Walter Porzel

Senior Delivery Consultant

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PROFESSIONAL SUMMARY

Senior revenue cycle consultant and with a diverse background in healthcare and information technology. Professional expertise includes Cerner solution and interfaces technical design and implementation, project management, and client facing customer support.

EXPERIENCE

Bear Institute at Children's National Hosptial, Washington DC - *Senior Delivery Consultant*

June 2018 - PRESENT

- Extensive experience utilizing SQL queries and reports to analyze real-world hospital financial data to identify software enhancements.
- Communicated enhancements to client and company executives through multiple media (presentations, detailed self-generated reports, etc.)
- Led cross-functional teams including client clinicians, business operations staff, and 3rd party consultants to prioritize, test and implement identified enhancements.

Bear Institute at Children's National Hosptial, Washington DC - *Delivery Consultant*

July 2017 - June 2018

- Served as technical solution lead for multiple successful large-scale software implementations.
- Worked with client leadership to design, customize, and configure software solutions and workflows to best serve business needs.
- Diagnosed software issues and rapidly identified and implemented solutions in a high-pressure environment.

Cerner Corporation, Kansas City MO - *Application Consultant*

October 2016 - July 2017

- Experience troubleshooting and custom scripting financial interfaces including the Cerner® Open Engine and Cloverleaf interface.
- Served as primary point of contact for client pre-implementation adoption and post-implementation issue resolution.
- Comprehensive experience with core software environment build and maintenance.

EDUCATION

Virginia Polytechnic Institute and State University, Blacksburg VA

BS Chemical Engineering with a minor in Biomedical Engineering

August 2011 - May 2016

Graduated Magna Cum Laude