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James C. Smith
President and Chief Executive Officer
Thomson Reuters Corporation
3 Times Square
New York, NY 10036
USA

Cc by email: david.crundwell@thomsonreuters.com; david.girardin@thomsonreuters.com

21 June 2018

Dear James C. Smith

We are writing to express concerns and seek urgent clarifications regarding your companies' contractual relationships with United States immigration authorities.

As you will be aware, the US government's "zero tolerance" immigration policy has recently received widespread and international condemnation. In the past 2 months, over 2000 children have been forcibly separated from their parents. The American Academy of Pediatrics has said¹ that such "sweeping cruelty" causes "irreparable harm" which can "carry lifelong consequences for children"; the United Nations High Commissioner for Human Rights has called the policy "unconscionable."²

In addition to the policy's clear moral failure, it is also in violation of the US's international commitments. The US is a signatory to the International Covenant on Civil and Political Rights, which protects families from unnecessary interference by the government. Separating families at the US border is cruel, arbitrary, disproportionate, and a clear contravention of the Article 17 rights of thousands of children and parents.

President Trump's Executive Order signed on 20 June 2018 will not end the "zero tolerance" approach; indeed, it remains unclear if families will continue to be separated or whether those already separated will be reunited, and it still foresees that families will be detained in detention centres indefinitely, including in military facilities.³

We are concerned that a number of the products and services sold by Thomson Reuters Corporation are being used by US immigration enforcement authorities.

Federal procurement documents show that US Immigration and Customs Enforcement (ICE) has contracts⁴:

¹ <https://www.aap.org/en-us/about-the-aap/aap-press-room/Pages/StatementOpposingSeparationofChildrenandParents.aspx>

² <https://news.un.org/en/story/2018/06/1012382>

³ <https://www.nytimes.com/2018/06/20/us/politics/family-separation-executive-order.html?hp&action=click&pgtype=Homepage&clickSource=story-heading&module=b-lede-package-region®ion=top-news&WT.nav=top-news>

⁴ <https://annual-report.thomsonreuters.com/downloads/annual-report-2017-thomson-reuters.pdf>

- With Thomson Reuters Special Services for a contract worth over \$6.7 million in February 2018 to provide its Detention Compliance and Removal office with “subscription data services” (attached). Other documentation shows⁵ that the contract is for a “continuous monitoring and alert system to track 500,000 identities per month” which is “able to securely process and return aliens’ information and addresses using the following types of specified data: FBI numbers; State Identification Numbers; real time jail booking data; credit history; insurance claims; phone number account information; wireless phone accounts; wire transfer data; driver’s license information; vehicle registration information; property information; pay day loan information; public court records; incarceration data; employment address data; Individual Taxpayer Identification Number (ITIN) data; and employer records.”
- With West Publishing Corporation, a Thomson Reuters subsidiary, providing it with access to the Consolidated Lead Evaluation and Reporting (CLEAR) system as part of a contract value worth over \$20 million (attached). The CLEAR system allows ICE access⁶ to a “vast collection of public and proprietary records” including phone records, consumer and credit bureau data, healthcare provider content, utilities data, DMV records, World-Check listing, business data, data from social networks and chatrooms, and “live access to more than 7 billion license plate detections”⁷.
- With West Publishing Corporation providing its Detention Compliance and Removal office with “access to license plate reader database” as part of a contract value worth over \$6 million in December 2017 (attached).

We are concerned about the provision of these services and products to an agency enforcing cruel, arbitrary, and disproportionate measures in violation of the US’ international commitments.

We are writing therefore to ask:

- Whether any of the company’s or company subsidiaries’ products or services are being or have been used by US authorities to identify families for immigration enforcement purposes, including parents potentially separated from their children
- What human rights impact assessments of the company’s or company subsidiaries’ products or services have been completed, if any
- Whether Thomson Reuters Corporation will commit to not providing products or services to US immigration agencies which may be used to enforce such cruel, arbitrary, and disproportionate measures
- Whether Thomson Reuters Corporation will commit to not providing products or services to agencies worldwide which may be used to enforce cruel, arbitrary, and disproportionate measures

Thomson Reuters Corporation through its public commitment to corporate responsibility and inclusion, and foundation have shown a commitment to do business in ways that respect, protect, and benefit its customers, employees, communities, suppliers and environment. We therefore look forward to your quick response.

Yours sincerely



Edin Omanovic
Privacy International

⁵

https://www.fbo.gov/index?s=opportunity&mode=form&id=71911de5fa638ed0a391f01f520c0e2a&tab=core_&_cview=1

⁶ <https://www.thomsonreuters.com/content/dam/openweb/documents/pdf/legal/fact-sheet/clear-brochure.pdf>

⁷ <https://legalsolutions.thomsonreuters.com/law-products/solutions/clear-investigation-software/law-enforcement>

New	Save Draft	Validate	Approve	Correct	Modify	Save Tmplt	Delete	Print	Close Out	
Help										
Transaction Information										
Award Type:	Delivery/Task Order	Prepared Date:	01/19/2017 09:27:27	Prepared User:	TRACY.RILEY@ICE.DHS.GOV					
Award Status:	Final	Last Modified Date:	01/19/2017 09:36:50	Last Modified User:	TRACY.RILEY@ICE.DHS.GOV					
Closed Status:	No	Closed Status Date:	Closed By:							
Document Information										
Award ID:	7012	Agency	Procurement Identifier	Modification No	Trans No					
Referenced IDV ID:	473		HSCEMD17F00008	0	0					
Reason For Modification:										
Solicitation ID:										
Treasury Account Symbol:	70	Agency Identifier	Main Account	Sub Account	Initiative	Select One				
Dates	Amounts									
Date Signed (mm/dd/yyyy) :	01/19/2017				Action Obligation:	\$2,395,146.85				
Effective Date (mm/dd/yyyy) :	01/19/2017				Base And Exercised Options Value:	\$5,246,890.68				
Completion Date (mm/dd/yyyy) :	03/31/2021				Base and All Options Value (Total Contract Value):	\$20,486,416.32				
Est. Ultimate Completion Date (mm/dd/yyyy) :	03/31/2021				Fee Paid for Use of IDV:	\$0.00				
Purchaser Information										
Contracting Office Agency ID:	7012	Contracting Office Agency Name:	U.S. IMMIGRATION AND CUSTOMS ENFORCEMENT							
Contracting Office ID:	70CMSD	Contracting Office Name:	MISSION SUPPORT DALLAS							
Funding Agency ID:	7012	Funding Agency Name:	U.S. IMMIGRATION AND CUSTOMS ENFORCEMENT							
Funding Office ID:	70CDV5	Funding Office Name:	HOMELAND SECURITY INVEST - HQ DIV 5							
Foreign Funding:	Not Applicable									
Contractor Information										
SAM Exception:	Remove Exception									
DUNS No:	148508286	Street:	610 OPPERMAN DR							
Vendor Name:	WEST PUBLISHING CORPORATION	Street2:								
DBAN:		City:	SAINT PAUL							
		State:	MN	Zip:	551231340					
		Country:	UNITED STATES							
		Phone:	(651) 244-3819							
		Fax No:	(800) 704-9378							
		Congressional District:	MINNESOTA 02							
Business Category										
Organization Type:	Show Details									
Number of Employees:	CORPORATE NOT TAX EXEMPT									
State of Incorporation:	6085									
Country of Incorporation:	LINE OF BUSINESS									
Annual Revenue:	\$MN									
Contract Data										
Type of Contract:	Firm Fixed Price									
Inherently Governmental Functions:	CT									
Multiyear Contract:	Select One									
Major Program:										
National Interest Action:	None									
Cost Or Pricing Data:	Select One									
Purchase Card Used As Payment Method:	No									
Undefinitized Action:	No									
Performance Based Service Acquisition:	No - Service where PBA is not used.									
* FY 2004 and prior; 80% or more specified as performance requirement										
* FY 2005 and later; 50% or more specified as performance requirement										

Contingency Humanitarian Peacekeeping Operation:	<input type="text" value="Not Applicable"/>
Contract Financing:	<input type="text" value="Select One"/>
Cost Accounting Standards Clause:	<input type="text" value="Select One"/>
Consolidated Contract:	<input type="text" value="No"/>
Number Of Actions:	<input type="text" value="1"/>
Legislative Mandates	
Clinger-Cohen Act:	<input type="text" value="No"/>
Service Contract Act:	<input type="text" value="Not Applicable"/>
Walsh-Healey Act:	<input type="text" value="Not Applicable"/>
Davis Bacon Act:	<input type="text" value="Not Applicable"/>
Interagency Contracting Authority:	<input type="text" value="Not Applicable"/>
Other Interagency Contracting Statutory Authority: <i>(1000 characters)</i>	<input type="text" value=""/>

Principal Place of Performance

Principal Place Of Performance Code:

State Location Country

MC USA

MONTGOMERY

ROCKVILLE

08

Place Of Performance Zip Code(+4): **Product Or Service Information**

Product/Service Code:	<input type="text" value="D317"/> <input type="button" value="..."/> Description: IT AND TELECOM- WEB-BASED SUBSCRIPTION
Principal NAICS Code:	<input type="text" value="519130"/> <input type="button" value="..."/> Description: INTERNET PUBLISHING AND BROADCASTING AND WEB SEARCH F
Bundled Contract:	<input type="text" value="Not a bundled requirement"/>
DOD Acquisition Program:	<input type="text" value=""/> <input type="button" value="..."/> Description:
Country of Product or Service Origin:	<input type="text" value="USA"/> <input type="button" value="..."/> UNITED STATES
Place of Manufacture:	<input type="text" value="Not a manufactured end product"/>
Domestic or Foreign Entity:	<input type="text" value="U.S. Owned Business"/>
Recovered Materials/Sustainability:	<input type="text" value="No Clauses Included and No Sustainability Included"/> <input type="button" value="..."/> OMB Policy on Sustainable Acquisition
InfoTech Commercial Item Category:	<input type="text" value="Select One"/>
Claimant Program Code:	<input type="text" value=""/> <input type="button" value="..."/> Description:
Sea Transportation:	<input type="text" value="Select One"/>
GFP Provided Under This Action:	<input type="text" value="Transaction does not use GFP"/>
Use Of EPA Designated Products:	<input type="text" value="Not Required"/>
Description Of Requirement: <i>(4000 characters)</i>	<input type="text" value="IGF::CT::IGF CONSOLIDATED LEAD EVALUATION AND REPORTING (CLEAR) SYSTEM ACCESS/SUBSCRIPTION"/>

Competition Information

Extent Competed For Referenced IDV:	<input type="text" value="Full and Open Competition"/>
Extent Competed:	<input type="text" value="Full and Open Competition"/>
Solicitation Procedures:	<input type="text" value="Subject to Multiple Award Fair Opportunity"/>
Type Of Set Aside:	<input type="text" value="No set aside used."/>
Evaluated Preference:	<input type="text" value="No Preference used"/>
SBIR/STTR:	<input type="text" value="Select One"/>
Fair Opportunity/Limited Sources:	<input type="text" value="Only One Source - Other"/>
Other Than Full And Open Competition:	<input type="text" value="Select One"/>
Local Area Set Aside:	<input type="text" value="No"/>
FedBizOpps:	<input type="text" value="Yes"/>
A76 Action:	<input type="text" value="No"/>
Commercial Item Acquisition Procedures:	<input type="text" value="Commercial Item"/>
Number Of Offers Received:	<input type="text" value="1"/>
Small Business Competitiveness Demonstration Program:	<input type="checkbox"/>
Commercial Item Test Program:	<input type="text" value="No"/>
Preference Programs / Other Data	
Contracting Officer's Business Size Selection:	<input type="text" value="Other than Small Business"/>
Subcontract Plan:	<input type="text" value="Select One"/>
Price Evaluation Percent Difference:	<input type="text" value=""/> %

New	Save Draft	Validate	Approve	Correct	Modify	Save Tmplt	Delete	Print	Close Out
Help									
Transaction Information									
Award Type:	Purchase Order	Prepared Date:	02/14/2018 11:46:44	Prepared User:	MICHELLE.BRITTON@ICE.DHS.GOV				
Award Status:	Final	Last Modified Date:	02/28/2018 12:06:09	Last Modified User:	BENJAMIN.SHIH@ICE.DHS.GOV				
Closed Status:	No	Closed Status Date:	Closed By:						
Document Information									
Award ID:		Agency	Procurement Identifier			Modification No	Trans No		
Referenced IDV ID:		7012	70CDCR18P00000048			0	0		
Reason For Modification:									
Solicitation ID:									
Treasury Account Symbol:		Agency Identifier	Main Account	Sub Account	Initiative				
70		0540			(Select One)				
Dates									
Date Signed (mm/dd/yyyy) :	02/27/2018			Amounts	\$1,279,008.00				
Effective Date (mm/dd/yyyy) :	02/27/2018			Action Obligation:	\$1,279,008.00				
Completion Date (mm/dd/yyyy) :	02/28/2019			Base And Exercised Options Value:	\$6,790,488.00				
Est. Ultimate Completion Date (mm/dd/yyyy) :	02/28/2023			Base and All Options Value (Total Contract Value):	\$0.00				
Solicitation Date (mm/dd/yyyy) :				Fee Paid for Use of IDV:					
Purchaser Information									
Contracting Office Agency ID:	7012	Contracting Office Agency Name:	U.S. IMMIGRATION AND CUSTOMS ENFORCEMENT						
Contracting Office ID:	70CDCR	Contracting Office Name:	DETENTION COMPLIANCE AND REMOVALS						
Funding Agency ID:	7012	Funding Agency Name:	U.S. IMMIGRATION AND CUSTOMS ENFORCEMENT						
Funding Office ID:	70CCED	Funding Office Name:	ENFORCMNTREMOVL OPNS HQ COMPLIANCE						
Foreign Funding:	(Not Applicable)								
Contractor Information									
SAM Exception:	... Remove Exception								
DUNS No:	827821757	Street:	1410 SPRING HILL ROAD						
Vendor Name:	THOMSON REUTERS SPECIAL SERVICES LLC	Street2:							
DBAN:		City:	MCLEAN						
Cage Code:	5BDA7	State:	VA	Zip:	221023058				
		Country:	UNITED STATES						
		Phone:	(571) 405-3202						
		Fax No:	(703) 219-2500						
		Congressional District:	VIRGINIA 11						
Business Category									
Organization Type:	OTHER	Show Details							
Number of Employees:	8000	Relationship With Federal Government							
State of Incorporation:	VA	<input checked="" type="checkbox"/> All Awards							
Country of Incorporation:	USA	<input checked="" type="checkbox"/> Organization Factors							
Annual Revenue:	\$300,000,000	<input checked="" type="checkbox"/> For Profit Organization							
		<input checked="" type="checkbox"/> Limited Liability Corporation							
Contract Data									
Type of Contract:	(Firm Fixed Price)								
Inherently Governmental Functions:	(Other Functions)								
Multiyear Contract:	(Select One)								
Major Program:									
National Interest Action:	(None)								
Cost Or Pricing Data:	(Select One)								
Purchase Card Used As Payment Method:	(No)								
Undefined Action:	(No)								
Performance Based Service Acquisition:									

* FY 2004 and prior; 80% or more specified as performance requirement
 * FY 2005 and later; 50% or more specified as performance requirement

Contingency Humanitarian Peacekeeping Operation:

[No - Service where PBA is not used.]

Contract Financing:

[Not Applicable]

Cost Accounting Standards Clause:

[Select One]

Consolidated Contract:

[Select One]

Number Of Actions:

[Not Consolidated]

[1]

Legislative Mandates

Clinger-Cohen Act:

[No]

Principal Place of Performance

Labor Standards:

[No]

[State Location Country]

VA [] USA []

Materials, Supplies, Articles, and Equip:

[Not Applicable]

[Principal Place Of Performance Code]

Construction Wage Rate Requirements:

[No]

[Principal Place Of Performance County Name]

FAIRFAX

Additional Reporting:

[Select One or More Options]

[Principal Place Of Performance City Name]

MCLEAN

Service Contract Inventory

[None of the Above]

[Congressional District Place Of Performance]

11

Interagency Contracting Authority:

[Not Applicable]

[Place Of Performance Zip Code(+4)]

22102 - 3058 [] USPS ZIP Codes

Other Interagency Contracting Statutory Authority:

(1000 characters)

Product Or Service Information

Product/Service Code:

R611

[Description: SUPPORT- ADMINISTRATIVE: CREDIT REPORTING]

Principal NAICS Code:

541511

[Description: CUSTOM COMPUTER PROGRAMMING SERVICES]

Bundled Contract:

[Not Bundled]

DOD Acquisition Program:

[Description:]

Country of Product or Service Origin:

USA []

UNITED STATES

Place of Manufacture:

[Not a manufactured end product]

Domestic or Foreign Entity:

[U.S. Owned Business]

Recovered Materials/Sustainability:

[No Clauses Included and No Sustainability Included]

[OMB Policy on Sustainable Acquisition]

InfoTech Commercial Item Category:

[Select One]

Claimant Program Code:

[Description:]

Sea Transportation:

[Select One]

GFP Provided Under This Action:

[Transaction does not use GFP]

Use Of EPA Designated Products:

[Not Required]

Description Of Requirement:

(4000 characters)

IGF::CT::IGF
SUBSCRIPTION DATA SERVICES**Competition Information**

Extent Competed For Referenced IDV:

[]

Extent Competed:

[Not Competed]

Solicitation Procedures:

[Only One Source]

IDV Type Of Set Aside:

[]

Type Of Set Aside:

[No set aside used.]

Type Of Set Aside Source:

[This Action]

Evaluated Preference:

[No Preference used]

SBIR/STTR:

[Select One]

Fair Opportunity/Limited Sources:

[Select One]

Other Than Full And Open Competition:

[Only One Source-Other (FAR 6.302-1 other)]

Local Area Set Aside:

[No]

FedBizOpps:

[No]

A76 Action:

[No]

Commercial Item Acquisition Procedures:

[Commercial Item]

IDV Number of Offers:

[]

Number Of Offers Received:	<input type="text" value="1"/>	Number of Offers Source:	<input type="text" value="This Action"/>
Small Business Competitiveness Demonstration Program:	<input type="checkbox"/>		
Simplified Procedures for Certain Commercial Items:	<input checked="" type="checkbox"/>		
Preference Programs / Other Data			
Contracting Officer's Business Size Selection:	<input checked="" type="checkbox"/> Other than Small Business		
Subcontract Plan:	<input checked="" type="checkbox"/> Plan Not Required		
Price Evaluation Percent Difference:	<input type="text"/> %		

New	Save Draft	Validate	Approve	Correct	Modify	Save Tmplt	Delete	Print	Close Out	
Help										
Transaction Information										
Award Type:	Purchase Order	Prepared Date:	12/21/2017 19:04:49	Prepared User:	WILLIAM.QUIGLEY1@DHS.GOV					
Award Status:	Final	Last Modified Date:	12/22/2017 16:11:30	Last Modified User:	WILLIAM.QUIGLEY1@DHS.GOV					
Closed Status:	No	Closed Status Date:	Closed By:							
Document Information										
Agency	Procurement Identifier			Modification No	Trans No					
Award ID:	7012	70CDCR18P00000017			0	0				
Referenced IDV ID:										
Reason For Modification:										
Solicitation ID:	70CDCR18Q00000005			Agency Main Sub Identifier Account Account	Initiative					
Treasury Account Symbol:	70	0540			(Select One)					
Dates	Amounts									
Date Signed (mm/dd/yyyy) :	12/22/2017			Action Obligation:	\$525,000.00					
Effective Date (mm/dd/yyyy) :	12/22/2017			Base And Exercised Options Value:	\$525,000.00					
Completion Date (mm/dd/yyyy) :	09/21/2020			Base and All Options Value (Total Contract Value):	\$6,373,488.00					
Est. Ultimate Completion Date (mm/dd/yyyy) :	09/30/2020			Fee Paid for Use of IDV:	\$0.00					
Solicitation Date (mm/dd/yyyy) :										
Purchaser Information										
Contracting Office Agency ID:	7012	Contracting Office Agency Name:			U.S. IMMIGRATION AND CUSTOMS ENFORCEMENT					
Contracting Office ID:	70CDCR	Contracting Office Name:			DETENTION COMPLIANCE AND REMOVALS					
Funding Agency ID:	7012	Funding Agency Name:			U.S. IMMIGRATION AND CUSTOMS ENFORCEMENT					
Funding Office ID:	70CCED	Funding Office Name:			ENFORCMNTREMOVL OPNS HQ COMPLIANCE					
Foreign Funding:	(Not Applicable)									
Contractor Information										
SAM Exception:	Remove Exception									
DUNS No:	148508286	Street:	610 OPPERMAN DR							
Vendor Name:	WEST PUBLISHING CORPORATION	Street2:								
DBAN:		City:	EAGAN							
Cage Code:	89101	State:	MN	Zip:	551231340					
		Country:	UNITED STATES							
		Phone:	(651) 244-3819							
		Fax No:	(800) 704-9378							
		Congressional District:	MINNESOTA 02							
Show Details										
Business Category										
Organization Type:	CORPORATE NOT TAX EXEMPT									
Number of Employees:	1508	Business Types								
State of Incorporation:	MN	<input checked="" type="checkbox"/> Corporate Entity, Not Tax Exempt <input checked="" type="checkbox"/> Line Of Business <input checked="" type="checkbox"/> Manufacturer of Goods <input checked="" type="checkbox"/> Relationship With Federal Government <input checked="" type="checkbox"/> All Awards <input checked="" type="checkbox"/> Organization Factors <input checked="" type="checkbox"/> For Profit Organization <input checked="" type="checkbox"/> Foreign Owned								
Country of Incorporation:	USA									
Annual Revenue:	\$3,332,000,000									
Contract Data										
Type of Contract:	(Firm Fixed Price)									
Inherently Governmental Functions:	(Closely Associated)									
Multiyear Contract:	(Select One)									
Major Program:										
National Interest Action:	(None)									
Cost Or Pricing Data:	(Select One)									
Purchase Card Used As Payment Method:	(No)									
Undefined Action:	(No)									

Performance Based Service Acquisition:
 * FY 2004 and prior; 80% or more specified as performance requirement
 * FY 2005 and later; 50% or more specified as performance requirement

Contingency Humanitarian Peacekeeping Operation:

Contract Financing:

Cost Accounting Standards Clause:

Consolidated Contract:

Number Of Actions:

Legislative Mandates

Clinger-Cohen Act:

No

Labor Standards:

Not Applicable

Materials, Supplies, Articles, and Equip:

Not Applicable

Construction Wage Rate Requirements:

Not Applicable

Additional Reporting:

Select One or More Options

Service Contract Inventory

None of the Above

Interagency Contracting Authority:

Not Applicable

Other Interagency Contracting Statutory Authority:
(1000 characters)

Product Or Service Information

Product/Service Code:

D317

Description:

IT AND TELECOM- WEB-BASED SUBSCRIPTION

Principal NAICS Code:

519190

Description:

ALL OTHER INFORMATION SERVICES

Bundled Contract:

Not Bundled

DOD Acquisition Program:

Description:

Country of Product or Service Origin:

USA

Description:

UNITED STATES

Place of Manufacture:

Description:

Domestic or Foreign Entity:

Description:

Recovered Materials/Sustainability:

Description:

[OMB Policy on Sustainable Acquisition](#)

InfoTech Commercial Item Category:

Select One

Claimant Program Code:

Description:

Sea Transportation:

Select One

GFP Provided Under This Action:

Description:

Use Of EPA Designated Products:

Description:

Description Of Requirement:
(4000 characters)

IGF::CL::IGF ACCESS TO LICENSE PLATE READER DATABASE

Competition Information

Extent Competed For Referenced IDV:

Description:

Extent Competed:

Description:

Solicitation Procedures:

Description:

IDV Type Of Set Aside:

Description:

Type Of Set Aside:

Description:

Type Of Set Aside Source:

Description:

Evaluated Preference:

Description:

SBIR/STTR:

Description:

Fair Opportunity/Limited Sources:

Description:

Other Than Full And Open Competition:

Description:

Local Area Set Aside:

Description:

FedBizOpps:

Description:

A76 Action:

Description:

Commercial Item Acquisition Procedures:

Description:

IDV Number of Offers:

Description:

Number Of Offers Received:	<input type="text" value="1"/>	Number of Offers Source:	<input type="text" value="This Action"/>
Small Business Competitiveness Demonstration Program:	<input type="checkbox"/>		
Simplified Procedures for Certain Commercial Items:	<input checked="" type="checkbox"/>		
Preference Programs / Other Data			
Contracting Officer's Business Size Selection:	<input checked="" type="checkbox"/> Other than Small Business		
Subcontract Plan:	<input checked="" type="checkbox"/> Plan Not Included - No Subcontracting Possibilities		
Price Evaluation Percent Difference:	<input type="text"/> %		