

ENERGY MONITORING AND REGULATION

Interviewee Name: _____

Location: _____

Date: _____

Time: _____

1. What do you use for electricity payment prepaid meters (tokens) or postpaid meters?

2. What do you like about the prepaid meter (token)?

3. What don't you like about the prepaid meter (token)?

4. What do you like about the postpaid meter?

5. What don't you like about the postpaid meter?

6. How important is it for you to know why your bill is high or low on a scale of 1 – 4?

7. On average how much do you spend on your electricity bill?

8. Have you ever received an exaggerated electricity bill? how did you feel about that?

9. Have you ever exhausted your token units unexpectedly?

10. What is the highest electricity bill you have ever incurred?

11. Do you know what lead to the high electricity bill that period?

12. What appliances do you use in your house?

13. How much is your monthly income between 0 –30000 – 35000, 36,000 - 40000?

14. Do you mind sharing your contact for me to share with you a summary of what we have discussed today?
