



Cruise Line Operations

College Credit Certificate | Code: 65053 | 18 Credits

CIP: (0252090102)

Effective Date: Summer 2019 (2195)

All departments unrelated to navigation engine and entertainment, fall under the hotel division. This includes all concessionaires, housekeeping, food and beverage and pursers. Jobs in the hotel department on a cruise ship are very similar to jobs you will find in a five-star hotel or resort. The hotel manager oversees all shipboard services and is responsible for supervising all staff and crew in these departments.

MAJOR COURSE REQUIREMENTS (18.00 Credits)

HFT 1000	Introduction to Hospitality	(3.00 Credits)
HFT 2241	Leadership and Quality Assurance Management	(3.00 Credits)
HFT 2772	Introduction to Cruise Line Industry	(3.00 Credits)
HFT 2773	Cruise Line Sales and Marketing	(3.00 Credits)
HFT 2774	Shipboard Operations	(3.00 Credits)
HFT 2775	Shoreside Operations	(3.00 Credits)