

Churn Dashboard

This dashboard has a filter with churn = "yes"

Customer AT Risk

1869

Monthly Charge

139.13K

Total Charge

2.86M

Admin Tickets

885

Tech Tickets

2173

Demographics

476

Sum of SeniorCitizen

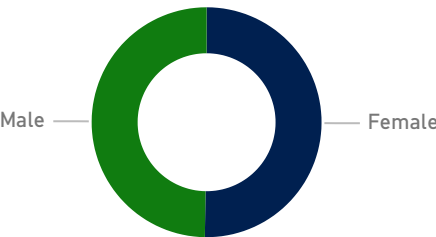
17.44%

Dependents in %

35.79%

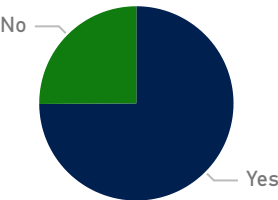
Partners in %

gender



Customer account information

PaperlessBilling



74.44

Average of MonthlyCharges

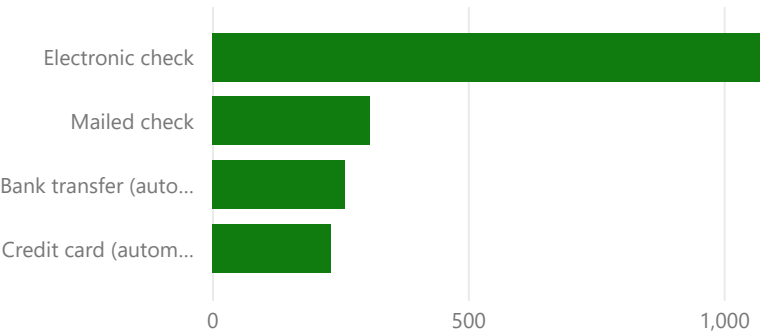
1,531.80

Average of TotalCharges

Contract

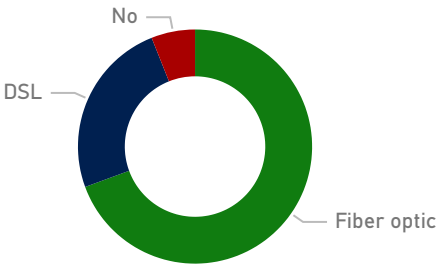


PaymentMethod



Services customers signed up for

InternetServices



90.90%

Phone Service in %

43.55%

Streaming TV in %

29.16%

DeviceProtection...

15.78%

onlinesecurity in %

43.77%

Streaming Movie in %

16.59%

Techsupport in %

27.98%

onlinebackup in %

45.48%

multiple lines in %

Customer Risk Analysis

tenure

0

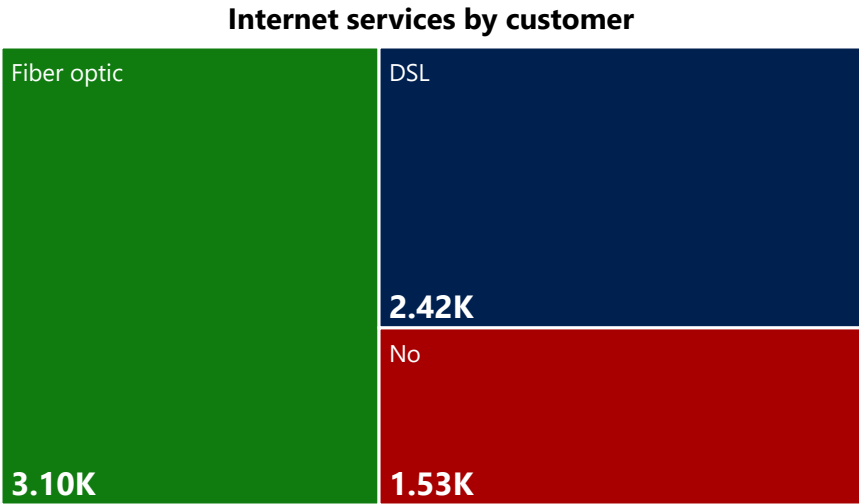
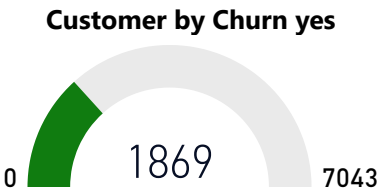
72

Churn

All

gender

All



Total customer

7043

Churn rate

26.54%

Total Charge

16.06M

Admin Tickets

3632

Monthly charge

456.12K

Teck Tickets

2955

