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2.1.	23
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2.1.3.	26
2.1.4.	27
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[8, .27],

[1, .30 -- 31], [8, .30]

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[8, . 30],

[9, .6]

PMBOK [10, . 8],

PMBOK 5 [11],

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[13], [12].

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[8, .14] , --

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[8, . 15], - —

BPMN (), *EPC* (c

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, [8, . 15]

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. SADT (Structured Analysis and Design Technique) IDEF(Integration Definition for Functional Modeling.)

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[8, . 17] c -

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UML (Unified Modeling Language).

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[8, . 18]

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BPMN (Business Process Model and Notation), ARIS (Architecture of Integrated Information Systems), EPC ().

1.3.2.

[14] -

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. [14, . 18]

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:[15, . 30]

1. (flow objects);

2. (Data);

3. (connecting objects);
4. (swimlane);
5. (artifacts).

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YAWL *YAWL (Yet Another Workflow Language)* -
 (Aalst) (Hofstede) 2003

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YAWL

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 [16, c. 3] :

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YAWL, [16, . 10] -

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(1.3.2.14).

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1.4.1.

WfMC

(Workflow), WfMC [17, .9], , -
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(workflow engine). ,
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[18, .31 -- 35], workflow-
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Workflow, [19, . 127],

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Cunningham LLP Zagiel S.A., ,

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>> (Handbook on Business Information

Systems) [23]

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[12, c. 91 -- 93]), :

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2.1.5.

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2.1.6.

SCOR [45]

APQC [46].

—eTOM [44]

[42], [43]

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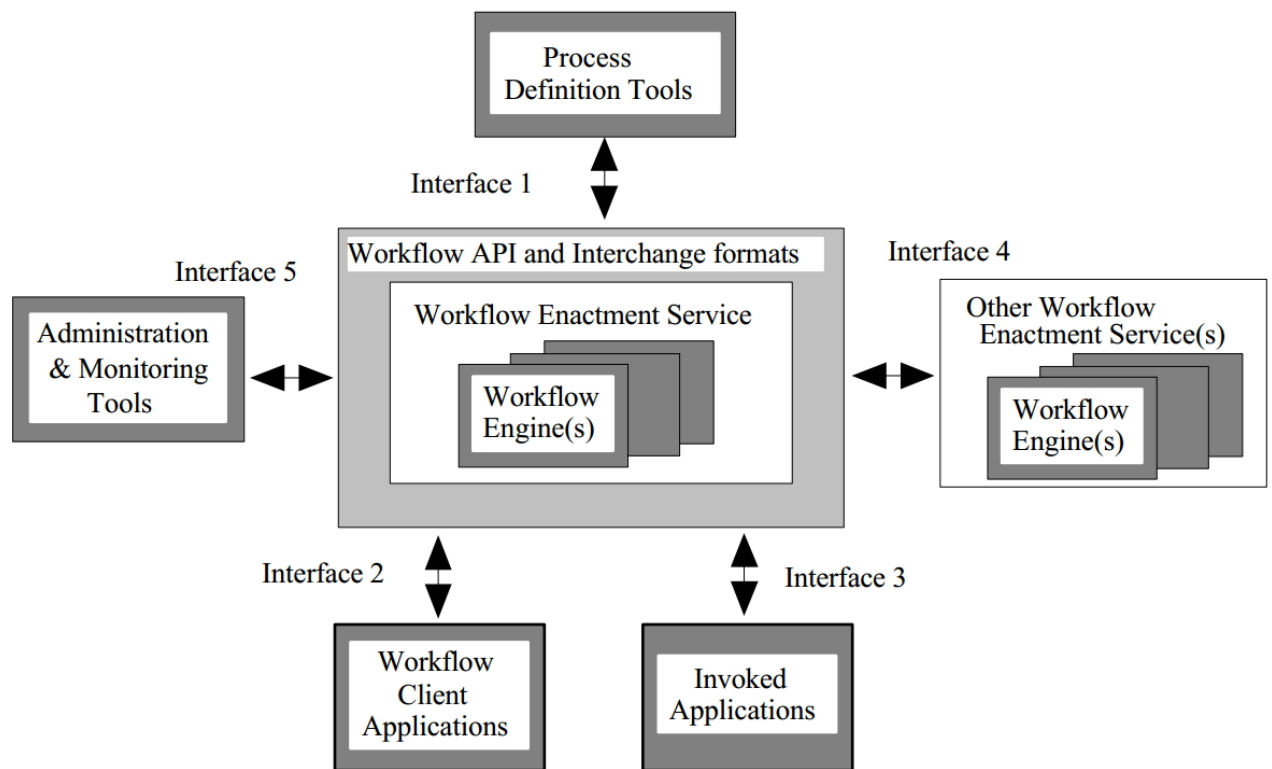
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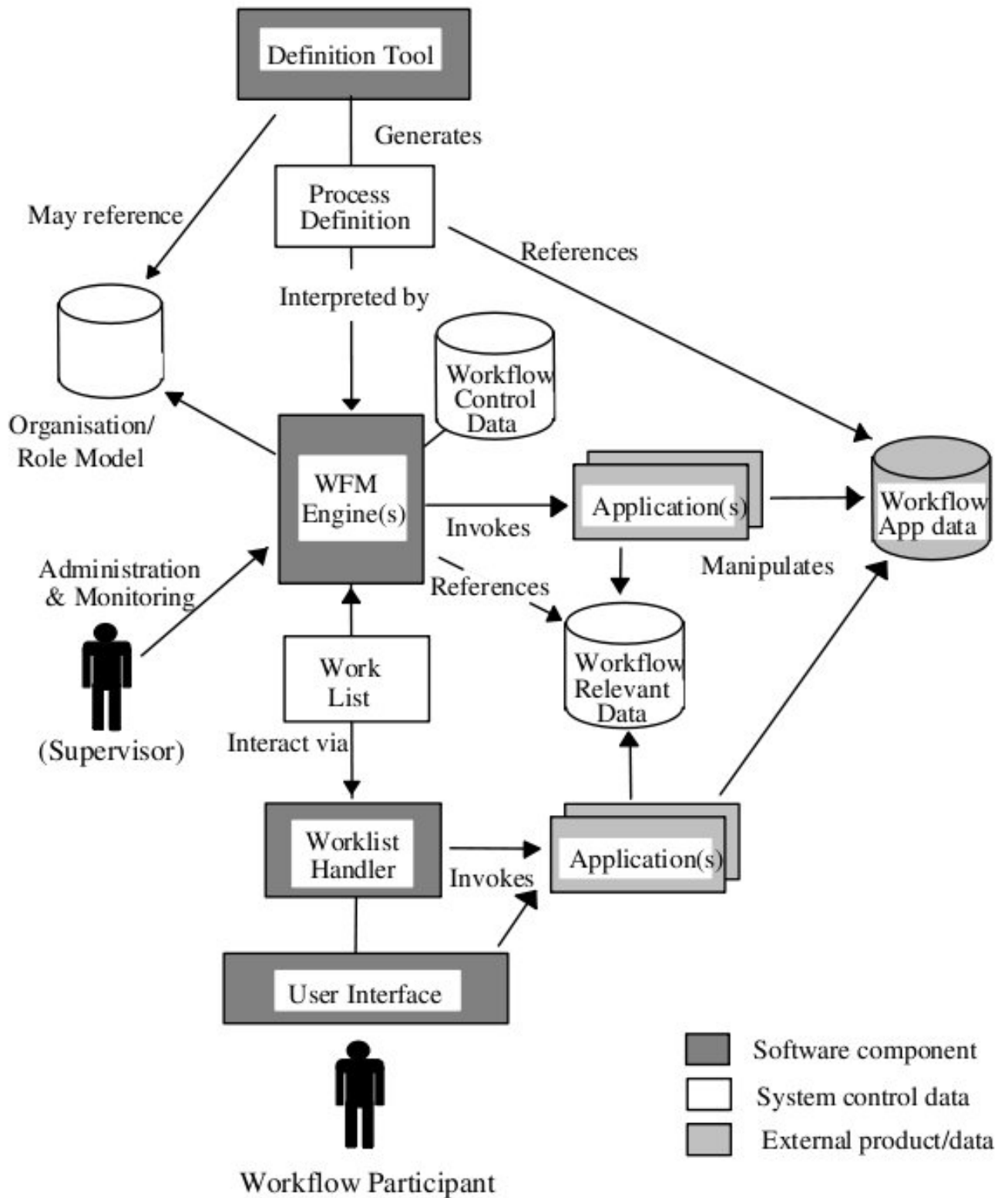
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(Workflow Reference Model) [17, . 23]



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(Generic Workflow Product Structure) [17, . 39]



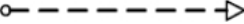
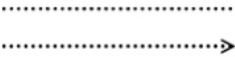
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OMG BPMN version 2.0 [15]

(Event)	<div> <div>---</div> <div>,</div> <div>-</div> <div>.</div> <div>-</div> <div>()</div> <div>(</div> <div>).</div> <div>,</div> <div>.</div> <div>-</div> <div>,</div> <div>:</div> <div>(Start),</div> <div>(Intermediate)</div> <div>(End).</div> </div>	<div> <div> <div></div> <div></div> </div> <div></div> </div>
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(Gateway)	<p>- , . , - , .</p>	
(Sequence Flow)	<p>- , -</p>	
(Message Flow)	<p>- , BPMN (-) .</p>	
(Association)	<p>(,) , , (,) .</p>	

.1 ()

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[41, . 97]