





Week 18

from 02 to 08 June 2024

Summary

Weekly Summary



Total Responses

2

Weekly Target: 25



NET Promoter Score

100

NPS Target: 80



OSAT Score

100

OSAT Target: 85%

Customer Gender

1 Male

1 Female

Prefer not to say



Unveiling Gender Distribution

Customer Experience

2 Happy

0 Normal

0 Sad

100.0%

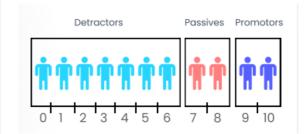
Tracking Customer Satisfaction Levels



- Detractors
- 0 Passive
- 2 Promoter



NPS Pie: Customer Sentiment in a Slice



NET Promoter Score=%Promoters - %Detractors

Customer Visit Frequency

- Occasionally
- 2 Monthly
- 0 Weekly



Exploring Customer Visits

Device Category

- 0% Mobile
- 100% Tablet
- 0% Desktop



Device Usage Insights

No data available