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[8, .27], [1, . 30 - 31], [8, . 30] [1, . 31] **«** () **».** [8, . 30], [9, .6]) PMBOK [10, .8],

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PMBOK 5 [11], 1.2.2. [12, .34]

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3. *I*; 4. 0. [14, . 18] G = V, A, $a_i \in A$. $v_i \in V$ P (V) T(). 1.3.3. BPMN. BPMN OMG BPMN. BPMN

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2. (data);

3. (connecting objects);

4. (swimlane);5. (artifacts).

(artifacts).

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YAWL YAWL (Yet Another Workflow Language) (Aalst) (Hofstede) 2003 [16], YAWL [16, c. 3] YAWL, [16, . 10], YAWL 1.3.2 13). **1.4.** 1.4.1. WfMC [17, .9] (Workflow)

(workflow engine). [18, .31 -- 35], workflow-)

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1.4.3.PMBOK Guide [10, .33]

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[38] [35], [32] workflow, [39] (. [40], [41]) c workflow

, [42, .95] (. .49).

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- . [43], [44]

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. —eTOM [45] SCOR [46]

, APQC [47]. 2.2. 2.2.1. Gartner Inc. (. [48]) Forrester Research [49]) 2009 - 2013 . [48], [49], The Forrester Wave [50], [51], [52], [53], Gartner Magic Quadrant [54], [55], [56], [57]. : PegaSystems, IBM, Appian, Progress Software, Metastorm

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: Fujitsu, EMC, Global 360, Bosh Software Innovations

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; : Tibco Software, Software AG, SAP —

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: Appian BPM Suite[58], OpenText MBPM

Tibco Active Matrix BPM [63]; : jBPM [64], BonitaBPM [65], Taverna Workflow [66], Activiti BPM [67], Pegasus [68], Intalio BPMS [69]. 10-).

[59], Cordys BPMS [60], Pegasystems BPM [61], Fujitsu Interstage BPM [62],

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2.2.3.

, OpenText (Cordys BPMS, MBPM), Appian.
, OpenText Appian

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(Taverna Workflow, Pegasus),

(jBPM, Activiti)

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jBPM Activiti

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Appian OpenText MBPM,

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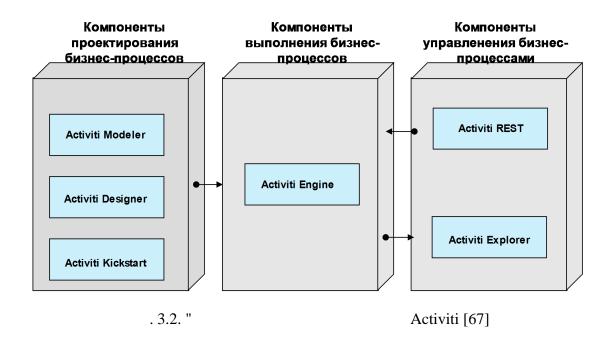
3.2.2. jBPM Activiti. 2.2.2 . 29) (. jBPM Activiti. Activiti. Activi (BPMN 2.0 XML), jBPM jBoss Drools, XML Activiti, jPDL. [67] Alfresco [74], Activiti Apache, [75],

Activiti. Activiti - (Activiti

Modeler, Activiti Designer) -

(Activiti Engine). . ??

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Eclipse IDE.

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[76], OpenFire [77].

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Appian BPM Suite	9	8	9	7
OpenText MBPM	8	7	8	10
Cordys BPMS	10	8	6	9
Pegasystems BPM	10	9	10	9
Fujitsu Interstage BPM	7	7	6	5
Tibco Active Matrix BPM	6	10	9	9
jBPM	8	7	8	7
BonitaBPM	8	8	10	7
Taverna Workflow	5	10	6	7
Activiti BPM	7	6	7	5
Pegasus	5	10	8	8
Intalio BPMS	9	6	8	5

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	Des	Org	Ctrl	Res
Appian BPM Suite	8	5	8	6
OpenText MBPM	7	8	6	7
Cordys BPMS	3	10	3	1
Pegasystems BPM	4	10	5	9
Fujitsu Interstage BPM	8	5	8	8
Tibco Active Matrix BPM	0	1	2	0
jBPM	2	6	2	0
BonitaBPM	7	5	3	3
Taverna Workflow	3	2	4	0
Activiti BPM	0	2	0	2
Pegasus	1	0	1	0
Intalio BPMS	1	1	3	1

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