

MULTIFACTOR AUTHENTICATION 170.315(d) (13)

This document describes the details for §170.315(d)(13) Multi-factor authentication









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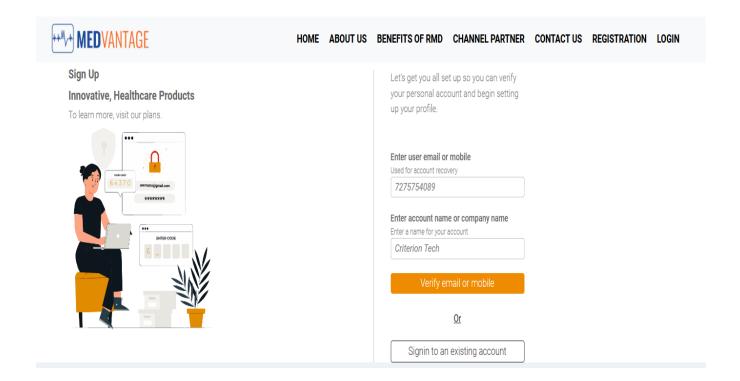
OVERVIEW

You can configure a setting to authenticate users when logging on to the Medvantage software. The authentication can be configured based on various Multifactor Authentication (MFA) Methods such as Email, SMS. The OTP (One-Time Password) can be sent to one or all these methods.

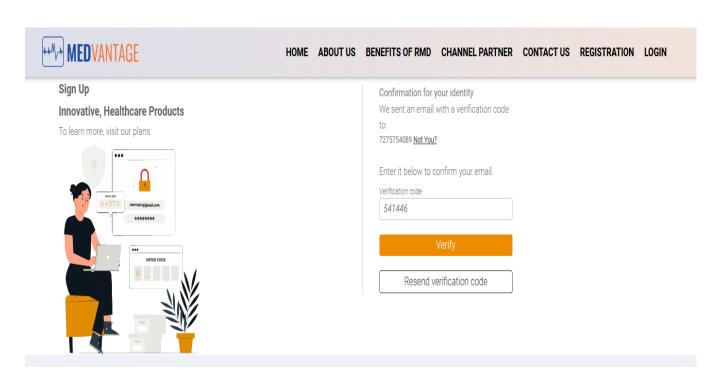
EMAIL AND SMS AUTHENTICATION-

Based on your selected option (Email or SMS), OTP will be sent to your email address / mobile. When you log on to the Medvantage software, the below screen will appear and click on Registration tab where you will have to enter 10-digit mobile number/email address OTPreceived in your email / SMS.

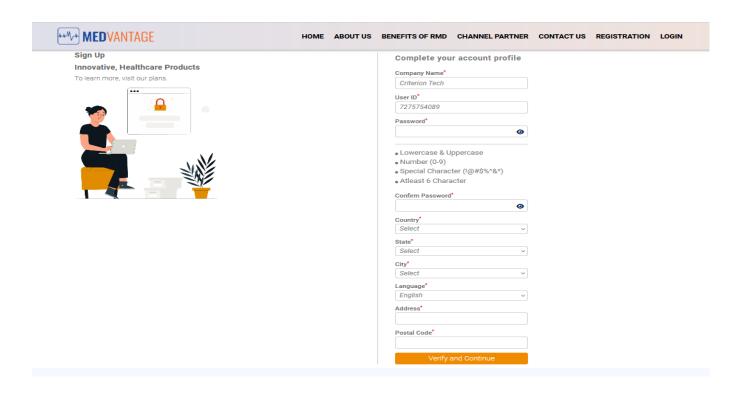
The OTP will expire after 5 minutes.



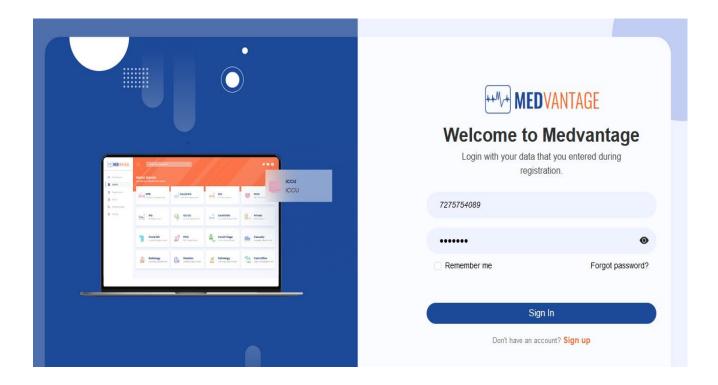
• Click on verify email or mobile button



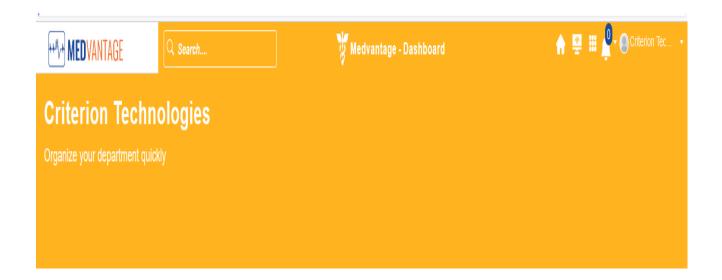
Upon entering the correct OTP and clicking on Verify button



- Fill required data and click on Verify and Continue button, the next screen will appear and enter the user id and password
- Click on sign in button.



• Now you will be able to access the Medvantage software successfully.



SUPPORT

For additional assistance, please contact Support at 7275754082 or info@criteriontechnologies.com