

# Virtual Physics Clinic Instructions for Students

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Please also see the FAQ on the Virtual Physics Clinic

## 1. Access the Virtual Physics Clinic

The Virtual Physics Clinic will be hosted on Zoom.

You can access it using this link: <https://zoom.us/j/668912935>

You can get a free Zoom account when you try to connect.

The Zoom app is also available for your phone or other tablet device.

The Virtual Physics Clinic is available at all times, but it will be staffed by TAs 1pm - 7pm EDT. The TAs will not only help you, but will also work to organize the clinic, so that multiple people are able to work at the same time.

## 2. How to best use the Virtual Physics Clinic

When you come into the Virtual Physics Clinic, you will be muted. Please leave yourself muted unless you are talking to a TA.

## 3. Identify yourself

Click the "Participants" icon to see a list of everyone in the Virtual Physics Clinic. Hover over your name and select the "Rename" blue button to change your name to be: "Preferred Name (class #)" for instance, "Jenny (216)". That will help TAs know who you are, how you want to be addressed, and what class you are working on.

## 4. Ask your question

If you have a question, click the "Raise Hand" button and a blue hand will appear. The Host TA should come to you either in the chat or using audio to ask about your question. If you do not see the chat, please select the "Chat" icon to pull up the chat box. You can send a direct message to anyone in the meeting privately or to everyone.

## 5. Sharing screens and working with whiteboards

When the TA is able to talk with you, please ask your question. The TA may share screens with you as a whiteboard. You can annotate the whiteboard as well. If you do not see the annotation tools immediately, please look under "View Options" and select "Annotate" to bring up the tools. You can save the work by clicking the "Save" button on the annotate menu bar. When using an iPad or some operating systems, you can save by selecting the more (...) and click "Save to Photos".

## 6. Working with other students

If you want to work with other students in your class, or if there are multiple students with the same question, we will make a breakout room for you. If you want a breakout room, ask the Host TA (they will self-identify in their name), and they will make you a breakout room. You can ask a question from the breakout room, leave the breakout room, and return to the breakout room at will.

## 7. Be respectful and courteous

Please treat the TAs and other students respectfully. We are all going through an unprecedented social experiment and an incredible stressful time for all. If you are abusing to TAs or other students, you will be asked to leave or be removed from the Virtual Physics Clinic.

## 8. Leaving the Virtual Physics Clinic

When you are done, you can leave the Virtual Physics Clinic by clicking the red words on the lower right side "Leave Meeting".

## 9. Give us feedback

This is new for all of us, and we will make mistakes. Some things will be limited or outside of our capacity to improve. Please help us to improve the things we can by giving us helpful feedback. You can give feedback by letting your TA, instructor know, or by emailing the Associate Chair for the Physics Department: [jlross@syr.edu](mailto:jlross@syr.edu)

## 10. Thank you!

This is going to be frustrating and difficult. Thank you for your patience and help as we try this new experiment. I hope that these frustrations will make it clear why you attend Syracuse University in person! The on campus experience is undoubtedly better than this remote education we are trying. We really hope to see you again next fall!