



Cardmember Services
P.O. Box 15299
Wilmington, DE 19850-5299

Questions?



Chase.com



1-800-849-3574



1-888-643-9624

We accept operator relay calls

09742 DMS 056 020 06522 NNNNNNNNNNN DISP0003 E

WAIL CHOUDER
6333 BAMBOO DR
ORLANDO FL 32807-4476

March 06, 2022

Update: Here's an update on your dispute(s)

Your account ending in 8156

Dear WAIL CHOUDER:

We appreciate your business and want to keep you updated with the latest information about the charge(s) you disputed.

Transaction Post Date	Merchant Name	Transaction Amount
02/10/2022	AMZN Mktp US*F659S8CP3	\$2,598.59

Here's what you need to know

- You do not have to pay for any disputed amount(s) while we research the dispute.
- We gave you a temporary credit for the disputed amount(s), including any related interest charge(s). You'll see this credit now at chase.com and on one of your next two billing statements.
- The merchant(s) can provide information supporting the charge(s) during the next two billing periods. If they do not respond during that period, our credit(s) will remain on your account.

Please save all documentation and receipts related to your dispute(s). This could include:

- Original sales receipt(s), credit receipt(s), proof of return or cancellation, or
- A record of correspondence with the merchant acknowledging the billing error.

The documentation you provide us may greatly influence our ability to resolve the dispute in your favor.

If you have questions, please call us at 1-800-849-3574. We're available Monday through Friday from 9 a.m. to 9 p.m. Eastern Time.

We appreciate your business.

Sincerely,

Customer Service
Chase Cardmember Services

