# **HR Doctor Terms and Conditions**

## What is HR Doctor Subscription about?

A minimum of 9 hours in total per month (month to month subscription) to provide one to one mentoring and coaching sessions on HR matters to the CEO or any HR personnel.

## **Mode of Delivery:**

<u>Planned and ad-hoc meetings or calls</u>: these mentoring/coaching/consultation hours are delivered virtually. The client should arrange an online meeting after checking with the HR mentor. For pressing HR matters, urgent calls are covered. A service level agreement (SLA) will be signed by both parties. The mentors' bio/CV will be shared with the mentee prior to subscription confirmation. The HR mentor should maintain time sheet to log the hours. Any additional hour spent beyond the agreed hours will be invoiced.

### Minimum number of months to subscribe:

1 Month.

#### What is not included?

- No involvement with any employee or manager, or any other person or party other than the Mentee.
- Delivering HR projects is not part of this plan. However, the Mentee can use the hours to get advices and quality reviews.

## **Payment Terms and Conditions:**

100% advance payment. Refundable in case of dissatisfaction.

## **Subscription Fee:**

Contact us at care@hrfactoryapp.com

