

ELECTRICITY MONITORING AND REGULATION RESEARCH

Part A: Social demographics (where applicable please tick appropriately)

1. Your age?

18-23 ☐ 24-28 ☐ 29-33 ☐ 34-38 ☐ 39-43 ☐

44-48 ☐ 49-53 ☐ 54-58 ☐ 59+ ☐

2. Your gender?

Male ☐ female ☐ transgendered ☐

3. Which area do u live in?

Kikuyu ☐ Regen ☐ Mountain View ☐

Thiong'o ☐ Kinoo ☐ Muthiga ☐

Uthiru ☐ 87 ☐

Part B:

1. What electricity payment do you use?

Prepaid meters (tokens)	Postpaid meters
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2. How do you feel about the payment method(s) you are using?

good	bad	Don't know
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3. How do you rate your electricity service provider in a scale of 1-10?

4. How much do you spend on electricity every month?

0-500	
501-1000	
1001-1500	
1501-2000	
2001 - 3000	
3001 - 5000	
50001 - 10000	
10001 -15000	
15001 - 20000	
20001 +	

6a. Have you ever received an exaggerated electricity bill

Yes	No
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6b. if yes how did it make you feel?

Good	Bad	Don't know
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7a. have you ever exhausted your electricity token unit unexpectedly?

Yes	No
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7b. if yes how did it make you feel?

Good	Bad	Don't know
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8. What the highest electricity bill have you ever received?

0-1000	
1001-2000	
2001-3000	
3001-4000	
4001-5000	
5001 - 10000	
10001 - 20000	
20001 +	

9. Do you use any electronics in your house?

Yes	No
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9 b. If yes which electronics do you use?

10. What's your monthly income?

0-10,000	
10001-20000	
20001-30000	
30001-40000	
40001+	