# Lending Club Case Study

Submitted by:

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# Background

- Lending club is the largest peer-to-peer marketplace, facilitating personal loans, business loans and financing medical procedures.
- Application is processed online and decision is made based on the data available.
- There is always risk of default associated with lending.

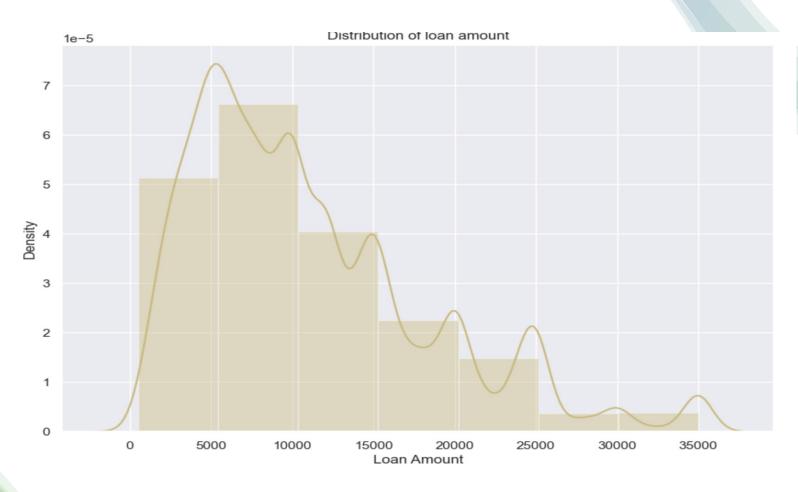
# **Business Objective**

- Identify key factors driving loan defaults
- Enable data-driven decisions on whether to approve or reject loan applications based on borrower profiles.

# Approach

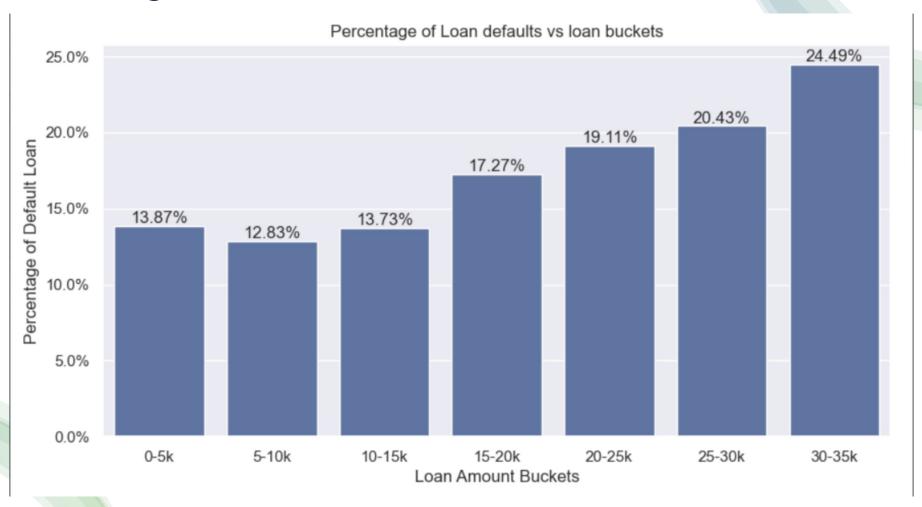
- Data Preparation
  - Data Removal
    - · Drop columns having
      - Only null values
      - Only one value
      - All unique values (like `id`)
    - Drop any empty rows
  - Data Cleaning
    - Convert values to correct data type int, float, date representation
    - Fill in missing values with appropriate information wherever required
    - Remove or replace any outliers if we think that will impact the analysis
  - Data Derivation
    - Derive data from the existing data to perform more analysis.
- Distribution Analysis
  - Analyse distribution patterns and frequencies of important data fields in the dataset. Identify any striking feature in that.
- Relationship Analysis
  - Analyse the default behaviour by taking multiple datasets into consideration.
  - Identify any particular combination of data fields that results in higher default rate.
- Key Insights Summary
  - Summarize critical findings and observations to inform decision-making

#### Loan Amount



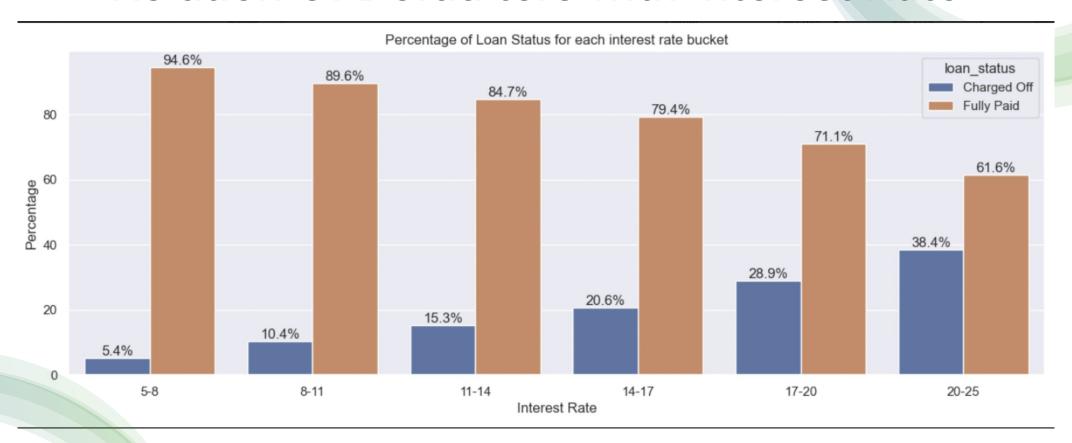
- The maximum number of loan profiles have loan amount ranging between 5K-10K.
- Average loan amount is 11K

# Percentage of Default vs Loan Amount Buckets



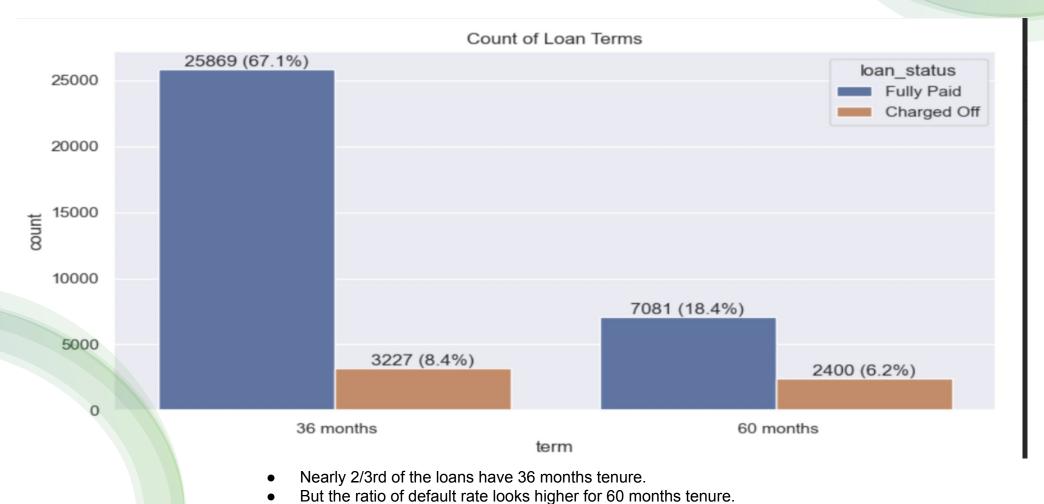
The loan amount higher than 15K has higher default rate.

#### Relation Of Defaulters with Interest Rate

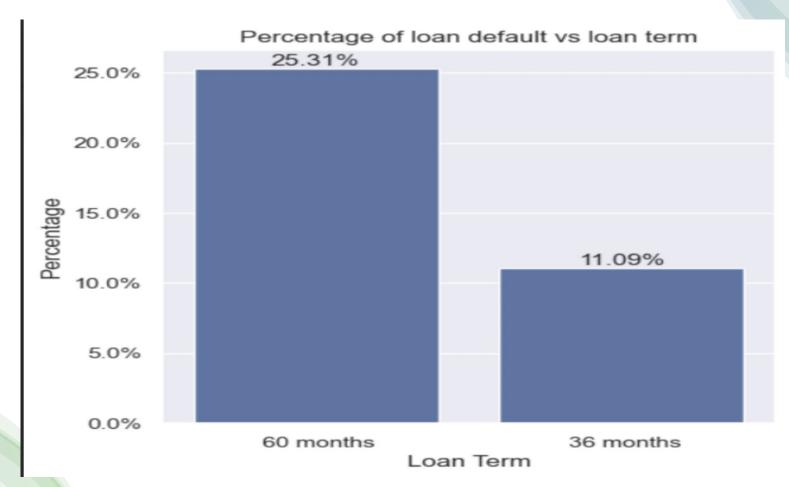


- Average interest rate is around 12%.
- Most of applications have interest rate ranging between 9%-14%.
- As the interest rate increases the default rate increases.

#### Loan Count vs Loan Terms

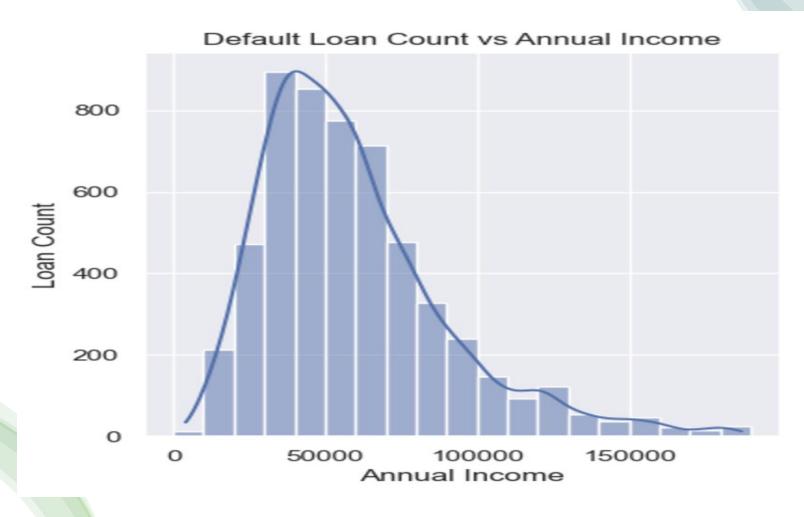


#### Default Rate vs Loan Terms



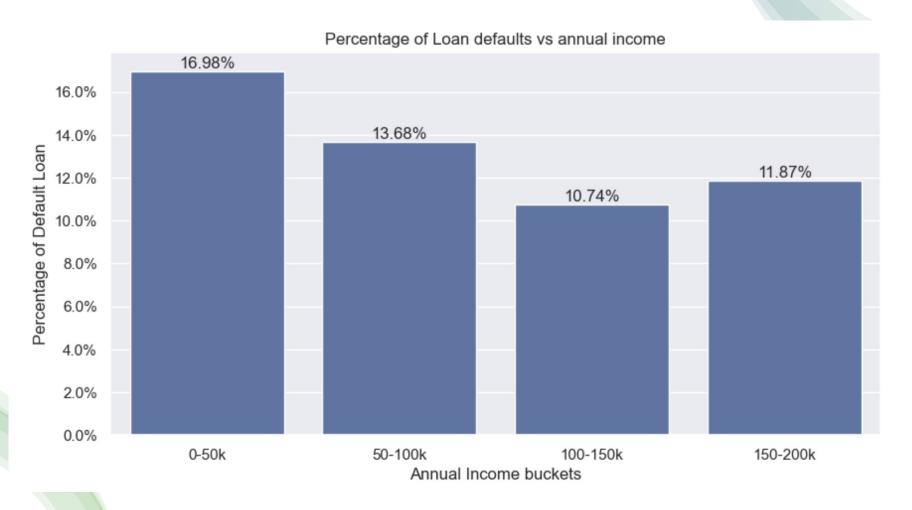
• '60 months' loans are twice likely to being defaulted compared to '36 months' loans.

## Loan Count vs Annual Income



Most borrower's income are in the range 40000 to 80000

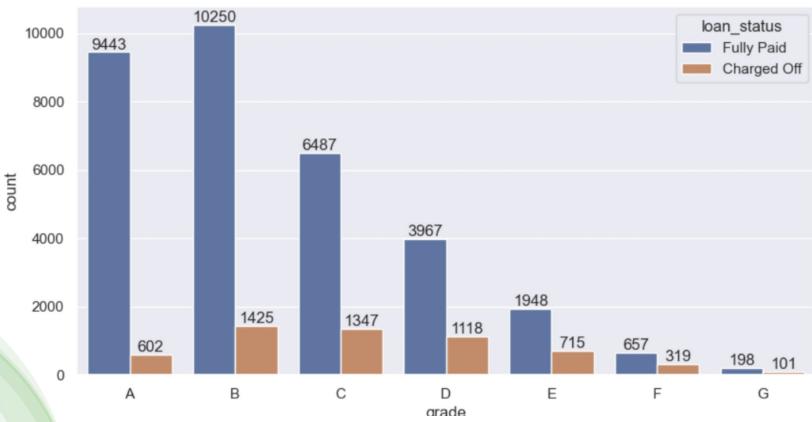
#### Default Rate vs Annual Income



Chances of default rate is higher for low income group (specifically for 0-50K income bracket)

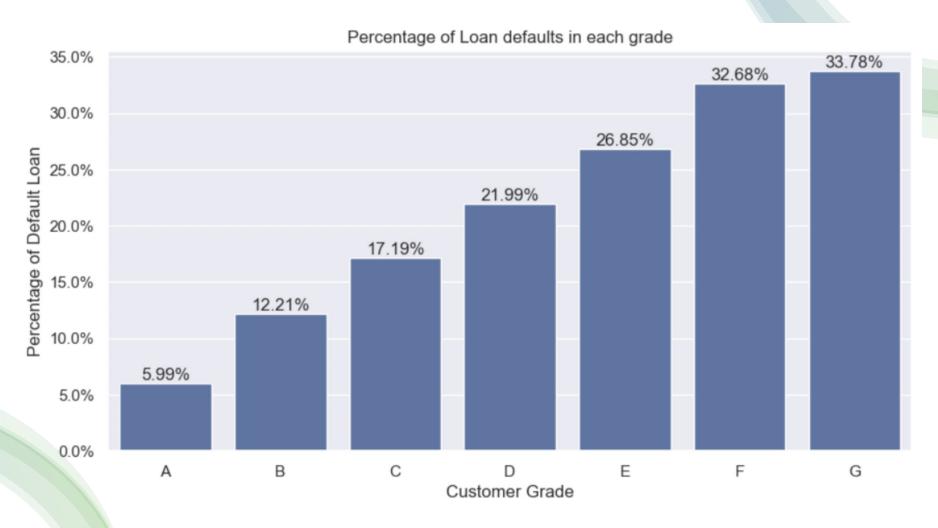
#### Loan Status vs Grades





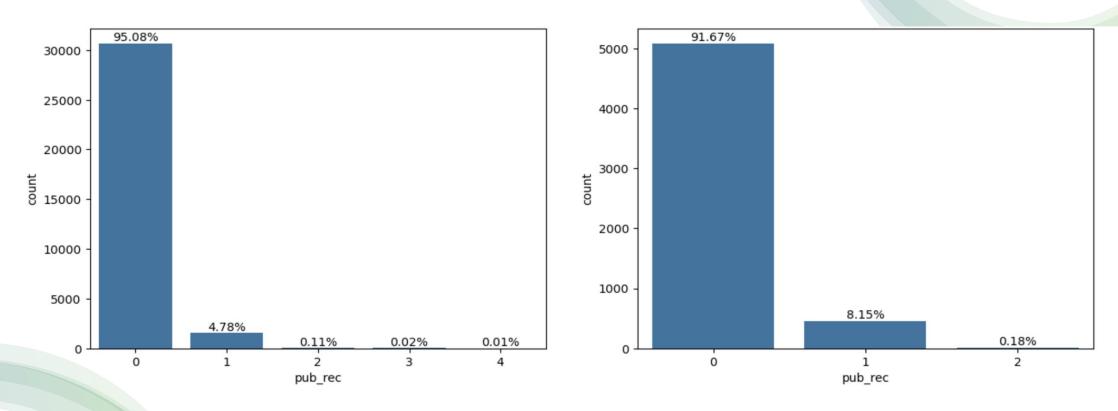
- More loans given to category A, B and C.
- Grade A has very less default rate compared to number of loans process in that bucket.

# Risk Analysis of defaulters acc to Grades



Customers with Grades of E,F,G has more chances of defaulting the loan

#### Loan Default vs Public Record



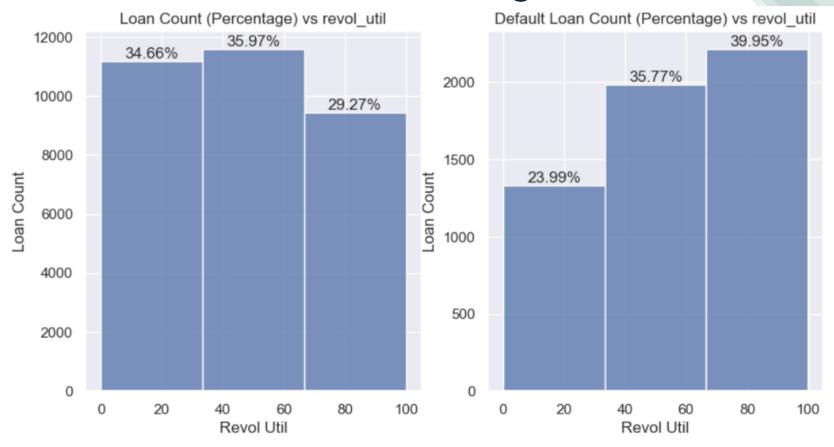
• The number of loans having any public record is very less to make any inference. But applicants with 1 public record have higher chances of default.

# Loan Count vs Home Ownership



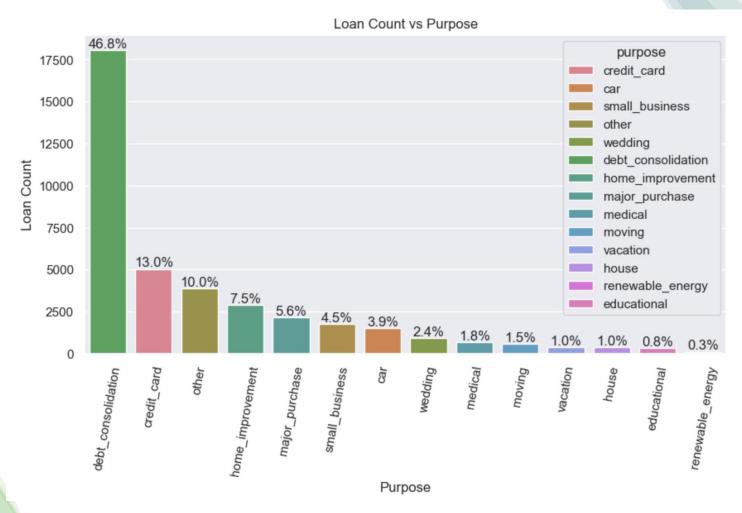
- Maximum loans granted to Rent and Mortgage Category.
- Also Rent and Mortgage constitutes higher proportion in default cases as well.

# Default Rate vs Revolving Credit utilisation



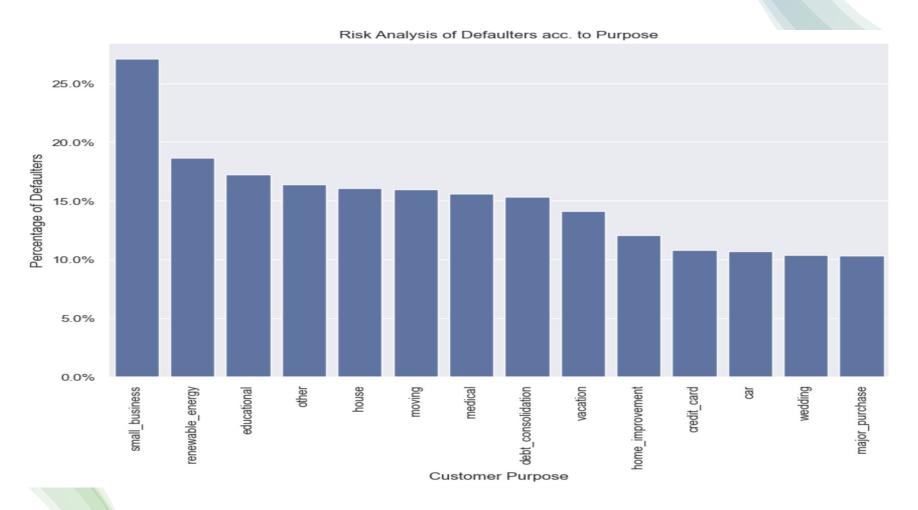
• In the defaulted loans, the revolving credit utilisation is greater than 70% for one third of the cases. Even 50% of the default loans have revolving credit utilisation greater than 60%.

## Loan Count vs Purpose



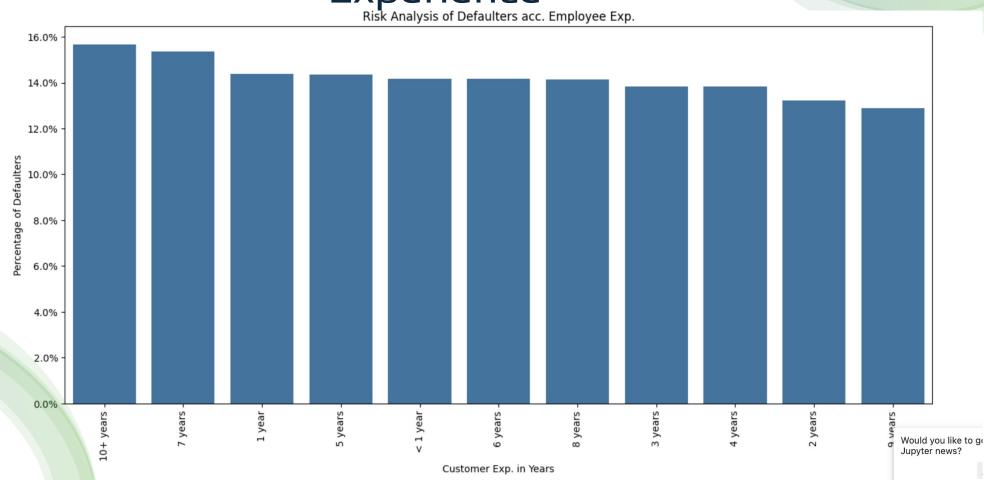
- Debt Consolidation is the highly stated reason for taking loans. They constitute ~47% of overall loans.
- In the defaulted loans as well, it follows the similar trend.

# Default Rate vs Purpose



 Loan taken for small business have higher default rate though. Debt consolidation is not even in top 5!

# Risk Analysis of defaulters acc to Employee Experience Risk Analysis of Defaulters acc. Employee Exp.



#### Observations

- Loan Amount The default rate increases significantly as the loan amount increase from 15K
- Loan Term The probability of default is more than twice for 60 months (25%) compared to that of 36 months (11%)
- Interest rate Higher interest rates lead to higher rate of default.
- **Grades** The default rate increases from Grade A to grade G. But Grade A has very less default rate.
- Annual Income Default rate is higher in lower income bucket i.e between 0-50k
- Revolving Credit Utilisation Default loans have higher revolving utilisation rates in general. Nearly 60% of default loans have more than 50% revolving credit utilisation.
- Purpose Debt consolidation has higher loan applications and also default rate. But the loans provided for small business have higher chances of default.

# **Closing Notes**

- Tighten evaluation for all applications where loan amount in greater than 15k.
- If the credit score is arriving at higher interest rate, then the probability of default is also higher. Hence the company should have appropriate risk management measures.
- Avoid lending money for borrowers having very less annual income. Target people who have more than 40k in general.
- Grade A, B category borrowers are less risky. Hence target more of those.
- If revol\_util is greater than 50%, then tighten evaluation process
- Preference should be given to 36months term instead of 60 months
- Tighten lending process for small business.

