSession by Date

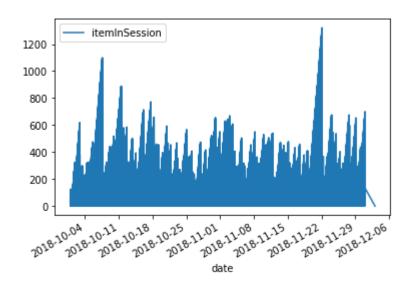
```
In [82]: df_churn.plot(x='date',y='itemInSession')
```

Out[82]: <matplotlib.axes.\_subplots.AxesSubplot at 0x7f9eac3fbda0>



```
In [83]: df_nochurn.plot(x='date',y='itemInSession')
```

Out[83]: <matplotlib.axes.\_subplots.AxesSubplot at 0x7f9e9c504400>



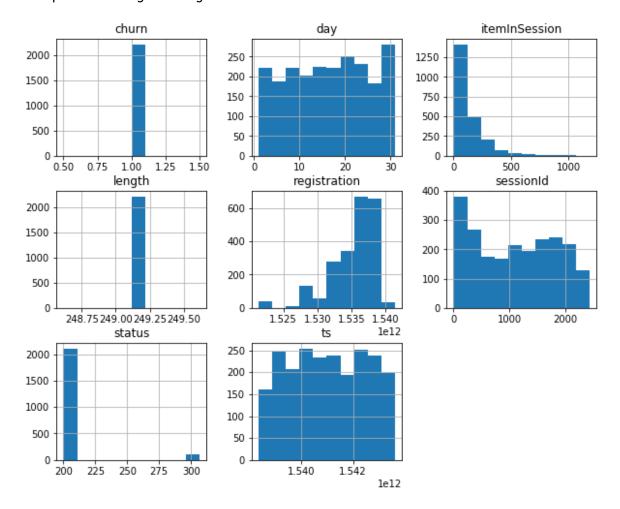
#### Seems to be ok!

In [ ]:	
In [ ]:	

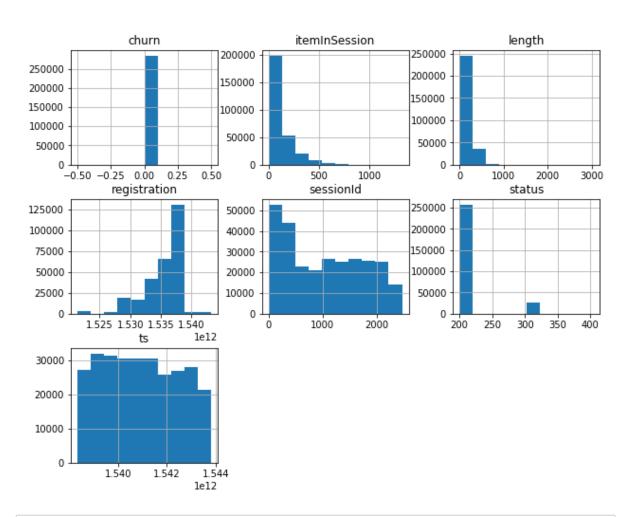
### Plotting histograms of the time series

```
In [84]: plt.figure()
    df_churn.hist(figsize=[10,8]);
    plt.show()
```

<matplotlib.figure.Figure at 0x7f9e9ae99828>



#### No churn



```
In [ ]:

In [ ]:
```

#### **Feature Engineering**

Once you've familiarized yourself with the data, build out the features you find promising to train your model on. To work with the full dataset, you can follow the following steps.

- Write a script to extract the necessary features from the smaller subset of data
- Ensure that your script is scalable, using the best practices discussed in Lesson 3
- Try your script on the full data set, debugging your script if necessary

If you are working in the classroom workspace, you can just extract features based on the small subset of data contained here. Be sure to transfer over this work to the larger dataset when you work on your Spark cluster.

### Splitting into train and test!

```
In [ ]:
           df.head(2)
In [86]:
Out[86]:
                artist
                                       gender itemInSession
                        auth firstName
                                                            lastName
                                                                         length level
                                                                                        location i
               Martha
                      Logged
                                                                                     Bakersfield.
                                 Colin
                                                             Freeman 277.89016
                                                                                paid
                                            Μ
               Tilston
                                                                                        Boston-
                 Five
                      Logged
                                                                                     Cambridge-
                 Iron
                                 Micah
                                            Μ
                                                         79
                                                                Long 236.09424
                                                                                 free
                                                                                        Newton,
               Frenzy
                                                                                         MA-NH
In [87]:
           to drop cols=['artist','auth','firstName','lastName','page','registra
           tion', 'sessionId', 'song', 'hour']
In [88]:
           data_churn=data_churn.drop(*to_drop_cols)
```

```
In [89]: | data churn.printSchema()
         root
           |-- gender: string (nullable = false)
           |-- itemInSession: long (nullable = true)
           |-- length: double (nullable = false)
           |-- level: string (nullable = true)
           |-- location: string (nullable = false)
           |-- method: string (nullable = true)
           |-- status: long (nullable = true)
           |-- ts: long (nullable = true)
           |-- userAgent: string (nullable = false)
           |-- userId: string (nullable = true)
           |-- churn: integer (nullable = true)
In [90]:
         data churn = data churn.withColumn("userId", data churn["userId"].cas
         t(IntegerType()))
In [91]:
         data_churn.printSchema()
         root
           |-- gender: string (nullable = false)
           |-- itemInSession: long (nullable = true)
           |-- length: double (nullable = false)
           -- level: string (nullable = true)
           |-- location: string (nullable = false)
           |-- method: string (nullable = true)
           |-- status: long (nullable = true)
           |-- ts: long (nullable = true)
           |-- userAgent: string (nullable = false)
           |-- userId: integer (nullable = true)
           |-- churn: integer (nullable = true)
         num cols=['itemInSession','length','status','ts','userId','churn']
In [92]:
 In [ ]:
In [ ]:
         data churn = data churn.withColumn("rank", percent rank().over(Window
In [93]:
          .partitionBy().orderBy("ts")))
         train_data = data_churn.where("rank <= .8").drop("rank")</pre>
         test data = data churn.where("rank > .8").drop("rank")
```

#### One hot encoder

```
In [94]:
         stringInd gender = StringIndexer(inputCol="gender", outputCol="gender
         _index",handleInvalid='skip')
         #model = stringIndexer.fit(df2)
         #indexed = model.transform(df2)
         #encoder gender = OneHotEncoder(dropLast=False, inputCol="gender inde
         x", outputCol="gender vec")
         encoder gender = OneHotEncoder(inputCol="gender index", outputCol="ge")
         nder vec")
         stringInd level = StringIndexer(inputCol="level", outputCol="level in
         dex",handleInvalid='skip')
         #model = stringIndexer.fit(df2)
         #indexed = model.transform(df2)
         #encoder level = OneHotEncoder(dropLast=False, inputCol="level inde
         x", outputCol="level vec")
         encoder level = OneHotEncoder(inputCol="level index", outputCol="level")
         l vec")
         stringInd_method = StringIndexer(inputCol="method", outputCol="method")
          index",handleInvalid='skip')
         #model = stringIndexer.fit(df2)
         #indexed = model.transform(df2)
         #encoder method = OneHotEncoder(dropLast=False, inputCol="method inde
         x", outputCol="method vec")
         encoder method = OneHotEncoder(inputCol="method index", outputCol="me
         thod vec")
```

#### **Just StringIndexer**

```
In [95]:
         stringInd location = StringIndexer(inputCol="location", outputCol="lo
         cation index",handleInvalid='skip')
         #model = stringIndexer.fit(df2)
         #indexed = model.transform(df2)
         #encoder location = OneHotEncoder(dropLast=False, inputCol="location"
         index", outputCol="location vec")
         encoder location = OneHotEncoder(inputCol="location index", outputCol
         ="location vec")
         stringInd Agent = StringIndexer(inputCol="userAgent", outputCol="user
         Agent index",handleInvalid='skip')
         #model = stringIndexer.fit(df2)
         #indexed = model.transform(df2)
         #encoder Agent = OneHotEncoder(dropLast=False, inputCol="userAgent in
         dex", outputCol="userAgent vec")
         encoder Agent = OneHotEncoder(inputCol="userAgent_index", outputCol=
         "userAgent vec")
         vec assem=VectorAssembler(inputCols=['itemInSession','length','statu
In [96]:
         s', 'ts', 'userId', "gender_vec", "level_vec", 'method_vec', "location_vec"
          ,"userAgent vec"],outputCol='features',handleInvalid='skip')
```

In [98]: #train\_data=pipeline.fit(train\_data).transform(train\_data)

In [99]: #test\_data=pipeline.fit(test\_data).transform(test\_data)

```
In [100]: train_data.show()
```

```
|gender|itemInSession|
                              length|level|
                                                     location|me
                     ts|
                                 userAgent|userId|churn|
thod|status|
        -----
                 -----+
                 50|
                           277.89016| paid|
                                              Bakersfield, CA|
      200|1538352117000|Mozilla/5.0 (Wind...|
PUT |
                                              30|
                                                    0|
                 79|
                           236.09424| free|Boston-Cambridge-...|
PUT |
      200|1538352180000|"Mozilla/5.0 (Win...|
                                               9|
                 51|
                            282.8273| paid|
                                               Bakersfield, CAI
PUTI
      200|1538352394000|Mozilla/5.0 (Wind...|
                                              30|
                                                    0|
                           262.71302| free|Boston-Cambridge-...|
                 80|
PUT |
      200|1538352416000|"Mozilla/5.0 (Win...|
                                               9|
                                                    0|
                                               Bakersfield, CA|
                 521
                           223.60771| paid|
PUT |
      200|1538352676000|Mozilla/5.0 (Wind...|
                                              30|
                           208.29995 | free | Boston - Cambridge - . . . |
                 81|
     MΙ
PUT |
      200|1538352678000|"Mozilla/5.0 (Win...|
                                               9|
                           260.46649| free|Boston-Cambridge-...|
                 82|
PUT |
      200|1538352886000|"Mozilla/5.0 (Win...|
                                               9|
                 53 l
                           185.44281| paid|
                                               Bakersfield, CA|
     M|
PUT |
      200|1538352899000|Mozilla/5.0 (Wind...|
                                                    0|
                 54|249.1171819778458| paid|
                                              Bakersfield, CAI
PUT |
      200|1538352905000|Mozilla/5.0 (Wind...|
                                              30|
                                                    0|
                 55|
                           134.47791| paid|
                                               Bakersfield, CA|
PUT |
      200|1538353084000|Mozilla/5.0 (Wind...|
                                              30|
                                                    0|
     MΙ
                 831
                            229.8771 free | Boston-Cambridge-...|
PUT |
      200|1538353146000|"Mozilla/5.0 (Win...|
                                               9|
                 84|249.1171819778458| free|Boston-Cambridge-...|
      200|1538353150000|"Mozilla/5.0 (Win...|
GET |
                                               9|
     M |
                 56|
                           223.58159| paid|
                                               Bakersfield, CA|
      200|1538353218000|Mozilla/5.0 (Wind...|
PUT |
                                              30|
                           201.06404| free|Boston-Cambridge-...|
                 85 l
PUT |
      200|1538353375000|"Mozilla/5.0 (Win...|
                 86|249.1171819778458| free|Boston-Cambridge-...|
PUTI
      307|1538353376000|"Mozilla/5.0 (Win...|
                                               9|
                 57|
                           246.69995| paid|
                                               Bakersfield, CA|
PUT |
      200|1538353441000|Mozilla/5.0 (Wind...|
                                              30|
                           168.64608 | free | Boston - Cambridge - . . . |
PUT |
      200|1538353576000|"Mozilla/5.0 (Win...|
                                               9|
                  0|
                            166.1122| free|
                                              Tallahassee, FL|
      200|1538353668000|"Mozilla/5.0 (Mac...|
PUTI
                                              74|
                                                    0|
                 58|
                           222.22322| paid|
                                              Bakersfield, CA|
PUT |
      200|1538353687000|Mozilla/5.0 (Wind...|
                                              30|
                           229.77261 | free|Boston-Cambridge-...|
     ΜI
                 881
      200|1538353744000|"Mozilla/5.0 (Win...|
PUT I
+-----
only showing top 20 rows
```

```
In [101]: #data trans.printSchema()
```

```
In []:
In [102]: #train_data=data_trans.limit(int(int(data_trans.count())*0.8))
In [103]: #test_data=data_trans.subtract(train_data)
    In []:
    In []:
    In []:
    In []:
    In []:
    In []:
```

### **Modeling**

Split the full dataset into train, test, and validation sets. Test out several of the machine learning methods you learned. Evaluate the accuracy of the various models, tuning parameters as necessary. Determine your winning model based on test accuracy and report results on the validation set. Since the churned users are a fairly small subset, I suggest using F1 score as the metric to optimize.

### **Logistic Regression**

```
lr = LogisticRegression(featuresCol='features',labelCol='churn',maxI
In [104]:
          ter=2)#, regParam=0.0, elasticNetParam=0)
          paramGrid = ParamGridBuilder().addGrid(lr.regParam, (0.05, 0.15))\
                                          .addGrid(lr.elasticNetParam, (0.25,0.75
          ))\
                                          .addGrid(lr.maxIter, (5, 10))\
                                          .build()
                                           .addGrid(lr.elasticNetParam, (0.25,0.7
          5))\
                                           .addGrid(lr.maxIter, (5, 10))\
                                           .addGrid(lr.tol, (1e-4, 1e-5))\
          #pipeline = Pipeline(stages=[stringInd gender,encoder gender,stringIn
          d level, encoder level, stringInd method, encoder method, stringInd locat
          ion, encoder location, stringInd Agent, encoder Agent, vec assem, lr])
          #pipeline = Pipeline(stages=[lr])
          pipeline=Pipeline(stages=[stringInd gender,encoder gender,stringInd l
          evel, encoder level, stringInd method, encoder method, stringInd location
           ,encoder location,stringInd Agent,encoder Agent,vec assem,lr])
          cv = CrossValidator(estimator=pipeline,
                               estimatorParamMaps=paramGrid,
                               evaluator=MulticlassClassificationEvaluator(label
          Col='churn', metricName="f1"),
                                evaluator=MulticlassClassificationEvaluator(labe
          lCol='churn', predictionCol='prediction'),
                               numFolds=4)
In [105]: | lrModel=cv.fit(train data)
In [106]: | lrModel.avgMetrics
Out[106]: [0.9879676156261097,
           0.9879676156261097,
           0.9879676156261097,
           0.9879676156261097,
           0.9879676156261097,
           0.9879676156261097,
           0.9879676156261097,
           0.98796761562610971
In [107]: | lrModel.bestModel
Out[107]: PipelineModel d01d7ca15680
          #'lrPredictions = lrModel.transform(test_data)
In [101]:
```

#### getting the best parameters

```
In [114]: | lrModel.getEstimatorParamMaps()[ np.argmax(lrModel.avgMetrics) ]
Out[114]: {Param(parent='LogisticRegression 677982e4770d', name='regParam', doc
          ='regularization parameter (>= 0).'): 0.05,
           Param(parent='LogisticRegression 677982e4770d', name='elasticNetPara
          m', doc='the ElasticNet mixing parameter, in range [0, 1]. For alpha
          = 0, the penalty is an L2 penalty. For alpha = 1, it is an L1 penalt
          y.'): 0.25,
           Param(parent='LogisticRegression 677982e4770d', name='maxIter', doc
          ='max number of iterations (>= 0).'): 5}
 In [ ]:
 In [ ]:
 In [ ]:
 In [ ]:
          #eval f1 = MulticlassClassificationEvaluator(labelCol="churn", predic
In [123]:
          tionCol="prediction", metricName="f1")
          eval f1 = MulticlassClassificationEvaluator(labelCol="churn", predict
          ionCol="prediction")
In [124]: eval f1
Out[124]: MulticlassClassificationEvaluator_34f78acd3407
In [147]: | #f1score = eval f1.evaluate(lrPredictions)
```

```
In [151]: train data.printSchema()
          root
            |-- gender: string (nullable = false)
            |-- itemInSession: long (nullable = true)
            -- length: double (nullable = false)
            |-- level: string (nullable = true)
            -- location: string (nullable = false)
            |-- method: string (nullable = true)
            |-- status: long (nullable = true)
            -- ts: long (nullable = true)
            |-- userAgent: string (nullable = false)
            |-- userId: integer (nullable = true)
            |-- churn: integer (nullable = true)
            -- gender index: double (nullable = false)
            -- gender vec: vector (nullable = true)
            -- level index: double (nullable = false)
            -- level vec: vector (nullable = true)
            |-- method index: double (nullable = false)
            -- method vec: vector (nullable = true)
            |-- location_index: double (nullable = false)
            |-- location vec: vector (nullable = true)
            |-- userAgent index: double (nullable = false)
            |-- userAgent vec: vector (nullable = true)
            |-- features: vector (nullable = true)
In [150]:
          test data.printSchema()
            |-- gender: string (nullable = false)
            |-- itemInSession: long (nullable = true)
            |-- length: double (nullable = false)
            |-- level: string (nullable = true)
            |-- location: string (nullable = false)
            -- method: string (nullable = true)
            |-- status: long (nullable = true)
            -- ts: long (nullable = true)
            |-- userAgent: string (nullable = false)
            |-- userId: integer (nullable = true)
            |-- churn: integer (nullable = true)
            -- gender index: double (nullable = false)
            -- gender_vec: vector (nullable = true)
            |-- level index: double (nullable = false)
            |-- level vec: vector (nullable = true)
            |-- method index: double (nullable = false)
            -- method vec: vector (nullable = true)
            -- location index: double (nullable = false)
            |-- location vec: vector (nullable = true)
            |-- userAgent index: double (nullable = false)
            |-- userAgent vec: vector (nullable = true)
            |-- features: vector (nullable = true)
```

#### #lrModel.avgMetrics In [ ]:

In [192]: lrPredictions.show()

```
+-----
length|level|
|gender|itemInSession|
                                             location|me
                            userAgent|userId|churn|gender in
thod|status|
                 ts|
     gender_vec|level_index|
                          level_vec|method_index|
c|location index| location vec|userAgent index| userAgent vec|
            rawPrediction|
                              probability|prediction|
features
216|
                       201.79546| free|Tampa-St. Petersb...|
PUT |
     200|1542568361000|"Mozilla/5.0 (Mac...|
                                      25|
                                            0 |
                    1.0| (1,[],[])|
0.0|(2,[0],[1.0])|
                                         0.0|(1,[0],[1.
                                     2.0 | (56,[2],[1.0]) |
          27.0|(113,[27],[1.0])|
(178, [0,1,2,3,4,5...] [4.95028235330991...] [0.99296838455876...]
0.0
              217|249.1171819778458| free|Tampa-St. Petersb...|
     307|1542568362000|"Mozilla/5.0 (Mac...|
0.0|(2,[0],[1.0])|
                    1.0|
                          (1,[],[])
                                         0.0|(1,[0],[1.
                                     2.0| (56,[2],[1.0])|
          27.0|(113,[27],[1.0])|
(178, [0,1,2,3,4,5...] [4.95028235270377...] [0.99296838455453...]
0.0
              220|249.1171819778458| free|Tampa-St. Petersb...|
     200|1542568444000|"Mozilla/5.0 (Mac...|
                                      25|
                                            0|
0.0|(2,[0],[1.0])|
                    1.0|
                          (1,[],[])
                                         1.0|
                                     2.0| (56,[2],[1.0])|
           27.0|(113,[27],[1.0])|
(178, [0, 1, 2, 3, 4, 5...][3.86529941326765...][0.97947351940438...]
0.0|
              301|
                       233.37751| paid|
                                           Concord, NH|
PUT |
     200|1542568480000|Mozilla/5.0 (X11;...|
                                            0|
                                         0.0|(1,[0],[1.
                    0.0|(1,[0],[1.0])|
1.0|(2,[1],[1.0])|
          36.0|(113,[36],[1.0])|
                                    35.0|(56,[35],[1.0])|
(178, [0,1,2,3,4,6...][4.95028228117821...][0.99296838405512...]
0.0
              60 l
                       242.18077 | paid | Boston-Cambridge-... |
     200|1542568505000|"Mozilla/5.0 (iPa...|
PUT |
                                       92|
                                            0|
0.0|(2,[0],[1.0])|
                    0.0|(1,[0],[1.0])|
                                         0.0|(1,[0],[1.
           2.0| (113,[2],[1.0])|
                                    10.0 | (56, [10], [1.0]) |
(178, [0, 1, 2, 3, 4, 5...] [4.95028226602449...] [0.99296838394932...]
0.0
              32 l
                       238.52363| free|Los Angeles-Long ...|
    FΙ
                                      39|
     200|1542568512000|"Mozilla/5.0 (Win...|
                                            0|
                        (1,[],[])|
                                         0.0|(1,[0],[1.
0.0|(2,[0],[1.0])|
                    1.0|
           0.0| (113,[0],[1.0])|
                                     5.0| (56,[5],[1.0])|
(178, [0,1,2,3,4,5...][4.95028226178145...][0.99296838391969...]
0.0
              61|249.1171819778458| paid|Boston-Cambridge-...|
                                      92|
     200|1542568512000|"Mozilla/5.0 (iPa...|
0.0|(2,[0],[1.0])|
                    0.0|(1,[0],[1.0])|
                                               (1,[],
           2.0| (113,[2],[1.0])|
                                    10.0|(56,[10],[1.0])|
[])|
```

```
(178, [0,1,2,3,4,5...][3.86529937204953...][0.97947351857568...]
0.0
                              480.39138| paid|
                                                    Pittsburgh, PA|
      200|1542568525000|"Mozilla/5.0 (X11...|
                                                 145|
PUT I
                                                         0 |
0.0|(2,[0],[1.0])|
                         0.0|(1,[0],[1.0])|
                                                     0.0|(1,[0],[1.
              42.0|(113,[42],[1.0])|
                                               28.0 | (56, [28], [1.0]) |
(178, [0,1,2,3,4,5...][4.95028225390152...][0.99296838386467...]
0.0|
                  221|
                               212.4273| free|Tampa-St. Petersb...|
      200|1542568562000|"Mozilla/5.0 (Mac...|
PUTI
                                                  251
                                                         0 |
0.0|(2,[0],[1.0])|
                          1.0| (1,[],[])|
                                                     0.0|(1,[0],[1.
              27.0|(113,[27],[1.0])|
                                                2.0 | (56,[2],[1.0]) |
(178, [0,1,2,3,4,5...][4.95028223147401...][0.99296838370808...]
                  222|249.1171819778458| free|Tampa-St. Petersb...|
PUT I
       307|1542568563000|"Mozilla/5.0 (Mac...|
0.0|(2,[0],[1.0])|
                          1.0|
                                                     0.0|(1,[0],[1.
                                (1,[],[])
              27.0|(113,[27],[1.0])|
                                                2.0| (56,[2],[1.0])|
(178, [0, 1, 2, 3, 4, 5...] [4.95028223086786...] [0.99296838370385...]
0.0
                  223|249.1171819778458| free|Tampa-St. Petersb...|
       307|1542568564000|"Mozilla/5.0 (Mac...| 25|
                                                         0|
0.0|(2,[0],[1.0])|
                          1.0|
                                (1,[],[])
                                                     0.0|(1,[0],[1.
              27.0|(113,[27],[1.0])|
                                                2.0 (56, [2], [1.0])
(178, [0,1,2,3,4,5...] [4.95028223026172...] [0.99296838369961...]
0.0
                  224|249.1171819778458| free|Tampa-St. Petersb...|
      200|1542568683000|"Mozilla/5.0 (Mac...|
                                                  25|
                                                         0|
0.0|(2,[0],[1.0])|
                          1.0|
                                (1,[],[])
                                                     1.0|
                                                             (1,[],
              27.0|(113,[27],[1.0])|
                                                2.0 | (56,[2],[1.0]) |
(178, [0,1,2,3,4,5...][3.86529926839810...][0.97947351649175...]
0.01
                                                       Concord, NHI
                  302 l
                              216.65914| paid|
PUTI
    200|1542568713000|Mozilla/5.0 (X11;...|
                                                  65|
                                                         0|
1.0|(2,[1],[1.0])|
                          0.0|(1,[0],[1.0])|
                                                     0.0|(1,[0],[1.
              36.0|(113,[36],[1.0])|
                                               35.0 | (56, [35], [1.0]) |
(178, [0, 1, 2, 3, 4, 6...] [4.95028213994555...] [0.99296838306901...]
0.0
                   62 l
                              158.87628 | paid | Boston-Cambridge-...
       200|1542568747000|"Mozilla/5.0 (iPa...|
                                                        0|
                                                  92|
0.0|(2,[0],[1.0])|
                          0.0|(1,[0],[1.0])|
                                                     0.0|(1,[0],[1.
                                               10.0|(56,[10],[1.0])|
               2.0| (113,[2],[1.0])|
(178, [0,1,2,3,4,5...][4.95028211933649...][0.99296838292511...]
0.0
                   331
                              225.90649| free|Los Angeles-Long ...|
      200|1542568750000|"Mozilla/5.0 (Win...|
PUT I
                                                  39|
                                                         0|
0.0|(2,[0],[1.0])|
                          1.0| (1,[],[])|
                                                     0.0|(1,[0],[1.
               0.0| (113,[0],[1.0])|
                                                5.0| (56,[5],[1.0])|
(178, [0,1,2,3,4,5...][4.95028211751805...][0.99296838291242...]
0.0
                  2251
                              277.15873| free|Tampa-St. Petersb...|
PUT I
       200|1542568774000|"Mozilla/5.0 (Mac...|
                                                         0 |
                                                  25|
0.0|(2,[0],[1.0])|
                          1.0|
                                  (1,[],[])|
                                                     0.0|(1,[0],[1.
              27.0|(113,[27],[1.0])|
                                                2.0 | (56, [2], [1.0]) |
(178, [0,1,2,3,4,5...][4.95028210297048...][0.99296838281084...]
0.01
      FΙ
                   63|249.1171819778458| paid|Boston-Cambridge-...|
```

```
200|1542568789000|"Mozilla/5.0 (iPa...|
GET
                                       92|
0.0|(2,[0],[1.0])|
                                          1.0|
                    0.0|(1,[0],[1.0])|
                                                 (1,[],
            2.0| (113,[2],[1.0])|
                                     10.0 | (56, [10], [1.0]) |
(178, [0,1,2,3,4,5...][3.86529920414633...][0.97947351519996...]
0.0
               641
                        278.41261| paid|Boston-Cambridge-...|
     200|1542568905000|"Mozilla/5.0 (iPa...|
PUT I
                                        92|
                                             0|
0.0|(2,[0],[1.0])|
                    0.0|(1,[0],[1.0])|
                                          0.0|(1,[0],[1.
            2.0| (113,[2],[1.0])|
                                     10.0 | (56, [10], [1.0]) |
(178, [0,1,2,3,4,5...] [4.95028202356499...] [0.99296838225642...]
0.0
    F۱
               65|249.1171819778458| paid|Boston-Cambridge-...|
PUT |
     307|1542568906000|"Mozilla/5.0 (iPa...|
                                        92|
                                             0|
                    0.0|(1,[0],[1.0])|
0.0|(2,[0],[1.0])|
                                          0.0|(1,[0],[1.
            2.0| (113,[2],[1.0])|
                                     10.0 | (56, [10], [1.0]) |
(178, [0, 1, 2, 3, 4, 5...] [4.95028202295884...] [0.99296838225219...]
0.01
              226|249.1171819778458| free|Tampa-St. Petersb...|
                                        25|
     200|1542568907000|"Mozilla/5.0 (Mac...|
GET |
0.0|(2,[0],[1.0])|
                    1.01
                           (1,[],[])
                                          1.0|
                                                 (1,[],
           27.0|(113,[27],[1.0])|
                                      2.0| (56,[2],[1.0])|
(178, [0, 1, 2, 3, 4, 5...] [3.86529913262078...] [0.97947351376193...]
0.01
------
only showing top 20 rows
```

In [102]: predictionAndLabels=lrPredictions.select('prediction','churn')

```
In [106]: predictionAndLabels.show()
```

```
|prediction|churn|
          0.01
                     0 |
          0.0|
                     0 |
          0.0|
                     0|
          0.0|
                     0 |
          0.0|
                     0|
          0.0|
                     0 |
          0.0|
                     0|
          0.0|
                     0 |
          0.0|
                     0 |
          0.0|
                     0|
          0.0|
                     0 |
          0.0|
                     0 |
          0.0|
                     0 |
          0.0|
                     0 |
          0.0|
                     0 |
          0.0|
                     0 |
          0.0|
                     0|
          0.0|
                     0 |
          0.0
                     0|
          0.0
                     0 |
only showing top 20 rows
```

```
In [136]: | from pyspark.sql.types import FloatType
```

```
predictionAndLabels = predictionAndLabels.withColumn("churn", predict
ionAndLabels["churn"].cast(FloatType()))
predictionAndLabels = predictionAndLabels.withColumn("prediction", pr
edictionAndLabels["prediction"].cast(FloatType()))
```

In [137]:

predictionAndLabels.show()

F1 Score: 0.988297408226171

```
|prediction|churn|
                   0.01
                          0.01
                   0.01
                          0.01
                   0.0|
                          0.0|
                   0.0|
                          0.0|
                   0.0
                          0.0|
                   0.0|
                          0.0
                   0.0|
                          0.0|
                   0.01
                          0.01
                   0.0|
                          0.0|
                   0.0|
                          0.0|
                   0.0|
                          0.0
                   0.0|
                          0.0|
                   0.0|
                          0.0
                   0.0|
                          0.0|
                   0.0|
                          0.0|
                   0.0|
                          0.0
                   0.0
                          0.0|
                   0.0|
                          0.0
                   0.0
                          0.0
                   0.0
                          0.01
           only showing top 20 rows
In [144]:
           results = lrModel.transform(test_data)
           evaluator = MulticlassClassificationEvaluator(labelCol='churn',predic
           tionCol = "prediction")
           print('F1 Score:{}'.format(evaluator.evaluate(results, {evaluator.met
           ricName: "f1"})))
```

### **Linear Regression**

In [ ]:

```
In []:
In [199]:
```

```
lreg = LinearRegression(maxIter=10, regParam=0.3, elasticNetParam=0.8
In [115]:
           ,labelCol='churn')
           paramGrid = ParamGridBuilder().addGrid(lr.regParam, (0.0, 0.2,0.5,0.8
           ))\
                                          .addGrid(lr.elasticNetParam, (0.0,0.25,
           0.5, 0.75))
                                          .build()
           #
                                           .addGrid(lr.maxIter, (5, 10))\
           #
                                           .addGrid(lr.elasticNetParam, (0.25,0.7
           5))\
           #
                                           .addGrid(lr.maxIter, (5, 10))\
           #
                                           .addGrid(lr.tol, (1e-4, 1e-5))\
           #pipeline = Pipeline(stages=[stringInd gender,encoder gender,stringIn
           d level, encoder level, stringInd method, encoder method, stringInd locat
           ion, encoder location, stringInd Agent, encoder Agent, vec assem, lr])
           #pipeline = Pipeline(stages=[lr])
           pipeline=Pipeline(stages=[stringInd gender,encoder gender,stringInd l
           evel, encoder level, stringInd method, encoder method, stringInd location
           ,encoder location,stringInd Agent,encoder Agent,vec assem,lreg])
           cv = CrossValidator(estimator=pipeline,
                               estimatorParamMaps=paramGrid,
                               evaluator=MulticlassClassificationEvaluator(label
           Col='churn', metricName="f1"),
                                evaluator=MulticlassClassificationEvaluator(labe
           lCol='churn', predictionCol='prediction'),
                               numFolds=4)
In [116]: | lregModel=cv.fit(train data)
In [117]: lregModel.avgMetrics
Out[117]: [0.0,
           0.0,
           0.0,
           0.0,
           0.0,
           0.0,
           0.0,
           0.0,
           0.0,
           0.0,
           0.0,
           0.0,
           0.0,
           0.0,
           0.0,
           0.0]
```

### Getting the best parameters

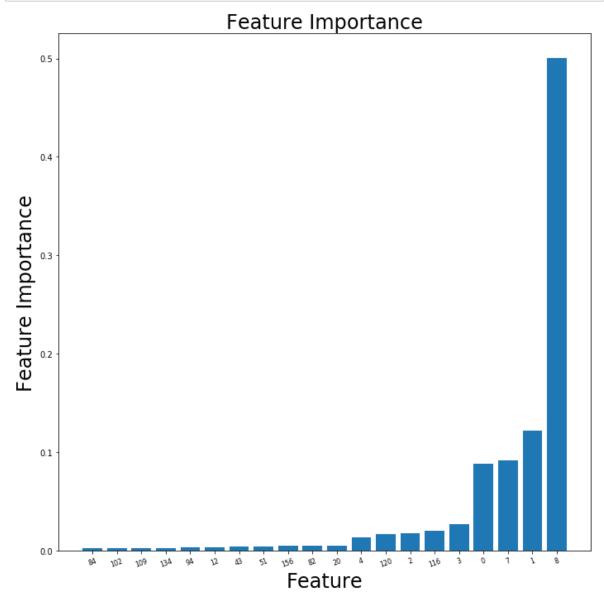
#### **Random Forest**

```
In [121]:
          paramGrid = ParamGridBuilder() \
               .addGrid(rf.numTrees, [50,100]) \
               .addGrid(rf.maxDepth, [15]) \
               .build()
                .addGrid(rf.maxDepth, [3,6,9]) \
                .addGrid(rf.numTrees, [int(x) for x in np.linspace(start = 10, s)]
           top = 50, num = 3)]) \setminus
                .addGrid(rf.maxDepth, [int(x) for x in np.linspace(start = 5, st
           op = 25, num = 3)]) \setminus
                                           .addGrid(lr.elasticNetParam, (0.25,0.7
           5))\
                                           .addGrid(lr.maxIter, (5, 10))\
           #
                                           .addGrid(lr.elasticNetParam, (0.25,0.7
           5))\
                                           .addGrid(lr.maxIter, (5, 10))\
                                           .addGrid(lr.tol, (1e-4, 1e-5))\
           #pipeline = Pipeline(stages=[stringInd gender,encoder gender,stringIn
           d level, encoder level, stringInd method, encoder method, stringInd locat
           ion, encoder_location, stringInd_Agent, encoder_Agent, vec_assem, lr])
           #pipeline = Pipeline(stages=[lr])
           pipeline=Pipeline(stages=[stringInd gender,encoder gender,stringInd l
           evel, encoder level, stringInd method, encoder method, stringInd location
           ,encoder location,stringInd Agent,encoder Agent,vec assem,rf])
           cv = CrossValidator(estimator=pipeline,
                               estimatorParamMaps=paramGrid,
                               evaluator=MulticlassClassificationEvaluator(label
           Col='churn', metricName="f1"),
                                evaluator=MulticlassClassificationEvaluator(labe
           lCol='churn', predictionCol='prediction'),
                               numFolds=4)
In [122]:
          rfModel=cv.fit(train_data)
In [123]:
          rfModel.avgMetrics
Out[123]: [0.9879676156261097, 0.9879676156261097]
In [118]:
          #lrModel.avgMetrics
```

#### Getting the best parameters!

```
In [ ]:
  In [ ]:
In [119]:
          results = rfModel.transform(test_data)
          evaluator = MulticlassClassificationEvaluator(labelCol='churn',predic
          tionCol = "prediction")
          print('F1 Score:{}'.format(evaluator.evaluate(results, {evaluator.met
          ricName: "f1"})))
          F1 Score: 0.988297408226171
  In [ ]:
          bestPipeline = rfModel.bestModel
In [120]:
          bestModel = bestPipeline.stages[-1]
          importances = bestModel.featureImportances
In [130]:
          #importances#.toArray()
In [122]: | feature_list=np.array([i for i in range(178)])
In [123]: #feature_list
```

```
In [127]:
          num features = 10
          indices = np.argsort(importances)
          indices2 = np.argsort(importances)
          plt.figure(figsize=(10,10))
          plt.title('Feature Importances')
          # only plot the customized number of features
          plt.bar(range(158,178), importances.toArray()[indices][158:178])
          # Add feature names as x-axis labels
          plt.xticks(range(158,178), feature_list[indices2][158:178], rotation=
          20, fontsize = 8)
          # Create plot title
          plt.title("Feature Importance", size=24)
          plt.xlabel('Feature', size=24)
          plt.ylabel('Feature Importance', size=24)
          plt.tight layout()
          #plt.savefig('./churn_rf_featimp.jpeg')
          # Show plot
          plt.show()
```



```
In [ ]:
```

## The three most important features are:

```
In [129]: train_data.columns[8],train_data.columns[1],train_data.columns[7]
Out[129]: ('userAgent', 'itemInSession', 'ts')
In [ ]:
```

#### **OneVsRest**

```
In [131]: | lr = LogisticRegression(featuresCol='features', labelCol='churn', maxI
          ter=2)#, regParam=0.0, elasticNetParam=0)
          paramGrid = ParamGridBuilder().addGrid(lr.regParam, (0.05, 0.15))\
                                          .addGrid(lr.elasticNetParam, (0.25,0.75
          ))\
                                          .addGrid(lr.maxIter, (5, 10))\
                                          .build()
                                           .addGrid(lr.elasticNetParam, (0.25,0.7
          5))\
                                           .addGrid(lr.maxIter, (5, 10))\
          #
                                           .addGrid(lr.tol, (1e-4, 1e-5))\
          #pipeline = Pipeline(stages=[stringInd gender,encoder gender,stringIn
          d level, encoder level, stringInd method, encoder method, stringInd locat
          ion, encoder location, stringInd Agent, encoder Agent, vec assem, lr])
          #pipeline = Pipeline(stages=[lr])
          ovr=OneVsRest(classifier=lr,labelCol='churn')
          pipeline=Pipeline(stages=[stringInd gender,encoder_gender,stringInd_l
          evel, encoder level, stringInd method, encoder method, stringInd location
           ,encoder location,stringInd Agent,encoder Agent,vec assem,ovr])
          cv = CrossValidator(estimator=pipeline,
                               estimatorParamMaps=paramGrid,
                               evaluator=MulticlassClassificationEvaluator(label
          Col='churn', metricName="f1"),
                                evaluator=MulticlassClassificationEvaluator(labe
          lCol='churn',predictionCol='prediction'),
                               numFolds=4)
          ORModel=cv.fit(train_data)
In [132]:
In [133]:
          ORModel.avgMetrics
Out[133]: [0.9879676156261097,
           0.9879676156261097,
           0.9879676156261097,
           0.9879676156261097,
           0.9879676156261097,
           0.9879676156261097.
           0.9879676156261097,
           0.9879676156261097]
In [134]:
          results = ORModel.transform(test data)
          evaluator = MulticlassClassificationEvaluator(labelCol='churn',predic
          tionCol = "prediction")
          print('F1 Score:{}'.format(evaluator.evaluate(results, {evaluator.met
          ricName: "f1"})))
```

F1 Score: 0.988297408226171

In [135]:	<pre>ORModel.getEstimatorParamMaps()[ np.argmax(ORModel.avgMetrics) ]</pre>
Out[135]:	{Param(parent='LogisticRegression_d6e38016029d', name='regParam', doc ='regularization parameter (>= 0).'): 0.05, Param(parent='LogisticRegression_d6e38016029d', name='elasticNetPara m', doc='the ElasticNet mixing parameter, in range [0, 1]. For alpha = 0, the penalty is an L2 penalty. For alpha = 1, it is an L1 penalt y.'): 0.25, Param(parent='LogisticRegression_d6e38016029d', name='maxIter', doc ='max number of iterations (>= 0).'): 5}
In [ ]:	
In [ ]:	

## **SVM**

```
In [185]:
In []:
```

```
lsvc = LinearSVC(maxIter=10, regParam=0.1,labelCol='churn')
          paramGrid = ParamGridBuilder().addGrid(lsvc.regParam,(0.05,0.1,0.2))\
                                         .build()
                                          .addGrid(lr.elasticNetParam, (0.25,0.7
          5))\
          #
                                          .addGrid(lr.maxIter, (5, 10))\
                                          .addGrid(lr.tol, (1e-4, 1e-5))\
          #pipeline = Pipeline(stages=[stringInd gender,encoder gender,stringIn
          d level, encoder level, stringInd method, encoder method, stringInd locat
          ion,encoder_location,stringInd Agent,encoder Agent,vec assem,lr])
          #pipeline = Pipeline(stages=[lr])
          pipeline=Pipeline(stages=[stringInd gender,encoder gender,stringInd l
          evel, encoder level, stringInd method, encoder method, stringInd location
          ,encoder location,stringInd Agent,encoder Agent,vec assem,lsvc])
          cv = CrossValidator(estimator=pipeline,
                               estimatorParamMaps=paramGrid,
                               evaluator=MulticlassClassificationEvaluator(label
          Col='churn', metricName="f1"),
                                evaluator=MulticlassClassificationEvaluator(labe
          lCol='churn', predictionCol='prediction'),
                               numFolds=4)
In [137]:
          SVMModel=cv.fit(train data)
In [138]:
          SVMModel.avgMetrics
Out[138]: [0.9816338809740289, 0.9879676156261097, 0.985034316190955]
In [139]:
          results = SVMModel.transform(test data)
          evaluator = MulticlassClassificationEvaluator(labelCol='churn',predic
          tionCol = "prediction")
          print('F1 Score:{}'.format(evaluator.evaluate(results, {evaluator.met
          ricName: "f1"})))
          F1 Score: 0.988297408226171
  In [ ]:
```

#### Getting the best parameters!

```
In [140]: SVMModel.getEstimatorParamMaps()[ np.argmax(SVMModel.avgMetrics) ]
Out[140]: {Param(parent='LinearSVC_ca47bf918ce0', name='regParam', doc='regular ization parameter (>= 0).'): 0.1}
In []:
```

```
In [ ]:

In [ ]:
```

#### **GBTClassifier**

```
In [204]:
          gbt = GBTClassifier(labelCol="churn", featuresCol="features", maxIter
In [125]:
          =10)
          paramGrid = ParamGridBuilder() \
In [126]:
               .build()
                .addGrid(gbt.numFolds, [50,100]) \
                .addGrid(gbt.MaxDepth, [12,15]) \
                .addGrid(rf.maxDepth, [3,6,9]) \
                .addGrid(rf.numTrees, [int(x) for x in np.linspace(start = 10, s)]
          top = 50, num = 3)]) \setminus
                .addGrid(rf.maxDepth, [int(x) for x in np.linspace(start = 5, st
          op = 25, num = 3)1) \
                                           .addGrid(lr.elasticNetParam, (0.25,0.7
          5))\
          #
                                           .addGrid(lr.maxIter, (5, 10))\
          #
                                           .addGrid(lr.elasticNetParam, (0.25,0.7
          5))\
                                           .addGrid(lr.maxIter, (5, 10))\
                                           .addGrid(lr.tol, (1e-4, 1e-5))\
          #pipeline = Pipeline(stages=[stringInd gender,encoder gender,stringIn
          d level, encoder level, stringInd method, encoder method, stringInd locat
          ion, encoder location, stringInd Agent, encoder Agent, vec assem, lr])
          #pipeline = Pipeline(stages=[lr])
          pipeline=Pipeline(stages=[stringInd gender,encoder gender,stringInd l
          evel, encoder level, stringInd method, encoder method, stringInd location
           ,encoder location,stringInd Agent,encoder Agent,vec assem,gbt])
          cv = CrossValidator(estimator=pipeline,
                               estimatorParamMaps=paramGrid,
                               evaluator=MulticlassClassificationEvaluator(label
          Col='churn', metricName="f1"),
                                evaluator=MulticlassClassificationEvaluator(labe
          lCol='churn',predictionCol='prediction'),
                               numFolds=4)
In [127]: GBTModel=cv.fit(train data)
In [128]: GBTModel.avgMetrics
Out[128]: [0.9879450988392603]
```

#### **Getting best parameters!**

```
In [130]: GBTModel.getEstimatorParamMaps()[ np.argmax(GBTModel.avgMetrics) ]
Out[130]: {}
```

#### Because they are the default parameters!

### Summarizing the results in a DataFrame

```
In [ ]:
           results df=pd.DataFrame([0.98829,0.0,0.98829,0.98829,0.98829,0.98799
In [103]:
           ],index=['LR','LReg','RF','OVR','SVM','GBT'],columns=['f1-score'])
In [104]:
           results df
Out[104]:
                 f1-score
             LR 0.98829
            LReg
                 0.00000
             RF
                 0.98829
            OVR 0.98829
            SVM
                0.98829
            GBT 0.98799
```

In [ ]:	
In [ ]:	

### **Final Steps**

Clean up your code, adding comments and renaming variables to make the code easier to read and maintain. Refer to the Spark Project Overview page and Data Scientist Capstone Project Rubric to make sure you are including all components of the capstone project and meet all expectations. Remember, this includes thorough documentation in a README file in a Github repository, as well as a web app or blog post.

```
In [ ]:
```