**Frequently Asked Questions (FAQs) - Dentorship**

**Q: What is Dentorship?**

A: Dentorship is an online learning and mentorship platform dedicated to dental professionals. It offers a wide range of dental-specific courses and access to experienced mentors for both students and practicing dentists.

**Q: Who can use Dentorship?**

A: Dentorship is designed for dental students, recent graduates, and practicing dentists seeking toenhance their knowledge, skills, and professional network.

**Q: How do I access the courses?**

A: Once you sign up and enroll in a course, you can access it anytime through your personal dashboard. You will also receive an email with course access details.

**Q: Is mentorship included with the courses?**

A: Mentorship is offered as a separate program from the courses. Dentorship allows you to browse and connect with available mentors through the platform.

**Q: What is the pricing structure?**

A: Courses and mentorship sessions are individually priced. Special offers and discounts may be available during promotional periods throughout the year.

**Q: Do I receive a certificate after completing a course?**

A: Some courses may offer certificates or contribute towards your CPD hours. This is determined by the course provider. Dentorship does not guarantee certification for all courses.

**Q: What support is available?**

A: You can reach our support team via email at support@dentorship.com. We aim to respond to all inquiries within 24 hours.

**Q: Can I access Dentorship from any device?**

A: Yes, Dentorship is fully accessible from desktops, tablets, and smartphones, allowing you to learn and connect on the go.

Terms and Conditions for Dentorship

1. Introduction

Welcome to Dentorship (www.dentorship.com), an online platform that connects users with third-party providers offering dental-specific courses and mentorship. By accessing or using our website, you agree to be bound by these Terms and Conditions.

2. Role of Dentorship

Dentorship acts solely as an intermediary platform. We do not create, own, or deliver any of the courses or mentorship services listed on our website. All services are provided by independent third-party providers. Dentorship does not assume any responsibility for the quality, accuracy, safety, or outcomes of any course or mentorship session.

3. User Responsibilities

- Users are responsible for verifying the credentials and suitability of course providers and mentors. Dentorship carries its own background checks, however these are basic checks to ensure course providers and mentors provide a valid GDC number.

- Users must ensure they attend courses and mentorship sessions safely and in accordance with any applicable health and safety regulations.

- Users agree to use the platform lawfully and respectfully.

4. Provider Responsibilities

- Providers are responsible for the accuracy of their course and mentorship listings.

- Providers must ensure the safety and quality of their services.

- Providers are solely responsible for delivering the services as advertised.

5. Payments and Refunds

- Dentorship does not handle or process payments directly. All transactions are conducted between users and providers via third-party payment processors.

- Dentorship is not responsible for any payment disputes, refunds, or chargebacks. These must be resolved between the user and the provider.

6. Disclaimers and Limitation of Liability

- Dentorship makes no warranties or guarantees regarding the availability, reliability, or quality of any course or mentorship session.

- Dentorship is not liable for any injury, loss, or damage resulting from participation in any course or mentorship session.

- Dentorship is not responsible for any disputes between users and providers.

7. Intellectual Property

- All content on the Dentorship website, including logos, text, and design, is the property of Dentorship or its licensors and is protected by intellectual property laws.

- Users may not copy, reproduce, or distribute any content without prior written permission.

8. Dispute Resolution

- Any disputes arising from the use of Dentorship must be resolved directly between the user and the provider.

- Dentorship may, at its discretion, assist in facilitating communication but is not obligated to mediate or resolve disputes.

9. Governing Law

These Terms and Conditions are governed by and construed in accordance with the laws of the jurisdiction in which Dentorship operates. Any legal action must be brought in the appropriate courts of that jurisdiction.

10. Modifications

Dentorship reserves the right to modify these Terms and Conditions at any time. Continued use of the platform constitutes acceptance of the updated terms.

11. Contact

For any questions regarding these Terms and Conditions, please contact us at [support@dentorship.com](mailto:support@dentorship.com).

Welcome email; (Student or Dentists)

**Subject:** 🎉 Welcome to Dentorship – Your Journey Starts Here!

Hi [First Name],

Welcome to **Dentorship** – we're thrilled to have you on board!

Whether you're a dental student eager to learn or a practicing dentist looking to grow, Dentorship connects you with **expert-led courses** and **mentorship opportunities** tailored to your goals.

Here’s what you can do next:

* 🧠 **Explore Courses**: Dive into dental-specific content curated by experienced professionals.
* 🤝 **Find a Mentor**: Browse our mentorship directory to connect with experts in your field.
* 📜 **Track Your Progress**: Access your dashboard anytime to manage your learning journey.

**Important Notes:**

* Dentorship is a platform that connects you with providers – we don’t deliver the courses or mentorship directly.
* Please ensure you follow the safety and attendance guidelines provided by your chosen course or mentor.

If you have any questions, our support team is here to help: [support@dentorship.com](mailto:support@dentorship.com)

Thanks for joining us – we’re excited to support your dental journey!

Warm regards,

**The Dentorship Team**  
[www.dentorship.com](http://www.dentorship.com)

Welcome Email (Mentor/Course Providers)

**Subject:** 👋 Welcome to Dentorship – Let’s Get You Verified!

Hi [First Name],

Thank you for signing up to **Dentorship** as a Course Provider / Mentor

We’re excited to have you join our network of dental professionals dedicated to education and mentorship. Before your profile goes live, we’ll conduct a **quick verification check** to ensure the quality and safety of our platform. This process typically takes **up to 24 hours**.

**What to Expect:**

* ✅ **Verification**: We’ll review your credentials and profile details.
* 🔒 **Temporary Hold**: Your account will remain inactive until verification is complete.
* 📬 **Go Live**: You’ll receive a confirmation email once your profile is approved and visible to users.

**Mentee Expectations:**

As a mentor or course provider, you agree to:

* Communicate clearly and professionally with mentees.
* Deliver sessions or courses as advertised.
* Respect the time and commitment of your mentees.

**Platform Policy:**

* 💳 Dentorship charges a **10% administrative fee** on every mentorship session or course sold through the platform.
* 💼 You retain full control over your pricing and availability.

If you have any questions, feel free to reach out to us at [support@dentorship.com](mailto:support@dentorship.com).

Thanks again for joining Dentorship – we look forward to supporting your journey as a mentor and educator!

Warm regards,

**The Dentorship Team**  
www.dentorship.com