## Warren Walters

Asheville, NC • 954-464-6941 • warren@walters954.com • LinkedIn • GitHub • YouTube

Results-driven Developer Advocate with 10+ years bridging developers and cutting-edge technologies. Increased developer engagement through strategic community programs and technical content creation. Built developer communities totaling 17,000+ members, delivered content reaching 948K+ views, and trained 400+ developers. Salesforce MVP with expertise in development relations, platform development, and marketplace ecosystems.

#### DEVELOPER ADVOCACY IMPACT

Cloud Code Academy - Founder

May 2023 – Present

- Trained 400+ developers in Salesforce development through weekly live sessions, office hours, and comprehensive webinar programs
- Helped 80+ students complete certification training, development programs, or secure new technology opportunities
- Delivered 3+ hours weekly of live training sessions, including office hours, webinars, and specialized technical workshops
- Built a scalable developer learning system that supports multiple programs and live instructor training
  Salesforce Mentor/YouTube Content Creator
  April 2019 Present
  - Grew YouTube subscribers to 11K+, generating 948K+ views through weekly technical tutorials
  - Increased LinkedIn engagement to 20K+ followers via developer career guidance content
  - Created top-ranking SEO blog posts for Salesforce Development

#### TECHNICAL LEADERSHIP EXPERIENCE

Blackthorn.io - Senior Salesforce Engineer

September 2022 – July 2024

- Led Events AppExchange application roadmap delivering customer-requested features by collaborating with product and engineering teams
- Implemented coding standards and documentation improving team development practices and knowledge sharing across engineering organization
- Optimized CI/CD deployment processes decreasing manual release interventions and enabling faster feature delivery to enterprise customers
- Enabled team adoption of emerging technologies including GitHub Copilot/AI Coding and Salesforce platform updates through hands-on training sessions

Ad Victoriam Solutions - Development Practice Lead

September 2019 – April 2022

- Led 10+ developers across multiple time zones, achieving an increase in on-time delivery
- Increased certification rate to 100% by mentoring 10+ developers within 12 months
- Guided development team to achieve professional and career goals within organization by facilitating skill development and learning new technologies

fullOpp - Sr. Salesforce Consultant

July 2018 – September 2019

- Managed end-to-end client delivery across pre-sales engineering, project implementation, and post-deployment support for diverse client portfolio
- Delivered proof of concepts and solutions design spanning CPQ, Field Service Lightning, Pardot, and custom integrations using Apex and Lightning components
- Conducted requirements gathering and training sessions enabling clients to maximize platform adoption and achieve business objectives

#### **TECHNICAL SKILLS**

- Development: Apex, JavaScript, Node.js, Next.js, Python, REST APIs, GraphQL, Webhooks, Git/GitHub Actions, Browser Automation APIs
- Platform: OpenAI API, API documentation tools, Developer SDKs, Amazon Q Developer, Claude Code, GitHub Copilot, Cloud deployment, framework integration
- Community: Technical content creation, developer education, community building, feedback analysis, developer onboarding
- Content: Technical writing, Video production, Live streaming, Discord/Slack community management, SEO optimization, Social media platforms

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#### **EDUCATION**

• Florida International University - Bachelor of Science in Information Technology (2012-2016)

#### **ACHIEVEMENTS & HONORS**

- Salesforce MVP (2023-Present) Community recognition for developer ecosystem contributions
- Platform Developer II, JavaScript Developer I, Application Architect Advanced certifications
- Chrome/Firefox Store Extension (Why Salesforce) with 8k+ users
- Salesforce Community Advisory Board Member
- Salesforce Community Group Leader Oklahoma City: Organized quarterly in-person developer events

#### CONTENT & SPEAKING

- Salesforce Official Podcast: Automate This! Boost the Power of Flow with Custom Metadata Types and Custom Settings
- Salesforce Official Blog: Automate This! Harness Custom Settings and Flow for Dynamic Round Robins.
- <u>Video: Technical Tutorial Amazon Q Developer Just Changed How I Code Building a Kahoot Clone to</u> Prove It
- Video: Explainer Salesforce Developer Roadmap (In 2024)
- <u>Video: Technical Tutorial 3 Ways to Retrieve Salesforce Metadata With Manifest Using VS Code and SF CLI | Package.xml</u>
- <u>Live: Build Along Build a To Do List | Beginner Lightning Web Component Project | Live Salesforce Development</u>
- Podcast: Get a Job as a Salesforce Developer | SFE Ep 049
- Podcast: Be More Developer Career Path With Warren Walters
- Podcast: Empowering Salesforce Developers: Expert Advice from Warren Walters
- Podcast: Salesforce Radio Episode 13 Warren Walters
- Podcast: Episode #23: Trailblazing Salesforce From Developer to Mentor and Beyond
- Blog: Retrieving Salesforce Metadata Using Visual Studio Code
- Newsletter: Apex Insider
- Speaking Credits: Dreamin' in Color, We Dreamin' Dallas, We Dreamin' Oklahoma, CactusForce, Texas Dreamin', Cairo Dreamin'

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## REFERENCES

Michelle Jone	Director of Engineering - Blackthorn.io - Manager	919-345-7127
Erick Mahle	CEO & President - fullOpp - Manager	954-804-7864
Brian Iskric	Director of Business Systems - Nearpod - Manager	857-222-0607