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|  | **ANN WANJIRU MIANO**  **57412-00200, NAIROBI, KENYA.**  **Phone: 0719891806**  **E-mail: annmiano49@gmail.com** |

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|  | CAREER OBJECTIVES  **To work in an organization where I can utilize my skills to provide quality service to those I interact with**  EXPERIENCE  Quality assurance Personnel (January 2018 –March 2018)  Doinyo Lessos Creameries LTD (ELDORET)  •Overseeing and directing the overall quality direction of the factory and the effectiveness of the quality management system  .•Developing corrective actions to support supplier problems and failures, suggesting modifications and corrective actions by suppliers to meet customer specifications and standards  •Maintaining a quality assessment system to monitor processing objectives  •Carrying out various laboratory tests to conform with standard  •Responsible for ensuring that production process capabilities match customer requirements  •Collecting and compiling statistical quality data, analyzing data to identify areas for improvement in the quality system  •Identifying training needs and organizing training interventions to meet quality standards  •Coordinating and supporting onsite quality audits conducted by external providers, evaluating audit findings and implementing appropriate corrective actions • Devising sampling procedures and directions for recording and reporting quality data  Quality Assurance Specialist Intern/Contractor (September 2016- –March 2017)  Wrigley East Africa. (ATHI RIVER)  •Ensuring goods produced of are high quality, by closely monitoring production and inspecting final product for defects  .•Monitoring CCPs, OPRPs and room conditions.  •Ensuring GMPs and GHPs are maintained by factory associates during production especially use of protective wear to prevent factory accidents that could be easily avoided.  •Conducting internal audits for factory associates to ensure they are comfortable with facilities and have proper working conditions and factory facilities to ensure they are well maintained and conducive for production.  •Inspection and analysis of incoming raw materials  •Monitoring CIP and COP of production equipment  •Training new associates and interns  •Finding corrective actions on quality related incidents  •Verification of weighing scales.  •Conducting of laboratory analysis on final products and ingredients to ensure production of high standard products  •Writing laboratory and factory production report work  Student internship (May 2015 –July 2015)  Kenya industrial Research and Development Institute (KIRDI) (South C, Popoo Road)  •Researching on new project ideas  .•Development of new product ideas and value addition on products.  •Analysis of food samples to ensure desired quality is achieved for the consumers  •Writing laboratory report work  Internship (June 2014 –July 2014:)  Aberdare Cottages and Fishing Lodge (Murang’a)  •Ensuring proper storage conditions for consumable food and minimal wastage  •Food production and proper customer service  •Ensuring good quality of food consumed by ensuring food is always prepared under clean and conducive environment.  EDUCATION  UNIVERSITY OF NAIROBI (2018- To date)   * MSc. FOOD SAFETY AND QUALITY, Ongoing.   UNIVERSITY OF NAIROBI (2016)   * BSc. FOOD SCIENCE AND TECHNOLOGY, Second class upper division   GITUGI GIRLS (2011)   * KENYA CERTIFICATE OF SECONDARY EDUCATION   ARKNET COMPUTER COLLEGE (2012)   * Graphic design packages   ARKNET COMPUTER COLLEGE (2012)   * Basic IT, Ms office packages   SEMINARS AND WOOKSHOPS.  9th February 2019: Attended and successfully completed the Food Safety and Hygiene Training in line with PAS 96 Standards.  29th March to 1st April 2016: The first East Africa Food Safety, Nutrition, Agro-processing and Innovation conference.  **PERSONAL ATTRIBUTES**   * Good communication skills * Good etiquette * Co-operates and collaborates easily with other people * Scrupulously vigilant about detail * Well conversant with Ms Office Packages * Fast learner   **HOBBIES**  Travelling, Researching, Networking, Cooking, Charity work  **REFEREES**  **1. Dr. George Ooko Abong',**  University of Nairobi,  Department of Food Science, Nutrition and Technology,  Senior Lecturer.  Tel: 0700073386  Email: [georkoyo@yahoo.com](mailto:georkoyo@yahoo.com)  2. **Dr Lucy Njue** ,  University of Nairobi,  Department of Food Science, Nutrition and Technology,  Lecturer.  Tel: 0723310958  Email: lgicuku@uonbi.ac.ke  3. **Andrew Wanga,**  Quality Assurance Manager,  Wrigley East Africa.  Tel: 0720857369  Email: wanga.andrew@effem.com |

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