





Week 18

from 02 to 08 June 2024

Summary

Weekly Summary



Total Responses

32

Weekly Target: 25



NET Promoter Score

100

NPS Target: 80



OSAT Score

100

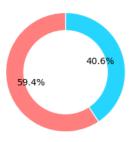
OSAT Target: 85%

Customer Gender

19 Male

13 Female

Prefer not to say



Unveiling Gender Distribution

Customer Experience

32 Нарру

0 Normal

0 Sad



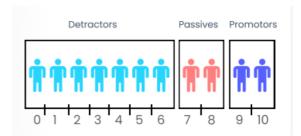
Tracking Customer Satisfaction Levels



- 0 Detractors
- 0 Passive
- 32 Promoter



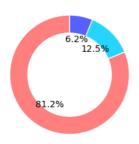
NPS Pie: Customer Sentiment in a Slice



NET Promoter Score=%Promoters - %Detractors

Customer Visit Frequency

- 26 Occasionally
- 4 Monthly
- 2 Weekly



Exploring Customer Visits

Device Category

- 0% Mobile
- 100% Tablet
- 0% Desktop



Device Usage Insights

Submitted Date	Submitted Time	Share your Feedback
06/06/2024	19:44	happy