

RAMI ALJANABY

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SUMMARY

Software engineer with a proven ability to deliver versatile, effective products in collaborative and independent settings under strict and often tight time constraints. Always seeking personal growth, I continue to expand my coding acumen at Southeast Technical College by creating methodical solutions and full-stack applications using C#, Java, Javascript, Node.JS, Next.JS and React. I am now eager to tackle more complex challenges and utilize my methodical and problem-solving approach to add value to a dedicated team and build full stack applications to improve the quality of life for the world at large.

WORK EXPERIENCE

Qdoba — *Sioux Falls, SD & Watertown, SD*

Team Member (*Jan 2024 – Current*)

Shift Manager (*May 2015 – Aug 2019*)

- Developed strong team leadership and collaboration skills, ensuring team productivity to achieve various deadlines and milestones, such as sales metrics and health protocols.
- Built logical and methodical approaches to problem-solving and developed skills necessary for quick solution delivery.
- Ensured smooth daily operations and provided hands-on support to team members, fostering a collaborative and productive environment.

IRA Financial Group — *Sioux Falls, SD*

Entities and Compliance Specialist (*Nov 2022 – Aug 2023*)

- Analyzed complex financial data and regulatory requirements to develop tailored solutions for clients, demonstrating strong analytical and problem-solving abilities.
- Adapted quickly to changing customer demands and operational challenges, implementing innovative strategies to streamline processes and enhance service delivery by 30%.

Equity Trust Company — *Sioux Falls, SD*

Client Service Representative II (*Aug 2019 – Nov 2022*)

- Responded promptly to customer inquiries and concerns, honing active listening and empathy skills crucial for understanding user needs in software development.
- Balanced multiple responsibilities and priorities in a dynamic work environment, demonstrating exceptional time management and organizational skills.
- Provided ongoing guidance and support to team members, fostering a culture of learning and professional development conducive to individual and organizational success.

EDUCATION

Southeast Technical College— *Sioux Falls, SD (2023-Current)* – Pursuing Associate’s Degree in Computer Science

Watertown High School— *Watertown, SD (Class of 2012)* – Diploma