

# Stephen Walker Ashmore

Metro Atlanta

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## EDUCATION

**Miami University — Oxford, OH**

**Bachelor of Arts**

**Anticipated May 2021**

- Current GPA: 3.61
- Major: Interactive Media Studies from Department of Emerging Technology in Business & Design
- Minor: General Business
- IES Abroad Barcelona: Aug – Dec 2019
- Kappa Alpha Order Fraternity; served in fundraising for multiple philanthropic initiatives

**Georgia Tech — Atlanta, GA**

**User Experience/User Interface Bootcamp**

**Anticipated September 2020**

- Gained an understanding of the various fundamentals existent within UX/UI
- Developed skill sets in Adobe and other useful platforms, along with usability testing, user interviewing, and overall collaboration between teammates or users
- Furthered my knowledge in creative, design thinking and development procedures

## TECHNICAL SKILLS

- Adobe (Illustrator, Photoshop, InDesign, After Effects)
- Miro, Invision, Figma
- Microsoft Office (Word, Excel, PowerPoint)
- HTML and CSS coding

## WORK EXPERIENCE

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**Itamar Medical— Atlanta, GA**

**Summer 2019**

Data Manager and Customer Service Representative

- Transferred and updated patient demographic data into the BioTel portal and patient status on Itamar digital health platform
- Contacted BioTel patients to explain diagnostic testing process and answer questions prior to patient taking the study
- Reduced turn-around time 60% from 30 days to 12 days
- Trained 2 full-time employees who assumed position after summer internship
- Provided recommendations to senior leadership to streamline operational efficiency to improve patient engagement and experience

**Kenzie Lane Innovation/Clutch Tech Division – Atlanta, GA**

**Summer 2018**

Driver Concierge & Fleet Operation Inspector

- Delivered automobiles to clients, networked customer's cellphone to car, and provided basic instruction of vehicle's features
- Promoted to Fleet Maintenance Group under Porsche Passport Division; oversaw inspection of vehicles and delivery to dealerships & body shops when malfunctioning occurred

**AmeriPark – Atlanta, GA**

**Summer 2017**

Valet

- Provided excellent customer service while parking cars at Cumberland Mall
- Closed valet stand 3 shifts a week

- Recorded and Handled shift revenues

**Amani ya Juu – Kenya, Africa**

**Summer 2017**

Sales Assistant

- Developed inventory system and managed inventory in Square
- Managed sales events in FL, SC, OH and GA, generating over \$10,000 in sales
- Created Marketing Materials