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Q

Sfax, Tunisia

#### **SKILLS**

Amadeus

Team management

Good communicator

Ms Excel / G sheets

Wordpress

Website management

Social Media management

HTML

Javascript

#### **LANGUAGES**

Arabic

Native or Bilingual Proficiency

English

Full Professional Proficiency

French

Full Professional Proficiency

### **INTERESTS**

Movies

Travel

Video games

### Walid Zouari

Travel agency manager

Adept at communicating with people, with a combination of rich high-tech knowledge and superior technical skills acquired from a very young age. I am a talkative person (when necessary) who finds joy in helping others get through the day with a big smile. I commit myself to work smart, harder, and always seeking new challenges.

### **WORK EXPERIENCE**

## Travel agency manager Trust travel & events

06/2016 - Present

Achievements/Tasks

- Team management.
- Building marketing strategies.
- Assist with travel issues.
- Process traveler document (VISA & Trip package).
- Administer travel policies and budget.

## Travel Agent Trust travel & events

06/2015 - 06/2016

Achievements/Tasks

- Manage Hotel & flight booking.
- Handling phone calls & email.
- Website and social media management.
- Mange Disputes.

### Freelancer Odesk

01/2014 - 07/2015

Achievements/Tasks

- Customer support agent.
- Data entry.
- Social media marketing.

### Sales Agent Best Buy Tunisia

08/2014 - 02/2015

Achievements/Tasks

- Customer advice.
- Customer help.
- Website management.
- Social Media management.

### **EDUCATION**

# Full Stack JavaScript Developer GoMyCode

01/2021 - 06/2021

Courses

- Html / CSS / Javascript
- Node js / Express js / MongoDB / Mongoose / REST

React / Redux