

## Business Case: Capital Asset Summary

### Part I: Summary Information and Justification (All Capital Assets)

#### Section A: Overview & General Information

**Date Investment First Submitted:** 2010-03-18  
**Date of Last Change to Activities:** 2021-07-29  
**Investment Auto Submission Date:**  
**Date of Last Investment Detail Update:** 2021-04-29  
**Date of Last Business Case Update:** 2021-04-29  
**Date of Last Revision:** 2021-07-29

**Agency:** 422 - National Science Foundation      **Bureau:** 00 - Agency-Wide Activity

**1. Name of this Investment:** iTRAK

**2. Unique Investment Identifier (UII):** 422-000001327

#### Section B: Investment Detail

- Provide at least one Agency Strategic objective code ([A-11 Section 230](#)) and/or Agency Priority Goal code ([A-11 Section 250](#)) that this investment aligns to on performance.gov. If this investment aligns to more than one Agency strategic objective code and/or Agency Priority goal code list all that apply. If your agency does not report to performance.gov please use "0". This is required for Agency IT Portfolio Summary Part 1 and Part 2 Investments, not for Part 3 Investments.**

Agency Strategic Objective(s):

422SO18171: Processes and Operations: Continually improve agency operations

Agency Priority Goal(s):

- Briefly describe the investment's return on investment, including benefits internal and external to the government and outcomes achieved or planned.**  
iTRAK's initial implementation was on budget and on schedule, as reported previously. Since the initial implementation and stabilization in FY15, enhancements have been managed and implemented as planned within funding allocations. As well, modernization of invoice payment to leverage the Treasury Invoice Processing Platform (IPP) has allowed the iTRAK investment to greatly reduce the access of NSF staff to the direct system and its reporting platform, thereby reducing the number of help desk tickets and user account management actions required. These efficiencies have enabled additional system enhancements to be implemented, improving iTRAK's ability to continue meeting Federal Financial Standards. Moving forward, this investment is participating in efforts to leverage robotic process automation for certain routine financial tasks, which will reduce the risk of manual error when entering transactions into the system. Additional iTRAK investment benefits and planned outcomes are as follows: - Increase automation and integration between the financial system and NSF's grant