WAQAS AHMED

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SUMMARY

Detail oriented Information Technology professional with hands of experience in **QA manual** and test **automation** within the **financial, eCommerce** and the **Agricultural Domain/Platforms**. Lead teams of professionals through many aspects of software development, design, quality assurance and system implementations. Proficient with all phases of **SDLC (Software Development Life Cycle)**

- Strong knowledge of **Software Development Life Cycle (SDLC)** models such as **Waterfall and Agile (SCRUM)** methodology
- Experience in design of detailed **functional** and **regression test plans** creation and execution of **test scripts**
- Extensive experience in **HP QC/ALM** and **Atlassian Jira** for Creating **Test Cases/scripts**, **Execution**, **Defects** reporting
- Hands on experience with **automation** tools and technologies including **QTP/UFT, Selenium**, and **Cypress**
- Good understanding of **Functional**, **Integration**, **Regression**, **Unit** testing, **System** testing, End to End (**E2E**) and **UAT Testing**
- Ability to **manage time** and **priorities** according to the team/project objectives in a **Fast-paced** environment
- Extensive experience in preparing documentation on test **Status**, test **Summary**, and **Defect Tracking Reports**
- Strong **interpersonal** and **communication** skills with creativity, adaptable, analytical, collaborative, and productive person
- Good experience working with internal stakeholders, external partners, and vendors
- Great experience in collaborating in an **Onsite** and with **Offshore** model team
- strong time management skills, ability to multi-task & handle multiple test assignments & prioritize the workload
- **Attention to detail** and ability to analyze detailed **business requirements**, raise questions and seek resolutions
- Provided Subject matter expertise (**SME**) on the applications being developed and helped stakeholders solve business problems
- Expertise in building a UAT infrastructure/Job aids to help existing UAT teams from a process adherence perspective

PROFESSIONAL EXPERIENCE

J.P. Morgan Chase & Co. (Wilmington, DE)   Sep 2017 to Present
Business Systems Analyst II | Automation/QA/UAT Lead

J.P. Morgan Chase is a global leader in financial services, offering solutions to the world's most important corporations, governments, and institutions in more than 100 countries. The Firm and its Foundation give approximately $200 million annually to nonprofit organizations around the world. They also lead volunteer service activities for employees in local communities by utilizing many resources, including those that stem from access to capital, economies of scale, global reach and expertise.

- Great expertise with hiring/onboarding **QA**/**UAT** resources and assign projects based on the book of work (BOW)
- Experienced in leading the **manual** and **automation** testing teams
- Provided **project specific training** to existing and new team members
- **Assigned tasks** to other team members and get updates on daily basis
- Analyzed the Requirement assessment to ensure **testability** of the requirement and prevent ambiguity
- Created **test scenarios** matrix defines what is being tested including all possible combinations for course validation
- Designed **test plan**, **test cases**, and **test script** from requirements, design documents and project documentation
- Mapped the test cases to the functional and Business requirements in **HP ALM** and executed them
- Great knowledge with **Selenium** WebDriver scripting/programing in **Java, Maven, Cucumber** with **Gherkin**, and **TestNG**
- Proficient in Application Programming Interface (API) testing using **Postman** for **REST** services and SOAPUI for **SOAP** services
- Conducted **Smoke**, **Functional**, **Regression**, **Integration**, **E2E** and User Acceptance testing (**UAT**)
- Work with **cross functional global team** to troubleshoot issues and provide daily project updates
- Proven ability to work **independently** and **cooperatively** with participating members/Stakeholders
- Participated in **defect triage** sessions & updated the senior management with project status
- Coordinated with **offshore** test team on daily basis to get the status and update
- Followed **hybrid** methodology throughout different projects assigned
- Verified the latest **process adherence** procedure is being used by the team
- Accountable for keeping up to date documentation/test data for the project in **shared Drive**
- Responsible for Vendor/UAT Test **Accounts conditioning** each quarter or as required
- Coordinated with responsible teams for any **environmental issues** to resolve it ASAP
- Participated in every single **production release** since joined the organization
- Provided Subject matter expertise (**SME**) on the applications being developed and helped stakeholders solve business problems
- Expertise in building a **UAT infrastructure**/Job aids to help existing UAT teams from a process adherence perspective

Environment & Tools:

Agile, Scrum, JIRA, Confluence, Postman, SOAPUI, Eclipse, IntelliJ, Automation and Data-driven Framework, Open-source tools, Selenium WebDriver, CI/CD, Jenkins, Jules, Gherkin, Cucumber, Debugging, Junit, TestNG, Oracle Database, Structured Query Language (SQL), Cassandra Database, Bit Bucket, GitHub, GIT, Tortoise GIT, Putty, SVN, Selenium, Java/J2EE, JavaScript, Groovy scripting, HTML, Automated testing, Microsoft office suite: Word, Excel, PowerPoint, Visio, Snagit, Figma, HP QC/ALM 11, SharePoint

AGCO CORPORATIONS (HESSTON, KS)   Nov 2015 to Sep 2017
Sr. QA Engineer
AGCO is a global leader in the design, manufacture and distribution of agricultural equipment. Through well-known brands including Challenger®, Fendt®, Massey Ferguson® and Valtra®, AGCO Corporation delivers agricultural solutions to farmers worldwide through a full line of tractors, combine harvesters, hay and forage equipment, seeding and tillage implements, grain storage and protein production systems, as well as replacement parts

- Followed the Agile (SCRUM) and Waterfall methodologies based on the project needs
- Performed Functional, Regression, Smoke, and End to End testing
- Provided assistance to Dealer's support team to troubleshoot any configuration file issue
- Responsible for writing Test plans, Test cases, Test steps, Test execution and defect management through HP ALM, and JIRA
- Maintained the documentation in Share Point, OneNote and Tortoise SVN
- Created specification document due to the lack of required document in the project
- Validated new Firmware beforehand installing into all devices
- Monitored Variables in Tera Term by simulating the values in Vector Canoe/CANalyzer and verified the data in UI
- Accountable for creating and modifying Configuration files into XML or MS Excel
- Setup weekly goals and made commitments for each WIG sessions using My4DX and maintained over 100% score
- Participated in interview process to hire new candidates including their training and supervision throughout the project
- Participated in Sprint planning, Daily standup, Sprint review, Retrospective, Requirement review, and Bug Crawl
- Coordinated with QA lead, Test analysts, Developers, Business Analysts, Project/Product managers for an update through Cisco

Environment & Tools:
JIRA, HP QC/ALM 11, Automated testing, Share Point, MS OneNote, Tortoise SVN, My4DX, Tera Term, Vector Canoe, Go/No Go, Quality Index (QI)

EDUCATION AND CERTIFICATIONS

ASSOCIATE DEGREE, ACCOUNTING -2015 - WILMINGTON, DE
(DELAWARE TECHNICAL COMMUNITY COLLEGE)
- Dean's List
- GPA: 3.51

BECHELORS DEGREE, ACCOUNTING & FINANCE-Spring 2018-WILMINGTON, DE
(WILMINGTON UNIVERSITY)
- Dean's List
- GPA: 3.71

MASTER'S DEGREE, INFORMATION SYSTEM TECHNOLOGIES (IST) - Fall 2022 (Expected December 2022) - WILMINGTON, DE
(WILMINGTON UNIVERSITY)
- Dean's List
- GPA: 3.97

CERTIFICATIONS

ISTQB – Certified Tester, Foundation Level (CTFL)
ISTQB – Certified Tester, Foundation Level Agile Tester (CTFL-AT)

Address/Current location

Newark, Delaware

WORK STATUS

US Citizen