

Alexander Walsh

awalsh2@highpoint.edu | (336) 823-0215 | High Point, NC | www.linkedin.com/in/amwalshh

SUMMARY

Computer Science student at High Point University concentrating in Cybersecurity. Possesses consistent work experience since high school, demonstrating strong time management, responsibility, and technical skills. Ready to apply academic knowledge and hands-on experience to further a career in the field of Cybersecurity.

EDUCATION

B.S., Computer Science, conc. Cybersecurity
High Point University, High Point, NC

Dec. 2026

- Dean's List Recipient
 - Cybersecurity Club, Member
 - Cause for Paws, Volunteer. Contributing up to 2 hours per week to care for dogs without a home
-

SKILLS

- **IT Support:** end-user troubleshooting, email account setup, basic hardware & software diagnostics
 - **Systems:** OS processes, memory, and file systems concepts across Windows and Linux environments
 - **Networking:** TCP/IP, ports, basic routing, HTTP request/response fundamentals
 - **Tools:** KeePassXC for password management, VS Code, Git, common productivity tools
 - **Professional Skills:** customer service, schedule coordination, incident documentation from IT and shift lead roles
-

RELEVANT EXPERIENCE

IT Specialist | ESPINOSA ARCHITECTURE & CO. | Winston-Salem, NC

Mar. 2022 - Present

- Setting up and troubleshooting 8 company email accounts and solving basic hardware and software issues
 - Implementing basic security policies, such as password management using KeePassXC and installation of critical software updates
-

OTHER EXPERIENCE

Co-Founder | WALSH'T & FOUND | Kernersville, NC

June 2024 - Present

- Creating a strong brand identity and negotiating supplier deals which resulted in decreased costs and boosted brand recognition in 6 months

Shift Leader | CHILI'S | Winston-Salem, NC

Mar. 2021 - Present

- Assigned weekly staff schedules, ensuring optimal coverage during peak hours resulting in a significant improvement in operational efficiency
- Improved guest satisfaction scores by 15% by consistently checking on tables after food delivery and resolving any concerns on the spot, such as replacing incorrect items promptly
- Reduced supply shortages by 20% by accurately tracking inventory levels and placing timely orders, ensuring the kitchen was always stocked during peak business hours

Recess Aide | SUMMIT CREEK ACADEMY | Greensboro, NC

Nov. 2024 - Sep. 2025

- Assisting the school faculty by providing care for classrooms with up to 30 students so that each teacher could get a break to ensure high quality childcare

Cashier | LOWES FOODS | Winston-Salem, NC

Oct. 2019 – Apr. 2021

- Greeted around several hundred customers per shift with a friendly and welcoming attitude at the checkout
- Kept the cashier station clean and organized, clearing counter space every hour and disposing of trash