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1.1. 1.1.1. [10, .31], [10, .148], [34] **« »**. [12, . 55] «

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».[12, . 55]

1.1.2.	-				
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[8, .17], [11])				:	
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[18, . 27], [10, .30-31], [18, .30] [10, .31] **«** ) **»**. [18, . 30], [78, .6] (

, PMBOK [52, . 8], , ,

, PMBOK 5 [51],

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1.2.2.

[6, . 34] :

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**1.3.** - [18, . 14] ,

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**1.3.1.**2006 . -

, [8, . 27].

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[18, . 15],
                                                      ), EPC
             - BPMN (
(c
                       ).
                                                      [18,
15],
                                              SADT (Structured
Modeling).
              [18, .17]
                       UML (Unified Modeling Language).
           [18, . 18]
                       BPMN (Business Process Model and Notation),
ARIS (Architecture of Integrated Information Systems), EPC (
      ).
1.3.2.
                                              [14]
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, [14, .15]C = (P, T, I, O), 4-

1. *P*;

2. *T*;

3. *I*;

4. *O*.

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. [14, .18]

G = V, A,

 $v_i \in V$   $a_i \in A$ . V

T ( ).

1.3.3.

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**BPMN.** BPMN -

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OMG BPMN. BPMN

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. [64, . 26]

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BPMN, ,

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:[64, .30]

1. (flow objects);

(data);

2.

3. (connecting objects);

4. (swimlane);

5. (artifacts).

BPMN . .). YAWL YAWL (Yet Another Workflow Language) (Aalst) (Hofstede) 2003 [77], YAWL [77, c. 3] YAWL, [77, . 10], YAWL YAWL 1.3.2 . 14).

**1.4.** 

1.4.1.

WfMC [30, .9] (Workflow) (workflow engine). [20, . 31 -- 35], workflow-

18

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Workflow- .
Workflow,

[5, . 127], , , ,
. Workflow

Workflow, [5],

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Workflow- .

workflow - ,

Cunningham LLP Zagiel S.A.,
[25], [21]. Canningham LLP

. Zagiel S.A.

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1.4.2.

BPM- [1]
- ( , BPMS) «

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1.4.3.

PMBOK Guide [52, .33]

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2.1.1.

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— [35],

[73], [33], [22].

2.1.3.

(agility) -

[60], [42], [59] [22], [35] workflow, [76] ( . [66], [67]) c workflow [7, .95]

27

. 53).

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. [63], [23]

eTOM [74] — SCOR [70]

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APQC [28].

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٠		[46], [4	5],			,	
			7	The Forrest	er Wave [7:	5], [72], [2	
	Gartner Magic	Quadran	t [54], [55]	, [56], [57].			
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	, ,		: PegaSyst	ems, IBM.	, Appian, I	: Progress S	oftware,
	Metastorm —			,		C	-
				,			-

: Fujitsu, EMC, Global 360, Bosh Software Innovations

: Tibco Software, Software AG, SAP —

2.2.2.

( . 2.2.1 . 29),

: Appian BPM Suite[31], OpenText MBPM [48], Cordys BPMS [47], Pegasystems BPM [49], Fujitsu Interstage BPM [39], Tibco Active Matrix BPM [50]; : jBPM [58], BonitaBPM [24], Taverna Workflow [62], Activiti BPM [43], Pegasus [69], Intalio BPMS [53]. 10-).

2.2.3.

. 54), OpenText (Cordys BPMS, OpenText MBPM), Appian. Appian (Taverna Workflow, Pegasus), (jBPM, Activiti)

2.2.4.

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jBPM Activiti ,

3.1.				
3.1.1.				
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[79] — ,

TOGAF. TOGAF 9

[40]
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GERAM [36]. GERAM

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Appian OpenText MBPM,

3.1.3.

VERAM [19], GERAM.

, VERAM

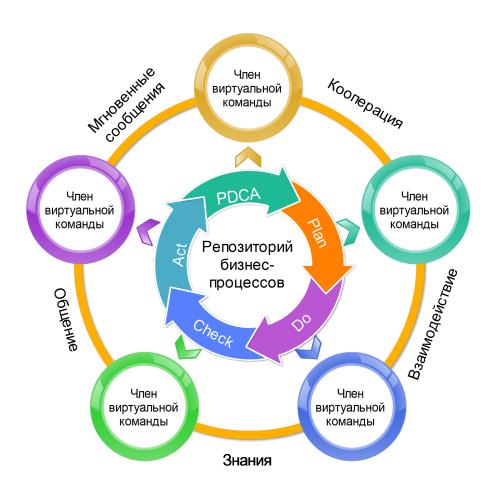
. , VERAM

3.1.4.

TOGAF.

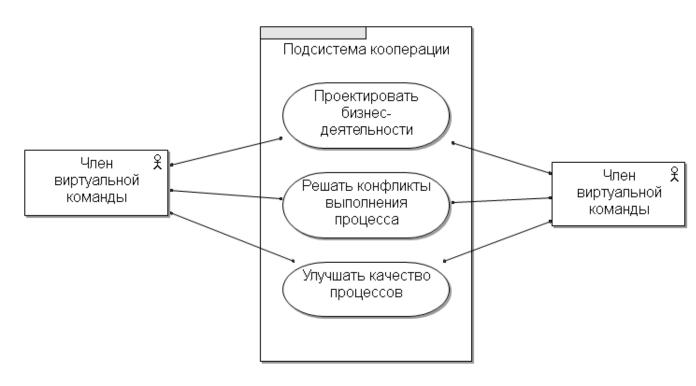
**3.2.** 

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3.2.2. jBPM Activiti. 2.2.2 . 30) jBPM Activiti. Activiti. Activiti (BPMN 2.0 XML), jBPM jBoss Drools, XML jPDL. Activiti,

[43],

Alfresco [44],

Activiti Apache,

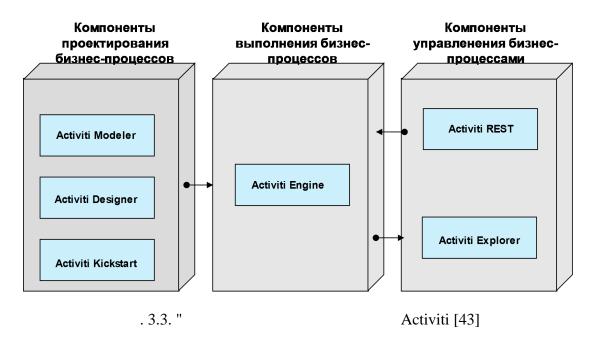
[37],

**Activiti.** Activiti

(Activiti Modeler, Activiti Designer)

(Activiti Engine). . 3.3

Activiti.



Eclipse IDE.

BPMN 2.0 XML.

BPMN XML,

git. git, [65], [68],

git

. git

XML

XMPP.

XMPP

Openfire.	XMPP	-
		[38],
		OpenFire [71].
	OpenFire	-
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	Openfire	-
LDAP,		
. Openfire		Open Source Apache,

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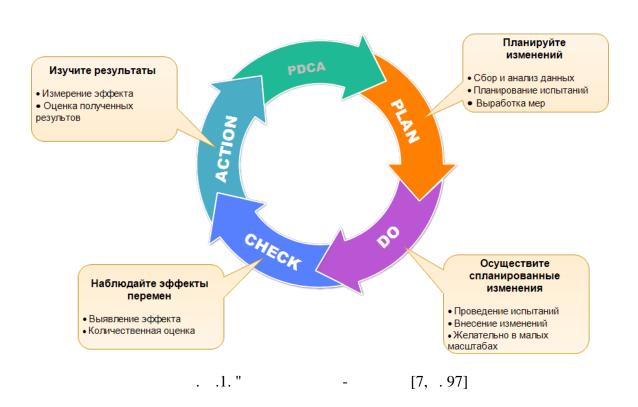
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	Des	Org	Ctrl	Res
Appian BPM Suite	9	8	9	7
OpenText MBPM	8	7	8	10
Cordys BPMS	10	8	6	9
Pegasystems BPM	10	9	10	9
Fujitsu Interstage BPM	7	7	6	5
Tibco Active Matrix BPM	6	10	9	9
jBPM	8	7	8	7
BonitaBPM	8	8	10	7
Taverna Workflow	5	10	6	7
Activiti BPM	7	6	7	5
Pegasus	5	10	8	8
Intalio BPMS	9	6	8	5

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	Des	Org	Ctrl	Res
Appian BPM Suite	8	5	8	6
OpenText MBPM	7	8	6	7
Cordys BPMS	3	10	3	1
Pegasystems BPM	4	10	5	9
Fujitsu Interstage BPM	8	5	8	8
Tibco Active Matrix BPM	0	1	2	0
jBPM	2	6	2	0
BonitaBPM	7	5	3	3
Taverna Workflow	3	2	4	0
Activiti BPM	0	2	0	2
Pegasus	1	0	1	0
Intalio BPMS	1	1	3	1