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GitHub: https://github.com/waldothedeveloper

#### SUMMARY

More than 3 years programming and application development experience.

### **COMPUTER SKILLS**

### Languages

 Proficient in: Ruby, Python, Ruby on Rails, JavaScript (including ES6), React JS, Git & GitHub, JSON, SQL, MVC, Agile, Bootstrap, Material-UI.

#### **EXPERIENCE**

### Web Developer Freelance

Waldo-the-Developer (January 2018 - Present)

- Design, implement, test and deploy web apps in both personal & client projects using hot technologies like React JS, Webpack, Material UI, Ruby on Rails, and Netlify.
- Created the YouTube channel "Waldo the Developer" to continue empowering developers and technology enthusiasts providing weekly programming lessons and interview to fellow devs and different companies and organizations.

## IT Support Help Desk Level II

- Conviva Care Solutions (March 2019 Present)
- Technical Support for incoming queries and issues (Autotask ticket system) related to desktop computer systems, software and hardware.
- Managing user profiles in Active Directory, Exchange and automating CRUD operations using PowerShell scripts.
- Troubleshoot network issues, performing software updates and isolating network performance issues.

### IT Support Help Desk Level I

- Quantum Technology Partners (<u>Dec 2017 March 2019</u>)
- Troubleshoot iOS users working with the Blackberry Suite Enterprise Apps.
- Managed more than 5000 users within Microsoft Server 2012 and 2016 Active Directory Module
  writing PowerShell script to automate daily tasks like creating or disabling users.

### Web Developer Intern

Kipu Systems (September-December 2017)

- Developed scripts using NodeJS and Ruby to help clients communicate with the company's API
- Learned about software development and implementation in the medical field.
- Increased my SCRUM knowledge and Agile methodologies by actively participating in daily stand-up meetings.
- Applied TDD methodologies, wrote Rspec and Capybara tests to assure the expected behavior or different parts of the application.
- Worked on solving bugs with the Health-matters dev team which helped me to improve my debugging process.

# **EDUCATION**

# College Name

Miami, Florida – <u>2016</u>

FreeCodeCamp Bootcamp

Miami, Florida – <u>2017 & 2018</u>

- Wyncode Academy Bootcamp
- Launch Code LC101 Summer 2018 Bootcamp 2018