Wajahath Quraishi "Waj", PMP, CSM, TOGAF Certified, SAFe Certified POPM
Plano TX+1(682)-433-4036/mwq620@yahoo.com   **http://linkedin.com/in/wajahath**
Positions Held: Digital Transformation Specialist / IT Manager / Tech. Scrum Master

15 plus years of delivering Products/Programs working with C-level stakeholder relations, Fiscal year planning Application Portfolio, Strategic Planning, Governance, IT Investment planning and resource planning

- Headed several successful Cloud SaaS/PaaS implementations on Salesforce, AWS, Azure and GCP public cloud
- **Successfully** delivered critical **system** integration Programs for landmark merger American Airlines/US Airways
- Realized significant cost savings for clients by using advanced, improved vendor licensing models to address End of life issues
- Successful in generating newer revenue streams by leveraging customer centric strategies and using predictive analytics tools
- Proactiveness product owner mindset, resulted in yielding greater business values and improved customer experience
- Hands-on motivational leader, transitioned several teams on Agile maturity into self sustaining and empowered teams
- Excelled at articulating vision, planning, forecasting product and technology to senior executive leadership
- Background on hands on experience in Architecting, Application development, databases and reporting solutions
- Digital Transformation specialist and ability to articulate leveraging Technology to Business leadership

Client: McKesson Corporation   Irving TX
Technical Product Manager /Scrum Master (Digital Transformation)   2019 -Current

- Developed digital transformation solutions; delivered customer experience improvements for multiple McKesson customers
- Using Agile SAFe Kanban for the managing cross functional teams (total size 30) on critical infrastructure-based projects with End of Support for Databases and Hardware and overall Operation excellence
- Realized 22% cost savings on Licensing thru project Sunset, repurposed licenses on Azure with improved license architecture
- Improved Operational excellence by building Automation scripts for audit, compliance, provisioning, patching on GCP, Azure resulting in bringing down the defect count and operational issues by 20% in recent quarterly report

Employer Infosys Client: Verizon Wireless   Richardson, TX
Program Manager (Digital Transformation)   2019 -2019

- Managed the Digital Transformation program for Verizon's Bill to Cash Applications modernization using Agile SAFe
- Improved scalability and application uptime by incorporating continuous improvement feedback, modernization and automation initiatives
- Revised and improved release management process that lead to 100% SLA adherence and eliminating recurring critical issues
- Technology savvy and ensured conformance to best practices of coding, design and architecture thru periodic reviews
- Successfully delivered the transformation on using CI/CD pipeline for DevOps for automated AWS Configuration Management, provisioning and release management using Ansible, Terraform with Jenkins
- Increased revenue steam by proactively reviewing the reports, SLA metrics with vendor mgmt. to timely addressing key issues

IQBean Consulting   (Self-incorporated Owner/ Managing Director)   2011 -2018
Provide Management Consulting and Digital Transformation services   7 Years

Client: Americsource Bergen   Frisco, TX
Technical Product Manager /Scrum Master (Digital Transformation)   2018 -2019
Served on the Digital Transformation team to facilitate Nova, Customer Portal, BioStar product development

- As RTE, facilitated PI planning, Vision, roadmap, delivering strategic business critical solutions using Agile SAFe®
- Tracked vision roadmap, dependencies/Risks/Issues/Changes for the re-engineering of the Transportation system
- Lead digital transformation teams using **Salesforce**, Sitecore tools with improved usability/customer experience
- Define process, mentor, coach teams on using SAFe agile practices facilitating PI planning and continuous improvement, adherence to best practices and profess business value driven approach
- Used Clarity and open workbench for budgeting and forecasting for project financials
- Transitioned the team from waterfall to agile methodology; provided continuous training and guidance to the teams on the goals on the project and remove any impediments to the teams

Client: American Airlines /US Airways (Merger and Integration)   Fort Worth TX
Technical Product Owner/ Scrum Master   2012 -2018

Successfully delivered Program for Migration of Self Service/Kiosk data on to a Single Passenger Service system (*PSS*)

  Facilitate Program level iteration 0 workshops, vision, roadmap, track project status on progress, issues and risks for self service kiosks (SSM) and Merchandising offerings using American Agile (Version of Agile SAFe)

- Collaborated with the Merger and acquisitions teams, defined KPI's & dashboards to monitor KPI performance
- Consolidate Business Reporting on to one American Airline's enterprise data warehouse from different systems including Legacy US airways reporting, Cowboy data and operational unstructured data from Splunk
- Advocated use of Predictive analytics on unstructured data resulting in several benefits including improved customer experience, optimal staffing, increase revenue generation and ooperational intelligence

- Client: Matrix **Health Risk Assessment (HRA)**   Scottsdale, AZ
Technical Scrum Master   2011 -2012

- Facilitate integration solutions using ESB orchestration and workflows across different systems, AS400, SAP
- Effectively facilitated development, sprint planning, releases, resolved roadblocks, dependencies, communication plan, periodic progress reports to Management, budget, burn down, outlining issues, forecasting

Employer: ANTs Software/Four J's Development Tools   Irving, TX
Principal Solutions Architect (Products & Presales)   2006 -2011

- Lead Architect for migration, implementation database consolidation projects for enterprise applications (J2EE, Net),
- Successfully lead implementation (POC) at global customer sites Cloud Computing: SAAS enabling and Virtualization Data warehousing projects on Amazon EC2, GoGrid, SUSEstudio and VMware Marketplace

Infobean Consulting (IBM Partner)   **(Self-incorporated Owner/ Lead Architect)**   2002 -2006
Provide Technology consulting services in J2EE, MQ Series, .Net, ASP (Classic) and open source tools   4 Years
Clients: CareFax Authentidate (Healthcare) NJ, Cigna Healthcare PA, BMC/ MQ Soft NJ

Satyam Computer Services   Senior Software Engineer   1997 -2002
Clients: Client: TRW, Arizona, Jaguar Cars, NJ, GE Capital IL   5 Years

EDUCATION & CERTIFICATION
1996, Masters - Master of Computer Application
1993, Bachelors - Bachelor of Science (Electronics)
1999, Microsoft Certified Solution Developer
2009, PMP Certified, Volunteered at PMI Dallas Chapter
2018, TOFAG Certified Enterprise Architect
2018, CSM Certified Scrum Master – Member of Scrum Alliance (Agile Project management using Rally)
2020, SAFe POPM – SAFe certified Product Owner Product Manager

Technology skills exposure:
J2EE technologies: JSP, Servlets, JDBC, MVC, DOM, WebLogic, Hibernate, Tomcat, LAMP stack
Microsoft Technologies: ASP, VB, PWS, ASP.NET.IIS, C#, SQL Server, WAMP stack etc.
Middleware: Websphere, MQ Series, Clustering, Pub/Sub Messaging, JBoss, SOA, EAI, BPEL, Weblogic
Databases: Oracle, Sybase, SqlServer, Postgres, Informix, MYSQL, DB2, GeneroDB, OMWB, DB Artisan, SSMA
Cloud Computing: Salesforce, AWS, Ansible, Terraform, GoGrid, Susestudio Appliance, GCP, Azure
Business Intelligence: Informatica, Data Stage, SAP BO, Cognos, Erwin modeler, Pentaho , Splunk, Hadoop
Project Management: Waterfall, Agile, Scrum, SAFe PMI, ITIL, AYS, Rally. Jira, TFS, Clarity, Plan view
Security Compliance with regulatory: Title 21 CFR Part 11, Data Sovereignty, PCI, GDPR, HIPA
http://cloudxpress.blogspot.com