a1qa | Software Testing Company

Smoke test:	Unacceptable
Acceptance test:	Low
Found issues:	52

Top severity issues

ID	Severity
QATC-858193	• Critical
QATC-858181	• Critical
QATC-858123	• Critical
QATC-858065	• Critical
QATC-858186	• Major
QATC-858185	• Major
QATC-858134	• Major
QATC-857663	• Major
QATC-857478	• Major
More Issues	

Testing environment

Operating system:	Android 11

Recommendations

- Please focus more on the app functionality emphasizing on the Greeting and Quick Status (QATC-858193);
- Please work on the purchsce setting and fix it so that the app can be purchased and make sure the free trail is only limited to two weeks only (QATC-857663);
- The qucik status needs more attentiona as the toggle button is missing and no quick status can be deleted from the editing option. (QATC-857663, QATC-857557);
- The Page title and the logo need more attention. Please focus on that (QATC-858047).

QA team

Company:	a1qa
QA manager:	Dalia Dzhaafar
QA engineer:	Wahidul Alam Nahid

Additional information

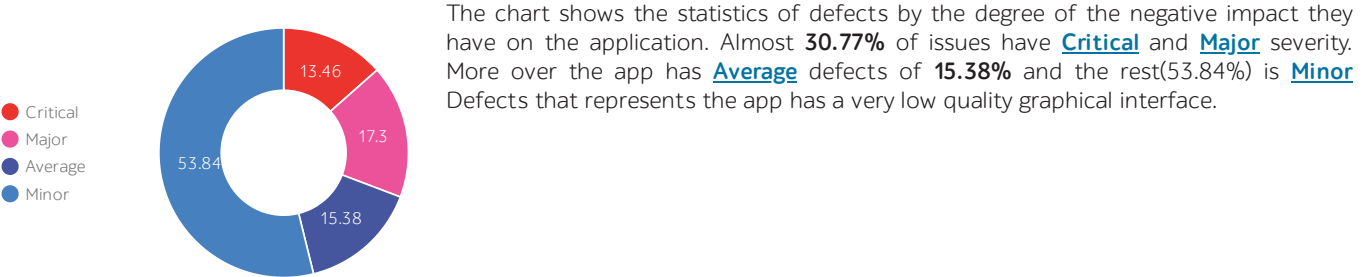|	
Testing dates:	26.07.2024 – 31.07.2024
Time spent:	26 hours

GET PERSONAL VOICEMAIL
Product version: 1.0

General quality analysis
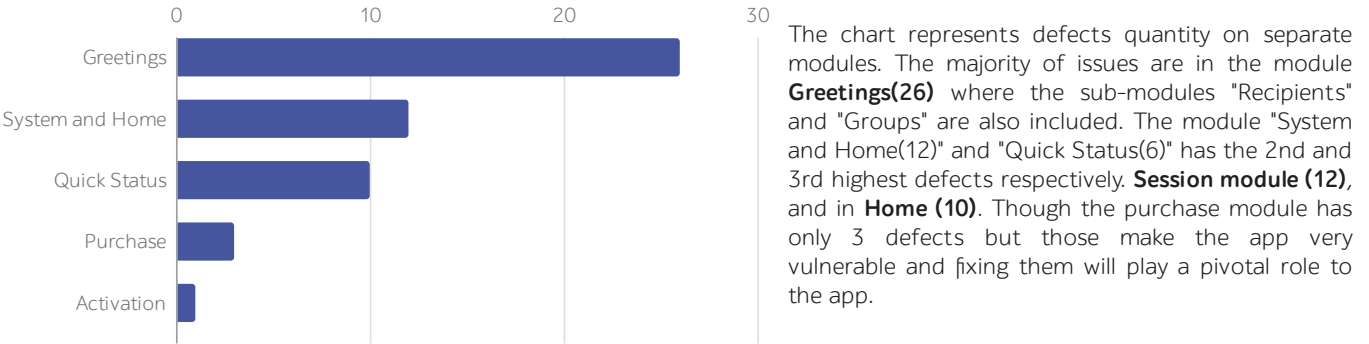
The overall quality of the application can be estimated as **Low**. The total number of defects is 52. Functional defects prevail, 7 of them have the Critical severity and 9 defects gain the Major severity. The majority of defects is opened for the modules "Save Greeting" and "Greeting Recording". But the most important issue is that the Voicemail app does not serve its Main Functionality. A detailed quality analysis is presented below.

Detailed quality analysis

The total number of defects by severity

Legend:
- Critical
- Major
- Average
- Minor

(Chart values: 13.46, 17.3, 15.38, 53.84)

The chart shows the statistics of defects by the degree of the negative impact they have on the application. Almost **30.77%** of issues have **Critical** and **Major** severity. More over the app has **Average** defects of **15.38%** and the rest(53.84%) is **Minor** Defects that represents the app has a very low quality graphical interface.

The total number of defects by Module

The chart represents defects quantity on separate modules. The majority of issues are in the module **Greetings(26)** where the sub-modules "Recipients" and "Groups" are also included. The module "System and Home(12)" and "Quick Status(6)" has the 2nd and 3rd highest defects respectively. **Session module (12)**, and in **Home (10)**. Though the purchase module has only 3 defects but those make the app very vulnerable and fixing them will play a pivotal role to the app.

Quality of separate modules:

Module	Quality	Comments
System and Home	• Medium	The System and Home modules exhibit medium quality, with several functional issues such as app crashes, permissions handling, and resolution adjustments. It is recommended to improve error handling, permissions requests, and UI consistency.
Greetings	• Low	The Greetings module is of low quality, facing numerous issues with feature implementation, UI alignment, and functional inconsistencies. To enhance this module, focus on fixing bugs related to recording, UI alignment, and functionality as per the requirements.
Quick Status	• Low	The Quick Status module is also of low quality, with significant issues like inability to delete statuses, character limit problems, and UI misalignment. It is recommended to resolve these issues and ensure the module functions smoothly and as intended.
Purchase	• Low	The Purchase module demonstrates low quality, with critical issues in purchasing functionalities and trial expiration notifications. It is crucial to rectify these functional flaws to ensure a seamless purchasing experience for users.
Help	• Medium	The Help module shows medium quality with missing information and incorrect page titles. Enhancements are recommended to ensure that the help content is comprehensive, accurate, and user-friendly.
Activate	• High	The Activate module stands out with high quality, functioning correctly and meeting the intended requirements without major issues. Maintaining this standard and performing regular checks will help ensure consistent performance.