[QATC-858193] System: The app doesnt play greetings nor the quick status when any allotted recipients call Created: 31/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	**Priority:**	Major
Reporter:	Wahidul Alam Nahid	**Assignee:**	Unassigned
Resolution:	Fixed	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	📄 app not work.txt 📄 device-2024-07-31-134938.mp4 📄 Screen_Recording_20240731_134941_Call.mp4
Severity/Importance:	1-Critical
Error Type:	Functional

Description

Steps:

- Open the App "Get Personal Voicemail"
- Tap on a created voicemail
- select a quick status
- select recipient
- select all the dates and set the time
- Call to this device from the allotted user

Actual Result: The app doesnt play greetings nor the quick status when any allotted recipients call
Expected Result: The app should play either greetings or the quick status when any allotted recipients call

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[QATC-858191] Purchase: The app does not notify the free tail expiration even if it pasts two weeks Created: 31/Jul/24 Updated: 01/Aug/24

Status:	To Be Reformulated
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	**Priority:**	Major
Reporter:	Wahidul Alam Nahid	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	📄 device-2024-07-31-133712.mp4 📄 trial not.txt
Severity/Importance:	2-Major
Error Type:	Functional

Description

Steps:

- Clear the app cache
- close the app from the tab
- Change the date and fast forward to two weeks later

- open the app
- notice if you see any notification about the free trail expiration

Actual Result: Attempt to record any voicemail results app crash when audio permission is disabled
Expected Result: App should ask for permission when user attempts to record audio disabling the audio permission

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[QATC-858189] System: The app does not support the landscape mode Created: 31/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	FAD	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	device-2024-07-31-133128.mp4 landscape.txt
Severity/Importance:	4-Minor
Error Type:	Functional

Description

Steps:

- Turn on the auto rotation from the settings
- now open the app and rotate the screen
- notice if the app opens in landscape

Actual Result: The app does not support the landscape mode
Expected Result: The app should support the landscape mode

❖   ❖   ❖

[QATC-858187] Installation: The "Free for 2 weeks" does not redirect to free trail from the opening pop-up dialog Created: 31/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	device-2024-07-31-132102.mp4 free 2 wks.txt

Severity/Importance:	2-Major
Error Type:	Functional

Description

Steps:

- Delete the app storage of "Get Personal Voicemail"
- Open the App "Get Personal Voicemail"
- Notice the FREE for 2 weeks message in the pop-up dialog
- tap on this option

Actual Result: The "Free for 2 weeks" does not redirect to free trail from the opening pop-up dialog

Expected Result: The "Free for 2 weeks" should redirect to free trail from the opening pop-up dialog

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[QATC-858186] Purchase: The app cannot be purchased when tapping on purchase from the pop-up dialog Created: 31/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	📄 device-2024-07-31-131034.mp4 📄 install.txt
Severity/Importance:	2-Major
Error Type:	Functional

Description

Steps:

- Install the app using .apk file
- open the app
- notice the pop-up dialog regarding the purchasing the app

Actual Result: The app cannot be purchased when tapping on purchase from the pop-up dialog

Expected Result: the app should be available to purchase tapping on the purchase option

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[QATC-858185] System: The app can save the recording even if the storage permission is disabled Created: 31/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		

Remaining Estimate:	Not Specified
Time Spent:	Not Specified
Original Estimate:	Not Specified
Environment:	OS: Android 11

Attachments:	📄 device-2024-07-31-130728.mp4 📄 save rec wo perm.txt
Severity/Importance:	2-Major
Error Type:	Functional

Description

Steps:

- Disable the storage permission
- Open the App "Get Personal Voicemail"
- Tap on "Create new greeting"
- Tap on the "Mic"
- Tap on tick and try saving the record
- Notice the greeting is saved

Actual Result: The app can save the recording even if the storage permission is disabled

Expected Result: The app can not save any recording with the storage permission disabled

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[QATC-858184] System: The app name is Get Personal instead of "GET PERSONAL VOICEMAIL" in the system Created: 31/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	FAD	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	📄 app name sys.txt 📄 device-2024-07-31-125733.mp4 🖼 Screenshot_20240731_125800.png
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps:

- Open the app
- now go to the tabs
- tap on the app menu
- go to the app setting in the system
- notice the app name in the system

Actual Result: The app name is Get Personal instead of "GET PERSONAL VOICEMAIL" in the system

Expected Result: The app name should be "GET PERSONAL VOICEMAIL" in the system

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[QATC-858183] System: The app doesn't ask for the permission when reinstalled disabling the permission of the old app Created: 31/Jul/24 Updated: 31/Jul/24

Status:	Open
Project:	Training Center

Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	☐ device-2024-07-31-125200.mp4 📄 reinstall and permission.txt
Severity/Importance:	1-Critical
Error Type:	Functional

Description

Steps:

- Disable all the permissions
- Install the app using the apk file
- notice if the app ask for permission

Actual Result: The app doesn't ask for the permission when reinstalled disabling the permission of the old app
Expected Result: App should ask for permission when user reinstall the app disabling the permission of the old app

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[QATC-858182] System: The app doesn't ask for call logs/contacts permission when user want to access recipients/groups disabling the permission
Created: 31/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	☐ device-2024-07-31-124916.mp4 📄 permission cotact.txt
Severity/Importance:	1-Critical
Error Type:	Functional

Description

- **Steps:**

- - Disable the Log and Contact permission
  - Open the App "Get Personal Voicemail"
  - Tap on a created greeting
  - Tap on the recipient/group
  - Notice the app doesn't as for permission
      Actual Result: The app doesn't ask for call logs/contacts permission when user want to access recipients/groups disabling the permission
      Expected Result: App should ask for permission when user attempts to access the call logs/contacts disabling the respective permission

https://jira.a1qa.com/secure/AddComment!default.jspa?id=3665070

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[QATC-858181] System: Attempt to record any voicemail results app crash when audio permission is disabled Created: 31/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	📄 app crash audio permission.txt 📄 device-2024-07-31-124340.mp4
Severity/Importance:	1-Critical
Error Type:	Functional

Description

Steps:

- Disable the audio permsission
- Open the App "Get Personal Voicemail"
- Tap on "Create new greeting"
- Tap on the "Mic"
- Tap on pause/tick
- Notice the app crashes

Actual Result: Attempt to record any voicemail results app crash when audio permission is disabled
Expected Result: App should ask for permission when user attempts to record audio disabling the audio permission

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[QATC-858138] System: Reinstalling does not occur lose of data as messaged in the reinstalling pop-up Created: 31/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	📄 data losing.txt 📄 device-2024-07-31-034524.mp4
Severity/Importance:	2-Major
Error Type:	Functional

Description

Steps:

- Open the App "Get Personal Voicemail"
- check the data
- now install the app again
- check the data after installing again

Actual Result: Reinstalling does not occur lose of data as messaged in the reinstalling pop-up
Expected Result: Data was supposed to be deleted as per the pop-up dialog of the installing message

Comments

Comment by Wahidul Alam Nahid [31/Jul/24]

issue withdrawn

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[QATC-858134] System: The time before greeting is not saved when selected any number other than "5" Created: 31/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	**Priority:**	Major
Reporter:	Wahidul Alam Nahid	**Assignee:**	Unassigned
Resolution:	Fixed	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	☐ device-2024-07-31-032851.mp4 ☰ tB Greeting.txt
Severity/Importance:	2-Major
Error Type:	Functional

Description

Steps:

- Open the App "Get Personal Voicemail"
- Tap on the three-dots
- Select any number other than 5 from the dropdown of the option "Time before greeting"

Actual Result: The time before greeting is not saved when selected any number other than "5"
Expected Result: The selected number should be saved as the "Time before greeting"

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[QATC-858132] Save Greeting: The placeholder text is empty in the search bar in recipient page Created: 31/Jul/24 Updated: 31/Jul/24

Status:	Open
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	**Priority:**	Major
Reporter:	Wahidul Alam Nahid	**Assignee:**	Unassigned

Resolution:	Unresolved	Votes:	0

Labels:	None
Remaining Estimate:	Not Specified
Time Spent:	Not Specified
Original Estimate:	Not Specified
Environment:	OS: Android 11

Attachments:	📄 device-2024-07-31-030659.mp4 📄 recipient title.txt 🖼 Screenshot_20240731_031019.png 🖼 Voicemail_contacts_v1a.png
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps:

- Open the App "Get Personal Voicemail"
- Tap on any created greeting
- Tap on the Select recipient button
- Tap on the search button
- Notice the placeholder text is missing

Actual Result: The placeholder text is empty in the search bar in recipient page
Expected Result: The search bar should contain "Search recipient" in the placeholder text

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[QATC-858129] Save Greeting: The title of the recipient page is "GET PERSONAL" instead of "SELECT RECIPIENT" Created: 31/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Duplicate	Votes:	0

Labels:	None
Remaining Estimate:	Not Specified
Time Spent:	Not Specified
Original Estimate:	Not Specified
Environment:	OS: Android 11

Attachments:	📄 device-2024-07-31-030659.mp4 📄 recipient title.txt 🖼 Screenshot_20240731_031019.png 🖼 Voicemail_contacts_v1a.png
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps:

- Open the App "Get Personal Voicemail"
- Tap on any created greeting
- Tap on the Select recipient button
- Notice the page title

Actual Result: The title of the recipient page is "GET PERSONAL" instead of "SELECT RECIPIENT"
Expected Result: The title of the recipient page should be "SELECT RECIPIENT" instead of "GET PERSONAL"

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[QATC-858127] System: App is not fitting the resolution of the device Created: 31/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	FAD	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	📄 device-2024-07-31-030249.mp4 📄 display fit.txt 🖼 Screenshot_20240731_030313.png
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps:

- Open the App "Get Personal Voicemail"
- Notice the app if it covers the 720X1560 px display (16:9)

Actual Result: App is not fitting the resolution of the device
Expected Result: The app should fit the entire display of the device

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[QATC-858123] Save Greeting: App crashes when selecting a group without any title Created: 30/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24		
Status:	Resolved	
Project:	Training Center	
Component/s:	Voicemail	
Affects Version/s:	1.0	
Fix Version/s:	None	
Security Level:	Leads and Reporter only (Security level Leads and Reporter)	

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	📄 app crash.txt 📄 device-2024-07-31-023952.mp4
Severity/Importance:	1-Critical
Error Type:	Functional

Description

Steps:

- Open the App "Get Personal Voicemail"
- Tap on any created greeting
- Tap on the group
- Select the group without title

Actual Result: App crashes when selecting a group without any title
Expected Result: App should not crash when selecting any group

[QATC-858090] Help: The three-dots is missing in the help page Created: 30/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	**Priority:**	Major
Reporter:	Wahidul Alam Nahid	**Assignee:**	Unassigned
Resolution:	FAD	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	📄 Help.txt 🖼 Screenshot_20240731_012038.png 🖼 Voicemail_help_v1.png
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps:

- Open the App "Get Personal Voicemail"
- Tap on the Three-dots
- Tap on Help
- Notice Upper-right corner

Actual Result: The three-dots is missing in the help page
Expected Result: three-dots should be available in the Help page

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[QATC-858081] Help: The page title of the Help page is "GET PERSONAL" instead of "HELP" Created: 30/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	**Priority:**	Major
Reporter:	Wahidul Alam Nahid	**Assignee:**	Unassigned
Resolution:	Duplicate	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	📄 Help.txt 🖼 Screenshot_20240731_004056.png 🖼 Voicemail_help_v1.png
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps:

- Open the App "Get Personal Voicemail"
- Tap on the Three-dots
- Tap on Help
- Notice the Page title

Actual Result: The page title of the Help page is "GET PERSONAL" instead of "HELP"

Expected Result: The help page title should be "HELP"

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[QATC-858078] Help: The help page is missing information which is not as per the requirement Created: 30/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	**Priority:**	Major
Reporter:	Wahidul Alam Nahid	**Assignee:**	Unassigned
Resolution:	Fixed	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	📄 device-2024-07-31-004048.mp4 🖼 help requirement.png 📄 Help.txt 🖼 Screenshot_20240731_004056.png
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps:

- Open the App "Get Personal Voicemail"
- Tap on the Three-dots
- Tap on Help
- Notice the information and contents in the Help page

Actual Result: The help page is missing information which is not as per the requirement

Expected Result: The information should be available as per the requirements

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[QATC-858065] Purchase: The app service cannot be purchased Created: 30/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	**Priority:**	Major
Reporter:	Wahidul Alam Nahid	**Assignee:**	Unassigned
Resolution:	Fixed	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	☐ device-2024-07-31-002000.mp4 ☐ purchasing.txt ☐ Voicemail_trial_v1c.png
Severity/Importance:	1-Critical
Error Type:	Functional

Description

Steps:

- Open the App "Get Personal Voicemail"
- tap on the three-dot at the upper right corner
- tap on settings
- tap on purchase to buy the app

Actual Result: The app service cannot be purchased
Expected Result: The app should be able to be purchased

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[QATC-858061] Purchase: The app doesn't show the pop-up notification about the expiring date of the trail period Created: 30/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	☐ device-2024-07-31-001504.mp4 ☐ Screenshot_20240731_001523.png ☐ trail period.txt ☐ Voicemail_trial_v1b.png
Severity/Importance:	2-Major
Error Type:	Functional

Description

Steps:

- Open the App "Get Personal Voicemail"
- Notice if there are any notification regarding the trail period or expiration

Actual Result: The app doesn't show the pop-up notification about the expiring date of the trail period
Expected Result: The app should show the notification about the expiration of trial period as per the requirements

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[QATC-858053] Disabled Service: Deactivating the service does not show any tooltip from the three-dot section Created: 30/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned

Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	📄 device-2024-07-30-234703.mp4 📄 disabled tooltip.txt 🖼 requirement.png
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps:

- Open the App "Get Personal Voicemail"
- Tap on the three-dots at the upper-right corner
- Select Settings
- Disable the activation service by turning off the toggle button

Actual Result: Deactivating the service does not show any tooltip from the three-dot section

Expected Result: Deactivating the service should show tooltip from the three-dot section stating "Create Greeting or Status and activate voicemail service in settings"

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[QATC-858047] Home: The app does not show "VOICEMAIL" in the logo section Created: 30/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	📄 logo.txt 🖼 Requirements (1).png 🖼 Requirements (2).png 🖼 Screenshot_20240730_234024.png
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps:

- Open the App "Get Personal Voicemail"
- Notice the logo ribbon of the app

Actual Result: The app does not show "VOICEMAIL" in the logo section
Expected Result: The app does not show "VOICEMAIL" in the logo section. however it only shows GET PERSONAL and the logo

❖ ❖ ❖

[QATC-858032] Greetings: It is "Create new greetings" instead of "Create New Greetings" in the Greetings' page Created: 30/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail

Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	📄 alignment.txt 🖼 Screenshot_20240730_225832.png 🖼 Voicemail_trial_v1b.png
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps:

- Open the App "Get Personal Voicemail"
- Notice the Button "Create new greeting"

Actual Result: It is "Create new greetings" instead of "Create New Greetings" in the Greetings' page
Expected Result: It should be "Create New Greetings" instead of "Create new greetings" in the Greetings' page

❖   ❖   ❖

[QATC-858024] Greetings: The "+" in the "Create new greeting" is not middle aligned Created: 30/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	FAD	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	📄 alignment plus.txt 🖼 Screenshot_20240730_222631.png 🖼 Voicemail_trial_v1b.png
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps:

- Open the App "Get Personal Voicemail"
- Notice the Button "Create new greeting" and its "+" icon's alignment

Actual Result: The "+" in the "Create new greeting" is not middle aligned
Expected Result: The "+" in the "Create new greeting" should be middle aligned

❖   ❖   ❖

[QATC-857867] Save Greeting: The buttons "Save" and "Delete Greeting" is typed instead of as "SAVE" and "DELETE GREETING" Created: 30/Jul/24 Updated: 30/Jul/24

Status:	Open
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	📄 case save and delete.txt 🖼 Screenshot_20240730_165737.png 🖼 Voicemail_greeting_settings_v1_1a.png
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps:

- Open the App "Get Personal Voicemail"
- Tap on a created Greeting
- Scroll down to the app
- Notice the letter case of the "Save" and "Delete Greeting" button

Actual Result: The buttons "Save" and "Delete Greeting" is typed instead of as "SAVE" and "DELETE GREETING"
Expected Result: The text of these buttons should be "SAVED" and "DELETE GREETING" accordingly

❖   ❖   ❖

[QATC-857859] Greeting Recording: The alignment of the icons of the buttons "Discard" and "save" is not middle aligned Created: 30/Jul/24 Updated: 30/Jul/24

Status:	Open
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	📄 alignment rec.txt 📄 device-2024-07-30-163853.mp4 🖼 Screenshot_20240730_163925.png 🖼 Voicemail_record_v1_1d.png
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps:

- Open the App "Get Personal Voicemail"
- Tap on "Create ne greeting"
- Tap on the mic

- tap on the Tick
- Notice the alignment of the icons of the Discard and Save button

Actual Result: The alignment of the icons of the buttons "Discard" and "save" is not middle aligned
Expected Result: The alignment of the icons of the buttons "Discard" and "save" should be middle aligned

❖   ❖   ❖

[QATC-857852] Save Greeting: The icon of save and delete greeting button is not middle aligned of the created greetings Created: 30/Jul/24 Updated: 30/Jul/24

Status:	Open
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	**Priority:**	Major
Reporter:	Wahidul Alam Nahid	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	📄 alignment.txt 📄 device-2024-07-30-161835.mp4 🖼 Screenshot_20240730_161850.png 🖼 Voicemail_greeting_settings_v1_1b.png
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps:

- Open the App "Get Personal Voicemail"
- Tap on a created greeting
- Scroll down and notice the icons of the Save and Delete greeting

Actual Result: The icon of save and delete greeting button is not middle aligned of the created greetings
Expected Result: The icon of save and delete greeting button should be middle aligned

❖   ❖   ❖

[QATC-857824] Greeting Recording: It shows "Stoped" instead of "Paused" when the recording of the Greeting is paused Created: 30/Jul/24 Updated: 30/Jul/24

Status:	Open
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	**Priority:**	Major
Reporter:	Wahidul Alam Nahid	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	📄 device-2024-07-30-151919.mp4 📄 paused stoped.txt 🖼 Screenshot_20240730_152110.png 🖼
	Voicemail_record_v1_1c.png
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps:

- Open the App "Get Personal Voicemail"
- Tap on "Create new greeting"
- Tap on the mic button
- tap on the pause button
- notice the recording statuse

Actual Result: It shows "Stoped" instead of "Paused" when the recording of the Greeting is paused

Expected Result: It should show "Paused" instead of "Stoped" when the recording of the Greeting is paused

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[QATC-857812] Greeting Recording: The Progress Bar in the recording page does not show the progress of the recording Created: 30/Jul/24 Updated: 01/Aug/24
Resolved: 01/Aug/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	📄 device-2024-07-30-144511.mp4 📄 rec prog bar.txt 🖼 Screenshot_20240730_144726.png 🖼
	Voicemail_record_v1_1b.png
Severity/Importance:	4-Minor
Error Type:	GUI

Description

- Open the App "Get Personal Voicemail"
- Tap on "Create new greeting"
- tap on the mic to start recording
- Notice the progress bar

Actual Result: The Progress Bar in the recording page does not show the progress of the recording

Expected Result: The Progress Bar in the recording page should show the progress of the recording as per the requirements

❖   ❖   ❖

[QATC-857809] Greeting Recording: The Logo is appearing on page title on each of the recording page Created: 30/Jul/24 Updated: 30/Jul/24

Status:	Open
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	🗎 device-2024-07-30-143820.mp4 📄 logo on top.txt 🖼 Voicemail_greeting_settings_v1_1b.png 🖼 Voicemail_record_v1_1a.png 🖼 Voicemail_record_v1_1b.png 🖼 Voicemail_record_v1_1c.png 🖼 Voicemail_record_v1_1d.png
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps:

- Open the App "Get Personal Voicemail"
- Tap on "Create new greeting"
- Notice the Logo on the top
- tap on the mic
- tap on tick
- Notice the Logo on the top
- go back to the home page
- Tap on the recording from the recorded greetings
- notice the Logo on the top

Actual Result: The Logo is appearing on page title on each of the recording page

Expected Result: Logo should not appearing on page title on each of the recording page except the home page

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[QATC-857805] Greeting Recording: There is a Black Circle around the "mic", "Play", "pause", "Stop" and "Tick" buttons Created: 30/Jul/24 Updated: 30/Jul/24

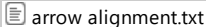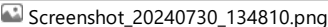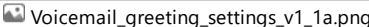| Status:	Open
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	📄 black circle.txt 🗎 device-2024-07-30-142648.mp4 🖼 Requirements (1).png 🖼 Requirements (2).png 🖼 Requirements (3).png 🖼 Requirements (4).png 🖼 Requirements (5).png
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps:

- Open the App "Get Personal Voicemail"
- Tap on "Create new greeting"
- Notice the Black circle around the mic
- tap on the mic
- Notice the black circle around the pause and tick button
- tap on tick
- Notice the black circle around the preview play button

- tap on the preview play button
- Notice the black circle around the pause and stop button
- Save the recording
- Tap on the recording from the recorded greetings
- notice the play button
- tap on the button
- notice the pause and stop button

Actual Result: There is a Black Circle around the "mic", "Play", "pause", "Stop" and "Tick" buttons
Expected Result: There should be no black circle around any buttons

❖   ❖   ❖

[QATC-857803] Save Greeting: In the editing page of a greeting the it is "Select a group" instead of "Select a Group" Created: 30/Jul/24 Updated: 30/Jul/24

Status:	Open
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	🖼 Screenshot_20240730_141405.png 📄 select group.txt 🖼 Voicemail_greeting_settings_v1_1b.png
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps:

- Open the App "Get Personal Voicemail"
- Tap on a recorded greeting
- Notice the option "Select a group"

Actual Result: In the editing page of a greeting the it is "Select a group" instead of "Select a Group"
Expected Result: It should be "Select a Group" instead of "Select a group"

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[QATC-857800] Save Greeting: In the editing page of a greeting the it is "Select a recepient" instead of "Select Recipient" Created: 30/Jul/24 Updated: 30/Jul/24

Status:	Open
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		

Environment:	OS: Android 11

Attachments:	📷 Screenshot_20240730_140623.png 📄 select recep.txt 📷 Voicemail_greeting_settings_v1_1a.png
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps:

- Open the App "Get Personal Voicemail"
- Tap on a recorded greeting
- Notice the option "Select a recepient"

Actual Result: In the editing page of a greeting the it is "Select a recepient" instead of "Select Recipient"
Expected Result: It should be "Select Recipient" instead of "Select a recepient"

❖   ❖   ❖

[QATC-857793] Save Greeting: The Arrow to redirect to next page for "Repeat", "Select a recepient" and "Select a goup" is top aligned Created: 30/Jul/24 Updated: 30/Jul/24

Status:	Open
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	📄 arrow alignment.txt 📷 Screenshot_20240730_134810.png 📷 Voicemail_greeting_settings_v1_1a.png
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps:

- Open the App "Get Personal Voicemail"
- Tap on a recorded greeting
- Notice the alignment of the arrows in the right to redirect to next page for "Repeat", "Select a recepient" and "Select a goup"

Actual Result: The Arrow to redirect to next page for "Repeat", "Select a recepient" and "Select a goup" is top aligned
Expected Result: The Arrow to redirect to next page for "Repeat", "Select a recepient" and "Select a goup" should be middle aligned

❖   ❖   ❖

[QATC-857784] Save Greeting: The alignment of the input field in "Time from to" is not middle aligned Created: 30/Jul/24 Updated: 30/Jul/24

Status:	Open
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major

Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	📄 algn time.txt 🖼 Screenshot_20240730_133644.png 🖼 Voicemail_greeting_settings_v1_1a.png
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps:

- Open the App "Get Personal Voicemail"
- Tap on a recorded greeting
- Notice the alignment of the input field of "Time from to"

Actual Result: The alignment of the input field in "Time from to" is not middle aligned
Expected Result: The alignment of the input field in "Time from to" should be middle aligned

❖   ❖   ❖

[QATC-857709] Save Greeting: The "Save" and "Discard" is not typed in Uppercase as per the requirements Created: 30/Jul/24 Updated: 30/Jul/24

Status:	Open
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	📄 save and disc case.txt 🖼 Screenshot_20240730_041909.png 🖼 Voicemail_record_v1_1d.png
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps:

- Open the App "Get Personal Voicemail"
- Tap on the button "Create new greetings"
- Tap on record
- record a voicemail
- tap on tick
- Notice the letter case of the "Discard" and "Save" button

Actual Result: The "Save" and "Discard" is not typed in Uppercase as per the requirements
Expected Result: The "Save" and "Discard" instead should be "SAVED" and "DISCARD"

❖   ❖   ❖

[QATC-857704] Save Greeting: The greeting player doesn't show the progress bar as per the requirement Created: 30/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	☐ device-2024-07-30-040126.mp4 ☐ play progress bar.txt ☐ Screenshot_20240730_040209.png ☐ Voicemail_record_v1_1d.png
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps:

- Open the App "Get Personal Voicemail"
- Tap on the button "Create new greetings"
- Tap on record
- record a voicemail
- tap on tick
- play the preview and notice the progress bar

Actual Result: The greeting player doesn't show the progress bar as per the requirement

Expected Result: The greeting player should show a filled circle ahead of the the progress bar as per the requirement

❖   ❖   ❖

[QATC-857679] Greeting Recording: The Discard icon is "Bin" instead of "Cross" Created: 30/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	☐ device-2024-07-30-030246.mp4 ☐ discard icon.txt ☐ Voicemail_record_v1_1d.png
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps:

- Open the App "Get Personal Voicemail"
- Tap on the button "Create new greetings"
- Tap on record

- record a voicemail
- tap on tick
- Notice the icon of Discard

Actual Result: The Discard icon is "Bin" instead of "Cross"
Expected Result: The Discard icon should be "Cross" instead of "Bin"

❖   ❖   ❖

[QATC-857667] Save Status: The title input field accepts more than 50 characters Created: 29/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	📄 device-2024-07-30-024154.mp4 📄 status 50 ch.txt
Severity/Importance:	3-Average
Error Type:	Functional

Description

Steps:

- Open the App "Get Personal Voicemail"
- Tap on Quick Status
- Tap on the button "Create new Status"
- Tap on record
- record a voicemail
- tap on tick
- save the record as with a title of more that 50 characters

Actual Result: The title input field accepts more than 50 characters
Expected Result: The title input field should not accept more than 50 characters

❖   ❖   ❖

[QATC-857663] Quick Status: Any status created cannot be deleted from the edit module Created: 29/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		

Environment:	OS: Android 11

Attachments:	📄 device-2024-07-30-022753.mp4 📄 status deletion.txt
Severity/Importance:	2-Major
Error Type:	Functional

Description

Steps:

- Open the App "Get Personal Voicemail"
- Tap on "Quick Status"
- Tap on a created status
- Tap on the Delete button

Actual Result: Any status created cannot be deleted from the edit module
Expected Result: Any Status should be deleted from by tapping the delete button

❖   ❖   ❖

[QATC-857653] Save Status: The Title input field accepts Special Characters and Other Language than English Created: 29/Jul/24 Updated: 01/Aug/24
Status:	To Be Reformulated
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	📄 device-2024-07-30-021156.mp4 📄 title input.txt
Severity/Importance:	3-Average
Error Type:	Functional

Description

Steps:

- Open the App "Get Personal Voicemail"
- Tap on the button "Create new greetings"
- Tap on record
- record a voicemail
- tap on tick
- input special characters and other Language than English in the Title input field

Actual Result: The Title input field accepts Special Characters and Other Language than English
Expected Result: The Title should only accept Alphanumerical values(English and Numbers)

Comments

Comment by Wahidul Alam Nahid [29/Jul/24]

Revised Steps:

Steps:

- Open the App "Get Personal Voicemail"
- Tap on "Quick Status"
- Tap on the button "Create new Status"
- Tap on record
- record a voicemail
- tap on tick
- input special characters and other Language than English in the Title input field

❖   ❖   ❖

[QATC-857629] Quick Status: The Recording page title is "Get Personal" instead of "New Status" Created: 29/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	**Priority:**	Major
Reporter:	Wahidul Alam Nahid	**Assignee:**	Unassigned
Resolution:	Duplicate	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	📄 device-2024-07-30-012745.mp4 🖼 Screenshot_20240730_012828.png 📄 status pg title.txt
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps:

- Open the App "Get Personal Voicemail"
- Tap on Quick Status
- Tap on the button "Create new Status"
- Notice the Title of the page

Actual Result: The Recording page title is "Get Personal" instead of "New Status"
Expected Result: The Recording page title should be "New Status" instead of "Get Personal"

❖   ❖   ❖

[QATC-857557] Quick Status: There is no toggle button in the Created Quick Status Created: 29/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	**Priority:**	Major
Reporter:	Wahidul Alam Nahid	**Assignee:**	Unassigned
Resolution:	Fixed	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	📄 device-2024-07-29-221857.mp4 📄 toggle.txt 🖼 Voicemail_status_v1.png
Severity/Importance:	1-Critical
Error Type:	Functional

Description

Steps:

- Open the App "Get Personal Voicemail"
- Tap on Quick Status
- Notice if the toggle button is there

Actual Result: There is no toggle button in the Created Quick Status
Expected Result: There should be toggle button for each Quick Status

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[QATC-857546] Status Recording: The recording time is 8:59mins instead of 9:59mins Created: 29/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	🗋 device-2024-07-29-215446.mp4 📄 status rec time.txt
Severity/Importance:	3-Average
Error Type:	Functional

Description

Steps:

- Open the App "Get Personal Voicemail"
- Tap on Quick Status
- Tap on the button "Create new Status"
- Notice the allotted time for the recording

Actual Result: The allotted recording time is 8:59mins instead of 9:59mins
Expected Result: The allotted recording time should be 9:59mins instead of 8:59mins

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[QATC-857513] Greetings: Multiple greetings can be preview played at the same time Created: 29/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	📄 device-2024-07-29-211942.mp4 📄 multiple play.txt
Severity/Importance:	3-Average
Error Type:	Functional

<table>
<tr><td>Description</td></tr>
</table>

Steps:

- Open the App "Get Personal Voicemail"
- Tap on the play button of any record
- Tap on the play button of another record
- Tap on the play button of another one record

Actual Result: Multiple greetings can be preview played at the same time
Expected Result: Only one greeting should be preview played at a time

❖   ❖   ❖

[QATC-857506] Save Greeting: The title input characters max length should be 50 Created: 29/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Duplicate	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	📄 characters limit.txt 📄 device-2024-07-29-210307.mp4
Severity/Importance:	3-Average
Error Type:	Functional

<table>
<tr><td>Description</td></tr>
</table>

Steps:

- Open the App "Get Personal Voicemail"
- Tap on the button "Create new greetings"
- Tap on record
- record a voicemail
- tap on tick
- save the record as with a title of more that 50 characters

Actual Result: The title input characters max length should be 50
Expected Result: The title input field should not accept more than 50 charcters

<table>
<tr><td>Comments</td></tr>
</table>

Comment by Wahidul Alam Nahid [29/Jul/24]

Revised Summary and results:

Summary: Save Greeting: The title input field accepts more than 50 characters

Actual Result: The title input field accepts more than 50 characters
Expected Result: The title input field should not accept more than 50 charcters

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[QATC-857478] Save Greeting: Multiple Greeting can be saved in same/duplicate title Created: 29/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	☐ device-2024-07-29-193122.mp4 ☐ duplicate title.txt
Severity/Importance:	2-Major
Error Type:	Functional

Description

Steps:

- Open the App "Get Personal Voicemail"
- Tap on the button "Create new greetings"
- Tap on record
- record a voicemail
- tap on tick
- save the record as "Test"
- Repeat the process to save another record as "Test"

Actual Result: Multiple Greeting can be saved in same/duplicate title
Expected Result: Every greeting should have unique title

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[QATC-857471] Save Greeting: The Title input field accepts inputs other than the title input accept only English letters and numbers Created: 29/Jul/24 Updated: 01/Aug/24

Status:	To Be Reformulated
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	☐ bangla.txt ☐ device-2024-07-29-191807.mp4
Severity/Importance:	3-Average
Error Type:	Functional

Description

Steps:

- Open the App "Get Personal Voicemail"
- Tap on the button "Create new greetings"

https://jira.a1qa.com/sr/jira.issueviews:searchrequest-fullcontent/136864/SearchRequest-136864.html?tempMax=1000   28/33

- Tap on record
- record a voicemail
- tap on tick
- input special characters in the Title field

Actual Result: The Title input field accepts inputs other than the title input accept only English letters and numbers
Expected Result: The Title should only accept English letters and numbers

❖   ❖   ❖

[QATC-857468] Save Greeting: The Title input field accepts Special Characters Created: 29/Jul/24 Updated: 01/Aug/24

Status:	To Be Reformulated
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

Attachments:	📄 device-2024-07-29-191045.mp4 📄 special characters.txt
Severity/Importance:	3-Average
Error Type:	Functional

Description

Steps:

- Open the App "Get Personal Voicemail"
- Tap on the button "Create new greetings"
- Tap on record
- record a voicemail
- tap on tick
- input special characters in the Title field

Actual Result: The Title input field accepts Special Characters
Expected Result: The Title should only accept Alphanumerical values

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[QATC-857457] The Recording page title is "Get Personal" instead of "New Greetings" Created: 29/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		

Environment:	OS: Android 11

Attachments:	📄 device-2024-07-29-185345.mp4 📄 Greet rec pg title.txt 🖼 Screenshot_20240729_185413.png 🖼 Voicemail_record_v1_1a.png
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps:

- Open the App "Get Personal Voicemail"
- Tap on the button "Create new greetings"
- Notice the Title of the page

Actual Result: The Recording page title is "Get Personal" instead of "New Greetings"
Expected Result: The Recording page title should be "New Greetings" instead of "Get Personal"

Comments

Comment by Wahidul Alam Nahid [29/Jul/24]

Revised summary:

Greetings: The Recording page title is "Get Personal" instead of "New Greetings"

❖ ❖ ❖

[QATC-857439] Greeting Recording: The allotted recording time is 8:59mins instead of 9:59mins Created: 29/Jul/24 Updated: 01/Aug/24 Resolved: 01/Aug/24	
Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Wahidul Alam Nahid	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	OS: Android 11		

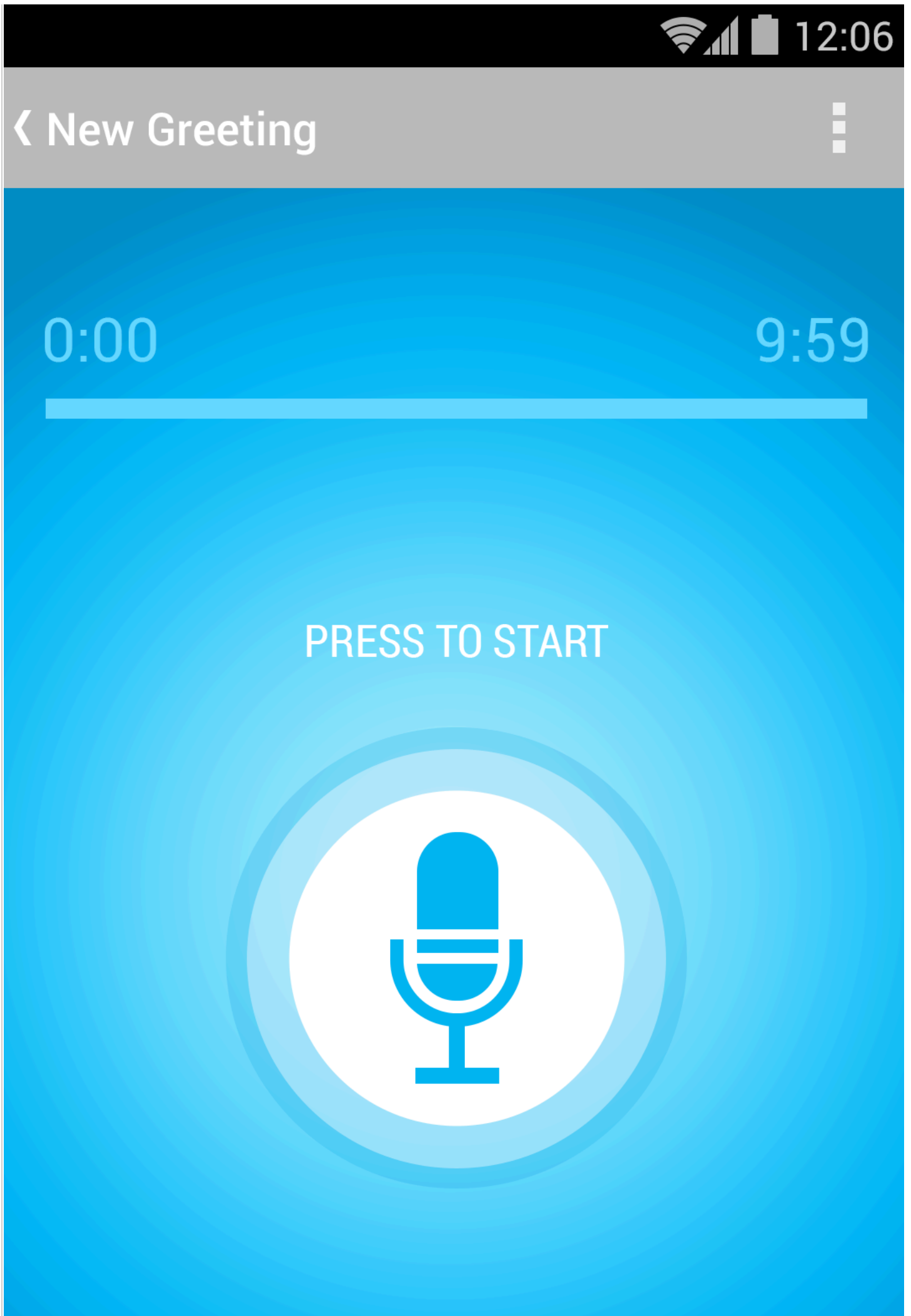| Attachments:	📄 Time greetings.mp4 🖼 time greetings.png 📄 Time greetings.txt 🖼 Voicemail_disabled_service_v1b-1.png 🖼 Voicemail_disabled_service_v1b.png
Severity/Importance:	3-Average
Error Type:	Functional

Description

Steps:

- Open the App "Get Personal Voicemail"
- Tap on the button "Create new greetings"
- Notice the allotted time for the recording

Actual Result: The allotted recording time is 8:59mins instead of 9:59mins
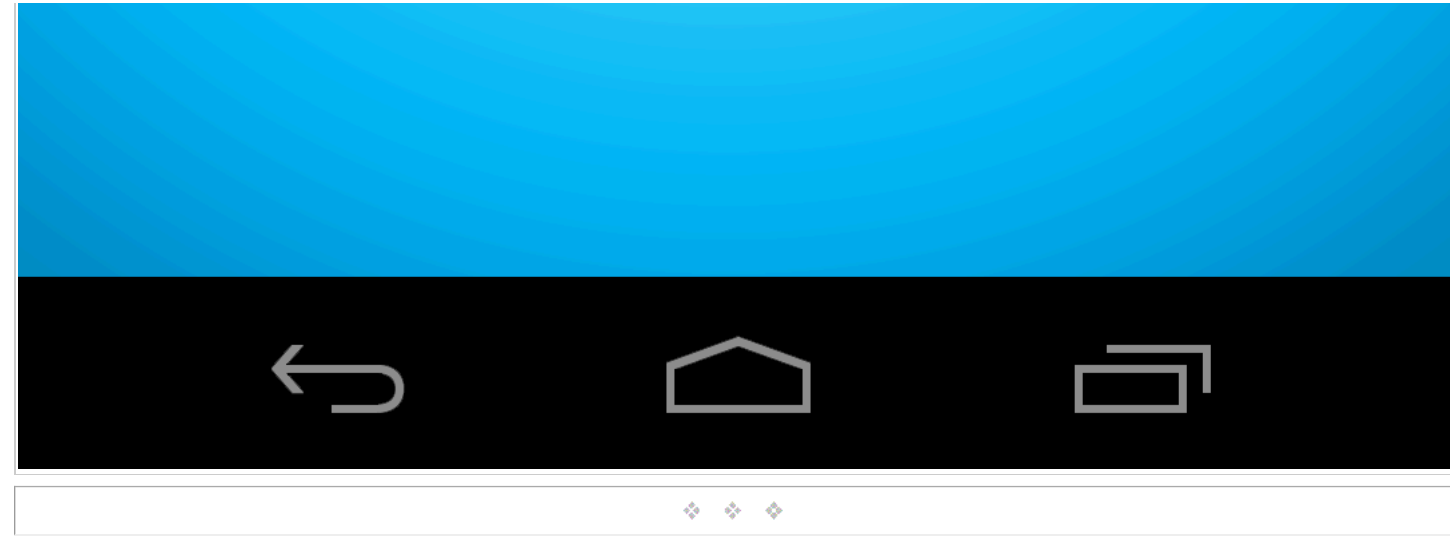**Expected Result:** The allotted recording time should be 9:59mins instead of 8:59mins

Comments

Comment by Wahidul Alam Nahid [29/Jul/24]

The requirement reference is attached herewith

The requirement reference is attached herewith

12:06

‹ New Greeting

0:00   9:59

PRESS TO START

Generated at Fri Nov 01 01:19:25 MSK 2024 by Wahidul Alam Nahid using Jira 9.12.14#9120014-sha1:2d138990723fa5f42e163802569c21f77dd4d489.