Wajahath Quraishi, Enterprise Architect, SAFe PO/PM, **PMP, CSM**

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Experience Highlights

22 plus years of experience in delivering Technology based Products/Programs, work with C-level stakeholder on Strategic fiscal year planning, Application Portfolio, Infrastructure, Governance, IT Investment and resource budgeting and forecasting

- Headed several successful Cloud SaaS/PaaS implementations on Salesforce, AWS, Azure and GCP public cloud
- **Successfully** delivered critical **system** integration Programs for landmark merger American Airlines/US Airways
- Background of "hands on techie" experience in Architecting, Application development, databases and reporting solutions
- Realized significant cost savings for clients by using advanced, improved vendor licensing models to address End of life issues
- Successful in generating newer revenue streams by leveraging customer centric strategies and using predictive analytics tools
- Proactiveness product owner mindset, resulted in yielding greater business values and improved customer experience
- Hands-on motivational leader, transitioned several teams on Agile maturity into self sustaining and empowered teams
- Excelled at articulating vision, planning, forecasting product and technology to senior executive leadership
- Digital Transformation specialist and ability to articulate leveraging Technology to Business leadership
- Start-up exposure, core developer in a 4 member team that built an MQ product "QN-AppWatch" (Acquired by BMC in 2005)

Client: McKesson Corporation
Irving TX

Technical Product Manager /Scrum Master (Digital Transformation) Dec 2019 -Current

- Developed digital transformation solutions; delivered customer experience improvements for multiple McKesson customers
- Using Agile SAFe Kanban for the managing cross functional teams on critical infrastructure-based projects with End of Support for databases/hardware and improved the Operation excellence by implementing CI/CD deployment pipeline
- Realized 22% cost savings on Licensing thru project Sunset, repurposed licenses on Azure with improved license architecture
- Improved Operational excellence by building Automation scripts for audit, compliance, provisioning, patching on GCP, Azure resulting in bringing down the defect count and operational issues by 20% in recent quarterly report

Client: Verizon Wireless (Employer Infosys)
Richardson, TX

Program Manager (Digital Transformation) Jan 2019 -Dec 2019

- Managed the Digital Transformation program for Verizon's Bill to Cash Applications modernization using Agile SAFe
- Improved scalability and application uptime by incorporating continuous improvement feedback, modernization and automation initiatives
- Revised and improved release management process that lead to 100% SLA adherence and eliminating recurring critical issues
- Technology savvy and ensured conformance to best practices of coding, design and architecture thru periodic reviews
- Successfully delivered the transformation on using CI/CD pipeline for DevOps for automated AWS Configuration Management, provisioning and release management using Ansible, Terraform with Jenkins
- Increased revenue steam by proactively reviewing the reports, SLA metrics with vendor mgmt. to timely addressing key issues

IQBean Consulting   Managing Director
2011 -2019

Provide Management Consulting and Digital Transformation services 7 Years

Client: Americsource Bergen
Frisco, TX

Technical Product Manager /Scrum Master (Digital Transformation) July 2018 – Jan 2019

Served on the Digital Transformation team to facilitate Nova, Customer Portal, BioStar product development

- As RTE, facilitated PI planning, Vision, roadmap, delivering strategic business critical solutions using Agile SAFe®
- Tracked vision roadmap, dependencies/Risks/Issues/Changes for the re-engineering of the Transportation system Lead digital transformation teams using **Salesforce**, Sitecore tools with improved usability/customer experience
- Define process, mentor, coach teams on using SAFe agile practices facilitating PI planning and continuous improvement, adherence to best practices and profess business value driven approach
- Used Clarity and open workbench for budgeting and forecasting for project financials
- Transitioned the team from waterfall to agile methodology; provided continuous training and guidance to the teams on the goals on the project and remove any impediments to the teams

Client: American Airlines /US Airways (Merger and Integration)   Fort Worth TX
Technical Product Owner/ Scrum Master   Dec 2012 -June 2018
Successfully delivered Program for Migration of Self Service/Kiosk data on to a Single Passenger Service system (*PSS*)

Facilitate Program level iteration 0 workshops, vision, roadmap, track project status on progress, issues and risks for self service kiosks (SSM) and Merchandising offerings using American Agile (Version of Agile SAFe)

- Collaborated with the Merger and acquisitions teams, defined KPI's & dashboards to monitor KPI performance
- Consolidate Business Reporting on to one American Airline's enterprise data warehouse from different systems including Legacy US airways reporting, Cowboy data and operational unstructured data from Splunk
- Advocated use of Predictive analytics on unstructured data resulting in several benefits including improved customer experience, optimal staffing, increase revenue generation and ooperational intelligence

Client: Matrix Health Risk Assessment (HRA)   Scottsdale, AZ
Role: Technical Scrum Master   Sept 2011 – Dec 2012

- Facilitate integration solutions using ESB orchestration and workflows across different systems, AS400, SAP
- Effectively facilitated development, sprint planning, releases, resolved roadblocks, dependencies, communication plan, periodic progress reports to Management, budget, burn down, outlining issues, forecasting

                                                                            Irving, TX
Employer: ANTs Software/Four J's Development Tools
Role: Principal Solutions Architect (Products & Presales)   Aug 2006 -Aug 2011

- Lead Architect for migration, implementation database consolidation projects for enterprise applications (J2EE, Net),
- Successfully lead implementation (POC) at global customer sites Cloud Computing: SAAS enabling and Virtualization Data warehousing projects on Amazon EC2, GoGrid, SUSEstudio and VMware Marketplace

Infobean Consulting (IBM Partner)   **(Self-incorporated Owner/ Lead Architect)**   2002 -2006
Provide Technology consulting services in J2EE, MQ Series, .Net, ASP (Classic) and open source tools   4 Years

(June/2002 – Dec/2004)   **Role: Developer**
 Client : Reconda /MQ Soft , Parsippany, NJ **Product development:** AppWatch for MQ Series Administration
   Developed a web-based infrastructure management tool MQSeries for monitoring, controlling and administering of MQ infrastructure (Queue Managers, queue and channel)
   Developed cross platform auditing capabilities of MQ Infrastructure via API and Channel Exits and designed the Developed Reconda's Java CommandServer to remotely administer Queue Managers on TPF

(Dec/2004 – Dec/2005)   **Role: Developer**
 Client: Cigna HealthCare / IBM Global Services (BCS), Philadelphia, PA
   Developed PeopleSoft/Authoria Interface HR, EHR, LMS, Administer IIS for performance tuning/caching

(Dec/2002 – Dec/2004)   Role: Developer
Client: CareFax Authentidate Corporation (Healthcare), NJ   Role: Developer
   - Development environment includes J2EE, .NET, Linux, Solaris, Oracle, apache and Subversion, CVS etc.
   - Configuration Manager, Performed the migrating from CVS to Subversion successfully
   - Ensured HIPAA-compliance automation and processing for batch infrastructure to automate nightly build scripts

Satyam Computer Services   Senior Software Engineer   1997 -2002
 Clients: Client: TRW, Arizona, Jaguar Cars, NJ, GE Capital IL   5 Years

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EDUCATION
1996, Masters - Master of Computer Application
1993, Bachelors - Bachelor of Science (Electronics)

Certification
2009, PMP Certified
2018, TOFAG Certified Enterprise Architect
2018, CSM Certified Scrum Master – Member of Scrum Alliance (Agile Project management using Rally)
2020, SAFe POPM – SAFe Certified Product Owner Product Manager

Technology skills exposure:
J2EE technologies: JSP, Servlets, JDBC, MVC, DOM, WebLogic, Hibernate, Tomcat, NodeJS, LAMP stack, Microservices
Microsoft Technologies: ASP, VB, PWS, ASP.NET.IIS, C#, SQL Server, WAMP stack etc.
Middleware: Websphere, MQ Series, Clustering, Pub/Sub Messaging, JBoss, SOA, EAI, BPEL, Weblogic
Scripting: Ansible, Terraform, Jenkins, CI/CD
Databases: Oracle, Sybase, SqlServer, Postgres, Informix, MYSQL, DB2, GeneroDB, OMWB, DB Artisan, SSMA
Cloud Computing: Salesforce, AWS, Ansible, Terraform, GoGrid, Susestudio Appliance, GCP, Azure
Business Intelligence: Informatica, Data Stage, SAP BO, Cognos, Erwin modeler, Pentaho , Splunk, Hadoop
Project Management: Waterfall, Agile, Scrum, SAFe PMI, ITIL, AYS, Rally. Jira, TFS, Clarity, Plan view
Security Compliance with regulatory: Title 21 CFR Part 11, Data Sovereignty, PCI, GDPR, HIPA
http://cloudxpress.blogspot.com