

JENNIFER NWAOGWUGWU, M.S.

Human-Computer Interaction
www.jgwu.info

Contact

jwagoogoo@utexas.edu
(832) 279-7740

Education

The University of Texas at Austin
M.S. in Information Studies
Human-Computer Interaction
Aug 2017 - May 2019

B.S. in Communication Science & Disorders
Speech-Language Pathology
Aug 2011 - May 2015

Design Skills

Prototyping
Wireframing
Interaction Design
Scenario Mapping
Storyboarding
Persona

Research Skills

Interview
Affinity Diagram
Task Analysis
Contextual Inquiry
Competitive Analysis
Survey Creation
Usage Flow Model
Usability Testing
SUS/SEQ Survey

Tools

Sketch
InVision
Adobe Creative Cloud
Figma
Balsamiq
HTML/CSS

Relevant Projects

Indeed.com: Trust and Job Search, Website

UX Research • Jan 2019 - May 2019

Indeed brand trust and employer response among different job seeker demographics

Post-Partum Depression Awareness, Mobile App

UX Design • Jan 2019 - May 2019

Ideate and prototype an app that promotes post-partum depression awareness

Clinician Language Disorder Evaluation, Mobile App

UX Design • Aug - Dec 2018

Initiated the design for an app for clinicians to evaluate students in school districts

Texas Department of Transportation: Online Newsroom, Website

UX Research • Aug - Dec 2018

Executed research for the TxDOT website and gave recommendations for future steps

Nurtured By Design: The Zaky, Mobile App

UX Design • Jan - May 2018

Prototyped a biometric tracking app that captures infant vitals via bluetooth

American Music Therapy Association, Website

UX Research and Design • Jan - May 2018

Evaluated, remodeled the information architecture, and prototyped a new website

Longhorn Mobile Market, Mobile App

UX Research and Design • Aug - Dec 2017

Developed and defined standards of UT peer-to-peer buying and selling

Relevant Experience

STEM Migration QA (Contract, Remote)

Macmillan Learning, Austin, TX • Nov 2017 - Present

Edit content formatting, grammar, and clarity

Review and update HTML5 functionality for user experience and accessibility

Taxonomy & UX Writer Intern

SailPoint, Austin, TX • June - Aug 2018

Created and implemented on-boarding experiences in the SailPoint IDN web app

Utilized Adobe XD, Adobe Creative Cloud, Jira, Pendo

Technical Customer Service Agent (Contract)

Macmillan Learning, Austin, TX • August 2016 - Feb 2017

Provided technical support on product functionality, user experience, and content

Used Salesforce to track customer satisfaction