

# AOK 5 Year Limited Warranty Terms

## 1. Warranty Period Commencement

This warranty shall commence from the date of purchase. The date stated on the commercial invoice shall be deemed final and binding.

## 2. Warranty Coverage

The warranty period is five (5) years. If any defect in materials or workmanship occurs within five (5) years, AOK will provide a free replacement of the defective luminaire or component. AOK shall not be responsible for any labor costs or other local expenses related to installation, removal, or replacement.

## 3. Warranty Limitations

This warranty applies only to products under normal and proper use. It does not cover damage resulting from:

Improper installation or use;

Unauthorized disassembly or modification by the user;

Incorrect power input or failure to follow product instructions;

Damage during transportation;

Force majeure events (including but not limited to flood, fire, earthquake, lightning, typhoon, etc.);

Maintenance or modification not approved by AOK.

The warranty shall not apply to any of the above circumstances.

## 4. Chargeable Repairs

AOK reserves the right to charge maintenance or replacement costs under the following conditions:

The product is outside the warranty period;

The damage is caused by force majeure events (such as flood, fire, earthquake, lightning, typhoon, etc.) or improper use;

The structure or circuitry of the luminaire has been modified by the user or a third party without authorization.

## 5. Information Required for After-Sales Service

To process warranty claims, the following information is required:

## **AOK Industrial Company Limited**

Building 1, St George and Technology Industrial Park, Shajin Street, Bao'an District, Shenzhen, China

[www.aokledlight.com](http://www.aokledlight.com)