

## Contact

waleed.alisarwar336@outlook.com

www.linkedin.com/in/waleed-ali-sarwar (LinkedIn)

## Top Skills

Digital Literacy

Windows

Linux

## Languages

Punjabi (Elementary)

Urdu (Native or Bilingual)

English (Professional Working)

## Certifications

Basic Formulas and Functions in Microsoft Excel

Digital Awareness

Web Designing Course

Learn and design an attractive PowerPoint presentation

Introduction to Web Development

# Waleed Ali Sarwar

Intern @ MorosoftLab | Full-Stack Web Developer | Bioinformatics Student @ VU | .NET & ASP.NET Specialist  
Rawalpindi, Punjab, Pakistan

## Summary

I am currently pursuing a Bachelor of Science in Bioinformatics at VU while actively building my professional experience as a Freelance Full-Stack Web Developer on Upwork and an Intern at Morosoft Lab.

Through my career, I have gained practical expertise in web development, working with modern web technologies, database management, communication, analytical skills, and programming concepts. My academic journey has provided me with a strong foundation in bioinformatics and scientific principles such as DNA, PCR techniques, biochemistry, database systems, and computational design, research methodology.

This combination of hands-on experience and academic knowledge equips me with a unique interdisciplinary approach to problem-solving, bridging the gap between biology and computer science.

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## Experience

### MorosoftLabs

Intern

April 2025 - Present (1 month)

Rawalpindi, Punjab, Pakistan

### Upwork

Freelance Fullstack web developer

April 2025 - April 2025 (1 month)

Punjab, Pakistan

providing services as a website development

Profile Link :

[https://www.upwork.com/freelancers/~019dfdc2051cfaa23c?mp\\_source=share](https://www.upwork.com/freelancers/~019dfdc2051cfaa23c?mp_source=share)

### Ufone 4G

Call Center Executive

September 2024 - March 2025 (7 months)

Islamabad, Islāmābād, Pakistan

In this role, Helpline of Domino's project, focusing on efficient customer order taking, complaint resolution, and enhancing customer relationship management.

My responsibilities included accurately processing orders, addressing customer concerns, and ensuring positive interactions to boost satisfaction and loyalty. Additionally, I actively utilized customer relationship management (CRM) systems to placing an order, track interactions, and follow up on inquiries to deliver a seamless and satisfying customer experience.

This experience strengthened my communication, problem-solving skills, and my ability to work in a fast-paced environment.

Salitex

Marketing Team

September 2024 - September 2024 (1 month)

Rawalpindi, Punjab, Pakistan

KFC Pakistan

Team Member

November 2022 - June 2024 (1 year 8 months)

Islamabad, Islāmābād, Pakistan

Next Web Lines

Data Entry Specialist

December 2023 - January 2024 (2 months)

Rawalpindi, Punjab, Pakistan

Leads Expert Group

Customer Service Representative

August 2020 - September 2020 (2 months)

Rawalpindi, Punjab, Pakistan

Our duty is to ask customers who are over the age of 70 about their health insurance while they are living in the United States. If they are eligible, then we transfer them to a licensed agent. That's our job from my side.

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## Education

Virtual University of Pakistan

Bachelor of Science - BS, Bioinformatics · (February 2022)

Government shahbaz shareef Associate college Rawalpindi

Intermediate ICS, Computer Science · (April 2019 - February 2021)

Al-Siddeeq Model High School Rawalpindi

Matriculation , Science · (March 2016 - March 2018)