

Jennifer Nwaogwugwu, M.S.

User Experience Designer

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UX Designer

BuildGroup & open.exchange • Oct 2019 - Mar 2020

As the sole UX Designer in a startup company, I owned the UX for our new private equity and venture capital web platform. I developed high-level concepts for features and functionality using mockups and user flows. This involved coordinating with the project manager and development team, leading the definition and implementation of our client experience, and providing design recommendations based on client feedback. I also led the development and refinement of the application's design system. I advocated for user research to observe how users interacted with our platform.

Web Designer (Remote)

Gracepoint Fellowship Church • Aug 2019 - Present

In this remote position, I collaborate with a globally dispersed team. We push design ideas from wireframes ideation to website implementation. I also provide general modifications of the website's CSS and .javascript code.

Taxonomy & Technical Writer Intern

SailPoint, Austin, TX • May - Aug 2018

I assisted the Documentation Team and redefined the taxonomy of our online Help Center. I also owned, created, and implemented an on-boarding experience in the SailPoint IDN web app. We used Pendo for tooltip creation and JIRA for project management.

STEM Migration QA (Remote)

Macmillan Learning, Austin, TX • Nov 2017 - Sep 2019

This role required a lot of attention to detail. After migrating online Flash textbook content, we QA'd the image formatting and grammar of Macmillan's online textbooks using LATEX. We also reviewed and improved HTML5 functionality of online questions for better user experience and accessibility.

Design Skills

Prototyping
Wireframing
Interaction Design
Scenario Mapping
Storyboarding
System Requirements

Research Skills

User Interview
Affinity Diagram
Task Analysis
Survey Creation
Usage Flow Model
Usability Testing

Tools

Adobe XD
Sketch
InVision
Adobe Creative Cloud
Figma
HTML/CSS
GitHub

Education

The University of Texas at Austin

M.S. in Information Studies
Human-Computer Interaction

B.S. in Communication
Science & Disorders
Speech-Language Pathology