# Tristin Mckellar

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## **Job Objective:**

To secure a position with IBM Canada

## **Highlights of Qualifications**

- Graduate of the Public Relations diploma program at Conestoga College, with a 3 GPA
- 1 year working in IT Support; answering phones/walk-ups, responding to emails.
- 1 year of experience with Java; created 2 games
- Ability to work well as a team member
- 3 years of customer service experience
- Proficient with various computer applications including MS Word, PowerPoint, Excel,
  Adobe Creative Cloud
- Strong organizational skills, and the ability to manage time effectively
- Enjoys working in a fast-paced environment
- 5+ years with social media platforms including Facebook, Instagram, Twitter, Snapchat, YouTube

## **Education and Certification**

#### **Public Relations Diploma**

Conestoga College

#### **IT Programming Diploma**

Nova Scotia Community College

## **High School Diploma**

Pugwash District High School

#### SafeTALK Certified

Suicide Alertness

#### **WHMIS**

## **Employment Experience**

## IT Support Specialist – Conestoga College

• Providing support for IT related issues, resetting network passwords, answering phonecalls, responding to emails, creating service tickets.