

Wade Cranford

Portfolio (<https://wc-portfolio.netlify.app/>)

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EXPERIENCE

CPR: Cell Phone Repair, Charlotte, NC — Service Technician

07/2019 to 05/2020

Responsible for discussing technical issues with customer devices, and explaining possible solutions in an easy to understand manner. Expected to perform hardware repairs in a safe and timely manner on customer devices, and maintain a professional and organized station.

Relevant Skills:

- Problem Solving
- Hardware Repair
- Software and Hardware Troubleshooting
- Customer Support and Service

Carolina Vacuums & More, Charlotte, NC — Service Technician Manager

06/2018 to 07/2019

Performed routine maintenance on a wide variety of home-care equipment, and managed both customer and manufacturer warranty repairs. Responsible for maintaining parts inventory, and remaining organized in a high workload environment.

Relevant Skills:

- Organization
- Customer Sales
- Attention to Detail
- Adaptability

Lowe's Home Improvement, Auburn, AL / Charlotte, NC — Delivery

05/2013 to 04/2019

Worked as a pair to deliver lawn equipment and install kitchen appliances to customer homes. Required communication with other delivery teams, in-store employees, and customers to organize a convenient delivery experience. Team work was crucial to ensure a professional and safe environment.

Relevant Skills:

- Team Work

SKILLS

HTML - 2 years

Javascript - 2 years

CSS - 2 years

C# - 1 year

.NET - 1 year

- Product Knowledge
- Attention to Detail
- Communication

EDUCATION

Snead State Community College, Boaz, AL

— Associates in Computer Science

08/2008 to 05/2011