

# Jennifer Nwaogwugwu

## User Experience Designer

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### UX Designer

BuildGroup & open.exchange • Oct 2019 - Mar 2020

As the sole UX Designer in a startup company, I owned the UX area for our new private equity and venture capital web platform. I developed high-level concepts for features and functionality with mockups and user flows. This involved coordinating with the project manager and development team, leading the definition and implementation of our client experience, and providing design recommendations based on client feedback. I also lead the development and refinement of the application's design system. I advocated for user research to observe user interactions with our platform.

### Web Designer (Remote)

Gracepoint Fellowship Church • Aug 2019 - Present

In this remote position, I collaborate with a globally dispersed team. We push design ideas from wireframes ideation to website implementation. I also provide general modifications of the website's CSS and javascript code.

### Taxonomy & UX Writer Intern

SailPoint, Austin, TX • June - Aug 2018

I assisted the Documentation Team and redefined the taxonomy of online Help Center. I also owned, created, and implemented an on-boarding experience in the SailPoint IDN web app. We used Pendo for tooltip creation and Jira for project management.

### STEM Migration QA (Remote)

Macmillan Learning, Austin, TX • Nov 2017 - Sep 2019

This role required a lot of attention to detail. After migrating online Flash textbook content, we QA'd the image formatting and grammar of Macmillan's online textbooks using LATEX. We also reviewed and improved HTML5 functionality of online questions for better user experience and accessibility.

### Design Skills

Prototyping  
Wireframing  
Interaction Design  
Scenario Mapping  
Storyboarding  
System Requirements

### Research Skills

User Interview  
Affinity Diagram  
Task Analysis  
Survey Creation  
Usage Flow Model  
Usability Testing

### Tools

Adobe XD  
Sketch  
InVision  
Adobe Creative Cloud  
Figma  
HTML/CSS  
GitHub

### Education

The University of Texas at Austin

M.S. in Information Studies  
Human-Computer Interaction

B.S. in Communication  
Science & Disorders  
Speech-Language Pathology