

Jitin Sharma

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Summary

I'm a dedicated and hardworking individual with excellent communication skills and a quick learner. I'm eager to join a team where I can contribute and grow professionally while helping the organization succeed.

Experience

Associate (Microsoft)

smartData Enterprises Inc. • Mohali, Punjab
04/2021 - 08/2023

- Upgrade applications to work with new hardware and improve its speed and efficiency.
- Helped decide on new systems or updates to existing ones based on analysis.
- Created guides for users and developed a tool to help manage business tasks.
- Worked closely with a team on a project to improve video calls.
- Developing an internal tool that increased productivity.
- Implemented security measures in software development to protect data and comply with privacy laws.
- Provided technical support to clients by resolving issues.
- Collaborated with the AI and ML team to develop a chatbot that converses about health based on symptoms provided, processes healthcare information, and predictions.
- Assisted in processing and preparing data for chatbot training, ensuring accurate and effective prediction models.
- Customized and optimized APIs for efficient consumption and processing of data, enhancing the chatbot's functionality and user experience.

Jr. Web Developer

TechnoCodz Group • Mohali, Punjab
04/2020 - 04/2021

- Solved problems found during testing or reported by customers.
- Updated websites and created diagrams to show how systems interact.
- Worked with the team on online selling strategies and website integration.
- Designed and implemented responsive website layouts, improving user experience on mobile and desktop devices.
- Optimized website loading times and performance for better user engagement.
- Collaborated with graphic designers to ensure visual design intent was accurately implemented on websites.
- Played a key role in developing and maintaining an e-commerce platform, focusing on user-friendly shopping experiences.
- Integrated secure payment gateways and streamlined the checkout process, enhancing customer trust and satisfaction.
- Implemented features such as product recommendations, reviews, and ratings to improve engagement and sales.

Internship

CS Infotech • Chandigarh, Chandigarh
01/2020 - 03/2020
3 Months Of Internship in .NET

Skills

Angular, .Net Core, APIS, GIT, SQL, GitHub, HangFire, JIRA, AWS, MySQL, Amazon Chime SDK

Education

IT Programming for AI

NSCC • Halifax, Nova Scotia

04/2024

BCA

Doaba Group of Colleges • Mohali, Punjab

12/2019

12th

Master Hari Singh Inter College • Mathura, UP

05/2016

10th

Doraha Public School • Doraha, Punjab

06/2012
