



Passenger Service Agent

College Credit Certificate | Code: 66028 | Credits

CIP:

Effective Term: Fall 2017 (2177)

The Passenger Service Agent College Credit Certificate program is designed to give students the skills required to gain employment as a passenger service agent, including gate and ramp responsibilities. Students will be required to do an internship with a commuter or major airline. Additional Information: Contact the Aviation Department at (305) 237-5950 for more information and advisement.

MAJOR COURSES (16.00 Credits)

AVM 1022 Flight Operations	(3 Credits)
AVM 1062 Aviation Career Planning	(1 Credit)
AVM 1440 Aviation/Airport Security	(3 Credits)
AVM 1520 - Airline Reservations	(3 Credits)
AVM 1521 - Airline Ticketing	(3 Credits)
AVM 2431 - Customer Service Agent	(3 Credits)