

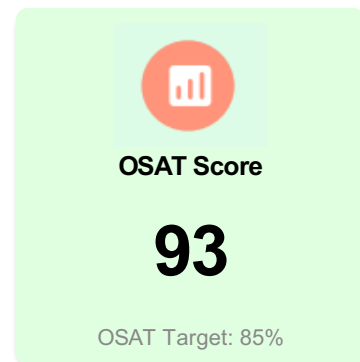
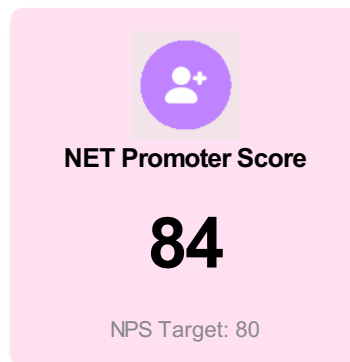
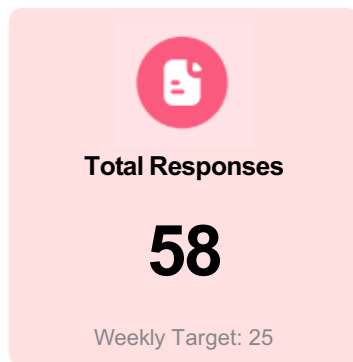


Week 18

from 02 to 08 June 2024

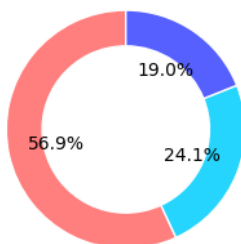
Summary

Weekly Summary



Customer Gender

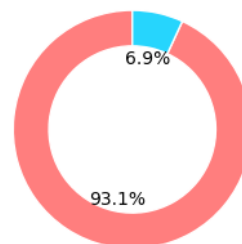
- 33 Male
- 14 Female
- 11 Prefer not to say



Unveiling Gender Distribution

Customer Experience

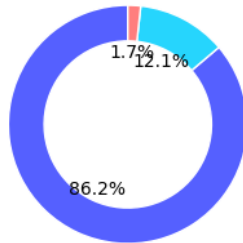
- 54 Happy
- 4 Normal
- 0 Sad



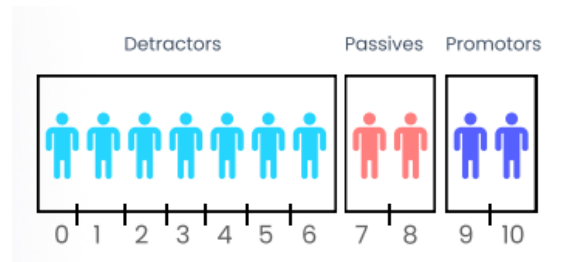
Tracking Customer Satisfaction Levels

Customer Rating (NPS)

- 1 Detractors
- 7 Passive
- 50 Promoter



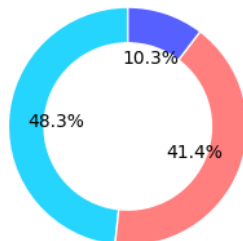
NPS Pie: Customer Sentiment in a Slice



NET Promoter Score=%Promoters - %Detractors

Customer Visit Frequency

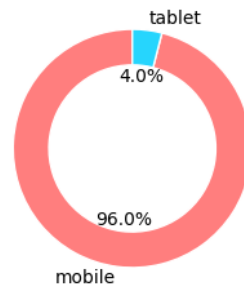
- 24 Occasionally
- 28 Monthly
- 6 Weekly



Exploring Customer Visits

Device Category

- 96% Mobile
- 4% Tablet
- 0% Desktop



Device Usage Insights

Submitted Date	Submitted Time	Share your Feedback
07/06/2024	16:57	بنی ز تخالل ركشو هزاتم مل ا م كت مدخل اركش
05/06/2024	6:45	I like this place cyz you get all what you want with an affordable price
05/06/2024	8:05	علسل لا ف ريثك عونت ف.. زاتمم لحم
07/06/2024	14:49	Thank you
06/06/2024	14:13	Alem is helpful thank you for the good service
06/06/2024	16:11	Keep it up regarding your help thank alem
07/06/2024	11:51	No new collection and colours. Same old products
07/06/2024	12:00	Mawada is helpful sales person who assisted me in my purchase. She provided the right information so I could purcha
07/06/2024	12:13	وجاتحن عيش لك ان فرغو اندعاس بي ط ناسنا دومحم ذاتسالا اب فرشتا
07/06/2024	12:27	Please bring new collection only black colour always
07/06/2024	12:37	Thank you hessein
07/06/2024	13:01	Very helpful staff thanks a lot pls apply tabby in ur store
07/06/2024	14:00	Mawada. I would prefer if suze 16 of red color is available, regards
07/06/2024	14:22	Thank you ali for your support ☺
07/06/2024	14:30	Water sport team very helpful ☺
07/06/2024	14:33	Saher she is very helpful
07/06/2024	14:44	Thanx ali for helping us about the aqua fins
07/06/2024	15:09	Great service by the staff thank u very much
07/06/2024	15:12	Great service by Mark very helpful thank u very much
07/06/2024	15:27	Hessen.thankyou
07/06/2024	15:59	Very good stuff
07/06/2024	16:24	Hessen.chettos
07/06/2024	16:28	هفيطله لماعملا و رجتملا نم عارش ف ادج هديعس Nataly:
07/06/2024	16:29	We found all the staff are very good. Specially , we come a cross with Mr. Roopesh and he provide very detailed inf
07/06/2024	16:29	Very kind and polite to costumer (experienced) as he has sold many cycles to me and I have never got disappointed
07/06/2024	16:59	Thanks a lot
07/06/2024	17:13	Nataly: Nataly help my to take every thing I need really thank you
07/06/2024	17:14	Thanks for service
07/06/2024	17:54	Too many kids playing around. The store is very noisy you can't shop in piece.
07/06/2024	19:07	I want to thank Keyden for his support and his hard work.
07/06/2024	19:54	The tennis section is very helpful and keydens was very helpful
08/06/2024	8:04	Keyden assisted me today while I was purchasing an electric bike in MCC. Very informative and respectful.
08/06/2024	8:48	Thanks alem for helping and advising
08/06/2024	10:19	Staff Roopesh was very friendly and helpful. His positive attitude and knowledge helped us to select the best cycle
08/06/2024	10:20	All good, Specially Roopesh.
08/06/2024	10:49	Mr Alam it's the amazing guy I never met he was very helpful and polite I just want to thank him
08/06/2024	12:26	Nataly: she is so helpful
08/06/2024	12:32	Mahmoud is a very smiley person and very god helper