

Result driven leader with a passion for leveraging cutting-edge technology. My rich consulting experience, diverse technology background, a product mindset and presales experience has helped several customers build business value driven solutions and goals. A strong advocate of industry best practices and software development methodology.

Industry domains: Consulting, Telecom, Products & Services, Travel, Pharmaceutical, HealthCare, Manufacturing, Retail, Financial, Presales, Service delivery, Reporting, Cloud Migrations Database

- Project Management/Agile SAFe®
- Product development
- Portfolio/Strategic Planning
- Governance / IT Investment
- Cloud (PAAS /SAAS)
- Big Data/Splunk
- Dev /Ops Modernization
- Merger & Acquisitions
- TOGAF Certified
- Certified Scrum Master
- PMP Certified
- Customer Relations

Accomplishments:

- Successfully delivered the Self Service/Kiosk migration and reporting program landmark merger of two major airlines (American and US airways) ticketing systems into one single Passenger Service System (PSS) SABRE
- Drive DevOps adoption by recommending and implementing tool sets. best practices for automation, configuration and release management
- Advocated use of Predictive analytics on unstructured data which resulted in several benefits including improved Customer experience, Optimal Staffing, revenue generation, Operational intelligence measures
- Global SME for ANTs database, delivered several POC, including Cloud solution, Application rewrites, Database transformation and migration with teams spread across globally US, Canada Latin American and S. E Asia regions
- Successfully coached and mentored several Waterfall teams into transformation to Agile
- Completed healthcare security regulations training namely HIPPA, PHI, GDPR, SOX, Data security
- Start-up exposure, core member of a team of 4, built a MQ based product "QN-AppWatch" (Acquired by BMC)

EXPERIENCE HIGHLIGHTS

- Several years of leading Projects/Programs working with C-level stakeholder relations, Fiscal year planning Application Portfolio, Strategic Planning, Governance, IT Investment planning and resource planning
- Excellent communication skills, ability to report and articulate Technology to top executive leadership
- Proven success in managing cross-functional teams, across global locations and ability to motivate resources, encourage productivity, and instill accountability-based work ethic
- Successfully lead several merger Integration Programs and projects for American Airlines/US Airways
- Hands-on leader, committed to collaborating with teams as a motivational leaders and team empowerment
- As Product Manager, with my proactive approach and negotiation skills, I was able to effectively facilitate decision making discussions for greater business value propositions
- As Technical Manager, help uncovering roadblocks, build team collaboration, empowerment and agile maturity
- Decades of hands on experience in Architecting, Application development, databases and reporting solutions
- Digital Transformation specialist and ability to articulate leveraging Technology to Business leadership

WORK EXPERIENCE

(Dec 2019 – Current) Amerit Consulting Services

Client: McKesson Corporation, Irving TX Role: Digital Transformation Manager (Agile) Consultant

Part of the leadership team for Global Database Shared services team (GDS).

- Using Agile SAFe Kanban for the managing critical infrastructure-based projects with End of Support for Databases and Hardware and overall Operation excellence
- Lead multiple projects and initiatives including software asset management where the end goal is for optimizing the spend on the licensing cost and saving thru advanced and improved technology architecture

- Lead Automation for database patching, audit related security and compliance initiatives include provisioning patching, preventive and perfective maintenance on databases for migration to the Cloud GCP, Azure

(Feb 2019 – Dec 2019) Infosys Consulting

Client: Verizon Wireless, Richardson TX

Role: Digital Transformation Manager (Agile Scrum)

- Manage the Agile SAFe Digital Transformation program for Verizon as part of the development and Maintenance of its Bill to Cash Applications by using Agile, Dev Ops, ITIL process and Service level agreements
- As part of continuous improvement across B2C, introduced application Transformation, modernization and automation initiatives using Agile's product focus mind-set and best practise for business/technology teams
- Track and manage SLA adherence and compliance for operational issues thru AYS Ticketing system ITIL process
- Technology savvy and ensured conformance to best practices of coding, design and architecture thru reviews
- Drive DevOps adoption and AWS cloud automation Configuration Management and provisioning using Ansible and Terraform as part of automation, configuration and release management extend out Jenkins CI/CD pipeline

(July 2018 –Feb 2019)

Client: Amerisource Bergen (World Courier) Frisco TX **Role:** Digital Transformation Manager (Agile)

Served on the Digital Transformation team to facilitate Nova, Customer Portal, BioStar product development. Manage vendors, PI planning, Vision, roadmap, delivering strategic business critical solutions using Agile SAFe®

- Track vision roadmap, dependencies/Risks/Issues/Changes for the re-engineering of the Transportation system
- Lead digital transformation teams using **Salesforce**, Sitecore tools with improved usability/customer experience
- Define process, mentor, coach teams on using SAFe agile practices facilitating PI planning and continuous improvement, adherence to best practices and profess business value driven approach
- Used Clarity and open workbench for budgeting and forecasting for project financials
- Transitioned the team from waterfall to agile methodology; provided continuous training and guidance to the teams on the goals on the project and remove any impediments to the teams

(Nov 2012 - June 2018) IQBean Consulting (Self incorporated Owner/ Managing Director)

Client: American Airlines, Fort Worth (TX) Project: Merger and Integration of Legacy AA/US SSM Kiosks

Role: Technical Program Manager (Agile)

Successfully delivered Program for Migration of Self Service/Kiosk data on to a Single Passenger Service system (*PSS*)

- Facilitate Program level iteration 0 workshops, vision, roadmap, track project status on progress, issues and risks for self service kiosks (SSM) and Merchandising offerings using American Agile (Version of Agile SAFe)
- Collaborated with the Merger and acquisitions teams, defined KPI's & dashboards to monitor KPI performance
- Consolidate Business Reporting on to one American Airline's enterprise data warehouse from different systems including Legacy US airways reporting, Cowboy data and operational unstructured data from Splunk
- Advocated use of Predictive analytics on unstructured data resulting in several benefits including improved customer experience, optimal staffing, increase revenue generation and operational intelligence

(Jan/2012 –Oct/2012) IQBean Consulting (Self incorporated Owner/ Managing Director)

Client: Matrix Healthcare Scottsdale AZ **Role:** Technical Manager

- A technology solution for **Health Risk Assessment (HRA)**
- Facilitate integration solutions using ESB orchestration and workflows across different systems, AS400, SAP
- Effectively facilitated development, sprint planning, releases, resolved roadblocks, dependencies, communication plan, periodic progress reports to Management, budget, burn down, outlining issues, forecasting

(07/2006 – 12/2011) ANTs Software/Four J's Development Tools : Principal Solutions Architect (**Presales**) Lead Architect for migration, implementation integration, database consolidation projects for enterprise applications (J2EE, Net), SAAS enabling and Virtualization Data warehousing projects

- Manage customer's expectations and timelines. Highly interactive, blend of strong analytical, communication, problem solving and providing recommendations
- Successfully lead implementation (POC) at global customer sites Cloud Computing: Hands on Successfully enabling products on **Amazon EC2**, **GoGrid**, SUSEstudio and VMware Marketplace

(Jan/2006 – Aug/2006) Infobean Consulting (Self incorporated Owner) Role: Senior Solutions Architect

Client: CareFax Authentidate Corporation (Healthcare), NJ (Healthcare medical equipment provider)

- Development environment includes J2EE, .NET, Linux, Solaris, Oracle, apache and Subversion, CVS etc.
- Configuration Manager, Performed the migrating from CVS to Subversion successfully
- Ensured HIPAA-compliance automation and processing for batch infrastructure to automate nightly build scripts

(Dec/2004 – Dec/2005) Role: Solutions Architect

Client: Cigna HealthCare / IBM Global Services (BCS), Philadelphia, PA

Developed PeopleSoft/Authoria Interface HR, EHR, LMS, Administer IIS for performance tuning/caching
(June/2002 – Dec/2004) Role: Solutions Architect

Client : Reconda /MQ Soft , Parsippany, NJ **Product development:** AppWatch for MQ Series Administration

- Developed a web-based infrastructure management tool MQSeries for monitoring, controlling and administering of MQ infrastructure (Queue Managers, queue and channel)
- Developed cross platform auditing capabilities of MQ Infrastructure via API and Channel Exits and designed the Developed Reconda's Java CommandServer to remotely administer Queue Managers on TPF

Employer 5: Satyam Computer Services Location USA (Jan 2000 – 2002) /India 1996-2000

Client: TRW, Mesa, Arizona (08/2001 – 07/2002), Client: Jaguar Cars, Mahwah, NJ (01/2001 - 07/2001), Client: GE Capital AFS, IL, Satyam Telecom (INDIA) (LHS Partners S.E Asia) (07/1996 – 12/1999

EDUCATION & CERTIFICATION

1996, Masters - Master of Computer Application – Hyderabad India

1993, Bachelors - Bachelor of Science (Electronics)

1999, Microsoft Certified Solution Developer

2009, PMP Certified, Volunteered at PMI Dallas Chapter

2018, TOFAG Certified Enterprise Architect

2018, CSM Certified Scrum Master – Member of Scrum Alliance (Agile Project management using Rally)

2020, SAFe POPM – SAFe certified Product Owner Product Manager

Blogs owner: <http://cloudxpress.blogspot.com>.

Technology Background

- J2EE technologies: JSP, Servlets, JDBC, MVC, DOM, WebLogic, Hibernate, Tomcat, LAMP stack
- Microsoft Technologies: ASP, VB, PWS, ASP.NET.IIS, C#, SQL Server, WAMP stack etc.
- Middleware: Websphere, MQ Series,PCF, Clustering, Pub/Sub Messaging, JBoss, SOA, EAI, BPEL, Weblogic
- Databases: Oracle, Sybase, SqlServer, Postgres, Informix, MYSQL, DB2, GeneroDB, Marklogic, OMWB, DBArtisan, SSMA, WinSQL, SqlDeveloper,
- Cloud Computing: AWS EC2 tools (packaging/bundling/uploading), Ansible, Terraform, GoGrid Partner GSI, IBM CastIron, VMware, Zen, Susestudio Appliance
- Business Intelligence: Informatica, Data Stage, SAP BO, Cognos, Erwin modeler, Pentaho , Splunk, Hadoop
- Telecom: (BSCS) Business Support Control System, OMS and Billing for Global partner LHS
- Project Management: Waterfall, Spiral, Agile, Scrum, SAFe PMI, ITIL, AYS, Rally, Jira, TFS, Clarity, Plan view
- Security Compliance with regulatory: Title 21 CFR Part 11, Data Sovereignty, PCI, GDPR, HIPAA