





### Week 18

from 02 to 08 June 2024

### **Summary**

Weekly Summary



**Total Responses** 

2

Weekly Target: 25



**NET Promoter Score** 

100

NPS Target: 80



**OSAT Score** 

100

OSAT Target: 85%

### **Customer Gender**

- 0 Male
- 1 Female
- 1 Prefer not to say



Unveiling Gender Distribution

## **Customer Experience**

- 2 Happy
- 0 Normal
- 0 Sad



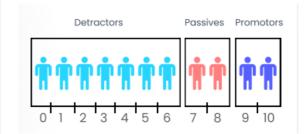
Tracking Customer Satisfaction Levels



- 0 Detractors
- 0 Passive
- 2 Promoter



NPS Pie: Customer Sentiment in a Slice



NET Promoter Score=%Promoters - %Detractors

# **Customer Visit Frequency**

- 1 Occasionally
- 1 Monthly
- 0 Weekly



**Exploring Customer Visits** 

# **Device Category**

- 0% Mobile
- 100% Tablet
- 0% Desktop



Device Usage Insights

No data available