





Week 18

from 02 to 08 June 2024

Summary

Weekly Summary



Total Responses

5

Weekly Target: 25



NET Promoter Score

60

NPS Target: 80



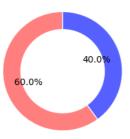
OSAT Score

60

OSAT Target: 85%

Customer Gender

- 3 Male
- 0 Female
- 2 Prefer not to say



Unveiling Gender Distribution

Customer Experience

- 3 Нарру
- 2 Normal
- 0 Sad



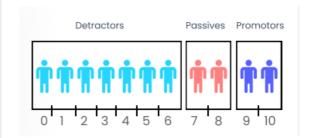
Tracking Customer Satisfaction Levels

Customer Rating (NPS)

- Detractors
- 2 Passive
- 3 Promoter



NPS Pie: Customer Sentiment in a Slice



NET Promoter Score=%Promoters - %Detractors

Customer Visit Frequency

- 4 Occasionally
- 0 Monthly
- 1 Weekly



Exploring Customer Visits

Device Category

- 100% Mobile
- 0% Tablet
- 0% Desktop



Device Usage Insights

No data available