Interview Trainer

Edina, hub CC4d

QUESTIONS ABOUT THE TRAINER:

• What is your professional background?

Edina is a South Sudanese refugee living in rhino camp, she has diploma in IT
the refugees were given some phones, they had solar lights wich were able to charge their phones, but they disappeared.
Repair place is very far away, 17km
They had repair tools, she attended a training in ASKnet, then she decided with a group to repair stuff free of charge, so they started to get some fundings,

2020 they had a training with 18 participants on repair. The hired some participants out of the training, the team started growing, so they did another training with 15 Participants (3 ladies), next one 50/50% gender mix
This year only female training (because „woman feel uncomfortable with men around") on cyber security, after that they had a only female training on repair with 12 women

we have now registered our team as a Community Based Organization (CBO) called Community Creativity for Development (CC4D)

• Which topics have your workshops?
Repair (electronic, mechanic, cloth,), cyber security

• Do you prepare yourself in the topic of the workshop or do you rely on your experience?
Both! First select what I want to deliver, than I have to set some points I wanna achieve, than we brief ourselves according to the achievements

QUESTIONS REGARDING THE PARTICIPANTS:

• Who are the participants (e.g. school kids, adults, etc.)?
Women from 15 - 35, 15 year olds are mostly school dropouts

• What are the numbers of participants?
Around 10

• Is assistant needed (e.g. a lot of attendance)?
Design the training on my own, but we conduct it as a team,

• How do you find / invite participants?

After every training we get feedback as a video clips e.g. we post them on social media and share it

QUESTIONS REGARDING THE VENUE:

• In which venues, or places does the workshop take place?

We have some hubs, one for the woman

We as team have a room for our tools, they ppl can also access the tools

We also have a team which fixes stuff when they ppl from the community come

We have a space for woman

Currently we don't have funds, but we have tools and we move from one zone to another (7 different zones in the rhino camp resettlement)

We select one village go there and repair an go back at end of day

• Which materials do you use (e.g. tools, wood, etc.)?

We get equipment, ppl bring stuff to us, we have a solder machine

• Is an internet connection needed and is it possible?

At start we had connection, coz it was funded. For a workshop we collaborated with a team in south sudan. But these days without internet, we report after the trainings on different platforms

• Which kind of media (projector, flip-chart, whiteboard, handouts, etc.) is used?

They had a tv once, and sticky notes

In our space we use a flip chart and marker pens

• Are there snacks and beverages provided?

Yes, for a full day training, we provide breakfast, water and soda, lunch sometimes

They also try to get the transport for the participant funded.

QUESTIONS REGARDING THE WORKSHOP / TRAINING

• Can you describe how your last workshop / training was planed, step by step?

Last workshop was women including in repair culture, it took 2 days

After the approval for the project we received funding

We had a meeting as a team, the tools and material was already there

We met community leaders and local councils, we had to meet both of leaders to allow the community ppl to come to the training

After that we do a data collection, about participants. We want to know their background and there interest (what the want to repair, which devices they have)

Then the participants have to choose what they want to learn, and what the wanna repair

We were targeting a total of ten participants, we started the collection with 18 ppl.
We selected 10 out of 18, criteria: education background (read and write), we wanted to use English as a language for the trainings, interest (what motivated you? Are you here because your friend came? What do you want to learn? What is your motivation?)
6 participants in electronic, zoo 2, mechanic 1, 1 clothes repair

We made invitation cards, and sent SMS, one day before the training we did phone calls for a reminder

We started in the morning with overview, with all of them. Told them about the basics of repair. After lunch we divided them into the 4 topics, electronics came to electronic trainers and so on
This was the first day

Second day they used the knowledge from first day to repair stuff
And each team had one experts who helped the women doing there things

In repair cafes they have checklist what do first when you repair

They have the same plan like vuga told (see folder images)
Receptions, with devices registration, then one table for phones, radios, solar lights
Owner will be send to the right table

After defining what the problem is, (checklist) the try to repair it
Sometimes they don't have the right spare parts, so if ppl buy them they repair it for free
Sometimes the sell spare parts and use the money for moving around

They also tell after fixing, if this or that problem appears you have to do this and that

Than they make pics with the owner and keep record if the devices is fixed or not and they also report the numbers of fixed stuff
They use this column to apply and show what it helps
If not fixed the document what was the problem (mostly missing spare parts)
The keep that paper as reference
See the video on YouTube and the pics in google drive
https://youtube.com/channel/UCsOWWNpK0OSmnjjoRQAJKhQ

https://drive.google.com/folderview?id=1vmC7FbPt1OHA1KhPY7P4MLyP9CKO_0sW

- What were the challenges?

Lack of funds!! Since march no more training, that leads that the participants loosing interest because its not continuing. With funds we can do quartile trainings

Zoo repair, they fear that electronics is hard, technology is only for man, we can not manage
We have motivation speaks during the trainings, „you can change and repair electronics"

We have one space which is in Eden (MCTC Eden), when we are moving we are looking for places
Different places, with different trainings, if you do it in other places you have to rent them

Most of our tools are missing, we use a candle to melt e.g.

- What would it make easier for you to plan a workshop / training?

More funding

Virtual trainings we need internet connection and devices, only one computer, participants need access to internet
For repair, which is hands on, we place a kit at one place, if we would have more kits we could do this repair sessions also online, with other places which then have tool kids too.

- Do you provide material about the workshop for the participants (e.g. handouts, blueprints, summaries tables / charts with specific informations, etc.)?

No because they have no tools, or anything. After the training, they can come to the center to practice. There are also the tools, they can always come and work there for free

- If you provide material, in which form do you provide it (e.g. printed on paper, online, participants have to make their own nodes)?

- How long does a workshop usually take?

- Is there a certificate for participating the workshop / training?

We wanted to give them, but for two days its difficult. One week or two is with recommendation or certificate
Two days is not valid

- Do you use games or similar things before and in between the lessons? (e.g. to find out about other participants, loosening technics, etc.)

QUESTIONS REGARDING THE HUBS

• How ist the training organized inside the hub?

• Are the trainings related to each other, or do they build on each other?
Different trainings build on each other
First we had the cyber security, we asked them for feedback „what they want for the next training? So this is how the second training is based on the first one.
The second training was in different place, so we got 5 participants from the first training and mix them with 5 new participants. And one group with the 5 other participants is acting online, we bring them all together online

QUESTIONS REGARDING THE FUNDING:

• How is the workshop / training financed?
Asknet funded it

• How are the materials for the workshop / training financed (e.g. Participants have to pay for their own)?

• If there is any funding, does it require documentation and how do you do that?
Yes, and we did it. After we do financial and normal report
We tell what we have delivered