

Mary Johnson

-----

Email: mary.johnson@email.com | Phone: +1 555-234-5678 | Location: Chicago, USA

**\*\*Professional Summary\*\***

An IT Support Specialist with 2 years of experience in providing effective technical solutions, seeking professional growth in technology support.

**\*\*Education\*\***

- Associate Degree in IT
  - Community College, Chicago, USA
  - 2020 - 2022
  - GPA: 3.5/4.0

**\*\*Professional Experience\*\***

- IT Support Specialist
  - Tech Support Inc., Chicago, USA
  - January 2021 - January 2023 (2 years)
  - Provided technical support to users and maintained systems
  - Resolved technical issues quickly and efficiently

**\*\*Skills\*\***

- **\*\*Programming:\*\*** HTML, CSS, JavaScript
- **\*\*Tools:\*\*** Microsoft Office, Remote Desktop
- **\*\*Languages:\*\*** English - Native, French - Basic

**\*\*Certifications\*\***

- CompTIA IT Fundamentals, 2023