Churn Dasboard

This dashboard has a filter with churn = "yes"

**Customer AT Risk** 

1869

139.13K

**Monthly Charge** 

2.86M

**Total Charge** 

**Admin Tickets** 

**Tech Tickets** 

885

2173

Demographics

476

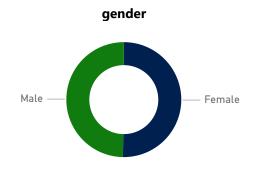
Sum of SeniorCitizen

17.44%

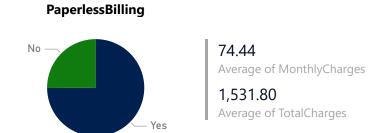
35.79%

Dependents in %

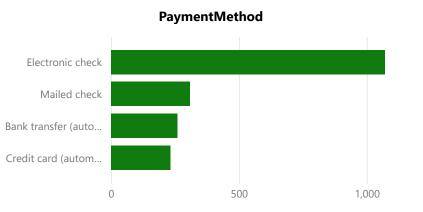
Partners in %



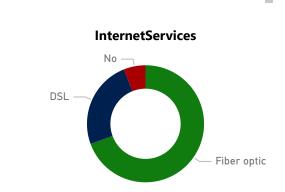








## Services customers signed up for



90.90%	43.77%
Phone Service in %	Streaming Movie in %
43.55%	16.59%
Streaming TV in %	Techsupport in %
29.16% DeviceProtection	27.98% onlinebackup in %
15.78% onlinesecurity in %	45.48% multiple lines in %

## Churn gender tenure Customer Risk Analysis 0 72 All All **Customer by Churn yes Churn rate Total customer** 26.54% 7043 Internet services by customer **Admin Tickets Total Charge Loyalty by Customer** Fiber optic DSL 16.06M 3632 2K **Teck Tickets Monthly charge** 2955 456.12K 2.42K 1K No Gender 0K 3.10K 1.53K < 2 Years < 6 Years < 4 Years Female 3.49K -Male 3.56K **Customer by Payment Method Customer by contract** • Customer — Churn for Yes 2.4K Electronic check Paperliss by customer 3K 1.6K Mailed check 2K

No 2.87K

Yes 4.17K —

One year

Two year

1.5K

1.5K

2K

1K

1K

0K

Month-to-month

Bank transfer (auto...

Credit card (autom...

0K