

Matthew Waldron, Front-end Developer

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EXPERIENCE

Cigna - Application Development Advisor

Sep. 2020 — Present

Lead developer for the Cigna.com Redesign developing web components and apps used in initiatives serving millions of visitors including Medicare, Open Enrollment, and Plan Finder. Development efforts resulted in a 38% increase of traffic to the shopping experience and a 67% reduction of accessibility issues.

- Rebuilt several cigna.com apps using Lit, TypeScript, Sass, AWS Lambda, SES, S3, and Jest.
- Created a CI/CD pipeline for repos and monorepos enabling code reusability via publishing and automated version tracking across projects.
- Increased component library reusability by 47% by using web standards to overcome encapsulation limitations.
- Mentored junior developers in our tech stack and hosted education training sessions for scrum teams.

Cigna - Application Development Lead Analyst

Jan. 2019 — Sep. 2020

- Automated the medical data entry process by developing a claim form app that gives customers the option to file online using JavaScript/jQuery.
- Integrated department's elasticsearch wrapper into 7 sites for improved UI and search results using Sass and JavaScript/jQuery. Developed a Lambda integration to support private indexing for 2 internal sites.
- Refactored department's file search app from Perl to Node.js for improved code maintainability.
- Oversaw direction, managed budgets, and conducted interviews for networking positions across 6 offices for the Technology Early Career Program (TECDP).

Cigna - Voice Engineer Analyst

Jul. 2017 — Jan. 2019

- Managed team's website migration. Developed filtering tools, designed pages, and collaborated with departments on content management strategies.
- Liaison for Incident Response teams. Triaged software upgrade issues to prevent disruptions to critical resolution processes.
- Transformed conferencing data into population and historical usage metrics used by the department to make decisions on funding allocations.
- Resolved over 2,000 emails in 7 months for conferencing software. Hosted 80 support meetings and 15 training sessions for hundreds of employees.
- Organized 30 events for TECDP colleagues to meet with peers, mentors, and leadership.

Cigna - Infrastructure Engineer Intern

Jun. 2016 — Aug. 2016

Analyzed power requirements, deployed hardware, and supervised data center infrastructure deployments for contractors.

- Won 1st place with a team on the TECDP Intern Project. Presented a prototype for a mental health app.
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CERTIFICATES

AWS Certified Cloud Practitioner

2021

EDUCATION

Central Connecticut State University

Bachelor of Science in Networking Information Technology

Minor in Management Information Systems

Northwestern Connecticut Community College
Associate of Science in Computer Systems Technology

SKILLS

Daily Experience: TypeScript, JavaScript, Lit, Sass/CSS, HTML, Webpack, Git
