





Week 18

from 02 to 08 June 2024

Summary

Weekly Summary



Total Responses

3

Weekly Target: 25



NET Promoter Score

100

NPS Target: 80



OSAT Score

100

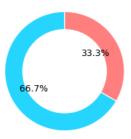
OSAT Target: 85%

Customer Gender



2 Female

Prefer not to say



Unveiling Gender Distribution

Customer Experience

3 Нарру

0 Normal

0 Sad



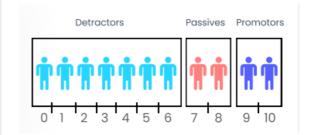
Tracking Customer Satisfaction Levels



- 0 Detractors
- 0 Passive
- 3 Promoter



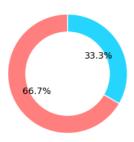
NPS Pie: Customer Sentiment in a Slice



NET Promoter Score=%Promoters - %Detractors

Customer Visit Frequency

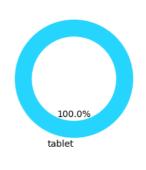
- 2 Occasionally
- 1 Monthly
- 0 Weekly



Exploring Customer Visits

Device Category

- 0% Mobile
- 100% Tablet
- 0% Desktop



Device Usage Insights

No data available