#### Abdelaziz Ali Mohamed

## **Systems Analyst**

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### **Professional Summary**

Detail-oriented Software Engineer & Technical Operations Specialist transitioning into Business/System Analysis. Experience in software development (SDLC), project management, operational support, and requirements analysis for large-scale projects. Skilled in Agile & Scrum practices, writing User Stories, and defining acceptance criteria, with strong communication and stakeholder management abilities.

#### **Core Skills**

- Requirements Gathering & Analysis
- Agile & Scrum (Scrum Master Certification in progress)
- System Development Life Cycle (Waterfall & Agile)
- User Stories & Acceptance Criteria
- UML & Process Modeling (Use Cases, ERD, Sequence Diagrams)
- Backend Development (Node.js, Express.js, SQL, MongoDB)
- Frontend Development (React.js, TypeScript, HTML, CSS, JavaScript)
- Data Analysis (Excel, SQL, Visualization Tools)
- Event Technology & Ticketing Systems
- Team Leadership & Stakeholder Communication

### **Professional Experience**

Technical Project Manager / Scrum Master & System Analyst (Remote) | QAST – Sudan

06/2025 - Present

- Led Agile/Scrum ceremonies (stand-ups, sprint planning, retrospectives) to drive team alignment and continuous delivery.
- Acted as Scrum Master, removing impediments, coaching team members, and promoting Agile best practices.
- Collected and analyzed stakeholder requirements; authored BRD, SRS, and user stories for development teams.
- Performed system analysis: mapped business processes, defined workflows, and validated requirements against InfoSec & governance policies.
- Coordinated development, QA, and operations to deliver secure web applications on time and within scope.
- Implemented CI/CD pipelines, reducing deployment errors by 30% and accelerating release cycles by 20%.

## Web Developer (Remote) | E-Care for Medical Services

01/2025 - Present

- Developed and deployed web modules supporting digital healthcare services, enhancing patient appointment booking efficiency by 25%.
- Integrated external healthcare and support systems via RESTful APIs, ensuring secure and efficient data exchange.
- Authored technical documentation to support system maintenance, onboarding, and cross-team collaboration.
- Collaborated with cross-functional teams to deliver solutions aligned with medical service workflows.

### **Software Projects – ALX (Remote)**

07/2023 - 10/2024

- EduLite (E-Learning Platform): Developed a scalable platform with user authentication, course catalog, and progress tracking. Built using React.js, Node.js, MongoDB, and Firebase for seamless front-to-backend integration.
- CookMeThis (Recipe Search App): Designed and implemented a responsive recipe search web app with real-time data retrieval and deployment on Render, delivering an optimized UI/UX across devices.

### **Education**

Diploma in Software Engineering – ALX (Remote)

B.Sc. in Mechanical Engineering – Sudan University of Science and Technology, Khartoum

### Certifications

Agile Scrum Master – In Progress (Target 2025)

# Languages

Arabic: Native

English: Fluent